

Pages 1 through 6 redacted for the following reasons:

(b)(4)

(b)(4), (b)(6)



EXHIBIT 1

#1

Date	Number of Cancellations
13-Feb	9
14-Feb	355
15-Feb	253
16-Feb	148
17-Feb	164
18-Feb	138
19-Feb	137
20-Feb	0

Total: 1,204

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Segment	Flight #	Type	Cancellation Reason
BUFJFK	117	A320	CANCELLED-WEATHER
CMHJFK	1096	E190	Flight Cancelled-Maintenance
IADJFK	1304	E190	MAINTENANCE REPAIRS / INSPECTION
JFKIAD	1303	E190	MAINTENANCE REPAIRS / INSPECTION
JFKORD	915	E190	NA
JFKPIT	1057	E190	CANCELLED-WEATHER
JFKROC	30	A320	CANCELLED-WEATHER
ORDJFK	904	E190	NA
PITJFK	1058	E190	CANCELLED-WEATHER

NA = Not available
[Data not entered]

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Segment	Flight #	Type	Cancellation Reason
AUAJFK	756	A320	CANCELLED-WEATHER
AUSJFK	1062	E190	CANCELLED-WEATHER
AUSJFK	1068	E190	NA
BDAJFK	1732	A320	NA
BNAJFK	1044	E190	NA
BNAJFK	1046	E190	CANCELLED-WEATHER
BOSBUF	1211	E190	CANCELLED-WEATHER
BOSBUF	1217	E190	CANCELLED-WEATHER
BOSBUF	1219	E190	CANCELLED-WEATHER
BOSCMH	1265	E190	CANCELLED-WEATHER
BOSDEN	491	A320	CANCELLED-WEATHER
BOSFLL	453	A320	CANCELLED-WEATHER
BOSFLL	455	A320	CANCELLED-WEATHER
BOSIAD	1251	E190	NA
BOSIAD	1253	E190	CANCELLED-WEATHER
BOSIAD	1255	E190	CANCELLED-WEATHER
BOSIAD	1257	E190	CANCELLED-WEATHER
BOSIAD	1259	E190	CANCELLED-WEATHER
BOSIAD	1261	E190	CANCELLED-WEATHER
BOSJFK	1003	A320	CANCELLED-WEATHER
BOSJFK	1005	E190	NA
BOSJFK	1007	E190	NA
BOSJFK	1009	E190	NA
BOSJFK	1011	A320	CANCELLED-WEATHER
BOSJFK	1015	E190	CANCELLED-WEATHER
BOSJFK	1017	E190	CANCELLED-WEATHER
BOSJFK	1019	E190	CANCELLED-WEATHER
BOSJFK	1023	E190	CANCELLED-WEATHER
BOSMCO	431	A320	WEATHER HOLD / DELAY
BOSMCO	435	A320	CANCELLED-WEATHER
BOSMCO	437	A320	WEATHER HOLD / DELAY
BOSMCO	1205	E190	CANCELLED-WEATHER
BOSNAS	1701	E190	CANCELLED-WEATHER
BOSOAK	477	A320	CANCELLED-WEATHER
BOSPBI	421	A320	CANCELLED-WEATHER
BOSPBI	427	A320	CANCELLED-WEATHER
BOSPIT	1293	E190	CANCELLED-WEATHER
BOSRDU	1223	E190	CANCELLED-WEATHER
BOSRIC	1281	E190	CANCELLED-WEATHER
BOSRSW	461	A320	CANCELLED-WEATHER
BOSRSW	465	A320	CANCELLED-WEATHER
BOSRSW	1237	E190	CANCELLED-WEATHER
BOSSJU	759	A320	CANCELLED-WEATHER
BOSTPA	447	A320	CANCELLED-WEATHER
BOSTPA	1241	E190	CANCELLED-WEATHER
BTVJFK	19	A320	NA
BTVJFK	51	A320	CANCELLED-WEATHER
BTVJFK	55	A320	CANCELLED-WEATHER
BTVJFK	147	A320	CANCELLED-WEATHER
BUF BOS	1210	E190	CANCELLED-WEATHER
BUF BOS	1212	E190	CANCELLED-WEATHER

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BUF BOS	1218	E190	CANCELLED-WEATHER
BUF JFK	1	A320	CANCELLED-WEATHER
BUF JFK	5	A320	CANCELLED-WEATHER
BUF JFK	7	A320	CANCELLED-WEATHER
BUF JFK	117	A320	CANCELLED-WEATHER
BUF JFK	139	A320	NA
BUF JFK	1031	E190	NA
BUR JFK	352	A320	CANCELLED-WEATHER
BUR JFK	354	A320	CANCELLED-WEATHER
CLT JFK	1080	E190	CANCELLED-WEATHER
CLT JFK	1082	E190	CANCELLED-WEATHER
CLT JFK	1084	E190	NA
CLT JFK	1086	E190	CANCELLED-WEATHER
CMH BOS	1266	E190	CANCELLED-WEATHER
CMH JFK	1090	E190	CANCELLED-WEATHER
CMH JFK	1094	E190	NA
CMH JFK	1096	E190	CANCELLED-WEATHER
CMH JFK	1098	E190	CANCELLED-WEATHER
CUN JFK	752	A320	CANCELLED-WEATHER
DEN BOS	490	A320	CANCELLED-WEATHER
DEN JFK	126	A320	WEATHER HOLD / DELAY
EWRFLL	509	A320	NA
FLL BOS	452	A320	CANCELLED-WEATHER
FLL BOS	454	A320	NA
FLL BOS	456	A320	CANCELLED-WEATHER
FLEWR	510	A320	NA
FLLIAD	308	A320	NA
FLL JFK	12	A320	NA
FLL JFK	14	A320	NA
FLL JFK	50	A320	CANCELLED-WEATHER
FLL JFK	62	A320	WEATHER HOLD / DELAY
FLL JFK	84	A320	CANCELLED-WEATHER
FLL LGA	372	A320	WEATHER HOLD / DELAY
FLL LGA	376	A320	NA
FLL LGA	382	A320	CANCELLED-WEATHER
FLL SWF	566	A320	CANCELLED-WEATHER
HOU JFK	622	A320	CANCELLED-WEATHER
HOU JFK	626	A320	CANCELLED-WEATHER
IAD BOS	1250	E190	CANCELLED-WEATHER
IAD BOS	1252	E190	NA
IAD BOS	1254	E190	CANCELLED-WEATHER
IAD BOS	1256	E190	CANCELLED-WEATHER
IAD BOS	1258	E190	CANCELLED-WEATHER
IAD BOS	1260	E190	CANCELLED-WEATHER
IAD FLL	301	A320	NA
IAD FLL	303	A320	CANCELLED-WEATHER
IAD JFK	1300	E190	NA
IAD JFK	1302	A320	CANCELLED-WEATHER
IAD JFK	1304	E190	CANCELLED-WEATHER
IAD JFK	1306	E190	NA
IAD JFK	1308	E190	CANCELLED-WEATHER
IAD JFK	1310	E190	CANCELLED-WEATHER

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IADOAK	321	A320	CANCELLED-WEATHER
JAXJFK	612	A320	NA
JAXJFK	616	A320	CANCELLED-WEATHER
JFKAUA	755	A320	CANCELLED-WEATHER
JFKAUS	1061	E190	CANCELLED-WEATHER
JFKAUS	1065	E190	CANCELLED-WEATHER
JFKAUS	1069	E190	CANCELLED-WEATHER
JFKBDA	1731	A320	NA
JFKBNA	1043	E190	CANCELLED-WEATHER
JFKBNA	1045	E190	NA
JFKBNA	1047	E190	CANCELLED-WEATHER
JFKBOS	1002	A320	WEATHER HOLD / DELAY
JFKBOS	1004	E190	CANCELLED-WEATHER
JFKBOS	1006	E190	NA
JFKBOS	1008	E190	NA
JFKBOS	1010	E190	NA
JFKBOS	1012	A320	CANCELLED-WEATHER
JFKBOS	1014	E190	CANCELLED-WEATHER
JFKBOS	1016	A320	CANCELLED-WEATHER
JFKBOS	1018	A320	CANCELLED-WEATHER
JFKBOS	1020	E190	MISCELLANEOUS
JFKBOS	1024	A320	CANCELLED-WEATHER
JFKBQN	727	A320	CANCELLED-WEATHER
JFKBTV	12	A320	CANCELLED-WEATHER
JFKBTV	52	A320	CANCELLED-WEATHER
JFKBTV	128	A320	CANCELLED-WEATHER
JFKBTV	148	A320	CANCELLED-WEATHER
JFKBUF	2	A320	CANCELLED-WEATHER
JFKBUF	8	A320	LATE CHECK IN
JFKBUF	10	A320	CANCELLED-WEATHER
JFKBUF	112	A320	CANCELLED-WEATHER
JFKBUF	610	A320	CANCELLED-WEATHER
JFKBUF	1030	E190	NA
JFKBUR	351	A320	CANCELLED-WEATHER
JFKBUR	353	A320	CANCELLED-WEATHER
JFKCLT	1081	E190	CANCELLED-WEATHER
JFKCLT	1083	E190	NA
JFKCLT	1085	E190	CANCELLED-WEATHER
JFKCLT	1087	E190	CANCELLED-WEATHER
JFKCMH	1093	E190	CANCELLED-WEATHER
JFKCMH	1095	E190	NA
JFKCMH	1097	E190	CANCELLED-WEATHER
JFKCMH	1099	E190	CANCELLED-WEATHER
JFKCUN	751	A320	CANCELLED-WEATHER
JFKDEN	97	A320	CANCELLED-WEATHER
JFKDEN	123	A320	WEATHER HOLD / DELAY
JFKFLL	1	A320	NA
JFKFLL	11	A320	CANCELLED-WEATHER
JFKFLL	19	A320	WEATHER HOLD / DELAY
JFKFLL	47	A320	CANCELLED-WEATHER
JFKFLL	69	A320	NA
JFKFLL	81	A320	NA

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JFKHOU	625	A320	NA
JFKHOU	629	E190	CANCELLED-WEATHER
JFKIAD	1301	A320	CANCELLED-WEATHER
JFKIAD	1303	E190	CANCELLED-WEATHER
JFKIAD	1305	E190	NA
JFKIAD	1307	E190	NA
JFKIAD	1309	E190	CANCELLED-WEATHER
JFKIAD	1315	E190	CANCELLED-WEATHER
JFKJAX	611	A320	CANCELLED-WEATHER
JFKJAX	615	A320	NA
JFKJAX	619	E190	CANCELLED-WEATHER
JFKLAS	193	A320	NA
JFKLAS	195	A320	CANCELLED-WEATHER
JFKLAS	197	A320	WEATHER HOLD / DELAY
JFKLGB	209	A320	LATE CHECK IN
JFKLGB	215	A320	CANCELLED-WEATHER
JFKLGB	217	A320	CANCELLED-WEATHER
JFKLGB	221	A320	CANCELLED-WEATHER
JFKMCO	31	A320	NA
JFKMCO	49	A320	NA
JFKMCO	59	A320	NA
JFKMCO	79	A320	CANCELLED-WEATHER
JFKMCO	153	A320	CANCELLED-WEATHER
JFKMSY	119	A320	NA
JFKMSY	129	A320	CANCELLED-WEATHER
JFKNAS	719	A320	NA
JFKOAK	95	A320	CANCELLED-WEATHER
JFKOAK	99	A320	CANCELLED-WEATHER
JFKOAK	101	A320	CANCELLED-WEATHER
JFKONT	89	A320	CANCELLED-WEATHER
JFKORD	903	E190	CANCELLED-WEATHER
JFKORD	907	A320	WEATHER HOLD / DELAY
JFKORD	915	E190	NA
JFKORD	917	A320	CANCELLED-WEATHER
JFKORD	919	A320	NA
JFKPBI	35	A320	CANCELLED-WEATHER
JFKPBI	37	A320	CANCELLED-WEATHER
JFKPBI	51	A320	NA
JFKPBI	57	A320	MISCELLANEOUS
JFKPBI	143	A320	NA
JFKPBI	835	A320	NA
JFKPDX	165	A320	CANCELLED-WEATHER
JFKPHX	177	A320	WEATHER HOLD / DELAY
JFKPIT	1051	E190	CANCELLED-WEATHER
JFKPIT	1053	E190	NA
JFKPIT	1055	E190	CANCELLED-WEATHER
JFKPIT	1057	E190	CANCELLED-WEATHER
JFKPSE	739	A320	CANCELLED-WEATHER
JFKPWM	1600	E190	CANCELLED-WEATHER
JFKPWM	1604	E190	NA
JFKPWM	1606	E190	CANCELLED-WEATHER
JFKPWM	1608	E190	CANCELLED-WEATHER

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JFKRDU	1103	E190	CANCELLED-WEATHER
JFKRDU	1105	E190	NA
JFKRDU	1107	E190	CANCELLED-WEATHER
JFKRDU	1109	E190	CANCELLED-WEATHER
JFKRIC	1073	E190	CANCELLED-WEATHER
JFKRIC	1075	E190	NA
JFKRIC	1077	E190	WEATHER HOLD / DELAY
JFKRIC	1079	E190	NA
JFKROC	20	A320	CANCELLED-WEATHER
JFKROC	30	A320	CANCELLED-WEATHER
JFKROC	32	A320	NA
JFKROC	36	A320	CANCELLED-WEATHER
JFKROC	38	A320	CANCELLED-WEATHER
JFKRSW	133	A320	NA
JFKRSW	135	A320	CANCELLED-WEATHER
JFKRSW	137	A320	NA
JFKRSW	139	A320	NA
JFKRSW	859	A320	CANCELLED-WEATHER
JFKSAN	181	A320	WEATHER HOLD / DELAY
JFKSAN	185	A320	CANCELLED-WEATHER
JFKSJC	173	A320	CANCELLED-WEATHER
JFKSJU	701	A320	CANCELLED-WEATHER
JFKSJU	703	A320	CANCELLED-WEATHER
JFKSJU	711	A320	CANCELLED-WEATHER
JFKSLC	87	A320	CANCELLED-WEATHER
JFKSMF	171	A320	CANCELLED-WEATHER
JFKSRQ	345	A320	WEATHER HOLD / DELAY
JFKSTI	731	A320	CANCELLED-WEATHER
JFKSYR	22	A320	CANCELLED-WEATHER
JFKSYR	68	A320	CANCELLED-WEATHER
JFKSYR	72	A320	NA
JFKSYR	1042	A320	WEATHER HOLD / DELAY
JFKTPA	29	A320	CANCELLED-WEATHER
JFKTPA	53	A320	NA
JFKTPA	61	A320	CANCELLED-WEATHER
JFKTPA	65	A320	NA
JFKTUS	105	A320	CANCELLED-WEATHER
LASJFK	194	A320	NA
LASJFK	196	A320	CANCELLED-WEATHER
LASJFK	198	A320	WEATHER HOLD / DELAY
LGAFLL	377	A320	NA
LGAFLL	381	A320	CANCELLED-WEATHER
LGAPBI	363	A320	WEATHER HOLD / DELAY
LGAPBI	369	A320	CANCELLED-WEATHER
LGBJFK	210	A320	WEATHER HOLD / DELAY
LGBJFK	212	A320	CANCELLED-WEATHER
LGBJFK	216	A320	CANCELLED-WEATHER
LGBOAK	250	A320	NA
LGBOAK	256	A320	NA
LGBORD	938	A320	CANCELLED-WEATHER
MCOBOS	434	A320	CANCELLED-WEATHER
MCOBOS	438	A320	WEATHER HOLD / DELAY

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MCOBOS	1208	E190	CANCELLED-WEATHER
MCOBQN	723	A320	CANCELLED-WEATHER
MCOEWR	522	A320	CANCELLED-WEATHER
MCOJFK	42	A320	CANCELLED-WEATHER
MCOJFK	44	A320	CANCELLED-WEATHER
MCOJFK	46	A320	WEATHER HOLD / DELAY
MCOJFK	48	A320	NA
MCOJFK	56	A320	NA
MCOJFK	78	A320	NA
MCOJFK	154	A320	CANCELLED-WEATHER
MCOSWF	576	A320	MISCELLANEOUS
MCOSWF	578	A320	CANCELLED-WEATHER
MSYJFK	118	A320	NA
MSYJFK	120	A320	CANCELLED-WEATHER
NASBOS	1702	E190	CANCELLED-WEATHER
NASJFK	720	A320	WEATHER HOLD / DELAY
OAKBOS	476	A320	CANCELLED-WEATHER
OAKIAD	318	A320	CANCELLED-WEATHER
OAKJFK	90	A320	CANCELLED-WEATHER
OAKJFK	96	A320	WEATHER HOLD / DELAY
OAKLGB	245	A320	NA
OAKLGB	247	A320	CANCELLED-WEATHER
OAKLGB	253	A320	CANCELLED-WEATHER
ONTJFK	88	A320	CANCELLED-WEATHER
ORDJFK	900	A320	CANCELLED-WEATHER
ORDJFK	904	A320	NA
ORDJFK	908	A320	NA
ORDJFK	916	A320	CANCELLED-WEATHER
ORDJFK	918	A320	CANCELLED-WEATHER
PBIBOS	422	A320	CANCELLED-WEATHER
PBIBOS	428	A320	CANCELLED-WEATHER
PBIJFK	70	A320	CANCELLED-WEATHER
PBIJFK	74	A320	NA
PBIJFK	76	A320	NA
PBIJFK	832	A320	NA
PBIJFK	836	A320	NA
PBILGA	362	A320	WEATHER HOLD / DELAY
PBILGA	364	A320	CANCELLED-WEATHER
PBISWF	588	A320	CANCELLED-WEATHER
PDXJFK	166	A320	CANCELLED-WEATHER
PHXJFK	178	A320	WEATHER HOLD / DELAY
PITBOS	1294	E190	CANCELLED-WEATHER
PITJFK	1050	E190	CANCELLED-WEATHER
PITJFK	1052	E190	NA
PITJFK	1056	E190	CANCELLED-WEATHER
PITJFK	1058	E190	CANCELLED-WEATHER
PWMJFK	1603	E190	NA
PWMJFK	1605	E190	CANCELLED-WEATHER
PWMJFK	1607	E190	CANCELLED-WEATHER
RDUBOS	1224	E190	CANCELLED-WEATHER
RDUJFK	1100	E190	CANCELLED-WEATHER
RDUJFK	1102	E190	NA

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RDUJFK	1106	E190	CANCELLED-WEATHER
RDUJFK	1108	E190	CANCELLED-WEATHER
RICBOS	1282	E190	CANCELLED-WEATHER
RICJFK	1072	E190	NA
RICJFK	1074	E190	NA
RICJFK	1076	E190	CANCELLED-WEATHER
ROCJFK	27	A320	NA
ROCJFK	33	A320	CANCELLED-WEATHER
ROCJFK	41	A320	CANCELLED-WEATHER
ROCJFK	43	A320	CANCELLED-WEATHER
ROCJFK	45	A320	CANCELLED-WEATHER
RSWBOS	462	A320	CANCELLED-WEATHER
RSWBOS	466	A320	CANCELLED-WEATHER
RSWBOS	1238	E190	CANCELLED-WEATHER
RSWJFK	8	A320	NA
RSWJFK	36	A320	CANCELLED-WEATHER
RSWJFK	132	A320	NA
RSWJFK	134	A320	CANCELLED-WEATHER
RSWJFK	856	A320	NA
RSWJFK	858	A320	CANCELLED-WEATHER
SANJFK	182	A320	WEATHER HOLD / DELAY
SANJFK	186	A320	CANCELLED-WEATHER
SJCJFK	174	A320	CANCELLED-WEATHER
SJUBOS	760	A320	CANCELLED-WEATHER
SJUJFK	702	A320	LATE CHECK IN
SJUJFK	718	A320	CANCELLED-WEATHER
SJUMCO	746	A320	CANCELLED-WEATHER
SLCJFK	92	A320	CANCELLED-WEATHER
SMFJFK	172	A320	CANCELLED-WEATHER
SRQJFK	346	A320	LATE CHECK IN
SWFFLL	569	A320	CANCELLED-WEATHER
SWFMCO	577	A320	MISCELLANEOUS
SWFPBI	587	A320	CANCELLED-WEATHER
SYRJFK	69	A320	NA
SYRJFK	75	A320	CANCELLED-WEATHER
SYRJFK	1041	A320	CANCELLED-WEATHER
SYRMCO	661	A320	WEATHER HOLD / DELAY
TPABOS	1242	E190	CANCELLED-WEATHER
TPAJFK	24	A320	CANCELLED-WEATHER
TPAJFK	28	A320	CANCELLED-WEATHER
TPAJFK	32	A320	CANCELLED-WEATHER
TPAJFK	60	A320	CANCELLED-WEATHER
TPAJFK	64	A320	CREW DUTY DAY EXCEEDED
TUSJFK	106	A320	CANCELLED-WEATHER

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Segment	Flight #	Type	Cancellation Reason
AUSJFK	1060	E190	CANCELLED-WEATHER
AUSJFK	1068	E190	CANCELLED-WEATHER
BNAJFK	1048	E190	CANCELLED-WEATHER
BOSBUF	1219	E190	LATE CHECK IN
BOSDEN	491	A320	CREW DUTY DAY EXCEEDED
BOSFLL	449	A320	CANCELLED-WEATHER
BOSFLL	457	A320	WEATHER HOLD / DELAY
BOSIAD	1255	E190	CREW DUTY DAY EXCEEDED
BOSIAD	1257	E190	WEATHER HOLD / DELAY
BOSIAD	1259	E190	CREW DUTY DAY EXCEEDED
BOSIAD	1261	E190	WEATHER HOLD / DELAY
BOSJFK	1001	A320	CANCELLED-WEATHER
BOSJFK	1011	A320	WEATHER HOLD / DELAY
BOSJFK	1015	E190	CANCELLED-WEATHER
BOSJFK	1017	E190	WEATHER HOLD / DELAY
BOSJFK	1023	E190	CANCELLED-WEATHER
BOSMCO	435	A320	CANCELLED-WEATHER
BOSMCO	1207	A320	WEATHER HOLD / DELAY
BOSOAK	477	A320	WEATHER HOLD / DELAY
BOSPBI	425	A320	NA
BOSPBI	427	A320	CANCELLED-WEATHER
BOSRIC	1281	E190	CANCELLED-WEATHER
BOSRIC	1289	E190	WEATHER HOLD / DELAY
BOSSJC	471	A320	CREW DUTY DAY EXCEEDED
BOSTPA	447	A320	CANCELLED-WEATHER
BQNJFK	728	A320	CANCELLED-WEATHER
BQNMCO	724	A320	CANCELLED-WEATHER
BTVJFK	55	A320	CANCELLED-WEATHER
BTVJFK	147	A320	CANCELLED-WEATHER
BUF BOS	1210	E190	CANCELLED-WEATHER
BUFJFK	7	A320	CANCELLED-WEATHER
BUFJFK	117	A320	CANCELLED-WEATHER
BUFJFK	1031	E190	WEATHER HOLD / DELAY
BURJFK	352	A320	CANCELLED-WEATHER
BURJFK	354	A320	CANCELLED-WEATHER
BURJFK	358	A320	NA
CLTJFK	1080	E190	CANCELLED-WEATHER
CLTJFK	1086	E190	CANCELLED-WEATHER
CMHJFK	1096	E190	CANCELLED-WEATHER
CMHJFK	1098	E190	CANCELLED-WEATHER
DENBOS	490	A320	CREW DUTY DAY EXCEEDED
DENJFK	98	A320	CANCELLED-WEATHER
DENJFK	126	A320	CANCELLED-WEATHER
EWR FLL	511	A320	WEATHER HOLD / DELAY
EWRMCO	521	A320	CANCELLED-WEATHER
EWRPBI	547	A320	CREW DUTY DAY EXCEEDED
EWRRSW	555	A320	CREW DUTY DAY EXCEEDED
EWRTPA	537	A320	WEATHER HOLD / DELAY
FLLBOS	458	A320	WEATHER HOLD / DELAY
FLLEWR	512	A320	WEATHER HOLD / DELAY
FLLIAD	810	A320	CANCELLED-WEATHER

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FLLJFK	12	A320	CANCELLED-WEATHER
FLLJFK	14	A320	CANCELLED-WEATHER
FLLJFK	26	A320	CANCELLED-WEATHER
FLLJFK	68	A320	CANCELLED-WEATHER
FLLJFK	84	A320	CANCELLED-WEATHER
FLLJFK	808	A320	CANCELLED-WEATHER
FLLLGA	370	A320	CANCELLED-WEATHER
FLLLGA	382	A320	CANCELLED-WEATHER
HOUJFK	620	E190	CANCELLED-WEATHER
HOUJFK	626	E190	WEATHER HOLD / DELAY
IADBOS	1250	E190	CANCELLED-WEATHER
IADBOS	1256	E190	MAINTENANCE REPAIRS / INSPECTION
IADBOS	1258	E190	WEATHER HOLD / DELAY
IADBOS	1260	E190	CREW DUTY DAY EXCEEDED
IADJFK	1308	E190	CANCELLED-WEATHER
IADJFK	1310	E190	CANCELLED-WEATHER
IADLAS	323	A320	WEATHER HOLD / DELAY
JAXJFK	610	E190	CANCELLED-WEATHER
JAXJFK	616	E190	CANCELLED-WEATHER
JFKAUS	1065	E190	CANCELLED-WEATHER
JFKAUS	1069	E190	CANCELLED-WEATHER
JFKBNA	1047	E190	CANCELLED-WEATHER
JFKBOS	1006	E190	CANCELLED-WEATHER
JFKBOS	1010	E190	CANCELLED-WEATHER
JFKBOS	1014	E190	WEATHER HOLD / DELAY
JFKBOS	1016	E190	WEATHER HOLD / DELAY
JFKBOS	1018	E190	CANCELLED-WEATHER
JFKBOS	1020	E190	CANCELLED-WEATHER
JFKBOS	1024	E190	CANCELLED-WEATHER
JFKBQN	727	A320	CANCELLED-WEATHER
JFKBTV	12	A320	CANCELLED-WEATHER
JFKBTV	128	A320	CANCELLED-WEATHER
JFKBTV	148	A320	CANCELLED-WEATHER
JFKBUF	10	A320	CANCELLED-WEATHER
JFKBUF	112	A320	CANCELLED-WEATHER
JFKBUR	357	A320	CANCELLED-WEATHER
JFKBUR	359	A320	CANCELLED-WEATHER
JFKCLT	1085	E190	CANCELLED-WEATHER
JFKCLT	1087	E190	CANCELLED-WEATHER
JFKCMH	1095	E190	CANCELLED-WEATHER
JFKCMH	1097	E190	CANCELLED-WEATHER
JFKCMH	1099	E190	CANCELLED-WEATHER
JFKDEN	97	A320	CANCELLED-WEATHER
JFKFLL	11	A320	CANCELLED-WEATHER
JFKFLL	47	A320	CANCELLED-WEATHER
JFKFLL	69	A320	CANCELLED-WEATHER
JFKFLL	81	A320	CANCELLED-WEATHER
JFKFLL	803	A320	MISCELLANEOUS
JFKFLL	807	A320	CANCELLED-WEATHER
JFKFLL	809	A320	CANCELLED-WEATHER
JFKFLL	863	A320	CANCELLED-WEATHER

JFKHOU	623	E190	CANCELLED-WEATHER
JFKHOU	629	E190	CANCELLED-WEATHER
JFKIAD	1303	E190	CANCELLED-WEATHER
JFKIAD	1309	E190	CANCELLED-WEATHER
JFKIAD	1315	E190	CANCELLED-WEATHER
JFKJAX	619	E190	CANCELLED-WEATHER
JFKLAS	195	A320	CANCELLED-WEATHER
JFKLAS	199	A320	CANCELLED-WEATHER
JFKLGB	217	A320	CANCELLED-WEATHER
JFKMCO	43	A320	CANCELLED-WEATHER
JFKMCO	71	A320	CANCELLED-WEATHER
JFKMCO	79	A320	MISCELLANEOUS
JFKMCO	153	A320	CANCELLED-WEATHER
JFKOAK	91	A320	CANCELLED-WEATHER
JFKOAK	107	A320	CANCELLED-WEATHER
JFKONT	89	A320	CANCELLED-WEATHER
JFKORD	903	E190	CANCELLED-WEATHER
JFKORD	915	E190	CANCELLED-WEATHER
JFKORD	917	E190	CANCELLED-WEATHER
JFKORD	919	A320	CANCELLED-WEATHER
JFKPBI	35	A320	CANCELLED-WEATHER
JFKPBI	51	A320	NA
JFKPBI	835	A320	LATE CREW TO AIRCRAFT
JFKPBI	839	A320	CANCELLED-WEATHER
JFKPBI	871	A320	CANCELLED-WEATHER
JFKPDX	165	A320	CANCELLED-WEATHER
JFKPHX	179	A320	CANCELLED-WEATHER
JFKPIT	1055	E190	WEATHER HOLD / DELAY
JFKPIT	1057	E190	CANCELLED-WEATHER
JFKPSE	739	A320	CANCELLED-WEATHER
JFKPWM	1604	E190	LATE CHECK IN
JFKPWM	1606	E190	CANCELLED-WEATHER
JFKPWM	1608	E190	CANCELLED-WEATHER
JFKRDU	1109	E190	CANCELLED-WEATHER
JFKRIC	1079	E190	CANCELLED-WEATHER
JFKROC	30	A320	CANCELLED-WEATHER
JFKROC	32	A320	CANCELLED-WEATHER
JFKROC	36	A320	CANCELLED-WEATHER
JFKRSW	133	A320	CANCELLED-WEATHER
JFKRSW	137	A320	CANCELLED-WEATHER
JFKRSW	139	A320	CANCELLED-WEATHER
JFKRSW	851	A320	CANCELLED-WEATHER
JFKRSW	853	A320	CANCELLED-WEATHER
JFKRSW	857	A320	CANCELLED-WEATHER
JFKRSW	859	A320	CANCELLED-WEATHER
JFKSAN	185	A320	CANCELLED-WEATHER
JFKSEA	83	A320	CANCELLED-WEATHER
JFKSJU	707	A320	CANCELLED-WEATHER
JFKSJU	709	A320	CANCELLED-WEATHER
JFKSLC	87	A320	CANCELLED-WEATHER
JFKSMF	171	A320	CANCELLED-WEATHER
JFKSYR	22	A320	CANCELLED-WEATHER

JFKSYR	72	A320	CANCELLED-WEATHER
JFKTPA	21	A320	CANCELLED-WEATHER
JFKTPA	29	A320	CANCELLED-WEATHER
JFKTPA	53	A320	CANCELLED-WEATHER
JFKTPA	63	A320	CANCELLED-WEATHER
JFKTUS	105	A320	CANCELLED-WEATHER
LASJAD	324	A320	WEATHER HOLD / DELAY
LASJFK	192	A320	CANCELLED-WEATHER
LASJFK	196	A320	WEATHER HOLD / DELAY
LASJFK	198	A320	CANCELLED-WEATHER
LGAFLI	371	A320	CANCELLED-WEATHER
LGAFLI	375	A320	CANCELLED-WEATHER
LGBFLL	243	A320	WEATHER HOLD / DELAY
LGBJFK	204	A320	CANCELLED-WEATHER
LGBJFK	210	A320	WEATHER HOLD / DELAY
LGBJFK	212	A320	CANCELLED-WEATHER
LGBJFK	216	A320	CANCELLED-WEATHER
LGBOAK	242	A320	CREW DUTY DAY EXCEEDED
LGBOAK	248	A320	WEATHER HOLD / DELAY
LGBOAK	250	A320	CANCELLED-WEATHER
LGBOAK	308	A320	WEATHER HOLD / DELAY
LGBSMF	266	A320	WEATHER HOLD / DELAY
MCOBOS	436	A320	CANCELLED-WEATHER
MCOEWR	526	A320	CREW DUTY DAY EXCEEDED
MCOEWR	528	A320	WEATHER HOLD / DELAY
MCOJFK	42	A320	CANCELLED-WEATHER
MCOJFK	52	A320	CANCELLED-WEATHER
MCOJFK	154	A320	MISCELLANEOUS
MCOJFK	820	A320	CANCELLED-WEATHER
MCOJFK	822	A320	CANCELLED-WEATHER
MCOJFK	745	A320	CANCELLED-WEATHER
OAKBOS	476	A320	WEATHER HOLD / DELAY
OAKIAD	318	A320	CANCELLED-WEATHER
OAKJFK	90	A320	WEATHER HOLD / DELAY
OAKJFK	96	A320	CANCELLED-WEATHER
OAKJFK	102	A320	CANCELLED-WEATHER
OAKLGB	241	A320	CREW DUTY DAY EXCEEDED
OAKLGB	247	A320	CANCELLED-WEATHER
OAKLGB	249	A320	WEATHER HOLD / DELAY
ONTJFK	88	A320	CANCELLED-WEATHER
ORDJFK	900	A320	CANCELLED-WEATHER
ORDJFK	908	A320	WEATHER HOLD / DELAY
ORDJFK	916	E190	CANCELLED-WEATHER
ORDJFK	918	E190	CANCELLED-WEATHER
ORDLGB	931	A320	CANCELLED-WEATHER
PBIBOS	426	A320	NA
PBIBOS	428	A320	CANCELLED-WEATHER
PBIEWR	544	A320	CREW DUTY DAY EXCEEDED
PBIJFK	34	A320	CANCELLED-WEATHER
PBIJFK	79	A320	NA
PBIJFK	836	A320	OVERNIGHT CREW REST
PBIJFK	838	A320	CANCELLED-WEATHER

PBIJFK	840	A320	CANCELLED-WEATHER
PDXJFK	166	A320	CANCELLED-WEATHER
PHXJFK	178	A320	CANCELLED-WEATHER
PITJFK	1056	E190	CANCELLED-WEATHER
PITJFK	1058	E190	WEATHER HOLD / DELAY
PSEJFK	740	A320	CANCELLED-WEATHER
PWMJFK	1601	E190	CANCELLED-WEATHER
PWMJFK	1605	E190	MISCELLANEOUS
PWMJFK	1607	E190	CANCELLED-WEATHER
RDUJFK	1106	E190	CANCELLED-WEATHER
RICBOS	1282	E190	CANCELLED-WEATHER
RICJFK	1070	E190	CANCELLED-WEATHER
RICJFK	1076	E190	CANCELLED-WEATHER
ROCJFK	33	A320	CANCELLED-WEATHER
ROCJFK	41	A320	CANCELLED-WEATHER
ROCJFK	43	A320	CANCELLED-WEATHER
ROCJFK	45	A320	CANCELLED-WEATHER
RSWBOS	466	A320	WEATHER HOLD / DELAY
RSWEWR	556	A320	CREW DUTY DAY EXCEEDED
RSWJFK	134	A320	CANCELLED-WEATHER
RSWJFK	850	A320	CANCELLED-WEATHER
RSWJFK	854	A320	CANCELLED-WEATHER
RSWJFK	856	A320	CANCELLED-WEATHER
RSWJFK	858	A320	CANCELLED-WEATHER
SANIAD	316	A320	WEATHER HOLD / DELAY
SANJFK	182	A320	CANCELLED-WEATHER
SEAJFK	86	A320	CANCELLED-WEATHER
SJCBOB	470	A320	CREW DUTY DAY EXCEEDED
SJUJFK	706	A320	MISCELLANEOUS
SJUJFK	718	A320	CANCELLED-WEATHER
SJUMCO	744	A320	CANCELLED-WEATHER
SLCJFK	92	A320	CANCELLED-WEATHER
SMFJFK	172	A320	CANCELLED-WEATHER
STIJFK	732	A320	CANCELLED-WEATHER
SWFFLL	563	A320	CANCELLED-WEATHER
SWFFLL	569	A320	WEATHER HOLD / DELAY
SWFMCO	575	A320	CANCELLED-WEATHER
SYRJFK	75	A320	CANCELLED-WEATHER
SYRJFK	1041	A320	CANCELLED-WEATHER
TPABOS	448	A320	CANCELLED-WEATHER
TPAEWR	534	A320	WEATHER HOLD / DELAY
TPAJFK	20	A320	CANCELLED-WEATHER
TPAJFK	24	A320	CANCELLED-WEATHER
TPAJFK	28	A320	CANCELLED-WEATHER
TPAJFK	32	A320	CANCELLED-WEATHER
TPAJFK	60	A320	CANCELLED-WEATHER
TUSJFK	106	A320	CANCELLED-WEATHER

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Segment	Flight #	Type	Cancellation Reason
AUSJFK	1060	E190	CANCELLED-WEATHER
BDAJFK	1732	E190	Flight Cancelled-Maintenance
BNAJFK	1046	E190	LATE CREW TO AIRCRAFT
BNAJFK	1048	E190	CANCELLED-WEATHER
BOSCMH	1265	E190	MAINTENANCE REPAIRS / INSPECTION
BOSFLL	453	A320	CREW DUTY DAY EXCEEDED
BOSIAD	1253	E190	CREW DUTY DAY EXCEEDED
BOSIAD	1257	E190	WEATHER HOLD / DELAY
BOSJFK	1017	E190	MAINTENANCE GROUND SERVICING
BOSJFK	1023	E190	WEATHER HOLD / DELAY
BOSJFK	1731	E190	CANCELLED-WEATHER
BOSMCO	435	A320	CREW DUTY DAY EXCEEDED
BOSMCO	1207	A320	LATE CREW TO AIRCRAFT
BOSPHX	419	A320	LATE CREW TO AIRCRAFT
BOSRSW	465	A320	WEATHER HOLD / DELAY
BOSTPA	1241	E190	CREW DUTY DAY EXCEEDED
BQNJFK	728	A320	CANCELLED-WEATHER
BTVJFK	19	A320	CANCELLED-WEATHER
BTVJFK	147	A320	WEATHER HOLD / DELAY
BUFBOS	1210	E190	WEATHER HOLD / DELAY
BUFJFK	5	A320	MISCELLANEOUS
BUFJFK	117	A320	LATE CREW TO AIRCRAFT
CLTJFK	1080	E190	LATE CREW TO AIRCRAFT
CLTJFK	1086	E190	CREW DUTY DAY EXCEEDED
CMHBOS	1266	E190	MAINTENANCE REPAIRS / INSPECTION
CMHJFK	1094	E190	CREW DUTY DAY EXCEEDED
DENJFK	98	A320	NA
EWRFLY	505	A320	WEATHER HOLD / DELAY
EWRMCO	521	A320	CREW DUTY DAY EXCEEDED
EWRMCO	529	A320	CANCELLED-WEATHER
EWRPBI	547	A320	CANCELLED-WEATHER
EWRRSW	555	A320	CANCELLED-WEATHER
EWRTPA	537	A320	LATE CREW TO AIRCRAFT
FLLBOS	454	A320	CREW DUTY DAY EXCEEDED
FLLJFK	26	A320	CANCELLED-WEATHER
FLLJFK	68	A320	CANCELLED-WEATHER
FLLJFK	802	A320	CANCELLED-WEATHER
FLLJFK	808	A320	WEATHER HOLD / DELAY
FLLJFK	816	A320	CANCELLED-WEATHER
FLLLGB	244	A320	WEATHER HOLD / DELAY
FLLOAK	271	A320	CANCELLED-WEATHER
HOUJFK	620	E190	CANCELLED-WEATHER
HOUJFK	626	E190	LATE CHECK IN
IADBOS	1250	E190	WEATHER HOLD / DELAY
IADBOS	1254	E190	CREW DUTY DAY EXCEEDED
IADBOS	1258	E190	WEATHER HOLD / DELAY
IADJFK	1300	E190	CANCELLED-WEATHER
IADJFK	1302	A320	WEATHER HOLD / DELAY
IADOAK	315	A320	WEATHER HOLD / DELAY
JAXJFK	612	E190	CREW DUTY DAY EXCEEDED
JFKBOS	1004	A320	WEATHER HOLD / DELAY

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JFKBOS	1018	E190	WEATHER HOLD / DELAY
JFKBOS	1020	E190	WEATHER HOLD / DELAY
JFKBOS	1732	E190	MAINTENANCE GROUND SERVICING
JFKBQN	727	A320	CANCELLED-WEATHER
JFKBTV	128	A320	CANCELLED-WEATHER
JFKBUF	10	A320	LATE CREW TO AIRCRAFT
JFKCLT	1083	E190	CREW DUTY DAY EXCEEDED
JFKCLT	1085	E190	LATE CREW TO AIRCRAFT
JFKCLT	1087	E190	WEATHER HOLD / DELAY
JFKCMH	1093	E190	CREW DUTY DAY EXCEEDED
JFKCMH	1099	E190	LATE CREW TO AIRCRAFT
JFKDEN	123	A320	NA
JFKFLL	11	A320	WEATHER HOLD / DELAY
JFKFLL	809	A320	CANCELLED-WEATHER
JFKHOU	629	E190	LATE CREW TO AIRCRAFT
JFKIAD	1305	E190	CANCELLED-WEATHER
JFKJAX	611	E190	CREW DUTY DAY EXCEEDED
JFKJAX	619	E190	WEATHER HOLD / DELAY
JFKLAS	191	A320	WEATHER HOLD / DELAY
JFKLGB	209	A320	WEATHER HOLD / DELAY
JFKMCO	41	A320	WEATHER HOLD / DELAY
JFKMCO	45	A320	CREW DUTY DAY EXCEEDED
JFKMCO	79	A320	CANCELLED-WEATHER
JFKOAK	95	A320	CANCELLED-WEATHER
JFKOAK	99	A320	WEATHER HOLD / DELAY
JFKOAK	101	A320	WEATHER HOLD / DELAY
JFKONT	89	A320	LATE CREW TO AIRCRAFT
JFKORD	919	A320	CREW DUTY DAY EXCEEDED
JFKPBI	35	A320	CANCELLED-WEATHER
JFKPBI	871	A320	LATE CREW TO AIRCRAFT
JFKPIT	1057	E190	CANCELLED-WEATHER
JFKPSE	739	A320	CANCELLED-WEATHER
JFKPWM	1608	E190	WEATHER HOLD / DELAY
JFKRDU	1103	E190	NA
JFKRDU	1109	E190	LATE CREW TO AIRCRAFT
JFKRIC	1079	E190	CANCELLED-WEATHER
JFKRSW	983	A320	LATE CREW TO AIRCRAFT
JFKSAN	181	A320	WEATHER HOLD / DELAY
JFKSAN	185	A320	LATE CREW TO AIRCRAFT
JFKSJU	701	A320	MISCELLANEOUS
JFKSJU	709	A320	CANCELLED-WEATHER
JFKSJU	711	A320	WEATHER HOLD / DELAY
JFKSMF	171	A320	LATE CREW TO AIRCRAFT
JFKSTI	731	A320	CANCELLED-WEATHER
JFKSYR	22	A320	CANCELLED-WEATHER
JFKTPA	29	A320	LATE CREW TO AIRCRAFT
JFKTPA	63	A320	CANCELLED-WEATHER
JFKTPA	881	A320	WEATHER HOLD / DELAY
LASLAD	324	A320	WEATHER HOLD / DELAY
LGAFLL	371	A320	CANCELLED-WEATHER
LGAPBI	369	A320	CREW DUTY DAY EXCEEDED
LGBJFK	216	A320	WEATHER HOLD / DELAY

LGBOAK	308	A320	CANCELLED-WEATHER
LGBORD	934	A320	CREW DUTY DAY EXCEEDED
LGBSMF	266	A320	CANCELLED-WEATHER
MCOBOS	432	A320	CREW DUTY DAY EXCEEDED
MCOBOS	436	A320	LATE CREW TO AIRCRAFT
MCOBOS	1200	A320	WEATHER HOLD / DELAY
MCOBQN	723	A320	WEATHER HOLD / DELAY
MCOEWR	522	A320	CREW DUTY DAY EXCEEDED
MCOJFK	42	A320	LATE CREW TO AIRCRAFT
MCOLGA	396	A320	LATE CREW TO AIRCRAFT
MCOSJU	743	A320	CREW DUTY DAY EXCEEDED
MCOSJU	745	A320	WEATHER HOLD / DELAY
MCOSWF	576	A320	CANCELLED-WEATHER
OAKFLL	270	A320	CANCELLED-WEATHER
OAKLGB	241	A320	WEATHER HOLD / DELAY
OAKLGB	247	A320	WEATHER HOLD / DELAY
OAKLGB	249	A320	CANCELLED-WEATHER
ONTJFK	88	A320	LATE CREW TO AIRCRAFT
ORDJFK	900	A320	CREW DUTY DAY EXCEEDED
ORDLGB	931	A320	CREW DUTY DAY EXCEEDED
PBIEWR	544	A320	CANCELLED-WEATHER
PBILGA	364	A320	CREW DUTY DAY EXCEEDED
PHXBOS	420	A320	LATE CREW TO AIRCRAFT
PSEJFK	740	A320	CANCELLED-WEATHER
PWMJFK	1601	E190	CANCELLED-WEATHER
RDUJFK	1100	E190	CANCELLED-WEATHER
RICBOS	1280	E190	WEATHER HOLD / DELAY
ROCJFK	41	A320	CANCELLED-WEATHER
RSWBOS	466	A320	LATE CREW TO AIRCRAFT
RSWEWR	556	A320	CANCELLED-WEATHER
RSWJFK	850	A320	CANCELLED-WEATHER
SANIAD	316	A320	LATE CREW TO AIRCRAFT
SANJFK	186	A320	WEATHER HOLD / DELAY
SJCBOS	470	A320	WEATHER HOLD / DELAY
SJUJFK	704	A320	WEATHER HOLD / DELAY
SJUJFK	708	A320	WEATHER HOLD / DELAY
SJUMCO	744	A320	CREW DUTY DAY EXCEEDED
SMFJFK	172	A320	LATE CREW TO AIRCRAFT
SMFLGB	259	A320	WEATHER HOLD / DELAY
SMFLGB	265	A320	CANCELLED-WEATHER
SWFMCO	575	A320	CANCELLED-WEATHER
SYRJFK	1041	A320	WEATHER HOLD / DELAY
TPABOS	1242	E190	CREW DUTY DAY EXCEEDED
TPAEWR	534	A320	LATE CREW TO AIRCRAFT
TPAJFK	862	A320	WEATHER HOLD / DELAY

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Segment	Flight #	Type	Cancellation Reason
AUSJFK	1060	E190	MISCELLANEOUS
AUSJFK	1062	E190	MISCELLANEOUS
AUSJFK	1068	E190	MISCELLANEOUS
BNAJFK	1044	E190	MISCELLANEOUS
BNAJFK	1046	E190	MISCELLANEOUS
BNAJFK	1048	E190	MISCELLANEOUS
BOSBUF	1211	E190	MISCELLANEOUS
BOSBUF	1219	E190	MISCELLANEOUS
BOSCMH	1265	E190	MISCELLANEOUS
BOSFLL	1805	E190	MISCELLANEOUS
BOSIAD	1251	E190	MISCELLANEOUS
BOSIAD	1253	E190	MISCELLANEOUS
BOSIAD	1255	E190	MISCELLANEOUS
BOSIAD	1257	E190	MISCELLANEOUS
BOSIAD	1259	E190	MISCELLANEOUS
BOSJFK	1001	A320	WEATHER HOLD / DELAY
BOSJFK	1005	E190	MISCELLANEOUS
BOSJFK	1009	E190	MISCELLANEOUS
BOSJFK	1015	E190	MISCELLANEOUS
BOSJFK	1017	E190	MISCELLANEOUS
BOSJFK	1019	E190	MISCELLANEOUS
BOSJFK	1021	E190	MISCELLANEOUS
BOSJFK	1023	E190	MISCELLANEOUS
BOSJFK	1731	E190	MISCELLANEOUS
BOSMCO	1205	E190	MISCELLANEOUS
BOSPIT	1293	E190	MISCELLANEOUS
BOSPIT	1297	E190	MISCELLANEOUS
BOSRDU	1223	E190	MISCELLANEOUS
BOSRIC	1281	E190	MISCELLANEOUS
BOSRIC	1289	E190	MISCELLANEOUS
BOSTPA	1241	E190	MISCELLANEOUS
BQNJFK	728	A320	CANCELLED-WEATHER
BQNMCO	724	A320	WEATHER HOLD / DELAY
BTVJFK	19	A320	CANCELLED-WEATHER
BUF BOS	1210	E190	MISCELLANEOUS
BUF BOS	1212	E190	MISCELLANEOUS
BUFJFK	1031	E190	MISCELLANEOUS
CLTJFK	1080	E190	MISCELLANEOUS
CLTJFK	1082	E190	MAINTENANCE REPAIRS / INSPECTION
CLTJFK	1084	E190	MISCELLANEOUS
CLTJFK	1086	E190	MISCELLANEOUS
CMHBOS	1266	E190	MISCELLANEOUS
CMHJFK	1090	E190	LATE CREW TO AIRCRAFT
CMHJFK	1094	E190	MISCELLANEOUS
CMHJFK	1096	E190	MISCELLANEOUS
CMHJFK	1098	E190	MISCELLANEOUS
FLLJFK	114	A320	WEATHER HOLD / DELAY
HOUJFK	620	E190	MISCELLANEOUS
HOUJFK	622	E190	MISCELLANEOUS
HOUJFK	626	E190	LATE CHECK IN

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IADBOS	1250	E190	MISCELLANEOUS
IADBOS	1252	E190	MISCELLANEOUS
IADBOS	1254	E190	MISCELLANEOUS
IADBOS	1256	E190	MISCELLANEOUS
IADBOS	1258	E190	MISCELLANEOUS
IADJFK	1300	E190	WEATHER HOLD / DELAY
IADJFK	1304	E190	MISCELLANEOUS
IADJFK	1306	E190	MISCELLANEOUS
IADJFK	1308	E190	MISCELLANEOUS
IADJFK	1310	E190	MISCELLANEOUS
JAXJFK	610	E190	WEATHER HOLD / DELAY
JAXJFK	612	E190	MISCELLANEOUS
JAXJFK	616	E190	MISCELLANEOUS
JFKAUS	1061	E190	MISCELLANEOUS
JFKAUS	1065	E190	MISCELLANEOUS
JFKAUS	1069	E190	MISCELLANEOUS
JFKBDA	1731	E190	MISCELLANEOUS
JFKBNA	1043	E190	MISCELLANEOUS
JFKBNA	1045	E190	MISCELLANEOUS
JFKBNA	1047	E190	MISCELLANEOUS
JFKBOS	1006	E190	MISCELLANEOUS
JFKBOS	1010	E190	MISCELLANEOUS
JFKBOS	1014	E190	MISCELLANEOUS
JFKBOS	1016	E190	MISCELLANEOUS
JFKBOS	1018	E190	MISCELLANEOUS
JFKBOS	1020	E190	MISCELLANEOUS
JFKBOS	1024	E190	MISCELLANEOUS
JFKBOS	1732	E190	MISCELLANEOUS
JFKBUF	2	A320	MISCELLANEOUS
JFKBUF	1030	E190	MISCELLANEOUS
JFKCLT	1081	E190	MISCELLANEOUS
JFKCLT	1083	E190	MISCELLANEOUS
JFKCLT	1085	E190	MISCELLANEOUS
JFKCLT	1087	E190	MISCELLANEOUS
JFKCMH	1093	E190	MISCELLANEOUS
JFKCMH	1095	E190	MISCELLANEOUS
JFKCMH	1097	E190	MISCELLANEOUS
JFKFLL	803	A320	WEATHER HOLD / DELAY
JFKHOU	623	E190	MISCELLANEOUS
JFKHOU	625	E190	MISCELLANEOUS
JFKHOU	629	E190	MISCELLANEOUS
JFKIAD	1303	E190	MISCELLANEOUS
JFKIAD	1305	E190	MISCELLANEOUS
JFKIAD	1307	E190	MISCELLANEOUS
JFKIAD	1309	E190	MISCELLANEOUS
JFKIAD	1315	E190	MISCELLANEOUS
JFKJAX	611	E190	MISCELLANEOUS
JFKJAX	615	E190	MISCELLANEOUS
JFKJAX	619	E190	MISCELLANEOUS
JFKLGB	221	A320	WEATHER HOLD / DELAY
JFKNAS	721	A320	MISCELLANEOUS
JFKORD	903	E190	MISCELLANEOUS

Feb. 17, 2007 Cancellations
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JFKORD	915	E190	MISCELLANEOUS
JFKORD	917	E190	MISCELLANEOUS
JFKPBI	833	A320	WEATHER HOLD / DELAY
JFKPIT	1051	E190	MISCELLANEOUS
JFKPIT	1053	E190	MISCELLANEOUS
JFKPIT	1055	E190	MISCELLANEOUS
JFKPWM	1600	E190	MISCELLANEOUS
JFKPWM	1604	E190	MISCELLANEOUS
JFKPWM	1606	E190	MISCELLANEOUS
JFKPWM	1608	E190	MISCELLANEOUS
JFKRDU	1103	E190	MISCELLANEOUS
JFKRDU	1105	E190	MISCELLANEOUS
JFKRDU	1107	E190	MISCELLANEOUS
JFKRDU	1109	E190	MISCELLANEOUS
JFKRIC	1073	E190	MISCELLANEOUS
JFKRIC	1075	E190	MISCELLANEOUS
JFKRIC	1077	E190	MISCELLANEOUS
JFKRSW	139	A320	WEATHER HOLD / DELAY
JFKSAN	185	A320	MISCELLANEOUS
JFKSJC	173	A320	MISCELLANEOUS
LGBORD	934	A320	WEATHER HOLD / DELAY
MCOBOS	1208	E190	MISCELLANEOUS
MCOJFK	52	A320	CANCELLED-WEATHER
MCOJFK	80	A320	WEATHER HOLD / DELAY
NASJFK	722	A320	MISCELLANEOUS
OAKBOS	476	A320	LATE CREW TO AIRCRAFT
OAKJFK	94	A320	CANCELLED-WEATHER
ORDJFK	904	E190	MISCELLANEOUS
ORDJFK	916	E190	MISCELLANEOUS
ORDLGB	931	A320	WEATHER HOLD / DELAY
PBIEWR	544	A320	LATE CREW TO AIRCRAFT
PBIJFK	34	A320	CANCELLED-WEATHER
PBIJFK	834	A320	WEATHER HOLD / DELAY
PITBOS	1290	E190	MISCELLANEOUS
PITBOS	1294	E190	MISCELLANEOUS
PITJFK	1050	E190	CANCELLED-WEATHER
PITJFK	1052	E190	MISCELLANEOUS
PITJFK	1056	E190	MISCELLANEOUS
PSEJFK	740	A320	CANCELLED-WEATHER
PWMJFK	1601	E190	WEATHER HOLD / DELAY
PWMJFK	1603	E190	MISCELLANEOUS
PWMJFK	1605	E190	MISCELLANEOUS
PWMJFK	1607	E190	MISCELLANEOUS
RDUBOS	1224	E190	MISCELLANEOUS
RDUJFK	1100	E190	WEATHER REROUTE
RDUJFK	1102	E190	MISCELLANEOUS
RDUJFK	1106	E190	MISCELLANEOUS
RDUJFK	1108	E190	MISCELLANEOUS
RICBOS	1280	E190	MISCELLANEOUS
RICBOS	1282	E190	MISCELLANEOUS
RICJFK	1070	E190	CANCELLED-WEATHER
RICJFK	1072	E190	MISCELLANEOUS

RICJFK	1074	E190	MISCELLANEOUS
RICJFK	1076	E190	MISCELLANEOUS
ROCJFK	45	A320	CANCELLED-WEATHER
RSWJFK	36	A320	LATE CREW TO AIRCRAFT
SJUJFK	706	A320	LATE CREW TO AIRCRAFT
STIJFK	732	A320	CANCELLED-WEATHER
SYRJFK	61	A320	CANCELLED-WEATHER
TPABOS	1242	E190	MISCELLANEOUS
TPAJFK	20	A320	CANCELLED-WEATHER
TPAJFK	24	A320	WEATHER HOLD / DELAY

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Segment	Flight #	Type	Cancellation Reason
AUSJFK	1060	E190	MISCELLANEOUS
AUSJFK	1062	E190	MISCELLANEOUS
AUSJFK	1068	E190	MISCELLANEOUS
BDAJFK	1732	E190	MISCELLANEOUS
BNAJFK	1044	E190	MISCELLANEOUS
BNAJFK	1046	E190	MISCELLANEOUS
BNAJFK	1048	E190	MISCELLANEOUS
BOSBUF	1211	E190	MISCELLANEOUS
BOSBUF	1219	E190	MISCELLANEOUS
BOSCMH	1265	E190	MISCELLANEOUS
BOSFLL	1805	E190	MISCELLANEOUS
BOSIAD	1253	E190	MISCELLANEOUS
BOSIAD	1255	E190	MISCELLANEOUS
BOSIAD	1257	E190	MISCELLANEOUS
BOSIAD	1259	E190	MISCELLANEOUS
BOSIAD	1261	E190	MISCELLANEOUS
BOSJFK	1005	E190	MISCELLANEOUS
BOSJFK	1009	E190	MISCELLANEOUS
BOSJFK	1015	E190	MISCELLANEOUS
BOSJFK	1017	E190	MISCELLANEOUS
BOSJFK	1019	E190	MISCELLANEOUS
BOSJFK	1023	E190	MISCELLANEOUS
BOSJFK	1731	E190	MISCELLANEOUS
BOSMCO	1205	E190	MISCELLANEOUS
BOSPIT	1293	E190	MISCELLANEOUS
BOSPIT	1297	E190	MISCELLANEOUS
BOSRDU	1223	E190	MISCELLANEOUS
BOSRIC	1281	E190	MISCELLANEOUS
BOSRIC	1289	E190	MISCELLANEOUS
BGSTPA	1241	E190	MISCELLANEOUS
BUF BOS	1210	E190	MISCELLANEOUS
BUF BOS	1212	E190	MISCELLANEOUS
BUFJFK	1031	E190	MISCELLANEOUS
CLTJFK	1080	E190	MISCELLANEOUS
CLTJFK	1082	E190	MISCELLANEOUS
CLTJFK	1084	E190	MISCELLANEOUS
CLTJFK	1086	E190	MISCELLANEOUS
CMHBOS	1266	E190	MISCELLANEOUS
CMHJFK	1094	E190	MISCELLANEOUS
CMHJFK	1096	E190	MISCELLANEOUS
CMHJFK	1098	E190	MISCELLANEOUS
HOUJFK	620	E190	MISCELLANEOUS
HOUJFK	622	E190	CANCELLED-WEATHER
HOUJFK	626	E190	MISCELLANEOUS
IADBOS	1252	E190	MISCELLANEOUS
IADBOS	1254	E190	MISCELLANEOUS
IADBOS	1256	E190	MISCELLANEOUS
IADBOS	1258	E190	MISCELLANEOUS
IADBOS	1260	E190	MISCELLANEOUS
IADJFK	1300	E190	CANCELLED-WEATHER
IADJFK	1304	E190	MISCELLANEOUS

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IADJFK	1306	E190	MISCELLANEOUS
IADJFK	1308	E190	LATE CHECK IN
IADJFK	1310	E190	MISCELLANEOUS
IADPBI	333	A320	LATE CREW TO AIRCRAFT
JAXJFK	610	E190	MISCELLANEOUS
JAXJFK	612	E190	MISCELLANEOUS
JAXJFK	616	E190	MISCELLANEOUS
JFKAUS	1061	E190	MISCELLANEOUS
JFKAUS	1065	E190	MISCELLANEOUS
JFKAUS	1069	E190	MISCELLANEOUS
JFKBDA	1731	E190	MISCELLANEOUS
JFKBNA	1043	E190	MISCELLANEOUS
JFKBNA	1045	E190	MISCELLANEOUS
JFKBNA	1047	E190	MISCELLANEOUS
JFKBOS	1006	E190	MISCELLANEOUS
JFKBOS	1010	E190	MISCELLANEOUS
JFKBOS	1014	E190	MISCELLANEOUS
JFKBOS	1016	E190	MISCELLANEOUS
JFKBOS	1018	E190	MISCELLANEOUS
JFKBOS	1020	E190	MISCELLANEOUS
JFKBOS	1024	E190	MISCELLANEOUS
JFKBOS	1732	E190	MISCELLANEOUS
JFKBUF	1030	E190	MISCELLANEOUS
JFKCLT	1081	E190	MISCELLANEOUS
JFKCLT	1083	E190	MISCELLANEOUS
JFKCLT	1085	E190	MISCELLANEOUS
JFKCLT	1087	E190	MISCELLANEOUS
JFKGMH	1093	E190	MISCELLANEOUS
JFKGMH	1095	E190	MISCELLANEOUS
JFKGMH	1097	E190	MISCELLANEOUS
JFKGMH	1099	E190	MISCELLANEOUS
JFKHOU	623	E190	MISCELLANEOUS
JFKHOU	625	E190	MISCELLANEOUS
JFKHOU	629	E190	MISCELLANEOUS
JFKIAD	1303	E190	MISCELLANEOUS
JFKIAD	1305	E190	MISCELLANEOUS
JFKIAD	1307	E190	MISCELLANEOUS
JFKIAD	1309	E190	MISCELLANEOUS
JFKIAD	1315	E190	MISCELLANEOUS
JFKJAX	611	E190	MISCELLANEOUS
JFKJAX	615	E190	MISCELLANEOUS
JFKJAX	619	E190	MISCELLANEOUS
JFKORD	915	E190	MISCELLANEOUS
JFKORD	917	E190	MISCELLANEOUS
JFKPIT	1051	E190	MISCELLANEOUS
JFKPIT	1053	E190	MISCELLANEOUS
JFKPIT	1055	E190	MISCELLANEOUS
JFKPIT	1057	E190	MISCELLANEOUS
JFKPWM	1600	E190	MISCELLANEOUS
JFKPWM	1604	E190	MISCELLANEOUS
JFKPWM	1606	E190	MISCELLANEOUS
JFKPWM	1608	E190	MISCELLANEOUS

JFKRDU	1103	E190	MISCELLANEOUS
JFKRDU	1105	E190	MISCELLANEOUS
JFKRDU	1107	E190	MISCELLANEOUS
JFKRDU	1109	E190	MISCELLANEOUS
JFKRIC	1073	E190	MISCELLANEOUS
JFKRIC	1075	E190	MISCELLANEOUS
JFKRIC	1077	E190	MISCELLANEOUS
JFKRIC	1079	E190	MISCELLANEOUS
MCOBOS	1208	E190	MISCELLANEOUS
ORDJFK	904	E190	MISCELLANEOUS
ORDJFK	916	E190	MISCELLANEOUS
ORDJFK	918	E190	MISCELLANEOUS
PEIAD	334	A320	LATE CREW TO AIRCRAFT
PITBOS	1290	E190	MISCELLANEOUS
PITBOS	1294	E190	MISCELLANEOUS
PITJFK	1050	E190	MISCELLANEOUS
PITJFK	1052	E190	MISCELLANEOUS
PITJFK	1056	E190	MISCELLANEOUS
PITJFK	1058	E190	MISCELLANEOUS
PWMJFK	1601	E190	MISCELLANEOUS
PWMJFK	1603	E190	MISCELLANEOUS
PWMJFK	1605	E190	MISCELLANEOUS
PWMJFK	1607	E190	MISCELLANEOUS
RDUBOS	1224	E190	MISCELLANEOUS
RDUJFK	1100	E190	MISCELLANEOUS
RDUJFK	1102	E190	MISCELLANEOUS
RDUJFK	1106	E190	MISCELLANEOUS
RDUJFK	1108	E190	MISCELLANEOUS
RICBOS	1280	E190	MISCELLANEOUS
RICBOS	1282	E190	MISCELLANEOUS
RICJFK	1072	E190	MISCELLANEOUS
RICJFK	1074	E190	MISCELLANEOUS
RICJFK	1076	E190	MISCELLANEOUS
RSWJFK	850	A320	LATE CHECK IN
TPABOS	1242	E190	MISCELLANEOUS

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Segment	Flight #	Type	Cancellation Reason
AUSJFK	1060	E190	CANCELLED-WEATHER
AUSJFK	1062	E190	CANCELLED-WEATHER
AUSJFK	1068	E190	CANCELLED-WEATHER
BNAJFK	1044	E190	CANCELLED-WEATHER
BNAJFK	1046	E190	CANCELLED-WEATHER
BNAJFK	1048	E190	CANCELLED-WEATHER
BOSBUF	1211	E190	CANCELLED-WEATHER
BOSBUF	1219	E190	CANCELLED-WEATHER
BOSCMH	1265	E190	CANCELLED-WEATHER
BOSIAD	1251	E190	CANCELLED-WEATHER
BOSIAD	1253	E190	CANCELLED-WEATHER
BOSIAD	1255	E190	CANCELLED-WEATHER
BOSIAD	1257	E190	CANCELLED-WEATHER
BOSIAD	1259	E190	CANCELLED-WEATHER
BOSIAD	1261	E190	CANCELLED-WEATHER
BOSJFK	1005	E190	CANCELLED-WEATHER
BOSJFK	1009	E190	CANCELLED-WEATHER
BOSJFK	1015	E190	CANCELLED-WEATHER
BOSJFK	1017	E190	CANCELLED-WEATHER
BOSJFK	1019	E190	CANCELLED-WEATHER
BOSJFK	1023	E190	CANCELLED-WEATHER
BOSJFK	1731	E190	CANCELLED-WEATHER
BOSMCO	1205	E190	CANCELLED-WEATHER
BOSPIT	1293	E190	CANCELLED-WEATHER
BOSPIT	1297	E190	CANCELLED-WEATHER
BOSRDU	1223	E190	CANCELLED-WEATHER
BOSRIC	1281	E190	CANCELLED-WEATHER
BOSRIC	1289	E190	CANCELLED-WEATHER
BOSTPA	1241	E190	CANCELLED-WEATHER
BUF BOS	1210	E190	CANCELLED-WEATHER
BUF BOS	1212	E190	CANCELLED-WEATHER
BUF JFK	1031	E190	CANCELLED-WEATHER
CLT JFK	1080	E190	CANCELLED-WEATHER
CLT JFK	1082	E190	CANCELLED-WEATHER
CLT JFK	1084	E190	CANCELLED-WEATHER
CLT JFK	1086	E190	CANCELLED-WEATHER
CMHBOS	1266	E190	CANCELLED-WEATHER
CMHJFK	1090	E190	CANCELLED-WEATHER
CMHJFK	1094	E190	CANCELLED-WEATHER
CMHJFK	1096	E190	CANCELLED-WEATHER
CMHJFK	1098	E190	CANCELLED-WEATHER
HOUJFK	620	E190	CANCELLED-WEATHER
HOUJFK	622	E190	CANCELLED-WEATHER
HOUJFK	626	E190	CANCELLED-WEATHER
IADBOS	1250	E190	CANCELLED-WEATHER
IADBOS	1252	E190	CANCELLED-WEATHER
IADBOS	1254	E190	CANCELLED-WEATHER
IADBCS	1256	E190	CANCELLED-WEATHER
IADBCS	1258	E190	CANCELLED-WEATHER
IADBCS	1260	E190	CANCELLED-WEATHER
IADJFK	1300	E190	CANCELLED-WEATHER

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IADJFK	1304	E190	CANCELLED-WEATHER
IADJFK	1306	E190	CANCELLED-WEATHER
IADJFK	1308	E190	CANCELLED-WEATHER
IADJFK	1310	E190	CANCELLED-WEATHER
JAXJFK	610	E190	CANCELLED-WEATHER
JAXJFK	612	E190	CANCELLED-WEATHER
JAXJFK	616	E190	WEATHER HOLD / DELAY
JFKAUS	1061	E190	CANCELLED-WEATHER
JFKAUS	1065	E190	CANCELLED-WEATHER
JFKAUS	1069	E190	CANCELLED-WEATHER
JFKBNA	1043	E190	CANCELLED-WEATHER
JFKBNA	1045	E190	CANCELLED-WEATHER
JFKBNA	1047	E190	CANCELLED-WEATHER
JFKBOS	1006	E190	CANCELLED-WEATHER
JFKBOS	1010	E190	CANCELLED-WEATHER
JFKBOS	1014	E190	CANCELLED-WEATHER
JFKBOS	1016	E190	CANCELLED-WEATHER
JFKBOS	1018	E190	CANCELLED-WEATHER
JFKBOS	1020	E190	CANCELLED-WEATHER
JFKBOS	1024	E190	CANCELLED-WEATHER
JFKBOS	1732	E190	CANCELLED-WEATHER
JFKBUF	1030	E190	CANCELLED-WEATHER
JFKCLT	1081	E190	CANCELLED-WEATHER
JFKCLT	1083	E190	CANCELLED-WEATHER
JFKCLT	1085	E190	CANCELLED-WEATHER
JFKCLT	1087	E190	CANCELLED-WEATHER
JFKCMH	1093	E190	CANCELLED-WEATHER
JFKCMH	1095	E190	CANCELLED-WEATHER
JFKCMH	1097	E190	CANCELLED-WEATHER
JFKCMH	1099	E190	CANCELLED-WEATHER
JFKHOU	623	E190	CANCELLED-WEATHER
JFKHOU	625	E190	CANCELLED-WEATHER
JFKHOU	629	E190	CANCELLED-WEATHER
JFKIAD	1303	E190	CANCELLED-WEATHER
JFKIAD	1305	E190	CANCELLED-WEATHER
JFKIAD	1307	E190	CANCELLED-WEATHER
JFKIAD	1309	E190	CANCELLED-WEATHER
JFKIAD	1315	E190	CANCELLED-WEATHER
JFKJAX	611	E190	CANCELLED-WEATHER
JFKJAX	615	E190	CANCELLED-WEATHER
JFKJAX	619	E190	CANCELLED-WEATHER
JFKORD	903	E190	CANCELLED-WEATHER
JFKORD	915	E190	CANCELLED-WEATHER
JFKORD	917	E190	CANCELLED-WEATHER
JFKPIT	1051	E190	CANCELLED-WEATHER
JFKPIT	1053	E190	CANCELLED-WEATHER
JFKPIT	1055	E190	CANCELLED-WEATHER
JFKPIT	1057	E190	CANCELLED-WEATHER
JFKPWM	1600	E190	CANCELLED-WEATHER
JFKPWM	1604	E190	CANCELLED-WEATHER
JFKPWM	1606	E190	CANCELLED-WEATHER
JFKPWM	1608	E190	CANCELLED-WEATHER

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JFKRDU	1103	E190	CANCELLED-WEATHER
JFKRDU	1105	E190	CANCELLED-WEATHER
JFKRDU	1107	E190	CANCELLED-WEATHER
JFKRDU	1109	E190	CANCELLED-WEATHER
JFKRIC	1073	E190	CANCELLED-WEATHER
JFKRIC	1075	E190	CANCELLED-WEATHER
JFKRIC	1077	E190	CANCELLED-WEATHER
JFKRIC	1079	E190	CANCELLED-WEATHER
MCOBOS	1208	E190	CANCELLED-WEATHER
ORDJFK	904	E190	CANCELLED-WEATHER
ORDJFK	916	E190	CANCELLED-WEATHER
ORDJFK	918	E190	CANCELLED-WEATHER
PITBOS	1290	E190	CANCELLED-WEATHER
PITBOS	1294	E190	CANCELLED-WEATHER
PITJFK	1050	E190	CANCELLED-WEATHER
PITJFK	1052	E190	CANCELLED-WEATHER
PITJFK	1056	E190	CANCELLED-WEATHER
PITJFK	1058	E190	CANCELLED-WEATHER
PWMJFK	1601	E190	CANCELLED-WEATHER
PWMJFK	1603	E190	CANCELLED-WEATHER
PWMJFK	1605	E190	CANCELLED-WEATHER
PWMJFK	1607	E190	CANCELLED-WEATHER
RDUBOS	1224	E190	CANCELLED-WEATHER
RDUJFK	1100	E190	CANCELLED-WEATHER
RDUJFK	1102	E190	CANCELLED-WEATHER
RDUJFK	1106	E190	CANCELLED-WEATHER
RDUJFK	1108	E190	CANCELLED-WEATHER
RICBOS	1280	E190	CANCELLED-WEATHER
RICBOS	1282	E190	CANCELLED-WEATHER
RICJFK	1070	E190	CANCELLED-WEATHER
RICJFK	1072	E190	CANCELLED-WEATHER
RICJFK	1074	E190	CANCELLED-WEATHER
RICJFK	1076	E190	CANCELLED-WEATHER
TPABOS	1242	E190	CANCELLED-WEATHER

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Feb. 20, 2007

No cancellations

NO CANCELLATIONS

EXHIBIT 3

#3
taxi
out

Flight Delays - Taxi Out
Feb 13-20, 2007

Count of Flight
Taxi-out Date

Time Range	2/13/2007	2/14/2007	2/15/2007	2/16/2007	2/17/2007	2/18/2007	2/19/2007	2/20/2007	Grand Total
01:00-01:59	18	15	18	14	2	20	2	3	92
02:00-02:59		10	8	2	1				21
03:00-03:59		3	5						8
04:00-04:59		3							3
05:00+		13							13
<01:00		3							3
Grand Total	18	47	31	16	3	20	2	3	140

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3
taxi-in

Flight Delays - Taxi-In
Feb. 13-20, 2007

Count of Taxi-in Time Range	Flight Date				Grand
	2/13/2007	2/14/2007	2/15/2007	2/16/2007	Total
01:00-01:59	3	5	2	13	23
02:00-02:59	1			1	2
05:00+		4			4
Grand Total	4	9	2	14	29

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[Faint handwritten text]

EXHIBIT 2

#2 DIVERSIONS

Org Date	Act Date	Flt#	Dep	Skd Dst	Dst	Type	Reason	STD	Dep Time	Taxi out Org City	Taxi out City	STA	Arr Time	Taxi in Skd Dst	Taxi in Dst	Total Arrival Delay
13-Feb-07	14-Feb-07	309	LGB	IAD	CLT	DIVC	WEATHER DELAY ENROUTE	9:30PM	9:29PM	11	25	5:02AM	2:47PM	18	77	427
13-Feb-07	14-Feb-07	315	SAN	IAD	CLT	DIVC	WEATHER HOLD / DELAY	10:25PM	10:11PM	20	15	6:05AM	4:03PM	83	8	431
13-Feb-07	14-Feb-07	318	OAK	IAD	RIC	DIVC	WEATHER HOLD / DELAY	11:10PM	11:02PM	16	17	7:03AM	2:13PM	24	76	354
13-Feb-07	14-Feb-07	324	LAS	IAD	RIC	DIVC	WEATHER DELAY ENROUTE	11:00PM	11:18PM	26	13	8:20AM	2:23PM	25	14	333
14-Feb-07	14-Feb-07	94	OAK	JFK	ACY	DIVC	WEATHER HOLD / DELAY	7:35AM	7:31AM	15	99	3:55PM	9:39PM	31	5	298
14-Feb-07	14-Feb-07	180	OAK	JFK	ACY	DIVC	MISCELLANEOUS	9:05AM	9:06AM	14	52	5:27PM	10:06PM	29	5	199
14-Feb-07	14-Feb-07	204	LGB	JFK	ACY	DIVC	WEATHER DELAY ENROUTE	8:55AM	8:55AM	11	99	5:05PM	10:11PM	21	4	297
14-Feb-07	14-Feb-07	250	BUF	JFK	ACY	DIVC	WEATHER HOLD / DELAY	7:00AM	6:56AM	13	248	3:10PM	9:34PM	36	5	358
14-Feb-07	14-Feb-07	562	FLL	SWF	CRF	DIVC	FLT REROUTED DUE WX/RW	8:15AM	8:09AM	16	-	11:05AM	12:23PM	2	-	76
14-Feb-07	15-Feb-07	704	SJL	JFK	EWR	DIVC	MISCELLANEOUS	8:30PM	9:10PM	19	-	11:29PM	12:44AM	37	-	85
15-Feb-07	15-Feb-07	612	JAX	JFK	ACY	DIVC	ATC DELAY ENROUTE	11:40AM	1:41PM	11	5	2:05PM	6:14PM	18	4	76
15-Feb-07	16-Feb-07	173	JFK	SJC	OAK	DIVH	WEATHER HOLD / DELAY	5:55PM	10:46PM	53	-	9:50PM	2:48AM	8	-	299
15-Feb-07	17-Feb-07	24	TPA	JFK	LGA	DIVC	BAGGAGE LOADING	8:40PM	12:11AM	9	-	11:12PM	2:33AM	10	-	201
15-Feb-07	16-Feb-07	352	BUR	JFK	PIT	DIVC	BAGGAGE LOADING	10:55AM	2:54PM	83	17	7:10PM	7:11AM	30	22	68
15-Feb-07	16-Feb-07	1106	RDU	JFK	ACY	DIVC	ATO DELAY ENROUTE	3:05PM	3:47PM	16	7	4:50PM	11:34PM	69	7	494
15-Feb-07	17-Feb-07	210	LGB	JFK	EWR	DIVH	BAGGAGE LOADING	3:55PM	5:56PM	12	-	2:10AM	2:18AM	6	-	6
16-Feb-07	17-Feb-07	354	BUR	JFK	EWR	DIVH	BAGGAGE LOADING	1:55PM	5:07PM	22	-	10:10PM	1:15AM	9	-	185
18-Feb-07	17-Feb-07	1058	PIT	JFK	LGA	DIVH	BAGGAGE LOADING	7:25PM	10:26PM	86	-	9:00PM	2:48AM	12	-	248

DIVC = Divert and Continue
 DIVH = Divert and Hold
 DIVX = Divert and Cancel

EXHIBIT 8

Pages 42 through 66 redacted for the following reasons:

(b)(4)

[Redacted]

[Redacted]

JetBlue Airways
FLT 1048 E190 N247JB BNA-JFK Chronology DOI: 2/14/07

Time (UTC)	Event	Comments
0922z	Version 1 Release generated using the 0824z JFK forecast with an ETA of 1512z.	Conditions forecasted to be light rain at arrival. Prior Metars in line with forecast, last one issued at 1051z.
1101z	Version 2 Release generated using the 0824z JFK forecast with an ETA of 1512z.	Conditions forecasted to be light rain at arrival. Prior Metars in line with forecast, last one issued at 1051z. Release amended to change alternate airport and increase dispatcher add fuel. Reason given was for weather and ATC delays.
1244z	Captain signed for release version 1 via ACARS.	
1314z	ACARS automatic out message received.	This would indicate the cabin door was closed and parking brake was released at the gate. Fourteen minutes later than scheduled departure. Aircraft had planned fuel on-board.
1314z	ACARS fuel upload message received.	Aircraft fueled to total fuel on release.
1314z	ACARS weight and balance message received.	Aircraft was 9,600lbs lighter than planned.
1314z	Version 3 Release generated using the 1130z JFK forecast with an ETA of 1512z.	
1347z	ACARS automatic off message received.	Aircraft took off.
1421z	ACARS message from crew about being advised of JFK ground stop.	
1432z	ACARS message from dispatch confirming JFK ground stop for out bounds and advising aircraft are landing.	
1526z	ACARS auto in-range report received.	ETA 1539z.
1534z	ACARS automatic on message received aircraft lands in JFK.	
0002z	ACARS automatic in message received.	Aircraft opens doors at gate. In at 0001z.
0002z	ACARS flight summary message received	

SUMMARY

This flight was planned with two different forecasts and constantly changing conditions. The first forecast was at 0824z. This was the most optimistic of those issued during storm period. The rest of operating day was not conducive to airline departures based on 1130z forecast as well as arrivals between 1400z and 1800z. The second forecast used for version 3 indicated conditions for arrivals would prohibit landing according to FOM guidance, prohibiting aircraft operations while moderate freezing rain is falling at airport. Conditions for landing were forecasted to be available after 1800z. Total ground time in JFK was eight hours and twenty seven minutes. Total time in the aircraft from gate departure to gate arrival was ten hours and forty seven minutes. Estimated burn on the ground was 3,000lbs. The approximate total pounds per hour at idle for both engines are 1,300lbs and 650lbs for one for the E190. The engines in this time frame appear to have been running for part of the time and the rest would have been the APU. Both provide sufficient bleed air to run both air conditioning packs in order to provide a comfortable atmosphere for the customers. There was one maintenance issue with a malfunctioning Lavatory Vacuum Generator. However, pilot statements from the flight indicate that the lavatory in question did fill but at no time overflowed.

JetBlue Airways
FLT 1048 E190 N247JB BNA-JFK Chronology DOI: 2/14/07

SURFACE OBSERVATIONS & FORECASTS DURING EVENT

METAR KJFK 140951Z 04020G25KT 3SM -SN BR FEW009 OVC020 M04/M06 A2982 RMK AO2 PK WND 06026/0912 SFC
VIS 4 PLE47 SLP099 P0002 T10391061

METAR KJFK 141051Z 03021G30KT 3SM -SNPL BR OVC014 M04/M06 A2973 RMK AO2 PK WND 04030/1047 SFC VIS 4
PRESFR SLP066 P0000 T10391061

METAR KJFK 141151Z 03022G27KT 3SM -PLSN BR OVC011 M03/M05 A2964 RMK AO2 PK WND 03031/1137 SFC VIS 4
PRESFR SLP037 931002 P0001 60008 70008 T10281050 11028 21044 58078 PNO \$

SPECI KJFK 141212Z 03022G30KT 2SM -PLSN BR OVC011 M03/M06 A2961 RMK AO2 PK WND 02030/1204 PRESFR
P0001 \$

SPECI KJFK 141230Z 03020G27KT 2 1/2SM -FZRAPL BR OVC013 M03/M06 A2960 RMK AO2 PK WND 02030/1204
FZRAB30SNE30 P0001 \$

METAR KJFK 141251Z 03021G27KT 2SM -FZRAPL BR OVC013 M03/M05 A2957 RMK AO2 PK WND 02030/1204 TWR VIS 2
1/2 FZRAB30SNE47 PRESFR SLP014 P0004 T10281050 \$

SPECI KJFK 141321Z 03020KT 1 1/2SM PL BR OVC013 M02/M04 A2952 RMK AO2 PK WND 03031/1252 FZRAE21
PRESFR P0002 \$

METAR KJFK 141351Z 03023G33KT 1 1/2SM -FZRAPL BR OVC013 M02/M04 A2945 RMK AO2 PK WND 03033/1348 SFC
VIS 1 3/4 FZRAE21B48 PRESFR SLP973 P0006 T10221044 \$

SPECI KJFK 141441Z 03025G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2933 RMK AO2 PK WND 03033/1437
PRESFR P0007 \$

METAR KJFK 141451Z 03026G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2930 RMK AO2 PK WND 03033/1449
PRESFR SLP920 P0008 60018 T10221044 58117 \$

SPECI KJFK 141520Z 04024G37KT 1 1/2SM -FZRAPL BR FEW008 BKN013 OVC021 M02/M04 A2925 RMK AO2 PK WND
03037/1514 P0003 \$

METAR KJFK 141551Z 02022G35KT 1 1/2SM -FZRAPL BR FEW006 OVC013 M02/M04 A2925 RMK AO2 PK WND
03038/1528 SLP904 P0005 T10171039 \$

SPECI KJFK 141618Z 02021G26KT 2SM -FZRAPL BR FEW006 OVC011 M01/M03 A2921 RMK AO2 PK WND 02026/1617
P0002

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916 RMK AO2 PK WND
35026/1622 SFC VIS 2 1/2 PRESFR SLP876 P0009 T10061028

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916

SPECI KJFK 141711Z 02016KT 1 1/2SM -FZRAPL BR FEW006 OVC011 00/M02 A2913 RMK AO2 PRESFR P0011

JetBlue Airways
FLT 1048 E190 N247JB BNA-JFK Chronology DOI: 2/14/07

SPECI KJFK 141729Z 05023KT 2 1/2SM -FZRA BR FEW006 OVC011 00/M02 A2910 RMK AO2 PLE28 PRESFR P0012 \$
METAR KJFK 141751Z 02017KT 2 1/2SM -FZRA BR FEW008 OVC011 00/M02 A2908 RMK AO2 PLE28 SLP848 931010
4/001 P0013 60045 T00001022 10000 21033 58072
SPECI KJFK 141819Z 35014KT 1 1/2SM -FZRAPL BR OVC011 M01/M02 A2912 RMK AO2 PLB18 CIG 008V014 P0003
SPECI KJFK 141826Z 34011G20KT 1 1/2SM -FZRAPLSN BR OVC009 M01/M03 A2911 RMK AO2 PLB18SNB26 P0005
SPECI KJFK 141849Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 P0006 \$
METAR KJFK 141851Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 SLP861 P0006 T10331056 \$
SPECI KJFK 141916Z 35020KT 1 1/2SM -SN BR BKN012 BKN019 OVC025 M05/M07 A2912 RMK AO2 SFC VIS 1 3/4
PLE15 BKN012 V SCT P0000 PNO \$
SPECI KJFK 141929Z 35020KT 1 1/2SM -SN BR FEW012 OVC022 M05/M07 A2913 RMK AO2 SFC VIS 2 PLE15 P0000
PNO \$
METAR KJFK 141951Z 34017KT 3SM -SN FEW015 OVC024 M05/M08 A2915 RMK AO2 SFC VIS 4 PLE15 SLP871 P0000
T10501078 PNO \$
METAR KJFK 142051Z 35018KT 3SM -SN OVC028 M04/M07 A2921 RMK AO2 SFC VIS 5 PRESRR SLP891 6////
T10391072 53042 PNO \$
SPECI KJFK 142108Z 35016KT 3SM R04R/5000VP6000FT -SN SCT015 OVC035 M03/M07 A2923 RMK AO2 SFC VIS 4
SCT V BKN PNO \$
SPECI KJFK 142128Z 35017KT 6SM R04R/5500VP6000FT -SN BKN017 OVC035 M03/M06 A2924 RMK AO2 PNO \$
SPECI KJFK 142141Z 35016KT 10SM SCT017 SCT035 BKN050 M02/M06 A2925 RMK AO2 SNE39 PNO \$
METAR KJFK 142151Z 35014KT 9SM SCT021 BKN055 M02/M06 A2926 RMK AO2 SLP907 SNE39 T10221056 PNO \$
SPECI KJFK 142239Z 30016KT 10SM BKN027 M02/M06 A2931 RMK AO2 CIG 022 W PNO \$
METAR KJFK 142251Z 31020KT 10SM BKN025 M03/M07 A2933 RMK AO2 PRESRR SLP930 T10281072 PNO \$
METAR KJFK 142351Z 33013KT 10SM OVC025 M04/M10 A2939 RMK AO2 SLP951 931001 4/001 6//// T10441100
10000 21050 53061 PNO \$

TAF AMD KJFK 140824Z 140806 06015G25KT
3SM -FZRAPL BR OVC025 TEMPO 0811
1SM -SNPL OVC012 FM1300 06020G30KT
2SM -RA BR OVC010 FM1500 06025G35KT
2SM RA BR OVC010 FM2100 36018G28KT
4SM -SNPL BR OVC015 FM0100
33027G38KT P6SM OVC030 TEMPO 0104
2SM -SHSN BR

JetBlue Airways
FLT 1048 E190 N247JB BNA-JFK Chronology DOI: 2/14/07

KJFK 141130Z 141212 04020G30KT 3SM -SN
BR SCT009 OVC015 TEMPO 1214 1SM
-SNPL BKN009 FM1400 06022G32KT 2SM
FZRAPL BR OVC012 FM1800 06018G28KT
2SM -FZRAPL BR OVC010 FM2200
36028G38KT 6SM -SNPL OVC025 FM0000
30028G38KT P6SM OVC035 TEMPO 0002
4SM -SHSN FM0400 29025G35KT P6SM
BKN050

KJFK 141736Z 141818 01020G30KT 2SM
FZRAPL BR SCT008 OVC010 FM1830
35022G30KT 3SM -SNPL BR OVC015
FM2100 32025G35KT 5SM -SN BR OVC015
FM0000 31028G38KT P6SM OVC020
TEMPO 0304 5SM -SHSN OVC012 FM0500
30020G35KT P6SM SCT025

JetBlue Airways

FLT 1048 E190 N247JB BNA-JFK Chronology DOI: 2/14/07

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Manage drawing objects
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Flight check
Support/contact

Filter
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Origin
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Find Type
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ID

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Quick View bar

My Fleet Status Options

JBU1048	BNA	JFK
In-flight	---	---
3 / 121	13:48	15:37
E190	-----●-----	
JBU1060	AUS	JFK
In-flight	---	---
350 / 489	13:22	16:18
E190	-----○-----	
JBU1283	BOS	AUS
In-flight	---	---
380 / 358	11:52	16:21
E190	-----●-----	
JBU231	SLC	LGB
In-flight	---	---
133 / 376	14:29	16:00
A320	-----○-----	
JBU241	OAK	LGB
In-flight	---	---
45 / 266	14:44	15:48
A320	-----○-----	
JBU242	LGB	OAK
In-flight	---	---
255 / 337	15:02	16:01
A320	-----○-----	
JBU244	FLL	LGB
In-flight	---	---
300 / 407	12:14	17:48
A320	-----●-----	
JBU259	SMF	LGB
In-flight	---	---
350 / 488	15:06	16:16
A320	-----○-----	
JBU350	BUR	JFK
In-flight	---	---
346 / 484	15:10	19:33
A320	-----●-----	
JBU432	MCO	BOS
In-flight	---	---
370 / 517	14:38	17:01
A320	-----●-----	
JBU433	BOS	MCO
In-flight	---	---
360 / 414	14:18	17:09
A320	-----●-----	

Playback
Your New world view
Planes: 0 / 4704
Current: 15:35:14
Last update: 15:35:14

start
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JetBlue Airways
FLT 129 A320 N637JB JFK-MSY Chronology DOI: 2/14/07

Time (UTC)	Event	Comments
0951z	Version 1 Release generated using the 0824z JFK forecast with an ETD of 1200z.	Conditions forecasted to be light rain 1 hour after departure. Prior Metars in line with forecast. Forecasted conditions might have prohibited takeoff for 1 hour. Last observation issued at 0951z. Dispatcher was aware of prohibited conditions and commented it on the release message section.
1039z	Dispatcher sends ACARS message about release amendment.	Amendment documented at 1040z.
1039z	Dispatcher amended release to remove IAD as Take off alternate and commented it on the original release.	IAD was closed.
1120z	Captain signed for release version 1 via ACARS.	
1157z	ACARS automatic out message receive.	This would indicate the cabin door was closed and parking brake was released at the gate. Six minutes early than scheduled departure. Aircraft had planned fuel on board.
1159z	ACARS weight and balance message received.	Aircraft was 4,500lbs lighter than planned.
1200z	ACARS weight and balance message received.	Aircraft was 4,500lbs lighter than planned. This was a complete duplicate message.
1216z	Dispatch sent ACARS message to crew about freezing rain prohibiting departure.	
1413z	Dispatch sent ACARS message to crew instructing them to return to gate.	
1720z	Crew Trac records show aircraft at gate.	

JetBlue Airways
FLT 129 A320 N637JB JFK-MSY Chronology DOI: 2/14/07

SUMMARY

This flight was planned with one forecast and reported conditions mostly in line with forecast. The JFK forecast used to dispatch was at 0824z. This was the most optimistic of those issued during storm period. The rest of operating day was not conducive to airline departures based on 1130z forecast. Total ground time in JFK was approximately five hours and twenty three minutes. Crew IN time derived solely from Crew Trac records. Total fuel burned on the ground is unknown. ACARS auto IN report never received with fuel load at gate. No documented maintenance issue existed at time of dispatch. There were no dispatch anomalies noted with this flight.

SURFACE OBSERVATIONS & FORECASTS DURING EVENT

METAR KJFK 140951Z 04020G25KT 3SM -SN BR FEW009 OVC020 M04/M06 A2982 RMK AO2 PK WND 06026/0912 SFC VIS 4 PLE47 SLP099 P0002 T10391061
METAR KJFK 141051Z 03021G30KT 3SM -SNPL BR OVC014 M04/M06 A2973 RMK AO2 PK WND 04030/1047 SFC VIS 4 PRESFR SLP066 P0000 T10391061
METAR KJFK 141151Z 03022G27KT 3SM -PLSN BR OVC011 M03/M05 A2964 RMK AO2 PK WND 03031/1137 SFC VIS 4 PRESFR SLP037 931002 P0001 60008 70008 T10281050 11028 21044 58078 PNO \$
SPECI KJFK 141212Z 03022G30KT 2SM -PLSN BR OVC011 M03/M06 A2961 RMK AO2 PK WND 02030/1204 PRESFR P0001 \$
SPECI KJFK 141230Z 03020G27KT 2 1/2SM -FZRAPL BR OVC013 M03/M06 A2960 RMK AO2 PK WND 02030/1204 FZRAB30SNE30 P0001 \$

JetBlue Airways
FLT 129 A320 N637JB JFK-MSY Chronology DOI: 2/14/07

METAR KJFK 141251Z 03021G27KT 2SM -FZRAPL BR OVC013 M03/M05 A2957 RMK AO2 PK WND 02030/1204 TWR VIS 2
1/2 FZRAB30SNE47 PRESFR SLP014 P0004 T10281050 \$
SPECI KJFK 141321Z 03020KT 1 1/2SM PL BR OVC013 M02/M04 A2952 RMK AO2 PK WND 03031/1252 FZRAE21
PRESFR P0002 \$
METAR KJFK 141351Z 03023G33KT 1 1/2SM -FZRAPL BR OVC013 M02/M04 A2945 RMK AO2 PK WND 03033/1348 SFC
VIS 1 3/4 FZRAE21B48 PRESFR SLP973 P0006 T10221044 \$
SPECI KJFK 141441Z 03025G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2933 RMK AO2 PK WND 03033/1437
PRESFR P0007 \$
METAR KJFK 141451Z 03026G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2930 RMK AO2 PK WND 03033/1449
PRESFR SLP920 P0008 60018 T10221044 58117 \$
SPECI KJFK 141520Z 04024G37KT 1 1/2SM -FZRAPL BR FEW008 BKN013 OVC021 M02/M04 A2925 RMK AO2 PK WND
03037/1514 P0003 \$
METAR KJFK 141551Z 02022G35KT 1 1/2SM -FZRAPL BR FEW006 OVC013 M02/M04 A2925 RMK AO2 PK WND
03038/1528 SLP904 P0005 T10171039 \$
SPECI KJFK 141618Z 02021G26KT 2SM -FZRAPL BR FEW006 OVC011 M01/M03 A2921 RMK AO2 PK WND 02026/1617
P0002
METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916 RMK AO2 PK WND
35026/1622 SFC VIS 2 1/2 PRESFR SLP876 P0009 T10061028
METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916
SPECI KJFK 141711Z 02016KT 1 1/2SM -FZRAPL BR FEW006 OVC011 00/M02 A2913 RMK AO2 PRESFR P0011
SPECI KJFK 141729Z 05023KT 2 1/2SM -FZRA BR FEW006 OVC011 00/M02 A2910 RMK AO2 PLE28 PRESFR P0012 \$
METAR KJFK 141751Z 02017KT 2 1/2SM -FZRA BR FEW008 OVC011 00/M02 A2908 RMK AO2 PLE28 SLP848 931010
4/001 P0013 60045 T00001022 10000 21033 58072

TAF AMD KJFK 140824Z 140806 06015G25KT
3SM -FZRAPL BR OVC025 TEMPO 0811
1SM -SNPL OVC012 FM1300 06020G30KT
2SM -RA BR OVC010 FM1500 06025G35KT
2SM RA BR OVC010 FM2100 36018G28KT
4SM -SNPL BR OVC015 FM0100
33027G38KT P6SM OVC030 TEMPO 0104
2SM -SHSN BR

KJFK 141130Z 141212 04020G30KT 3SM -SN
BR SCT009 OVC015 TEMPO 1214 1SM
-SNPL BKN009 FM1400 06022G32KT 2SM
FZRAPL BR OVC012 FM1800 06018G28KT

JetBlue Airways
FLT 129 A320 N637JB JFK-MSY Chronology DOI: 2/14/07

2SM -FZRAPL BR OVC010 FM2200
36028G38KT 6SM -SNPL OVC025 FM0000
30028G38KT P6SM OVC035 TEMPO 0002
4SM -SHSN FM0400 29025G35KT P6SM
BKN050

KJFK 141736Z 141818 01020G30KT 2SM
FZRAPL BR SCT008 OVC010 FM1830
35022G30KT 3SM -SNPL BR OVC015
FM2100 32025G35KT 5SM -SN BR OVC015
FM0000 31028G38KT P6SM OVC020
TEMPO 0304 5SM -SHSN OVC012 FM0500
30020G35KT P6SM SCT025

JetBlue Airways

FLT 129 A320 N637JB JFK-MSY Chronology DOI: 2/14/07

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Filter Aircraft ID Origin Destination Find Type All ID

Event list

Quiet View bar

[Map Area]

My Fleet Status

JBU371	LGA	FLL
Arrived	---	---
18 / 258	11:43	14:20
A320	-----●-----	
JBU71	JFK	MCO
Arrived	---	---
9 / 162	11:57	14:18
A320	-----●-----	
JBU1048	BNA	JFK
In-flight	---	---
310 / 532	13:48	15:42
E190	-----●-----	
JBU1060	AUS	JFK
In-flight	---	---
350 / 588	13:22	16:22
E190	-----●-----	
JBU1263	BOS	AUS
In-flight	---	---
380 / 380	11:52	16:17
E190	-----●-----	
JBU1280	RIC	BOS
In-flight	---	---
110 / 319	13:28	14:33
E190	-----●-----	
JBU244	FLL	LGB
In-flight	---	---
300 / 368	12:14	17:44
A320	-----●-----	
JBU26	FLL	JFK
In-flight	---	---
141 / 415	12:22	14:37
A320	-----●-----	
JBU34	PBI	JFK
In-flight	---	---
285 / 516	12:36	14:48
A320	-----●-----	
JBU433	BOS	MCO
In-flight	---	---
80 / 237	14:18	17:12
A320	-----●-----	
JBU481	BOS	LGB
In-flight	---	---
340 / 408	12:12	19:07
A320	-----●-----	

start View New world view Feedback controls Planes: 0 / 3990 Current: 14:20:48 Last update: 14:20:48

JetBlue Airways
FLT 25 A320 N582JB JFK-FLL Chronology DOI: 2/14/07

Time (UTC)	Event	Comments
0917z	Version 1 release generated using the 0824z JFK forecast with an ETD of 1215z.	Forecast conditions that would have prohibited takeoff would exist till 1300z, forty five minutes past ETD. Surface observation at 0951z showed light snow without the forecasted ice pellets. From 1300z till 2100z the forecasted conditions would have allowed departure.
1023z	Version 2 release generated with an ETD of 1215z using the JFK 1130z forecast valid at 1200z. Dispatcher added comment about prohibited conditions in release message.	Forecast conditions primarily called for light snow from 1200z till 1400z with temporary conditions of light snow with ice pellets which prohibits takeoff. After 1400z conditions were forecasted to prohibit departure operations till 0000z and arrival till 1800z.
1148z	Dispatcher sends ACARS message reminding crew of prohibited conditions.	Dispatcher demonstrated awareness of conditions.
1157z	Captain digitally signs release.	Version 2 only signed for. Version 1 most likely replaced before Captain ever received it. This is normal.
1212z	ACARS fuel upload message received.	Aircraft was fueled 2,300lbs more than total fuel on release. Captain apparently added additional fuel at his/her discretion.
1214z	ACARS automatic out message received.	This would indicate the cabin door was closed and parking brake was released at the gate. One minute early than scheduled departure.
1214z	ACARS weight and balance message received.	Aircraft was 1,100lbs lighter than planned
1747z	Version 3 release generated with an un-updated ETD of 1215z using JFK 1736z forecast valid at 1800z.	Forecasted conditions for departure would not have allowed take off until 2100z. Reported conditions prior to forecast issuance were prohibited conditions. 1729z till 1819z surface observations allowed for departure.
1752z	Captain sent text message acknowledging release version 3	
1812z	ACARS deice report sent.	Deicing was completed five hours and fifty eight minutes after doors were closed.

JetBlue Airways
FLT 25 A320 N582JB JFK-FLL Chronology DOI: 2/14/07

Time (UTC)	Event	Comments
1824z	ACARS automatic off message received. Aircraft took off.	Aircraft took off 1,000lbs greater than Minimum Takeoff fuel. If captain did not add the extra 2,300lbs at the gate this flight would have had to return for more fuel. This was a good decision based on what was happening. A potential longer ground wait was avoided.
1918z	Crew sent ACARS text message to dispatch about next flight duty legality.	
2006z	Dispatcher sent ACARS text message to aircraft asking for acknowledgment of Version 3.	
2010z	Captains signs release through the proper method and sends the ACARS transmission.	This was accomplished airborne forty seven minutes prior to landing.
2011z	Captains explains he sent text message for version 3 and just sent digital signature.	
2012z	Dispatcher sends ACARS text message acknowledging receipt.	
2047z	ACARS auto in-range report received.	ETA of 2105z.
2057z	ACARS automatic on message received aircraft lands in FLL.	
2102z	ACARS automatic in message received.	Aircraft opens doors at gate. In at 2102z.
2102z	ACARS flight summary report received.	

SUMMARY

This flight was planned with three different forecasts and constantly changing conditions. Reported weather at times was contrary to forecasts validating the three vastly different forecasts. Small window of departure opportunity existed between 1215z departure and 1400z. The rest of operating day was not conducive to airline departures based on 1130z forecast as well as arrivals between 1400z and 1800z. Periods of permissible arrivals existed based on actual reports through the day. Total ground time in JFK was six hours and ten minutes. Total time in the aircraft from gate departure to gate arrival was eight hours and forty eight minutes. Total fuel burned on the ground at JFK was 3,400lbs. Given the icing conditions oth engines are required to run due to FCOM guidance. The approximate total pounds per hour at idle for both engines are 1,760lbs and 880lbs for one for the A320. APU fuel burn is approximately 140lbs per hour. The engines in this time frame appear to have been running for part of the time and the rest would have been the APU. Both provide sufficient bleed air to run both air conditioning packs in order to provide a comfortable atmosphere for the customers. Situation could have been worse had the captain not added extra fuel prior to gate departure. This prevented the aircraft having to return to the ramp or some other fueling area which may not have been possible given what had occurred on the airport that day.

JetBlue Airways
FLT 25 A320 N582JB JFK-FLL Chronology DOI: 2/14/07

SURFACE OBSERVATIONS & FORECASTS DURING EVENT

METAR KJFK 140951Z 04020G25KT 3SM -SN BR FEW009 OVC020 M04/M06 A2982 RMK AO2 PK WND 06026/0912 SFC VIS 4 PLE47 SLP099 P0002 T10391061

METAR KJFK 141051Z 03021G30KT 3SM -SNPL BR OVC014 M04/M06 A2973 RMK AO2 PK WND 04030/1047 SFC VIS 4 PRESFR SLP066 P0000 T10391061

METAR KJFK 141151Z 03022G27KT 3SM -PLSN BR OVC011 M03/M05 A2964 RMK AO2 PK WND 03031/1137 SFC VIS 4 PRESFR SLP037 931002 P0001 60008 70008 T10281050 11028 21044 58078 PNO \$

SPECI KJFK 141212Z 03022G30KT 2SM -PLSN BR OVC011 M03/M06 A2961 RMK AO2 PK WND 02030/1204 PRESFR P0001 \$

SPECI KJFK 141230Z 03020G27KT 2 1/2SM -FZRAPL BR OVC013 M03/M06 A2960 RMK AO2 PK WND 02030/1204 FZRAB30SNE30 P0001 \$

METAR KJFK 141251Z 03021G27KT 2SM -FZRAPL BR OVC013 M03/M05 A2957 RMK AO2 PK WND 02030/1204 TWR VIS 2 1/2 FZRAB30SNE47 PRESFR SLP014 P0004 T10281050 \$

SPECI KJFK 141321Z 03020KT 1 1/2SM PL BR OVC013 M02/M04 A2952 RMK AO2 PK WND 03031/1252 FZRAE21 PRESFR P0002 \$

METAR KJFK 141351Z 03023G33KT 1 1/2SM -FZRAPL BR OVC013 M02/M04 A2945 RMK AO2 PK WND 03033/1348 SFC VIS 1 3/4 FZRAE21B48 PRESFR SLP973 P0006 T10221044 \$

SPECI KJFK 141441Z 03025G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2933 RMK AO2 PK WND 03033/1437 PRESFR P0007 \$

METAR KJFK 141451Z 03026G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2930 RMK AO2 PK WND 03033/1449 PRESFR SLP920 P0008 60018 T10221044 58117 \$

SPECI KJFK 141520Z 04024G37KT 1 1/2SM -FZRAPL BR FEW008 BKN013 OVC021 M02/M04 A2925 RMK AO2 PK WND 03037/1514 P0003 \$

METAR KJFK 141551Z 02022G35KT 1 1/2SM -FZRAPL BR FEW006 OVC013 M02/M04 A2925 RMK AO2 PK WND 03038/1528 SLP904 P0005 T10171039 \$

SPECI KJFK 141618Z 02021G26KT 2SM -FZRAPL BR FEW006 OVC011 M01/M03 A2921 RMK AO2 PK WND 02026/1617 P0002

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916 RMK AO2 PK WND 35026/1622 SFC VIS 2 1/2 PRESFR SLP876 P0009 T10061028

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916

SPECI KJFK 141711Z 02016KT 1 1/2SM -FZRAPL BR FEW006 OVC011 00/M02 A2913 RMK AO2 PRESFR P0011

SPECI KJFK 141729Z 05023KT 2 1/2SM -FZRA BR FEW006 OVC011 00/M02 A2910 RMK AO2 PLE28 PRESFR P0012 \$

JetBlue Airways
FLT 25 A320 N582JB JFK-FLL Chronology DOI: 2/14/07

SPECI KJFK 141618Z 02021G26KT 2SM -FZRAPL BR FEW006 OVC011 M01/M03 A2921 RMK AO2 PK WND 02026/1617 P0002

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916 RMK AO2 PK WND 35026/1622 SFC VIS 2 1/2 PRESFR SLP876 P0009 T10061028

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916

SPECI KJFK 141711Z 02016KT 1 1/2SM -FZRAPL BR FEW006 OVC011 00/M02 A2913 RMK AO2 PRESFR P0011

SPECI KJFK 141729Z 05023KT 2 1/2SM -FZRA BR FEW006 OVC011 00/M02 A2910 RMK AO2 PLE28 PRESFR P0012 \$

METAR KJFK 141751Z 02017KT 2 1/2SM -FZRA BR FEW008 OVC011 00/M02 A2908 RMK AO2 PLE28 SLP848 931010 4/001 P0013 60045 T00001022 10000 21033 58072

SPECI KJFK 141819Z 35014KT 1 1/2SM -FZRAPL BR OVC011 M01/M02 A2912 RMK AO2 PLB18 CIG 008V014 P0003

SPECI KJFK 141826Z 34011G20KT 1 1/2SM -FZRAPLSN BR OVC009 M01/M03 A2911 RMK AO2 PLB18SNB26 P0005

TAF AMD KJFK 140824Z 140806 06015G25KT
3SM -FZRAPL BR OVC025 TEMPO 0811
1SM -SNPL OVC012 FM1300 06020G30KT
2SM -RA BR OVC010 FM1500 06025G35KT
2SM RA BR OVC010 FM2100 36018G28KT
4SM -SNPL BR OVC015 FM0100
33027G38KT P6SM OVC030 TEMPO 0104
2SM -SHSN BR

KJFK 141130Z 141212 04020G30KT 3SM -SN
BR SCT009 OVC015 TEMPO 1214 1SM
-SNPL BKN009 FM1400 06022G32KT 2SM
FZRAPL BR OVC012 FM1800 06018G28KT
2SM -FZRAPL BR OVC010 FM2200
36028G38KT 6SM -SNPL OVC025 FM0000
30028G38KT P6SM OVC035 TEMPO 0002
4SM -SHSN FM0400 29025G35KT P6SM
BKN050

KJFK 141736Z 141818 01020G30KT 2SM
FZRAPL BR SCT008 OVC010 FM1830
35022G30KT 3SM -SNPL BR OVC015
FM2100 32025G35KT 5SM -SN BR OVC015
FM0000 31028G38KT P6SM OVC020

JetBlue Airways
FLT 25 A320 N582JB JFK-FLL Chronology DOI: 2/14/07

TEMPO 0304 5SM -SHSN OVC012 FM0500
30020G35KT P6SM SCT025

JetBlue Airways

FLT 25 A320 N582JB JFK-FLL Chronology DOI: 2/14/07

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File View Overlays Tools Window Help

Flight List My Fleet Event manager View settings Select View Update View Create View
Zoom back Zoom forward Zoom in Zoom out

Find plane Lookup/Go to Airport graph Airport summary Manage Views Manage drawing objects Options Route check Flight check Support/contact

Filter Altitude Origin Destination Find type All ID

Event list Options

Quick View bar

My Fleet Status Options

JBU282	LGB	SMF
Arrived	---	---
0 / 168	17:15	18:21
A320	-----●-----	
JBU831	ORD	LGB
Arrived	---	---
130 / 160	14:33	18:24
A320	-----●-----	
JBU100	OAK	JFK
In-flight	---	---
350 / 445	17:21	22:32
A320	-----●-----	
JBU1264	AUS	BOS
In-flight	---	---
370 / 591	17:19	20:36
E190	-----●-----	
JBU1290	PIT	BOS
In-flight	---	---
90 / 232	16:29	17:48
E190	-----●-----	
JBU204	LGB	JFK
In-flight	---	---
350 / 501	17:07	22:01
A320	-----●-----	
JBU302	LGB	IAD
In-flight	---	---
370 / 504	17:02	21:21
A320	-----●-----	
JBU312	OAK	IAD
In-flight	---	---
350 / 456	17:11	21:57
A320	-----●-----	
JBU350	BUR	JFK
In-flight	---	---
370 / 562	15:10	20:01
A320	-----●-----	
JBU482	LGB	BOS
In-flight	---	---
350 / 502	15:48	20:30
A320	-----●-----	
JBU744	TJSJ	KMCO
In-flight	---	---
380 / 403	17:04	19:58
	-----●-----	

Playback controls
Plane: 0 / 8574
Current: 18:24:41
Last update: 18:24:41

start
View: New world view
Date: 02/14/07

JetBlue Airways
FLT 351 A320 N504JB JFK-BUR Chronology DOI: 2/14/07

Time (UTC)	Event	Comments
0852z	Version 1 Release generated using the 0824z JFK forecast with an ETD of 1145z.	Conditions forecasted to prohibit takeoff 1 hour and 15 minutes after ETD. Prior Metars in line with forecast, last one issued at 0951z.
1032z	Version 2 Release generated using the 0824z JFK forecast with an ETD of 1145z.	Conditions forecasted to prohibit takeoff 1 hour and 15 minutes after ETD. Prior Metars in line with forecast, last one issued at 0951z. Release comments for this version state the captain added fuel to bring the total fuel to 42,200lbs which is the maximum for the A320. Dispatch planned fuel was 39,800lbs.
1122z	Captain signed for release version 2 via ACARS.	
1223z	ACARS weight and balance message received.	Some sort of delay occurred at gate. Message received 38 minutes past ETD.
1229z	ACARS automatic out message received.	This would indicate the cabin door was closed and parking brake was released at the gate forty four minutes later than scheduled. No fuel upload report received however aircraft reported leaving gate with 42,200 as stated in the release comment by the dispatcher.
1843z	ACARS automatic out message received.	The cabin door and parking brake sequence triggered another OUT message. This flight may have opened the doors a few times. Fuel reported was 38,000lbs. The engines appear to have been running for a period of time. Aircraft could no longer proceed direct BUR with fuel load at the time this message was received.
0002z	ACARS automatic out message received.	The cabin door and parking brake sequence triggered another OUT message. Fuel reported was 31,900lbs. The engines appear to have been running for a period of time.

SUMMARY

This flight was planned with one forecast and reported conditions mostly in line with forecast. The forecast used to dispatch was at 0824z. This was the most optimistic of those issued during storm period. The rest of operating day was not conducive to airline departures based on 1130z forecast and arrivals between 1400z and 1800z. Total ground time in JFK based on the Crew Trac time was approximately nine hours and one minute. Total fuel burned based on first OUT report and last was 10,300lbs. Given the icing conditions both engines are required to run due to FCOM guidance. The approximate total pounds per hour at idle for both engines are 1,760lbs and 880lbs for one for the A320. APU fuel burn is approximately 140lbs per hour. The engines in this time frame appear to have been running for part of the time and the rest would have been the APU. Both provide sufficient bleed air to run both air conditioning packs in order to provide a comfortable atmosphere for the customers. No documented maintenance issues existed at time of dispatch as well as after this flight.

JetBlue Airways
FLT 351 A320 N504JB JFK-BUR Chronology DOI: 2/14/07

SURFACE OBSERVATIONS & FORECASTS DURING EVENT

METAR KJFK 140851Z 04016G23KT 1SM -SNPL BR BKN014 OVC032 M04/M06 A2987 RMK AO2 PK WND 06026/0758 SFC
VIS 2 1/2 SLP115 SNB06 P0003 60005 T10391061 56052

METAR KJFK 140951Z 04020G25KT 3SM -SN BR FEW009 OVC020 M04/M06 A2982 RMK AO2 PK WND 06026/0912 SFC
VIS 4 PLE47 SLP099 P0002 T10391061

METAR KJFK 141051Z 03021G30KT 3SM -SNPL BR OVC014 M04/M06 A2973 RMK AO2 PK WND 04030/1047 SFC VIS 4
PRESFR SLP066 P0000 T10391061

METAR KJFK 141151Z 03022G27KT 3SM -PLSN BR OVC011 M03/M05 A2964 RMK AO2 PK WND 03031/1137 SFC VIS 4
PRESFR SLP037 931002 P0001 60008 70008 T10281050 11028 21044 58078 PNO \$

SPECI KJFK 141212Z 03022G30KT 2SM -PLSN BR OVC011 M03/M06 A2961 RMK AO2 PK WND 02030/1204 PRESFR
P0001 \$

SPECI KJFK 141230Z 03020G27KT 2 1/2SM -FZRAPL BR OVC013 M03/M06 A2960 RMK AO2 PK WND 02030/1204
FZRAB30SNE30 P0001 \$

METAR KJFK 141251Z 03021G27KT 2SM -FZRAPL BR OVC013 M03/M05 A2957 RMK AO2 PK WND 02030/1204 TWR VIS 2
1/2 FZRAB30SNE47 PRESFR SLP014 P0004 T10281050 \$

SPECI KJFK 141321Z 03020KT 1 1/2SM PL BR OVC013 M02/M04 A2952 RMK AO2 PK WND 03031/1252 FZRAE21
PRESFR P0002 \$

METAR KJFK 141351Z 03023G33KT 1 1/2SM -FZRAPL BR OVC013 M02/M04 A2945 RMK AO2 PK WND 03033/1348 SFC
VIS 1 3/4 FZRAE21B48 PRESFR SLP973 P0006 T10221044 \$

SPECI KJFK 141441Z 03025G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2933 RMK AO2 PK WND 03033/1437
PRESFR P0007 \$

METAR KJFK 141451Z 03026G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2930 RMK AO2 PK WND 03033/1449
PRESFR SLP920 P0008 60018 T10221044 58117 \$

SPECI KJFK 141520Z 04024G37KT 1 1/2SM -FZRAPL BR FEW008 BKN013 OVC021 M02/M04 A2925 RMK AO2 PK WND
03037/1514 P0003 \$

METAR KJFK 141551Z 02022G35KT 1 1/2SM -FZRAPL BR FEW006 OVC013 M02/M04 A2925 RMK AO2 PK WND
03038/1528 SLP904 P0005 T10171039 \$

SPECI KJFK 141618Z 02021G26KT 2SM -FZRAPL BR FEW006 OVC011 M01/M03 A2921 RMK AO2 PK WND 02026/1617
P0002

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916 RMK AO2 PK WND
35026/1622 SFC VIS 2 1/2 PRESFR SLP876 P0009 T10061028

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916

SPECI KJFK 141711Z 02016KT 1 1/2SM -FZRAPL BR FEW006 OVC011 00/M02 A2913 RMK AO2 PRESFR P0011

SPECI KJFK 141729Z 05023KT 2 1/2SM -FZRA BR FEW006 OVC011 00/M02 A2910 RMK AO2 PLE28 PRESFR P0012 \$

JetBlue Airways
FLT 351 A320 N504JB JFK-BUR Chronology DOI: 2/14/07

METAR KJFK 141751Z 02017KT 2 1/2SM -FZRA BR FEW008 OVC011 00/M02 A2908 RMK AO2 PLE28 SLP848 931010
4/001 P0013 60045 T00001022 10000 21033 58072
SPECI KJFK 141819Z 35014KT 1 1/2SM -FZRAPL BR OVC011 M01/M02 A2912 RMK AO2 PLB18 CIG 008V014 P0003
SPECI KJFK 141826Z 34011G20KT 1 1/2SM -FZRAPLSN BR OVC009 M01/M03 A2911 RMK AO2 PLB18SNB26 P0005
SPECI KJFK 141849Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 P0006 \$
METAR KJFK 141851Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 SLP861 P0006 T10331056 \$
SPECI KJFK 141916Z 35020KT 1 1/2SM -SN BR BKN012 BKN019 OVC025 M05/M07 A2912 RMK AO2 SFC VIS 1 3/4
PLE15 BKN012 V SCT P0000 PNO \$
SPECI KJFK 141929Z 35020KT 1 1/2SM -SN BR FEW012 OVC022 M05/M07 A2913 RMK AO2 SFC VIS 2 PLE15 P0000
PNO \$
METAR KJFK 141951Z 34017KT 3SM -SN FEW015 OVC024 M05/M08 A2915 RMK AO2 SFC VIS 4 PLE15 SLP871 P0000
T10501078 PNO \$
METAR KJFK 142051Z 35018KT 3SM -SN OVC028 M04/M07 A2921 RMK AO2 SFC VIS 5 PRESRR SLP891 6////
T10391072 53042 PNO \$
SPECI KJFK 142108Z 35016KT 3SM R04R/5000VP6000FT -SN SCT015 OVC035 M03/M07 A2923 RMK AO2 SFC VIS 4
SCT V BKN PNO \$
SPECI KJFK 142128Z 35017KT 6SM R04R/5500VP6000FT -SN BKN017 OVC035 M03/M06 A2924 RMK AO2 PNO \$
SPECI KJFK 142141Z 35016KT 10SM SCT017 SCT035 BKN050 M02/M06 A2925 RMK AO2 SNE39 PNO \$
METAR KJFK 142151Z 35014KT 9SM SCT021 BKN055 M02/M06 A2926 RMK AO2 SLP907 SNE39 T10221056 PNO \$
SPECI KJFK 142239Z 30016KT 10SM BKN027 M02/M06 A2931 RMK AO2 CIG 022 W PNO \$
METAR KJFK 142251Z 31020KT 10SM BKN025 M03/M07 A2933 RMK AO2 PRESRR SLP930 T10281072 PNO \$
METAR KJFK 142351Z 33013KT 10SM OVC025 M04/M10 A2939 RMK AO2 SLP951 931001 4/001 6//// T10441100
10000 21050 53061 PNO \$

TAF AMD KJFK 140824Z 140806 06015G25KT
3SM -FZRAPL BR OVC025 TEMPO 0811
1SM -SNPL OVC012 FM1300 06020G30KT
2SM -RA BR OVC010 FM1500 06025G35KT
2SM RA BR OVC010 FM2100 36018G28KT
4SM -SNPL BR OVC015 FM0100
33027G38KT P6SM OVC030 TEMPO 0104
2SM -SHSN BR

KJFK 141130Z 141212 04020G30KT 3SM -SN

JetBlue Airways

FLT 351 A320 N504JB JFK-BUR Chronology DOI: 2/14/07

BR SCT009 OVC015 TEMPO 1214 1SM
-SNPL BKN009 FM1400 06022G32KT 2SM
FZRAPL BR OVC012 FM1800 06018G28KT
2SM -FZRAPL BR OVC010 FM2200
36028G38KT 6SM -SNPL OVC025 FM0000
30028G38KT P6SM OVC035 TEMPO 0002
4SM -SHSN FM0400 29025G35KT P6SM
BKN050

KJFK 141736Z 141818 01020G30KT 2SM
FZRAPL BR SCT008 OVC010 FM1830
35022G30KT 3SM -SNPL BR OVC015
FM2100 32025G35KT 5SM -SN BR OVC015
FM0000 31028G38KT P6SM OVC020
TEMPO 0304 5SM -SHSN OVC012 FM0500
30020G35KT P6SM SCT025

JetBlue Airways
FLT 623 A320 N583JB JFK-HOU Chronology DOI: 2/14/07

D.3.21

Time (UTC)	Event	Comments
0919z	Version 1 Release generated using the 0824z JFK forecast with an ETD of 1255z.	Conditions forecasted to prohibit departure till 1300z. Prior Metars in line with forecast, last one issued at 1051z.
1053z	Version 2 Release generated using the 0824z JFK forecast with an ETD of 1255z.	Conditions forecasted to prohibit departure till 1300z. Prior Metars in line with forecast, last one issued at 1051z. Release amended to change alternate airport.
1215z	Captain signed for release version 2 via ACARS.	
1239z	ACARS fuel upload message received.	Aircraft fueled to total fuel on release.
1256z	ACARS weight and balance message received.	Aircraft was 6,000lbs lighter than planned.
1256z	ACARS automatic out message received.	This would indicate the cabin door was closed and parking brake was released at the gate. One minute later than scheduled departure.
1749z	Version 3 Release generated using the 1736z JFK forecast with an ETD of 1255z.	Conditions forecasted to prohibit takeoff until 2100z. Valid time updated but not ETD. Release was amended at 1820z to drop alternate and lower minimum takeoff fuel. Note was added about prohibited conditions and release comments indicate captain acknowledged message and amendment via radio at 1840z. Prior Metars in line with prior 1135z JFK forecast latest one issued at 1729z.
1754z	Captain signed for release version 3 via ACARS.	
1820z	Release amended.	
1835z	Message from dispatch about prohibited conditions in Metar.	Captain acknowledged via radio as per release comment.
1937z	ACARS weight and balance message received.	Revised for version 3.
1956z	ACARS deice report received.	Seven hours after doors closed at the gate.
2011z	ACARS automatic off message received.	Metar at time of departure allowed for take off. Fuel load was 1,400lbs greater than the amended Minimum takeoff fuel. Take off appears to be within the hold over time for type 4 fluid for light snow conditions.
2130z	ACARS message from crew.	Not flight related.
2343z	ACARS auto in-range report received.	ETA 2356z.
2357z	ACARS automatic on message received aircraft lands in HOU.	.
0001z	ACARS flight summary message received.	
0002z	ACARS automatic in message received.	Aircraft opens doors at gate. In at 0000z.

SUMMARY

This flight was planned with two different forecasts and constantly changing conditions. The first forecast at 0824z. This was the most optimistic of those issued during storm period. The rest of operating day was not conducive to airline departures based on 1130z forecast as well as arrivals between 1400z and 1800z. The second forecast used for version 3 indicated conditions for departures would be available after 2100z. Total ground time in JFK was seven hours and fifteen minutes. Total time in the aircraft from gate departure to gate arrival was eleven hours and four minutes. Total fuel burned on the ground at JFK was 4,700lbs. Given the icing conditions both engines are required to run due to FCOM guidance. The approximate total pounds per hour at idle for both engines are 1,760lbs and 880lbs for one for the A320. APU fuel burn is approximately 140lbs per hour. The engines in this time frame appear to have been running for part of the time and the rest would have been the APU. Both provide sufficient bleed air to run both air conditioning packs in order to provide a comfortable atmosphere for the customers. No documented maintenance issues existed at time of dispatch.

JetBlue Airways
FLT 623 A320 N583JB JFK-HOU Chronology DOI: 2/14/07

SURFACE OBSERVATIONS & FORECASTS DURING EVENT

METAR KJFK 140851Z 04016G23KT 1SM -SNPL BR BKN014 OVC032 M04/M06 A2987 RMK AO2 PK WND 06026/0758 SFC
VIS 2 1/2 SLP115 SNB06 P0003 60005 T10391061 56052

METAR KJFK 140951Z 04020G25KT 3SM -SN BR FEW009 OVC020 M04/M06 A2982 RMK AO2 PK WND 06026/0912 SFC
VIS 4 PLE47 SLP099 P0002 T10391061

METAR KJFK 141051Z 03021G30KT 3SM -SNPL BR OVC014 M04/M06 A2973 RMK AO2 PK WND 04030/1047 SFC VIS 4
PRESFR SLP066 P0000 T10391061

METAR KJFK 141151Z 03022G27KT 3SM -PLSN BR OVC011 M03/M05 A2964 RMK AO2 PK WND 03031/1137 SFC VIS 4
PRESFR SLP037 931002 P0001 60008 70008 T10281050 11028 21044 58078 PNO \$

SPECI KJFK 141212Z 03022G30KT 2SM -PLSN BR OVC011 M03/M06 A2961 RMK AO2 PK WND 02030/1204 PRESFR
P0001 \$

SPECI KJFK 141230Z 03020G27KT 2 1/2SM -FZRAPL BR OVC013 M03/M06 A2960 RMK AO2 PK WND 02030/1204
FZRAB30SNE30 P0001 \$

METAR KJFK 141251Z 03021G27KT 2SM -FZRAPL BR OVC013 M03/M05 A2957 RMK AO2 PK WND 02030/1204 TWR VIS 2
1/2 FZRAB30SNE47 PRESFR SLP014 P0004 T10281050 \$

SPECI KJFK 141321Z 03020KT 1 1/2SM PL BR OVC013 M02/M04 A2952 RMK AO2 PK WND 03031/1252 FZRAE21
PRESFR P0002 \$

METAR KJFK 141351Z 03023G33KT 1 1/2SM -FZRAPL BR OVC013 M02/M04 A2945 RMK AO2 PK WND 03033/1348 SFC
VIS 1 3/4 FZRAE21B48 PRESFR SLP973 P0006 T10221044 \$

SPECI KJFK 141441Z 03025G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2933 RMK AO2 PK WND 03033/1437
PRESFR P0007 \$

METAR KJFK 141451Z 03026G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2930 RMK AO2 PK WND 03033/1449
PRESFR SLP920 P0008 60018 T10221044 58117 \$

SPECI KJFK 141520Z 04024G37KT 1 1/2SM -FZRAPL BR FEW008 BKN013 OVC021 M02/M04 A2925 RMK AO2 PK WND
03037/1514 P0003 \$

METAR KJFK 141551Z 02022G35KT 1 1/2SM -FZRAPL BR FEW006 OVC013 M02/M04 A2925 RMK AO2 PK WND
03038/1528 SLP904 P0005 T10171039 \$

SPECI KJFK 141618Z 02021G26KT 2SM -FZRAPL BR FEW006 OVC011 M01/M03 A2921 RMK AO2 PK WND 02026/1617
P0002

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916 RMK AO2 PK WND
35026/1622 SFC VIS 2 1/2 PRESFR SLP876 P0009 T10061028

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916

SPECI KJFK 141711Z 02016KT 1 1/2SM -FZRAPL BR FEW006 OVC011 00/M02 A2913 RMK AO2 PRESFR P0011

SPECI KJFK 141729Z 05023KT 2 1/2SM -FZRA BR FEW006 OVC011 00/M02 A2910 RMK AO2 PLE28 PRESFR P0012 \$

JetBlue Airways
FLT 623 A320 N583JB JFK-HOU Chronology DOI: 2/14/07

METAR KJFK 141751Z 02017KT 2 1/2SM -FZRA BR FEW008 OVC011 00/M02 A2908 RMK AO2 PLE28 SLP848 931010
4/001 P0013 60045 T00001022 10000 21033 58072
SPECI KJFK 141819Z 35014KT 1 1/2SM -FZRAPL BR OVC011 M01/M02 A2912 RMK AO2 PLB18 CIG 008V014 P0003
SPECI KJFK 141826Z 34011G20KT 1 1/2SM -FZRAPLSN BR OVC009 M01/M03 A2911 RMK AO2 PLB18SNB26 P0005
SPECI KJFK 141849Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 P0006 \$
METAR KJFK 141851Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 SLP861 P0006 T10331056 \$
SPECI KJFK 141916Z 35020KT 1 1/2SM -SN BR BKN012 BKN019 OVC025 M05/M07 A2912 RMK AO2 SFC VIS 1 3/4
PLE15 BKN012 V SCT P0000 PNO \$
SPECI KJFK 141929Z 35020KT 1 1/2SM -SN BR FEW012 OVC022 M05/M07 A2913 RMK AO2 SFC VIS 2 PLE15 P0000
PNO \$
METAR KJFK 141951Z 34017KT 3SM -SN FEW015 OVC024 M05/M08 A2915 RMK AO2 SFC VIS 4 PLE15 SLP871 P0000
T10501078 PNO \$

TAF AMD KJFK 140824Z 140806 06015G25KT
3SM -FZRAPL BR OVC025 TEMPO 0811
1SM -SNPL OVC012 FM1300 06020G30KT
2SM -RA BR OVC010 FM1500 06025G35KT
2SM RA BR OVC010 FM2100 36018G28KT
4SM -SNPL BR OVC015 FM0100
33027G38KT P6SM OVC030 TEMPO 0104
2SM -SHSN BR

KJFK 141130Z 141212 04020G30KT 3SM -SN
BR SCT009 OVC015 TEMPO 1214 1SM
-SNPL BKN009 FM1400 06022G32KT 2SM
FZRAPL BR OVC012 FM1800 06018G28KT
2SM -FZRAPL BR OVC010 FM2200
36028G38KT 6SM -SNPL OVC025 FM0000
30028G38KT P6SM OVC035 TEMPO 0002
4SM -SHSN FM0400 29025G35KT P6SM
BKN050

KJFK 141736Z 141818 01020G30KT 2SM

JetBlue Airways
FLT 623 A320 N583JB JFK-HOU Chronology DOI: 2/14/07

FZRAPL BR SCT008 OVC010 FM1830
35022G30KT 3SM -SNPL BR OVC015
FM2100 32025G35KT 5SM -SN BR OVC015
FM0000 31028G38KT P6SM OVC020
TEMPO 0304 5SM -SHSN OVC012 FM0500
30020G35KT P6SM SCT025

JetBlue Airways
FLT 751 A320 N613JB JFK-CUN Chronology DOI: 2/14/07

Time (UTC)	Event	Comments
1002z	Version 1 release generated using the 0824z JFK forecast with an ETD of 1315z.	Forecast conditions from 1300z till 2100z would have allowed departure. Prior Metars in line with forecast, last one issued at 1051z.
1246z	Captain digitally signs version 1 release.	
1312z	ACARS weight and balance message received.	Aircraft was 1,600lbs lighter than planned.
1316z	ACARS weight and balance message received with apparent corrections.	Aircraft was 1,300lbs lighter than planned.
1318z	ACARS automatic out message received.	This would indicate the cabin door was closed and parking brake was released at the gate. Three minutes later than scheduled departure. Aircraft had planned fuel on-board.
1422z	Dispatcher sends ACARS message asking crew to monitor JFK operations frequency.	
1456z	Crew sent ACARS text message to dispatch asking what the plan was.	
1457z	Dispatcher sends ACARS message asking crew to call JFK operations for gate.	
1636z	Dispatcher sends ACARS message asking crew to monitor JFK operations frequency for gate.	
1906z	ACARS automatic out message received.	Fuel was down to 29,800lbs Cabin door opening and parking brake sequence triggered another message.
2115z	Crew Trac indicates an in time.	

SUMMARY

This flight was planned with one forecast and reported JFK conditions were mostly in line with forecast. The JFK forecast used to dispatch was at 0824z. After 1400z the rest of operating day was not conducive to airline departures based on 1130z forecast. Total ground time in JFK was approximately seven hours and fifty seven minutes based on ACARS OUT report and Crew Trac block in time. Total fuel burned on the ground at JFK was 9,600lbs. Given the icing conditions both engines are required to run due to FCOM guidance. The approximate total pounds per hour at idle for both engines are 1,760lbs and 880lbs for one for the A320. APU fuel burn is approximately 140lbs per hour. The engines in this time frame appear to have been running for part of the time and the rest would have been the APU. Both provide sufficient bleed air to run both air conditioning packs in order to provide a comfortable atmosphere for the customers. No Dispatch anomalies noted.

JetBlue Airways
FLT 751 A320 N613JB JFK-CUN Chronology DOI: 2/14/07

SURFACE OBSERVATIONS & FORECASTS DURING EVENT

METAR KJFK 140951Z 04020G25KT 3SM -SN BR FEW009 OVC020 M04/M06 A2982 RMK AO2 PK WND 06026/0912 SFC
VIS 4 PLE47 SLP099 P0002 T10391061

METAR KJFK 141051Z 03021G30KT 3SM -SNPL BR OVC014 M04/M06 A2973 RMK AO2 PK WND 04030/1047 SFC VIS 4
PRESFR SLP066 P0000 T10391061

METAR KJFK 141151Z 03022G27KT 3SM -PLSN BR OVC011 M03/M05 A2964 RMK AO2 PK WND 03031/1137 SFC VIS 4
PRESFR SLP037 931002 P0001 60008 70008 T10281050 11028 21044 58078 PNO \$

SPECI KJFK 141212Z 03022G30KT 2SM -PLSN BR OVC011 M03/M06 A2961 RMK AO2 PK WND 02030/1204 PRESFR
P0001 \$

SPECI KJFK 141230Z 03020G27KT 2 1/2SM -FZRAPL BR OVC013 M03/M06 A2960 RMK AO2 PK WND 02030/1204
FZRAB30SNE30 P0001 \$

METAR KJFK 141251Z 03021G27KT 2SM -FZRAPL BR OVC013 M03/M05 A2957 RMK AO2 PK WND 02030/1204 TWR VIS 2
1/2 FZRAB30SNE47 PRESFR SLP014 P0004 T10281050 \$

SPECI KJFK 141321Z 03020KT 1 1/2SM PL BR OVC013 M02/M04 A2952 RMK AO2 PK WND 03031/1252 FZRAE21
PRESFR P0002 \$

METAR KJFK 141351Z 03023G33KT 1 1/2SM -FZRAPL BR OVC013 M02/M04 A2945 RMK AO2 PK WND 03033/1348 SFC
VIS 1 3/4 FZRAE21B48 PRESFR SLP973 P0006 T10221044 \$

SPECI KJFK 141441Z 03025G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2933 RMK AO2 PK WND 03033/1437
PRESFR P0007 \$

METAR KJFK 141451Z 03026G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2930 RMK AO2 PK WND 03033/1449
PRESFR SLP920 P0008 60018 T10221044 58117 \$

SPECI KJFK 141520Z 04024G37KT 1 1/2SM -FZRAPL BR FEW008 BKN013 OVC021 M02/M04 A2925 RMK AO2 PK WND
03037/1514 P0003 \$

METAR KJFK 141551Z 02022G35KT 1 1/2SM -FZRAPL BR FEW006 OVC013 M02/M04 A2925 RMK AO2 PK WND
03038/1528 SLP904 P0005 T10171039 \$

SPECI KJFK 141618Z 02021G26KT 2SM -FZRAPL BR FEW006 OVC011 M01/M03 A2921 RMK AO2 PK WND 02026/1617
P0002

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916 RMK AO2 PK WND
35026/1622 SFC VIS 2 1/2 PRESFR SLP876 P0009 T10061028

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916

SPECI KJFK 141711Z 02016KT 1 1/2SM -FZRAPL BR FEW006 OVC011 00/M02 A2913 RMK AO2 PRESFR P0011

SPECI KJFK 141729Z 05023KT 2 1/2SM -FZRA BR FEW006 OVC011 00/M02 A2910 RMK AO2 PLE28 PRESFR P0012 \$

JetBlue Airways
FLT 751 A320 N613JB JFK-CUN Chronology DOI: 2/14/07

METAR KJFK 141751Z 02017KT 2 1/2SM -FZRA BR FEW008 OVC011 00/M02 A2908 RMK AO2 PLE28 SLP848 931010
4/001 P0013 60045 T00001022 10000 21033 58072
SPECI KJFK 141819Z 35014KT 1 1/2SM -FZRAPL BR OVC011 M01/M02 A2912 RMK AO2 PLB18 CIG 008V014 P0003
SPECI KJFK 141826Z 34011G20KT 1 1/2SM -FZRAPLSN BR OVC009 M01/M03 A2911 RMK AO2 PLB18SNB26 P0005
SPECI KJFK 141849Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 P0006 \$
METAR KJFK 141851Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 SLP861 P0006 T10331056 \$
SPECI KJFK 141916Z 35020KT 1 1/2SM -SN BR BKN012 BKN019 OVC025 M05/M07 A2912 RMK AO2 SFC VIS 1 3/4
PLE15 BKN012 V SCT P0000 PNO \$
SPECI KJFK 141929Z 35020KT 1 1/2SM -SN BR FEW012 OVC022 M05/M07 A2913 RMK AO2 SFC VIS 2 PLE15 P0000
PNO \$
METAR KJFK 141951Z 34017KT 3SM -SN FEW015 OVC024 M05/M08 A2915 RMK AO2 SFC VIS 4 PLE15 SLP871 P0000
T10501078 PNO \$
METAR KJFK 142051Z 35018KT 3SM -SN OVC028 M04/M07 A2921 RMK AO2 SFC VIS 5 PRESRR SLP891 6////
T10391072 53042 PNO \$
SPECI KJFK 142108Z 35016KT 3SM R04R/5000VP6000FT -SN SCT015 OVC035 M03/M07 A2923 RMK AO2 SFC VIS 4
SCT V BKN PNO \$
SPECI KJFK 142128Z 35017KT 6SM R04R/5500VP6000FT -SN BKN017 OVC035 M03/M06 A2924 RMK AO2 PNO \$
SPECI KJFK 142141Z 35016KT 10SM SCT017 SCT035 BKN050 M02/M06 A2925 RMK AO2 SNE39 PNO \$
METAR KJFK 142151Z 35014KT 9SM SCT021 BKN055 M02/M06 A2926 RMK AO2 SLP907 SNE39 T10221056 PNO \$

TAF AMD KJFK 140824Z 140806 06015G25KT
3SM -FZRAPL BR OVC025 TEMPO 0811
1SM -SNPL OVC012 FM1300 06020G30KT
2SM -RA BR OVC010 FM1500 06025G35KT
2SM RA BR OVC010 FM2100 36018G28KT
4SM -SNPL BR OVC015 FM0100
33027G38KT P6SM OVC030 TEMPO 0104
2SM -SHSN BR

KJFK 141130Z 141212 04020G30KT 3SM -SN

JetBlue Airways

FLT 751 A320 N613JB JFK-CUN Chronology DOI: 2/14/07

BR SCT009 OVC015 TEMPO 1214 1SM
-SNPL BKN009 FM1400 06022G32KT 2SM
FZRAPL BR OVC012 FM1800 06018G28KT
2SM -FZRAPL BR OVC010 FM2200
36028G38KT 6SM -SNPL OVC025 FM0000
30028G38KT P6SM OVC035 TEMPO 0002
4SM -SHSN FM0400 29025G35KT P6SM
BKN050

KJFK 141736Z 141818 01020G30KT 2SM
FZRAPL BR SCT008 OVC010 FM1830
35022G30KT 3SM -SNPL BR OVC015
FM2100 32025G35KT 5SM -SN BR OVC015
FM0000 31028G38KT P6SM OVC020
TEMPO 0304 5SM -SHSN OVC012 FM0500
30020G35KT P6SM SCT025

JetBlue Airways
FLT 755 A320 N643JB JFK-AUA Chronology DOI: 2/14/07

Time (UTC)	Event	Comments
1132z	Version 1 Release generated using the 1130z JFK forecast with an ETD of 1310z.	Conditions forecasted for mostly light snow for departure window with temporary conditions of light snow with ice pellets which would have prohibited takeoff. Prior Metars in line with forecast, last one issued at 1051z. After 1400z conditions were not conducive for departure until 0000z.
1242z	Captain signed for release version 1 via ACARS.	
1310z	ACARS automatic out message received.	This would indicate the cabin door was closed and parking brake was released at the gate at scheduled departure time. Fuel on board was 1,000lbs greater than planned.
1312z	ACARS weight and balance message received.	Aircraft was 4,300lbs lighter than planned.
1424z	Dispatcher sent ACARS message to crew to monitor company frequency.	Possible radio conversation took place.
1755z	Dispatcher sent ACARS message to crew to contact dispatch.	Possible radio conversation took place.
1826z	Version 2 Release generated using the 1736z JFK forecast with an ETD of 1310z. Release comments indicate new version for fuel and new valid time which was not changed.	Conditions forecasted for light snow with ice pellets at departure which would have prohibited takeoff. Last Metar issued at 1819z indicated light freezing rain with ice pellets. After 2100z conditions were forecasted to allow for departures.
1834z	ACARS deice report sent.	
2116z	Crews sends ACARS message.	Crew advises still on taxi way and not a deice pad.
2325z	ACARS flight summary message received.	

SUMMARY

This flight was planned with two forecasts and reported JFK conditions were mostly in line with forecast. The JFK forecast used to dispatch was at 1130z. After 1400z the rest of operating day was not conducive to airline departures based on 1130z forecast as well as arrivals between 1400z and 1800z. Total ground time in JFK was approximately ten hours and twenty one minutes based on the last ACARS report from the flight summary. Total fuel burned on the ground at JFK was possibly 20,800lbs based on fuel load reported in the flight summary. Given the icing conditions both engines are required to run due to FCOM guidance. The approximate total pounds per hour at idle for both engines is 1,760lbs and 880lbs for one for the A320. APU fuel burn is approximately 140lbs per hour. The engines in this time frame appear to have been running for part of the time and the rest would have been the APU. Both provide sufficient bleed air to run both air conditioning packs in order to provide a comfortable atmosphere for the customers. This flight never departed.

JetBlue Airways
FLT 755 A320 N643JB JFK-AUA Chronology DOI: 2/14/07

SURFACE OBSERVATIONS & FORECASTS DURING EVENT

METAR KJFK 141051Z 03021G30KT 3SM -SNPL BR OVC014 M04/M06 A2973 RMK AO2 PK WND 04030/1047 SFC VIS 4
PRESFR SLP066 P0000 T10391061

METAR KJFK 141151Z 03022G27KT 3SM -PLSN BR OVC011 M03/M05 A2964 RMK AO2 PK WND 03031/1137 SFC VIS 4
PRESFR SLP037 931002 P0001 60008 70008 T10281050 11028 21044 58078 PNO \$

SPECI KJFK 141212Z 03022G30KT 2SM -PLSN BR OVC011 M03/M06 A2961 RMK AO2 PK WND 02030/1204 PRESFR
P0001 \$

SPECI KJFK 141230Z 03020G27KT 2 1/2SM -FZRAPL BR OVC013 M03/M06 A2960 RMK AO2 PK WND 02030/1204
FZRAB30SNE30 P0001 \$

METAR KJFK 141251Z 03021G27KT 2SM -FZRAPL BR OVC013 M03/M05 A2957 RMK AO2 PK WND 02030/1204 TWR VIS 2
1/2 FZRAB30SNE47 PRESFR SLP014 P0004 T10281050 \$

SPECI KJFK 141321Z 03020KT 1 1/2SM PL BR OVC013 M02/M04 A2952 RMK AO2 PK WND 03031/1252 FZRAE21
PRESFR P0002 \$

METAR KJFK 141351Z 03023G33KT 1 1/2SM -FZRAPL BR OVC013 M02/M04 A2945 RMK AO2 PK WND 03033/1348 SFC
VIS 1 3/4 FZRAE21B48 PRESFR SLP973 P0006 T10221044 \$

SPECI KJFK 141441Z 03025G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2933 RMK AO2 PK WND 03033/1437
PRESFR P0007 \$

METAR KJFK 141451Z 03026G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2930 RMK AO2 PK WND 03033/1449
PRESFR SLP920 P0008 60018 T10221044 58117 \$

SPECI KJFK 141520Z 04024G37KT 1 1/2SM -FZRAPL BR FEW008 BKN013 OVC021 M02/M04 A2925 RMK AO2 PK WND
03037/1514 P0003 \$

METAR KJFK 141551Z 02022G35KT 1 1/2SM -FZRAPL BR FEW006 OVC013 M02/M04 A2925 RMK AO2 PK WND
03038/1528 SLP904 P0005 T10171039 \$

SPECI KJFK 141618Z 02021G26KT 2SM -FZRAPL BR FEW006 OVC011 M01/M03 A2921 RMK AO2 PK WND 02026/1617
P0002

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916 RMK AO2 PK WND
35026/1622 SFC VIS 2 1/2 PRESFR SLP876 P0009 T10061028

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916

SPECI KJFK 141711Z 02016KT 1 1/2SM -FZRAPL BR FEW006 OVC011 00/M02 A2913 RMK AO2 PRESFR P0011

SPECI KJFK 141729Z 05023KT 2 1/2SM -FZRA BR FEW006 OVC011 00/M02 A2910 RMK AO2 PLE28 PRESFR P0012 \$

METAR KJFK 141751Z 02017KT 2 1/2SM -FZRA BR FEW008 OVC011 00/M02 A2908 RMK AO2 PLE28 SLP848 931010
4/001 P0013 60045 T00001022 10000 21033 58072

SPECI KJFK 141819Z 35014KT 1 1/2SM -FZRAPL BR OVC011 M01/M02 A2912 RMK AO2 PLB18 CIG 008V014 P0003

SPECI KJFK 141826Z 34011G20KT 1 1/2SM -FZRAPLSN BR OVC009 M01/M03 A2911 RMK AO2 PLB18SNB26 P0005

JetBlue Airways
FLT 755 A320 N643JB JFK-AUA Chronology DOI: 2/14/07

SPECI KJFK 141849Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 P0006 \$
METAR KJFK 141851Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 SLP861 P0006 T10331056 \$
SPECI KJFK 141916Z 35020KT 1 1/2SM -SN BR BKN012 BKN019 OVC025 M05/M07 A2912 RMK AO2 SFC VIS 1 3/4
PLE15 BKN012 V SCT P0000 PNO \$
SPECI KJFK 141929Z 35020KT 1 1/2SM -SN BR FEW012 OVC022 M05/M07 A2913 RMK AO2 SFC VIS 2 PLE15 P0000
PNO \$
METAR KJFK 141951Z 34017KT 3SM -SN FEW015 OVC024 M05/M08 A2915 RMK AO2 SFC VIS 4 PLE15 SLP871 P0000
T10501078 PNO \$
METAR KJFK 142051Z 35018KT 3SM -SN OVC028 M04/M07 A2921 RMK AO2 SFC VIS 5 PRESRR SLP891 6////
T10391072 53042 PNO \$
SPECI KJFK 142108Z 35016KT 3SM R04R/5000VP6000FT -SN SCT015 OVC035 M03/M07 A2923 RMK AO2 SFC VIS 4
SCT V BKN PNO \$
SPECI KJFK 142128Z 35017KT 6SM R04R/5500VP6000FT -SN BKN017 OVC035 M03/M06 A2924 RMK AO2 PNO \$
SPECI KJFK 142141Z 35016KT 10SM SCT017 SCT035 BKN050 M02/M06 A2925 RMK AO2 SNE39 PNO \$
METAR KJFK 142151Z 35014KT 9SM SCT021 BKN055 M02/M06 A2926 RMK AO2 SLP907 SNE39 T10221056 PNO \$
SPECI KJFK 142239Z 30016KT 10SM BKN027 M02/M06 A2931 RMK AO2 CIG 022 W PNO \$
METAR KJFK 142251Z 31020KT 10SM BKN025 M03/M07 A2933 RMK AO2 PRESRR SLP930 T10281072 PNO \$
METAR KJFK 142351Z 33013KT 10SM OVC025 M04/M10 A2939 RMK AO2 SLP951 931001 4/001 6//// T10441100
10000 21050 53061 PNO \$

TAF AMD KJFK 140824Z 140806 06015G25KT
3SM -FZRAPL BR OVC025 TEMPO 0811
1SM -SNPL OVC012 FM1300 06020G30KT
2SM -RA BR OVC010 FM1500 06025G35KT
2SM RA BR OVC010 FM2100 36018G28KT
4SM -SNPL BR OVC015 FM0100
33027G38KT P6SM OVC030 TEMPO 0104
2SM -SHSN BR

KJFK 141130Z 141212 04020G30KT 3SM -SN

JetBlue Airways
FLT 755 A320 N643JB JFK-AUA Chronology DOI: 2/14/07

BR SCT009 OVC015 TEMPO 1214 1SM
-SNPL BKN009 FM1400 06022G32KT 2SM
FZRAPL BR OVC012 FM1800 06018G28KT
2SM -FZRAPL BR OVC010 FM2200
36028G38KT 6SM -SNPL OVC025 FM0000
30028G38KT P6SM OVC035 TEMPO 0002
4SM -SHSN FM0400 29025G35KT P6SM
BKN050

KJFK 141736Z 141818 01020G30KT 2SM
FZRAPL BR SCT008 OVC010 FM1830
35022G30KT 3SM -SNPL BR OVC015
FM2100 32025G35KT 5SM -SN BR OVC015
FM0000 31028G38KT P6SM OVC020
TEMPO 0304 5SM -SHSN OVC012 FM0500
30020G35KT P6SM SCT025

JetBlue Airways
FLT 80 A320 N521JB MCO-JFK Chronology DOI: 2/14/07

Time (UTC)	Event	Comments
1124z	Version 1 Release generated using the 0824z JFK forecast with an ETA of 1458z.	Conditions forecasted to be light rain at ETA. Prior Metars in line with forecast, last one issued at 0951z.
1159z	Captain signed for release version 1 via ACARS.	
1224z	ACARS fuel upload message received.	Aircraft fueled to total fuel on release.
1226z	ACARS automatic out message received.	This would indicate the cabin door was closed and parking brake was released at the gate. Four minutes early than scheduled departure. Aircraft had planned fuel on-board.
1228z	ACARS weight and balance message received.	Aircraft was 1,200lbs lighter than planned.
1244z	ACARS automatic off message received.	Aircraft took off.
1430z	ACARS auto in-range report received.	ETA 1444
1440z	ACARS automatic on message received. Aircraft lands in JFK.	
1948z	Message sent via ACARS to dispatch about ill customer.	
2020z	Dispatch contacts crew via ACARS message to call dispatch.	
2024z	ACARS automatic in message received.	Aircraft opens doors at gate. In at 2022z.
2026z	ACARS flight summary message received.	

SUMMARY

This flight was planned with one forecast. Reported conditions were mostly in line with the JFK forecast. The JFK forecast used to dispatch was at 0824z. This was the most optimistic of those issued during storm period. The rest of operating day was not conducive to airline departures based on 1130z forecast as well as arrivals between 1400z and 1800z. Total ground time in JFK was approximately five hours and eighteen minutes. Total fuel burned on the ground was 3,800lbs. Given the icing conditions both engines are required to run due to FCOM guidance. The approximate total pounds per hour at idle for both engines is 1,760lbs and 880lbs for one for the A320. APU fuel burn is approximately 140lbs per hour. The engines in this time frame appear to have been running for part of the time and the rest would have been the APU. Both provide sufficient bleed air to run both air conditioning packs in order to provide a comfortable atmosphere for the customers. There was no dispatch anomalies noted with this flight. A notification was made by the pilots of this flight concerning an ill customer on board. Within 34 minutes of such notification, the flight had returned to the gate from the taxi way and the cabin door had been opened.

JetBlue Airways
FLT 80 A320 N521JB MCO-JFK Chronology DOI: 2/14/07

SURFACE OBSERVATIONS & FORECASTS DURING EVENT

METAR KJFK 141051Z 03021G30KT 3SM -SNPL BR OVC014 M04/M06 A2973 RMK AO2 PK WND 04030/1047 SFC VIS 4
PRESFR SLP066 P0000 T10391061

METAR KJFK 141151Z 03022G27KT 3SM -PLSN BR OVC011 M03/M05 A2964 RMK AO2 PK WND 03031/1137 SFC VIS 4
PRESFR SLP037 931002 P0001 60008 70008 T10281050 11028 21044 58078 PNO \$

SPECI KJFK 141212Z 03022G30KT 2SM -PLSN BR OVC011 M03/M06 A2961 RMK AO2 PK WND 02030/1204 PRESFR
P0001 \$

SPECI KJFK 141230Z 03020G27KT 2 1/2SM -FZRAPL BR OVC013 M03/M06 A2960 RMK AO2 PK WND 02030/1204
FZRAB30SNE30 P0001 \$

METAR KJFK 141251Z 03021G27KT 2SM -FZRAPL BR OVC013 M03/M05 A2957 RMK AO2 PK WND 02030/1204 TWR VIS 2
1/2 FZRAB30SNE47 PRESFR SLP014 P0004 T10281050 \$

SPECI KJFK 141321Z 03020KT 1 1/2SM PL BR OVC013 M02/M04 A2952 RMK AO2 PK WND 03031/1252 FZRAE21
PRESFR P0002 \$

METAR KJFK 141351Z 03023G33KT 1 1/2SM -FZRAPL BR OVC013 M02/M04 A2945 RMK AO2 PK WND 03033/1348 SFC
VIS 1 3/4 FZRAE21B48 PRESFR SLP973 P0006 T10221044 \$

SPECI KJFK 141441Z 03025G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2933 RMK AO2 PK WND 03033/1437
PRESFR P0007 \$

METAR KJFK 141451Z 03026G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2930 RMK AO2 PK WND 03033/1449
PRESFR SLP920 P0008 60018 T10221044 58117 \$

SPECI KJFK 141520Z 04024G37KT 1 1/2SM -FZRAPL BR FEW008 BKN013 OVC021 M02/M04 A2925 RMK AO2 PK WND
03037/1514 P0003 \$

METAR KJFK 141551Z 02022G35KT 1 1/2SM -FZRAPL BR FEW006 OVC013 M02/M04 A2925 RMK AO2 PK WND
03038/1528 SLP904 P0005 T10171039 \$

SPECI KJFK 141618Z 02021G26KT 2SM -FZRAPL BR FEW006 OVC011 M01/M03 A2921 RMK AO2 PK WND 02026/1617
P0002

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916 RMK AO2 PK WND
35026/1622 SFC VIS 2 1/2 PRESFR SLP876 P0009 T10061028

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916

SPECI KJFK 141711Z 02016KT 1 1/2SM -FZRAPL BR FEW006 OVC011 00/M02 A2913 RMK AO2 PRESFR P0011

SPECI KJFK 141729Z 05023KT 2 1/2SM -FZRA BR FEW006 OVC011 00/M02 A2910 RMK AO2 PLE28 PRESFR P0012 \$

METAR KJFK 141751Z 02017KT 2 1/2SM -FZRA BR FEW008 OVC011 00/M02 A2908 RMK AO2 PLE28 SLP848 931010
4/001 P0013 60045 T00001022 10000 21033 58072

SPECI KJFK 141819Z 35014KT 1 1/2SM -FZRAPL BR OVC011 M01/M02 A2912 RMK AO2 PLB18 CIG 008V014 P0003

JetBlue Airways
FLT 80 A320 N521JB MCO-JFK Chronology DOI: 2/14/07

SPECI KJFK 141826Z 34011G20KT 1 1/2SM -FZRAPLSN BR OVC009 M01/M03 A2911 RMK AO2 PLB18SNB26 P0005
SPECI KJFK 141849Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 P0006 \$
METAR KJFK 141851Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2
FZRAE48PLB18SNB26 SLP861 P0006 T10331056 \$
SPECI KJFK 141916Z 35020KT 1 1/2SM -SN BR BKN012 BKN019 OVC025 M05/M07 A2912 RMK AO2 SFC VIS 1 3/4
PLE15 BKN012 V SCT P0000 PNO \$
SPECI KJFK 141929Z 35020KT 1 1/2SM -SN BR FEW012 OVC022 M05/M07 A2913 RMK AO2 SFC VIS 2 PLE15 P0000
PNO \$
METAR KJFK 141951Z 34017KT 3SM -SN FEW015 OVC024 M05/M08 A2915 RMK AO2 SFC VIS 4 PLE15 SLP871 P0000
T10501078 PNO \$
METAR KJFK 142051Z 35018KT 3SM -SN OVC028 M04/M07 A2921 RMK AO2 SFC VIS 5 PRESRR SLP891 6////
T10391072 53042 PNO \$

TAF AMD KJFK 140824Z 140806 06015G25KT
3SM -FZRAPL BR OVC025 TEMPO 0811
1SM -SNPL OVC012 FM1300 06020G30KT
2SM -RA BR OVC010 FM1500 06025G35KT
2SM RA BR OVC010 FM2100 36018G28KT
4SM -SNPL BR OVC015 FM0100
33027G38KT P6SM OVC030 TEMPO 0104
2SM -SHSN BR

KJFK 141130Z 141212 04020G30KT 3SM -SN
BR SCT009 OVC015 TEMPO 1214 1SM
-SNPL BKN009 FM1400 06022G32KT 2SM
FZRAPL BR OVC012 FM1800 06018G28KT
2SM -FZRAPL BR OVC010 FM2200
36028G38KT 6SM -SNPL OVC025 FM0000
30028G38KT P6SM OVC035 TEMPO 0002
4SM -SHSN FM0400 29025G35KT P6SM
BKN050

JetBlue Airways
FLT 80 A320 N521JB MCO-JFK Chronology DOI: 2/14/07

KJFK 141736Z 141818 01020G30KT 2SM
FZRAPL BR SCT008 OVC010 FM1830
35022G30KT 3SM -SNPL BR OVC015
FM2100 32025G35KT 5SM -SN BR OVC015
FM0000 31028G38KT P6SM OVC020
TEMPO 0304 5SM -SHSN OVC012 FM0500
30020G35KT P6SM SCT025

JetBlue Airways

FLT 80 A320 N521JB MCO-JFK Chronology DOI: 2/14/07

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All
ID

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JBU80	MCO	JFK
Arrived	---	---
2/11/11	12:46	14:44
A320	-----●-----	
JBU1048	BNA	JFK
In-flight	---	---
310 / 489	13:48	15:40
E190	-----●-----	
JBU1060	AUS	JFK
In-flight	---	---
350 / 547	13:22	18:22
E190	-----●-----	
JBU1263	BOS	AUS
In-flight	---	---
380 / 359	11:52	18:17
E190	-----●-----	
JBU231	SLC	LGB
In-flight	---	---
297 / 489	14:29	18:02
A320	-----●-----	
JBU241	OAK	LGB
In-flight	---	---
18 / 184	14:44	15:48
A320	-----●-----	
JBU244	FLL	LGB
In-flight	---	---
300 / 390	12:14	17:44
A320	-----●-----	
JBU34	PBI	JFK
In-flight	---	---
4 / 119	12:36	14:43
A320	-----●-----	
JBU432	MCO	BOS
In-flight	---	---
150 / 330	14:38	18:58
A320	-----●-----	
JBU433	BOS	MCO
In-flight	---	---
340 / 380	14:18	17:08
A320	-----●-----	
JBU441	BOS	TPA
In-flight	---	---
300 / 383	14:22	17:24
A320	-----●-----	

Playback
 View: New world view
 DOI: 02/14/2007
 Planes: 0 / 4305
 Current: 14:44:39
 Last update: 14:44:39

start

D.3.15

JetBlue Airways
FLT 850 A320 N519JB RSW-JFK Chronology DOI: 2/14/07

Time (UTC)	Event	Comments
1049z	Version 1 Release generated using the 0824z JFK forecast with an ETA of 1501z.	Conditions forecasted to be moderate rain at ETA. Prior Metars in line with forecast, last one issued at 0951z.
1137z	Captain signed for release version 1 via ACARS.	
1215z	ACARS fuel upload message received.	Aircraft fueled to total fuel on release.
1217z	ACARS weight and balance message received.	Aircraft was 2,000lbs lighter than planned.
1217z	ACARS automatic out message received.	This would indicate the cabin door was closed and parking brake was released at the gate. Three minutes early than scheduled departure. Aircraft had planned fuel on-board.
1223z	Dispatcher sent ACARS message to crew about freezing rain upon arrival.	New forecast issued changing conditions.
1232z	ACARS automatic off message received.	Aircraft took off.
1245z	Crew responded to dispatcher's message.	
1247z	Dispatcher acknowledges crew response.	
1435z	ACARS auto in-range report received.	ETA 1449z.
1445z	ACARS automatic on message received aircraft lands in JFK.	
1552z	Dispatcher sent ACARS message to crew about if they have a gate and to call dispatch.	
1831z	Dispatcher sent ACARS message to crew about if they have a gate and to call dispatch.	
2123z	Dispatcher sent ACARS message to crew about if they have a gate and to call dispatch.	
2318z	ACARS automatic in message received.	Aircraft opens doors at gate. In at 2318z.
2325z	ACARS flight summary message received.	

SUMMARY

This flight was planned with one forecast and reported JFK conditions were mostly in line with forecast. The JFK forecast used to dispatch was at 0824z. This was the most optimistic of those issued during storm period. The rest of operating day was not conducive to airline departures based on 1130z forecast. Aircraft landed in prohibited conditions. However the time frame from official issuance of weather until it is disseminated to aircraft in control of JFK tower can easily exceed four minutes. This would be enough time where the crew would not receive notice from tower that the weather had changed. Total ground time in JFK was approximately nine hours and twenty seven minutes based on the ACARS ON report. Total time in the aircraft from RSW was eleven hours and one minute. Total fuel burned on the ground at JFK was 9,900lbs. Given the icing conditions both engines are required to run due to FCOM guidance. The approximate total pounds per hour at idle for both engines is 1,760lbs and 880lbs for one for the A320. APU fuel burn is approximately 140lbs per hour. The engines in this time frame appear to have been running for part of the time and the rest would have been the APU. Both provide sufficient bleed air to run both air conditioning packs in order to provide a comfortable atmosphere for the customers. One documented maintenance issue existed prior to February 14th. This was a deferred passenger convenience item which was Live TV. Flight crew statements do not indicate any

JetBlue Airways
FLT 850 A320 N519JB RSW-JFK Chronology DOI: 2/14/07

aircraft wide problems with Live TV. As such, the deferred maintenance item may have impacted only a few televisions. No dispatch anomalies noted.

SURFACE OBSERVATIONS & FORECASTS DURING EVENT

METAR KJFK 140951Z 04020G25KT 3SM -SN BR FEW009 OVC020 M04/M06 A2982 RMK AO2 PK WND 06026/0912 SFC VIS 4 PLE47 SLP099 P0002 T10391061

METAR KJFK 141051Z 03021G30KT 3SM -SNPL BR OVC014 M04/M06 A2973 RMK AO2 PK WND 04030/1047 SFC VIS 4 PRESFR SLP066 P0000 T10391061

METAR KJFK 141151Z 03022G27KT 3SM -PLSN BR OVC011 M03/M05 A2964 RMK AO2 PK WND 03031/1137 SFC VIS 4 PRESFR SLP037 931002 P0001 60008 70008 T10281050 11028 21044 58078 PNO \$

SPECI KJFK 141212Z 03022G30KT 2SM -PLSN BR OVC011 M03/M06 A2961 RMK AO2 PK WND 02030/1204 PRESFR P0001 \$

SPECI KJFK 141230Z 03020G27KT 2 1/2SM -FZRAPL BR OVC013 M03/M06 A2960 RMK AO2 PK WND 02030/1204 FZRAB30SNE30 P0001 \$

METAR KJFK 141251Z 03021G27KT 2SM -FZRAPL BR OVC013 M03/M05 A2957 RMK AO2 PK WND 02030/1204 TWR VIS 2 1/2 FZRAB30SNE47 PRESFR SLP014 P0004 T10281050 \$

SPECI KJFK 141321Z 03020KT 1 1/2SM PL BR OVC013 M02/M04 A2952 RMK AO2 PK WND 03031/1252 FZRAE21 PRESFR P0002 \$

METAR KJFK 141351Z 03023G33KT 1 1/2SM -FZRAPL BR OVC013 M02/M04 A2945 RMK AO2 PK WND 03033/1348 SFC VIS 1 3/4 FZRAE21B48 PRESFR SLP973 P0006 T10221044 \$

SPECI KJFK 141441Z 03025G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2933 RMK AO2 PK WND 03033/1437 PRESFR P0007 \$

METAR KJFK 141451Z 03026G33KT 1SM FZRAPL BR FEW008 OVC013 M02/M04 A2930 RMK AO2 PK WND 03033/1449 PRESFR SLP920 P0008 60018 T10221044 58117 \$

SPECI KJFK 141520Z 04024G37KT 1 1/2SM -FZRAPL BR FEW008 BKN013 OVC021 M02/M04 A2925 RMK AO2 PK WND 03037/1514 P0003 \$

METAR KJFK 141551Z 02022G35KT 1 1/2SM -FZRAPL BR FEW006 OVC013 M02/M04 A2925 RMK AO2 PK WND 03038/1528 SLP904 P0005 T10171039 \$

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FLT 850 A320 N519JB RSW-JFK Chronology DOI: 2/14/07

SPECI KJFK 141618Z 02021G26KT 2SM -FZRAPL BR FEW006 OVC011 M01/M03 A2921 RMK AO2 PK WND 02026/1617 P0002

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916 RMK AO2 PK WND 35026/1622 SFC VIS 2 1/2 PRESFR SLP876 P0009 T10061028

METAR KJFK 141651Z 02018G24KT 2SM -FZRAPL BR FEW006 BKN011 OVC018 M01/M03 A2916

SPECI KJFK 141711Z 02016KT 1 1/2SM -FZRAPL BR FEW006 OVC011 00/M02 A2913 RMK AO2 PRESFR P0011

SPECI KJFK 141729Z 05023KT 2 1/2SM -FZRA BR FEW006 OVC011 00/M02 A2910 RMK AO2 PLE28 PRESFR P0012 \$

METAR KJFK 141751Z 02017KT 2 1/2SM -FZRA BR FEW008 OVC011 00/M02 A2908 RMK AO2 PLE28 SLP848 931010 4/001 P0013 60045 T00001022 10000 21033 58072

SPECI KJFK 141819Z 35014KT 1 1/2SM -FZRAPL BR OVC011 M01/M02 A2912 RMK AO2 PLB18 CIG 008V014 P0003

SPECI KJFK 141826Z 34011G20KT 1 1/2SM -FZRAPLSN BR OVC009 M01/M03 A2911 RMK AO2 PLB18SNB26 P0005

SPECI KJFK 141849Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2 FZRAE48PLB18SNB26 P0006 \$

METAR KJFK 141851Z 34014KT 1 1/2SM -SNPL BR SCT009 BKN014 OVC022 M03/M06 A2912 RMK AO2 FZRAE48PLB18SNB26 SLP861 P0006 T10331056 \$

SPECI KJFK 141916Z 35020KT 1 1/2SM -SN BR BKN012 BKN019 OVC025 M05/M07 A2912 RMK AO2 SFC VIS 1 3/4 PLE15 BKN012 V SCT P0000 PNO \$

SPECI KJFK 141929Z 35020KT 1 1/2SM -SN BR FEW012 OVC022 M05/M07 A2913 RMK AO2 SFC VIS 2 PLE15 P0000 PNO \$

METAR KJFK 141951Z 34017KT 3SM -SN FEW015 OVC024 M05/M08 A2915 RMK AO2 SFC VIS 4 PLE15 SLP871 P0000 T10501078 PNO \$

METAR KJFK 142051Z 35018KT 3SM -SN OVC028 M04/M07 A2921 RMK AO2 SFC VIS 5 PRESRR SLP891 6//// T10391072 53042 PNO \$

SPECI KJFK 142108Z 35016KT 3SM R04R/5000VP6000FT -SN SCT015 OVC035 M03/M07 A2923 RMK AO2 SFC VIS 4 SCT V BKN PNO \$

SPECI KJFK 142128Z 35017KT 6SM R04R/5500VP6000FT -SN BKN017 OVC035 M03/M06 A2924 RMK AO2 PNO \$

SPECI KJFK 142141Z 35016KT 10SM SCT017 SCT035 BKN050 M02/M06 A2925 RMK AO2 SNE39 PNO \$

METAR KJFK 142151Z 35014KT 9SM SCT021 BKN055 M02/M06 A2926 RMK AO2 SLP907 SNE39 T10221056 PNO \$

SPECI KJFK 142239Z 30016KT 10SM BKN027 M02/M06 A2931 RMK AO2 CIG 022 W PNO \$

METAR KJFK 142251Z 31020KT 10SM BKN025 M03/M07 A2933 RMK AO2 PRESRR SLP930 T10281072 PNO \$

METAR KJFK 142351Z 33013KT 10SM OVC025 M04/M10 A2939 RMK AO2 SLP951 931001 4/001 6//// T10441100 10000 21050 53061 PNO \$

TAF AMD KJFK 140824Z 140806 06015G25KT
3SM -FZRAPL BR OVC025 TEMPO 0811
1SM -SNPL OVC012 FM1300 06020G30KT
2SM -RA BR OVC010 FM1500 06025G35KT

JetBlue Airways
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2SM RA BR OVC010 FM2100 36018G28KT
4SM -SNPL BR OVC015 FM0100
33027G38KT P6SM OVC030 TEMPO 0104
2SM -SHSN BR

KJFK 141130Z 141212 04020G30KT 3SM -SN
BR SCT009 OVC015 TEMPO 1214 1SM
-SNPL BKN009 FM1400 06022G32KT 2SM
FZRAPL BR OVC012 FM1800 06018G28KT
2SM -FZRAPL BR OVC010 FM2200
36028G38KT 6SM -SNPL OVC025 FM0000
30028G38KT P6SM OVC035 TEMPO 0002
4SM -SHSN FM0400 29025G35KT P6SM
BKN050

KJFK 141736Z 141818 01020G30KT 2SM
FZRAPL BR SCT008 OVC010 FM1830
35022G30KT 3SM -SNPL BR OVC015
FM2100 32025G35KT 5SM -SN BR OVC015
FM0000 31028G38KT P6SM OVC020
TEMPO 0304 5SM -SHSN OVC012 FM0500
30020G35KT P6SM SCT025



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Monthly Summary

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	Max:	Avg:	Min:	Sum:
Temperature:				
Max	50 °F /	35 °F / 2 °C	19 °F / -7 °C	
Temperature	10 °C			
Mean	43 °F / 6 °C	29 °F / -	14 °F / -10 °C	
Temperature		2 °C		
Min Temperature	35 °F / 1 °C	22 °F / -	9 °F / -12 °C	
		5 °C		
Degree Days:				
Heating Degree Days (base 65)	51	36	22	1013
Cooling Degree Days (base 65)	0	0	0	0
Growing Degree Days (base 50)	0	0	0	0
Dew Point:				
Dew Point	36 °F / 2 °C	10 °F / -	-13 °F / -25 °C	
		12 °C		
Precipitation:				
Precipitation	0.59 in /	0.08 in /	0.00 in / 1.38 in /	
	1.5 cm	0.1 cm	0.0 cm 3.51 cm	
Snowdepth	2.0 in /	0.4 in /	0.0 in / -	
	5 cm	1 cm	0 cm	
Wind:				
Wind	39 mph /	15 mph /	0 mph / 0 km/h	
	63 km/h	24 km/h		
Gust Wind	117 mph /	27 mph /	18 mph / 29 km/h	
	188 km/h	43 km/h		
Sea Level Pressure:				
Sea Level Pressure	30.43 in /	29.94 in /	29.08 in / 985 hPa	
	1030 hPa	1014 hPa		

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Astronomy for February 16, 2007:

	Rise:
Actual Time:	6:48 AM EST
Civil Twilight:	6:20 AM EST
Nautical Twilight:	5:48 AM EST
Astronomical Twilight:	5:16 AM EST
Moon:	6:24 AM EST (2/16)

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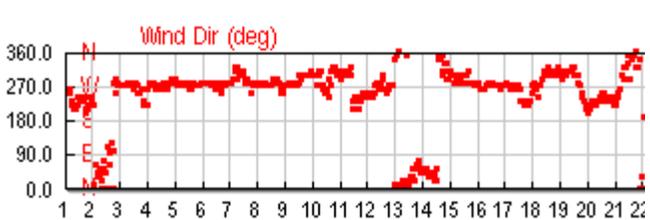
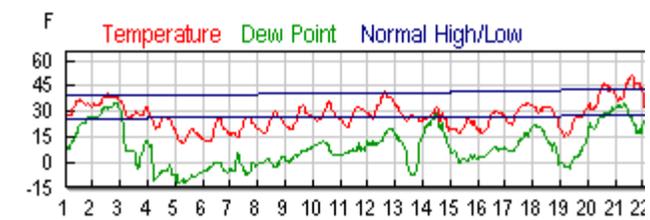
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Monthly Calendar Overview

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Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
				Actu 36 al: 26 Preci 0.00 p: Aver 39 age: 24 Preci 0.10 p:	Actu 39 al: 32 Preci 0.17 p: Aver 39 age: 24 Preci 0.10 p:	Actu 36 al: 24 Preci 0.00 p: Aver 39 age: 24 Preci 0.10 p:
4	5	6	7	8	9	10
Actu 31	Actu 19	Actu 25	Actu 26	Actu 30	Actu 33	Actu 35

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al: 18 Preci p: 0.00 Aver 39 age: 25 Preci p: 0.10	al: 39 age: 25 Preci p: 0.10	al: 11 Preci p: 0.00 Aver 39 age: 25 Preci p: 0.10	al: 13 Preci p: T Aver 39 age: 25 Preci p: 0.10	al: 15 Preci p: 0.00 Aver 40 age: 25 Preci p: 0.10	al: 19 Preci p: 0.00 Aver 40 age: 25 Preci p: 0.09	al: 23 Preci p: 0.00 Aver 40 age: 25 Preci p: 0.09	
11 Actu 32 al: 19 Preci p: 0.00 Aver 40 age: 25 Preci p: 0.09	12 Actu 41 al: 22 Preci p: 0.00 Aver 40 age: 26 Preci p: 0.09	13 Actu 33 al: 22 Preci p: 0.01 Aver 40 age: 26 Preci p: 0.09	14 Actu 32 al: 18 Preci p: 0.59 Aver 40 age: 26 Preci p: 0.09	15 Actu 26 al: 16 Preci p: 0.00 Aver 41 age: 26 Preci p: 0.09	16 Actu 30 al: 16 Preci p: 0.00 Aver 41 age: 26 Preci p: 0.09	17 Actu 34 al: 21 Preci p: T Aver 41 age: 26 Preci p: 0.09	
18 Actu 33 al: 18 Preci p: 0.00 Aver 41 age: 26 Preci p: 0.09	19 Actu 31 al: 14 Preci p: 0.00 Aver 42 age: 27 Preci p: 0.09	20 Actu 46 al: 28 Preci p: 0.07 Aver 42 age: 27 Preci p: 0.10	21 Actu 50 al: 35 Preci p: 0.05 Aver 42 age: 27 Preci p: 0.10	22 Actu 45 al: 29 Preci p: 0.10 Aver 42 age: 27 Preci p: 0.10	23 Actu 40 al: 22 Preci p: 0.00 Aver 43 age: 28 Preci p: 0.10	24 Actu 44 al: 21 Preci p: 0.00 Aver 43 age: 28 Preci p: 0.10	
25 Actu 36 al: 24 Preci p: 0.19 Aver 43 age: 28 Preci p: 0.10	26 Actu 35 al: 31 Preci p: 0.20 Aver 43 age: 28 Preci p: 0.10	27 Actu 42 al: 33 Preci p: T Aver 44 age: 28 Preci p: 0.10	28 Actu 47 al: 34 Preci p: 0.00 Aver 44 age: 29 Preci p: 0.11				

« Previous 2006 **Precip: Actual Month Total: 1.38 Normal month total: 2.70** 2008 Next Month »

Calendar Key:

Sunny Clear
 Mostly Cloudy Partly Sunny
 Partly Cloudy Mostly Sunny
 Cloudy
 Rain
 Snow
 Hail Flurries
 Thunderstorm
 Hazy Fog
 Sleet
 '?' denotes 'chance' Unknown

Actual: 90 | 58
Precip: 0.00
Average: 71 | 53
Precip: 0.03

Data Categor
 Condition
 High Temp.
 Lo Temp.
 Precip. (in in)
 Daily Avg. Te
 Temps in °F
 -60 -30 0 30 60 9

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Daily Observations

2007 February	Temp (°F)			Dew Point (°F)			Humidity (%)			Sea Level Pressure (in)			Visibility (mi)			Wind (mph)		Gust Speed (mph)	Precip (in)	Events
	h	g	w	h	g	w	h	g	w	high	avg	low	h	g	w	h	g	high	sum	
1	36	31	26	26	16	7	72	57	42	30.14	30.04	29.92	10	10	10	25	11	29	0.00	Rain
2	39	36	32	34	25	25	85	77	69	29.89	29.71	29.60	10	6	2	18	6	117	0.17	Snow
3	36	30	24	29	5	-5	75	49	23	30.03	29.92	29.65	10	10	8	32	20	38	0.00	
4	31	25	18	12	-4	-12	47	35	23	30.15	30.07	29.99	10	10	10	32	21	39	0.00	
5	19	14	9	-7	-12	-13	40	34	27	30.23	30.14	30.07	10	10	10	33	23	41	0.00	
6	25	18	11	-1	-6	-7	52	42	31	30.25	30.18	30.07	10	10	10	24	16	28	0.00	
7	26	20	13	4	-2	-8	64	44	23	30.06	30.00	29.93	10	10	9	24	15	31	T	Snow
8	30	23	15	2	-2	-4	51	38	24	30.01	29.97	29.91	10	10	10	28	19	37	0.00	
9	33	26	19	8	0	-1	46	38	30	30.02	29.92	29.90	10	10	10	29	20	33	0.00	
10	35	29	23	11	8	3	55	42	29	30.17	30.05	29.94	10	10	10	23	14	30	0.00	
11	32	26	19	11	3	3	49	41	33	30.28	30.24	30.18	10	10	10	21	12	24	0.00	
12	41	32	22	19	10	9	55	44	33	30.26	30.22	30.15	10	10	10	21	12	28	0.00	
13	33	28	22	15	3	-9	59	40	21	30.43	30.28	30.09	10	10	6	23	13	26	0.01	Snow Rain
14	32	25	18	28	18	5	85	74	62	30.03	29.43	29.08	10	4	1	36	21	44	0.59	Snow
15	26	21	16	5	2	-2	56	46	35	29.90	29.80	29.64	10	10	10	29	20	37	0.00	
16	30	23	16	8	2	1	54	47	39	29.88	29.82	29.75	10	10	10	30	21	37	0.00	
17	34	28	21	20	9	5	56	48	39	29.93	29.87	29.75	10	10	10	23	14	26	T	
18	33	26	18	21	12	-3	69	53	36	29.89	29.74	29.65	10	10	10	39	17	45	0.00	
19	31	23	14	14	2	-5	47	40	33	30.11	30.04	29.91	10	10	10	33	20	41	0.00	
20	46	37	28	32	21	17	70	58	45	29.98	29.78	29.67	10	10	7	21	10	25	0.07	Rain
21	50	43	35	34	26	16	89	59	29	29.96	29.85	29.66	10	9	6	3	8	3	0.05	Rain
22	45	37	29	36	28	21	85	63	41	29.94	29.67	29.53	10	9	5	30	9	35	0.10	Rain
23	40	31	22	26	13	-1	64	46	28	30.00	29.84	29.56	10	10	10	36	23	44	0.00	
24	44	33	21	16	8	5	52	43	33	30.14	30.03	29.98	10	10	10	33	19	39	0.00	
25	36	30	24	28	15	12	85	63	40	30.22	30.02	29.82	10	8	0	18	9	22	0.19	Rain Snow
26	35	33	31	31	28	28	89	86	82	29.90	29.78	29.74	10	6	2	17	7	20	0.20	Snow Rain
27	42	38	33	35	31	27	92	74	55	30.01	29.90	29.89	9	6	4	9	3	-	T	Snow
28	47	41	34	32	23	14	92	60	28	30.16	30.06	30.00	10	10	6	15	9	18	0.00	

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[Transport Canada](#) > [Civil Aviation](#) > [Commercial & Business Aviation](#) > [Holdover Time \(HOT\) Guidelines](#) > [Guidelines for Aircraft Ground - Icing Operations \(TP 14052\)](#)



Chapter 18 - Glossaire

Holdover Time (HOT)

Holdover time is the estimated time that an application of anti-icing fluid is effective in preventing frost, ice, slush or snow from adhering to treated surfaces. Holdover time is calculated as the beginning with the final application of the anti-icing fluid, and as expiring when the fluid is no longer effective, as measured in endurance time tests and published in "Holdover Time Guidelines".

Hoarfrost

Hoarfrost is a uniform thin white deposit of fine crystalline texture, which forms on exposed surfaces during below-freezing, calm, cloudless nights with the air at the surface close to saturation but with no precipitation. The deposit is thin enough for surface features underneath, such as paint lines, markings and lettering, to be distinguished.

Holdover Time Guidelines

Holdover Time Tables are referred to as Holdover Time Guidelines because this term more appropriately represents their function in providing guidance to flight crew and the need for the flight crew to use judgment in their interpretation.

Fluid holdover times, as published by Commercial and Business Aviation, Transport Canada, are found in "Holdover Time Guidelines" as tables and may be used either as guidelines or decision-making criteria in assessing whether it is safe to take off. When holdover times are used as decision-making criteria, only the lowest time value in a cell shall be used. The procedures to be followed after the holdover time has expired must be clearly documented. The use of holdover time guidelines is mandatory if they are part of the Air Operator's approved ground icing program.

EXHIBIT 4

Diversions

Long On-board Delays > 60 minutes
 Diversions - 2/13-20/2007
 All Stations



Org Date	Act Date	Time	Flt#	Dep	Skd Dst	Dst	Type	Reason	SSRs
13-Feb-07	14-Feb-07	529	300	LGB	IAD	CLT	DIVC	WEATHER DELAY ENROUTE	3 WCHR
13-Feb-07	14-Feb-07	611	316	SAN	IAD	CLT	DIVC	WEATHER HOLD / DELAY	1 WCHR
13-Feb-07	14-Feb-07	702	318	OAK	IAD	RIC	DIVC	WEATHER HOLD / DELAY	Flight Cancelled
13-Feb-07	14-Feb-07	718	324	LAS	IAD	RIC	DIVC	WEATHER DELAY ENROUTE	3 WCHR
14-Feb-07	14-Feb-07	1531	94	OAK	JFK	ACY	DIVC	WEATHER HOLD / DELAY	2 WCHR
14-Feb-07	14-Feb-07	1706	100	OAK	JFK	ACY	DIVC	MISCELLANEOUS	1 WCHR
14-Feb-07	14-Feb-07	1855	204	LGB	JFK	ACY	DIVC	WEATHER DELAY ENROUTE	2 WCHR, 1 MAAS, 1 UNMR
14-Feb-07	14-Feb-07	1456	350	BUR	JFK	ACY	DIVC	WEATHER HOLD / DELAY	NONE
14-Feb-07	14-Feb-07	1309	562	FLL	SWF	ORF	DIVC	FLT REROUTED DUE WX/RW	NONE
14-Feb-07	15-Feb-07	110	704	SJU	JFK	EWR	DIVC	MISCELLANEOUS	Flight Cancelled
15-Feb-07	15-Feb-07	1841	612	JAX	JFK	ACY	DIVC	ATC DELAY ENROUTE	2 WCHR, 1 LANG
15-Feb-07	16-Feb-07	346	173	JFK	SJC	OAK	DIVH	WEATHER HOLD / DELAY	1 UNMR
16-Feb-07	17-Feb-07	511	24	TPA	JFK	LGA	DIVC	BAGGAGE LOADING	NONE
16-Feb-07	16-Feb-07	2254	352	BUR	JFK	PIT	DIVC	BAGGAGE LOADING	NONE
16-Feb-07	16-Feb-07	2347	1106	RDJ	JFK	ACY	DIVC	ATC DELAY ENROUTE	NONE
16-Feb-07	17-Feb-07	156	210	LGB	JFK	EWR	DIVH	BAGGAGE LOADING	1 WCHR
16-Feb-07	17-Feb-07	107	354	BUR	JFK	EWR	DIVH	BAGGAGE LOADING	2 WCHR, 1 DEAF
16-Feb-07	17-Feb-07	326	1058	PIT	JFK	LGA	DIVH	BAGGAGE LOADING	NONE
TOTALS									17 WCHR, 2 UNMR, 1 MAAS, 1 DEAF

18 total

Legend for Service Requests:
 WCHR = wheelchair
 MAAS = Meet and Assist (may be wheelchair, blind, deaf, need help with children, etc.)
 DEAF = Deaf passenger
 UNMR = Unaccompanied Minor
 LANG = Language assistance needed

wheelchair
unaccompanied minor
meet assist
deaf
language

Taxi-In Delays of > 60 minutes
Feb. 13-20, 2007 All Stations

4 a, b, c, d
3.40
Taxi in

B
C

Time Range	Flight Date	Flight Number	Segment	Taxi-In	Air Time	On Ground	In Gate	Enplanements	SSRs
01:00-01:59	2/13/2007	0938	LGBORD	68	11:00:00 PM	11:58:00 PM	1:06:00 AM	106	2 WCHR
01:00-01:59	2/13/2007	0318	OAKIAD	76	7:30:00 AM	7:09:00 AM	8:25:00 AM	70	1 WCHR
01:00-01:59	2/13/2007	0300	LGBIAD	77	6:20:00 AM	6:05:00 AM	7:22:00 AM	61	1 LANG, 1WCHR
02:00-02:59	2/13/2007	0088	ONTJFK	149	8:00:00 AM	9:54:00 AM	12:23:00 PM	74	1 MAAS, 1 WCHR
01:00-01:59	2/14/2007	0728	BQNJFK	73	8:50:00 AM	8:23:00 AM	9:36:00 AM	119	1 WCHR
01:00-01:59	2/14/2007	0114	FLLJFK	81	11:44:00 AM	11:09:00 PM	12:30:00 AM	120	3 WCHR
01:00-01:59	2/14/2007	0034	PBIJFK	73	10:02:00 AM	9:42:00 AM	10:55:00 AM	52	1 WCHR
01:00-01:59	2/14/2007	0395	LGAMCO	61	5:45:00 PM	8:03:00 PM	9:04:00 PM	145	1 UNMR, 1 WCHR
01:00-01:59	2/14/2007	0316	SANIAD	83	8:52:00 AM	2:40:00 PM	4:03:00 PM		1 WCHR, 1 SRVA
05:00+	2/14/2007	0850	RSWJFK	545	10:01:00 AM	9:45:00 AM	6:50:00 PM	35	NONE
05:00+	2/14/2007	0080	MCOJFK	342	9:58:00 AM	9:40:00 AM	3:22:00 PM	49	NONE
05:00+	2/14/2007	0620	HOUJFK	459	11:35:00 AM	10:46:00 AM	6:25:00 PM	40	1 WCHR
05:00+	2/14/2007	1048	BNAJFK	486	10:10:00 AM	10:34:00 AM	6:40:00 PM	36	596 NONE
01:00-01:59	2/15/2007	0752	CUNJFK	75	5:10:00 PM	8:01:00 PM	9:16:00 PM	131	NONE
01:00-01:59	2/15/2007	0364	PBILGA	103	8:35:00 PM	1:34:00 AM	3:17:00 AM	113	2 WCHR
01:00-01:59	2/16/2007	1106	RDUJFK	69	9:50:00 PM	10:25:00 PM	11:34:00 PM	93	NONE
01:00-01:59	2/16/2007	0916	ORDJFK	66	7:00:00 PM	10:29:00 PM	11:35:00 PM	47	NONE
01:00-01:59	2/16/2007	0348	SRQJFK	72	7:30:00 PM	10:39:00 PM	11:51:00 PM	34	1 WCHR
01:00-01:59	2/16/2007	0182	SANJFK	62	9:16:00 PM	11:05:00 PM	12:07:00 AM	141	1 WCHR
01:00-01:59	2/16/2007	0084	FLLJFK	83	9:25:00 PM	11:10:00 PM	12:33:00 AM	130	NONE
01:00-01:59	2/16/2007	0212	LGBJFK	103	9:10:00 PM	10:49:00 PM	12:32:00 AM	145	3 UNMR, 1 WCHR
01:00-01:59	2/16/2007	0198	IASJFK	74	8:50:00 PM	10:21:00 PM	11:35:00 PM	145	3 WCHR
01:00-01:59	2/16/2007	0804	FLLJFK	76	4:00:00 PM	10:41:00 PM	11:57:00 PM	27	NONE
01:00-01:59	2/16/2007	1068	AUSJFK	71	10:00:00 PM	11:27:00 PM	12:38:00 AM	87	NONE
01:00-01:59	2/16/2007	1098	CMHJFK	78	8:35:00 PM	10:31:00 PM	11:49:00 PM	85	1 WCHR
01:00-01:59	2/16/2007	0102	OAKJFK	86	9:35:00 PM	11:21:00 PM	12:47:00 AM	139	NONE
01:00-01:59	2/16/2007	0838	PBIJFK	91	9:28:00 PM	10:45:00 PM	12:16:00 AM	140	2 UNMR
01:00-01:59	2/16/2007	0840	PBIJFK	67	11:03:00 PM	11:48:00 PM	12:55:00 AM	62	1 WCHR, 1 MAAS
02:00-02:59	2/16/2007	1108	RDUJFK	122	8:50:00 PM	10:27:00 PM	12:29:00 AM	79	NONE
TOTALS:								2505	TOTALS SSRs: 23 WCHR, 6 UNMR, 2 MAAS, 1 LANG, 1 SRVA

29 Total

40
(6)

TAXI - OUT

Taxi-Out Delays
Feb. 13-20, 2007
All Stations Page 1 of 2

Time	Flight	Flight	Segment	Depart	Arrive	Out Ground	Taxi out	Enplanements
Range	Date	Number		Time	Time			
01:00-01:59	2/13/2007	1018	JFKBOS	8:20:00 PM	10:25:00 PM	11:40:00 PM	75	88
01:00-01:59	2/13/2007	0619	JFKJAX	9:10:00 PM	9:52:00 PM	11:18:00 PM	86	120
01:00-01:59	2/13/2007	1087	JFKCLT	9:30:00 PM	9:50:00 PM	11:01:00 PM	71	82
01:00-01:59	2/13/2007	1056	PITJFK	3:30:00 PM	9:58:00 PM	11:35:00 PM	97	81
01:00-01:59	2/13/2007	0079	JFKMCO	9:30:00 PM	10:07:00 PM	11:30:00 PM	83	149
01:00-01:59	2/13/2007	1020	JFKBOS	10:45:00 PM	10:57:00 PM	12:06:00 AM	69	77
01:00-01:59	2/13/2007	0421	BOSPBI	8:05:00 AM	8:02:00 AM	9:06:00 AM	64	150
01:00-01:59	2/13/2007	1266	CMHBOS	11:55:00 AM	11:49:00 AM	1:00:00 PM	71	24
01:00-01:59	2/13/2007	0089	JFKONT	7:35:00 PM	9:50:00 PM	10:53:00 PM	63	141
01:00-01:59	2/13/2007	1069	JFKAUS	8:40:00 PM	9:36:00 PM	10:50:00 PM	74	63
01:00-01:59	2/13/2007	0044	MCOJFK	2:10:00 PM	2:21:00 PM	3:42:00 PM	81	139
01:00-01:59	2/13/2007	1099	JFKCMH	9:40:00 PM	10:00:00 PM	11:26:00 PM	86	31
01:00-01:59	2/13/2007	0011	JFKFLI	9:25:00 PM	9:56:00 PM	11:22:00 PM	86	141
01:00-01:59	2/13/2007	0198	LASJFK	1:00:00 PM	12:55:00 PM	1:59:00 PM	64	141
01:00-01:59	2/13/2007	0917	JFKORD	4:20:00 PM	9:36:00 PM	10:48:00 PM	72	148
01:00-01:59	2/13/2007	0919	JFKORD	8:00:00 PM	10:24:00 PM	11:35:00 PM	71	39
01:00-01:59	2/13/2007	0916	ORDJFK	3:40:00 PM	5:06:00 PM	6:11:00 PM	65	61
01:00-01:59	2/13/2007	1109	JFKRDU	9:45:00 PM	10:53:00 PM	12:01:00 AM	68	77
<01:00	2/14/2007	461	BOSRSW	8:50:00AM	9:36:00AM	9:45:00AM	9	150
<01:00	2/14/2007	711	JFKSJU	8:45:00AM	9:13:00AM	9:45:00AM	32	147
<01:00	2/14/2007	43	JFKMCO	7:10:00PM	9:24:00PM	10:00:00PM	36	149
01:00-01:59	2/14/2007	0041	JFKMCO	9:45:00 AM	6:16:00 PM	7:59:00 PM	103	139
01:00-01:59	2/14/2007	1601	PWMJFK	6:00:00 AM	5:55:00 AM	7:09:00 AM	74	67
01:00-01:59	2/14/2007	0805	EWRFLL	9:00:00 AM	3:02:00 PM	4:46:00 PM	104	126
01:00-01:59	2/14/2007	0525	EWRMCO	3:25:00 PM	10:30:00 PM	11:39:00 PM	69	147
01:00-01:59	2/14/2007	0311	IADLGB	7:00:00 AM	3:30:00 PM	4:34:00 PM	64	126
01:00-01:59	2/14/2007	0395	LGAMCO	2:55:00 PM	4:09:00 PM	5:40:00 PM	91	145
01:00-01:59	2/14/2007	0563	SWFFLL	7:00:00 AM	2:26:00 PM	3:42:00 PM	76	119
01:00-01:59	2/14/2007	0537	EWRTPA	3:20:00 PM	10:30:00 PM	12:08:00 AM	98	102
01:00-01:59	2/14/2007	0521	EWRMCO	7:25:00 AM	3:05:00 PM	4:28:00 PM	83	142
01:00-01:59	2/14/2007	0575	SWFMCO	8:00:00 AM	3:02:00 PM	4:30:00 PM	88	125
01:00-01:59	2/14/2007	0553	EWRRSW	8:00:00 AM	2:57:00 PM	4:07:00 PM	70	142
01:00-01:59	2/14/2007	1297	BOSPIT	7:30:00 PM	9:32:00 PM	10:37:00 PM	65	22
01:00-01:59	2/14/2007	0857	JFKRSW	4:15:00 PM	12:43:00 AM	1:58:00 AM	75	138
01:00-01:59	2/14/2007	421	BOSPBI	8:05:00AM	8:52:00AM	10:42:00AM	110	150
01:00-01:59	2/14/2007	917	JFKORD	4:20:00 PM	8:22:00 PM	10:15:00 PM	113	66
02:00-02:59	2/14/2007	0915	JFKFLL	4:30:00 PM	6:11:00 PM	8:35:00 PM	144	150
02:00-02:59	2/14/2007	0945	JFKMCO	8:20:00 AM	5:57:00 PM	8:25:00 PM	148	135
02:00-02:59	2/14/2007	0433	BOSMCO	7:00:00 AM	7:00:00 AM	9:17:00 AM	137	151
02:00-02:59	2/14/2007	1290	PITBOS	7:30:00 AM	8:54:00 AM	11:28:00 AM	154	13
02:00-02:59	2/14/2007	755	JFKAUA	8:10:00 AM	8:10:00 AM	10:10:00 AM	120	123
02:00-02:59	2/14/2007	37	JFKPBI	8:00:00 AM	8:49:00 AM	11:00:00 AM	131	139
02:00-02:59	2/14/2007	1219	BOSBUF	8:45:00 PM	9:14:00 PM	12:55:00 AM	134	28
02:00-02:59	2/14/2007	125	JFKRSW	7:45:00 AM	8:03:00 AM	10:30:00 AM	147	-
02:00-02:59	2/14/2007	613	JFKJAX	8:20:00 AM	8:31:00 AM	11:21:00 AM	170	-
02:00-02:59	2/14/2007	353	JFKBUR	9:05:00 AM	7:29:00 PM	10:20:00 PM	171	139
03:00-03:59	2/14/2007	0107	JFKOAK	6:20:00 PM	9:12:00 PM	12:34:00 AM	202	147
03:00-03:59	2/14/2007	0091	JFKOAK	4:50:00 PM	7:05:00 PM	10:41:00 AM	216	136
03:00-03:59	2/14/2007	0497	BOSSEA	6:30:00 PM	6:34:00 PM	9:50:00 PM	196	109
04:00-04:59	2/14/2007	0080	JFKSEA	7:30:00 PM	11:06:00 PM	3:54:00 AM	288	148
04:00-04:59	2/14/2007	0179	JFKPHX	7:10:00 PM	9:50:00 PM	1:54:00 AM	244	153
04:00-04:59	2/14/2007	221	JFKLGB	8:54:00 AM	8:51:00 AM	3:54:00 AM	278	-
05:00+	2/14/2007	0523	EWRMCO	11:40:00 AM	11:40:00 AM	5:01:00 PM	321	151
05:00+	2/14/2007	0357	JFKBUR	4:45:00 PM	6:45:00 PM	12:00:00 AM	315	148
05:00+	2/14/2007	0623	JFKHOU	7:55:00 AM	7:56:00 AM	3:11:00 PM	435	59
05:00+	2/14/2007	0359	JFKBUR	6:15:00 PM	6:44:00 PM	1:00:00 AM	376	148
05:00+	2/14/2007	0006	JFKBUF	5:25:00 PM	7:07:00 PM	12:14:00 AM	307	121
05:00+	2/14/2007	0021	JFKTPA	4:55:00 PM	6:20:00 PM	11:50:00 PM	330	150
05:00+	2/14/2007	0025	JFKFLL	7:15:00 AM	7:14:00 AM	1:26:00 PM	372	147
05:00+	2/14/2007	129	JFKMSY	7:00:00 AM	6:57:00 AM	12:20:00 PM	323	130
05:00+	2/14/2007	153	JFKMCO	4:40:00 PM	5:57:00 PM	2:45:00 AM	411	150
05:00+	2/14/2007	610	JFKBUF	9:15:00 AM	11:53:00 AM	7:05:00 PM	432	81
05:00+	2/14/2007	68	JFKSYR	9:35:00 AM	11:53:00 AM	7:30:00 PM	457	35
05:00+	2/14/2007	751	JFKCUN	8:15:00 AM	8:18:00 AM	4:15:00 PM	477	132
05:00+	2/14/2007	351	JFKBUR	6:45:00 AM	7:29:00 AM	4:30:00 PM	541	132
01:00-01:59	2/15/2007	0907	JFKORD	9:50:00 AM	9:33:00 PM	10:40:00 PM	67	152
01:00-01:59	2/15/2007	0345	JFKSRO	9:30:00 AM	3:13:00 PM	5:08:00 PM	115	148
01:00-01:59	2/15/2007	0001	JFKFLL	10:55:00 AM	3:07:00 PM	4:26:00 PM	79	138
01:00-01:59	2/15/2007	0755	JFKAUA	8:10:00 AM	10:32:00 AM	11:57:00 AM	85	148
01:00-01:59	2/15/2007	0823	JFKMCO	12:45:00 PM	10:32:00 PM	12:26:00 AM	114	131
01:00-01:59	2/15/2007	0119	JFKMSY	2:45:00 PM	4:41:00 PM	5:57:00 PM	76	152
01:00-01:59	2/15/2007	1094	CMHJFK	11:00:00 AM	2:47:00 PM	3:48:00 PM	61	96
01:00-01:59	2/15/2007	0143	JFKPBI	2:10:00 PM	6:10:00 PM	7:33:00 PM	83	151
01:00-01:59	2/15/2007	1093	JFKCMH	8:30:00 AM	10:46:00 AM	11:57:00 AM	71	85
01:00-01:59	2/15/2007	0177	JFKPHX	8:00:00 AM	10:28:00 AM	11:40:00 AM	72	147
01:00-01:59	2/15/2007	1081	JFKCLT	7:00:00 AM	3:35:00 PM	5:14:00 PM	99	86
01:00-01:59	2/15/2007	0711	JFKSJU	8:45:00 AM	2:55:00 PM	4:35:00 PM	100	152
01:00-01:59	2/15/2007	0019	RTVJFK	6:00:00 AM	6:09:00 AM	7:28:00 AM	79	69

4a

D

B

446
* cancelled
* cancelled
* cancelled

1540

216
* cancelled
* cancelled

449

* cancelled
* cancelled
* cancelled - double gate return

424
* cancelled
* cancelled

693

* cancelled - double gate return

924

* cancelled
* cancelled - double gate return

660
* cancelled
* cancelled

4911

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Taxi-Out Delays
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All Stations **Page 2 of 2**

01:00-01:59	2/15/2007	0719	JFKNAS	8:55:00 AM	4:11:00 PM	6:03:00 PM	112	148
01:00-01:59	2/15/2007	0181	JFKSAN	8:55:00 AM	1:38:00 PM	3:14:00 PM	96	146
01:00-01:59	2/15/2007	0611	JFKJAX	8:20:00 AM	9:13:00 AM	10:23:00 AM	70	102
01:00-01:59	2/15/2007	0831	JFKPBI	6:00:00 AM	6:52:00 AM	8:42:00 AM	110	149
01:00-01:59	2/15/2007	1290	PITBOS	7:30:00 AM	8:55:00 AM	10:31:00 AM	96	51
01:00-01:59	2/15/2007	0045	JFKMCO	8:20:00 AM	10:44:00 AM	1:03:00 PM	139	153
02:00-02:59	2/15/2007	1301	JFKJAD	7:00:00 AM	7:52:00 AM	10:35:00 AM	163	114
02:00-02:59	2/15/2007	0703	JFKSJU	4:15:00 PM	10:33:00 PM	12:38:00 AM	125	147
02:00-02:59	2/15/2007	0129	JFKMSY	7:00:00 AM	7:46:00 AM	10:24:00 AM	158	154
02:00-02:59	2/15/2007	0347	JFKSRQ	1:05:00 PM	10:11:00 PM	12:17:00 AM	126	134
02:00-02:59	2/15/2007	0191	JFKLAS	6:50:00 AM	8:23:00 AM	10:48:00 AM	145	150
02:00-02:59	2/15/2007	0025	JFKFLL	7:15:00 AM	10:51:00 AM	1:43:00 PM	169	154
02:00-02:59	2/15/2007	1907	BOSJFK	11:45:00 AM	11:56:00 AM	2:00:00 PM	124	129
03:00-03:59	2/15/2007	0831	JFKPBI	9:00:00 AM	1:23:00 PM	4:44:00 PM	201	150
03:00-03:59	2/15/2007	0123	JFKDEN	8:05:00 AM	12:30:00 PM	3:54:00 PM	204	153
03:00-03:59	2/15/2007	1002	JFKBOS	8:05:00 AM	12:20:00 PM	3:39:00 PM	199	116
03:00-03:59	2/15/2007	0221	JFKLGB	8:35:00 AM	10:43:00 AM	2:01:00 PM	198	149
03:00-03:59	2/15/2007	1042	JFKSYR	7:00:00 AM	11:39:00 AM	3:08:00 PM	209	92
01:00-01:59	2/16/2007	1058	PITJFK	7:25:00 PM	10:26:00 PM	11:52:00 PM	86	71
01:00-01:59	2/16/2007	0707	JFKSJU	9:20:00 PM	12:30:00 AM	1:33:00 AM	63	151
01:00-01:59	2/16/2007	0721	JFKNAS	12:25:00 PM	2:07:00 PM	4:03:00 PM	116	123
01:00-01:59	2/16/2007	0661	SYRMCO	9:00:00 AM	10:04:00 AM	11:17:00 AM	73	149
01:00-01:59	2/16/2007	0195	JFKLAS	6:25:00 PM	10:35:00 PM	11:41:00 PM	66	152
01:00-01:59	2/16/2007	0907	JFKORD	9:50:00 AM	10:44:00 AM	12:05:00 PM	81	151
01:00-01:59	2/16/2007	0059	JFKMCO	10:40:00 AM	11:10:00 AM	1:00:00 PM	110	151
01:00-01:59	2/16/2007	0908	GRDJFK	12:15:00 PM	5:18:00 PM	6:34:00 PM	76	87
01:00-01:59	2/16/2007	0134	RSWJFK	2:00:00 PM	5:03:00 PM	6:43:00 PM	100	135
01:00-01:59	2/16/2007	0623	JFKHOU	7:55:00 AM	11:49:00 AM	12:53:00 PM	64	99
01:00-01:59	2/16/2007	0569	SWFFLL	6:55:00 PM	10:35:00 PM	11:48:00 PM	73	138
01:00-01:59	2/16/2007	0352	BURJFK	10:55:00 AM	2:54:00 PM	4:17:00 PM	83	146
01:00-01:59	2/16/2007	0835	JFKPBI	10:00:00 AM	10:52:00 AM	12:34:00 PM	102	146
01:00-01:59	2/16/2007	0177	JFKPHX	8:00:00 AM	8:21:00 AM	9:55:00 AM	94	152
02:00-02:59	2/16/2007	1002	JFKBOS	8:05:00 AM	8:19:00 AM	10:39:00 AM	140	84
02:00-02:59	2/16/2007	1019	BOSJFK	7:30:00 PM	10:44:00 PM	1:04:00 AM	140	83
01:00-01:59	2/17/2007	0703	JFKSJU	4:15:00 PM	5:47:00 PM	7:30:00 PM	103	151
01:00-01:59	2/17/2007	0066	JFKBUF	11:00:00 AM	12:24:00 PM	1:27:00 PM	63	127
02:00-02:59	2/17/2007	0937	GRDLGB	5:25:00 PM	5:40:00 PM	7:50:00 PM	130	124
01:00-01:59	2/18/2007	0687	JFKSLC	8:50:00 PM	9:06:00 PM	10:17:00 PM	71	149
01:00-01:59	2/18/2007	0043	JFKMCO	7:15:00 PM	8:21:00 PM	9:25:00 PM	64	152
01:00-01:59	2/18/2007	0919	JFKORD	8:00:00 PM	8:23:00 PM	9:31:00 PM	68	143
01:00-01:59	2/18/2007	0097	JFKDEN	8:00:00 PM	8:07:00 PM	9:14:00 PM	67	138
01:00-01:59	2/18/2007	0011	JFKFLL	9:25:00 PM	10:00:00 PM	11:05:00 PM	65	150
01:00-01:59	2/18/2007	0035	JFKPBI	8:05:00 PM	8:08:00 PM	9:15:00 PM	67	136
01:00-01:59	2/18/2007	0089	JFKONT	7:35:00 PM	7:44:00 PM	8:55:00 PM	71	126
01:00-01:59	2/18/2007	0171	JFKSMF	8:25:00 PM	8:46:00 PM	9:53:00 PM	67	140
01:00-01:59	2/18/2007	0036	JFKRDC	8:25:00 PM	10:01:00 PM	11:03:00 PM	62	105
01:00-01:59	2/18/2007	0859	JFKRSW	8:10:00 PM	8:51:00 PM	9:55:00 PM	64	145
01:00-01:59	2/18/2007	0010	JFKBUF	8:10:00 PM	8:54:00 PM	10:07:00 PM	73	151
01:00-01:59	2/18/2007	0308	FLLIAD	11:00:00 AM	11:15:00 AM	12:29:00 PM	74	139
01:00-01:59	2/18/2007	0165	JFKPDX	7:30:00 PM	8:33:00 PM	9:52:00 PM	79	148
01:00-01:59	2/18/2007	0456	FLLBOS	6:45:00 PM	6:44:00 PM	7:49:00 PM	65	125
01:00-01:59	2/18/2007	0707	JFKSJU	9:20:00 PM	9:23:00 PM	10:31:00 PM	68	148
01:00-01:59	2/18/2007	0891	JFKCLN	9:20:00 PM	9:23:00 PM	10:26:00 PM	63	142
01:00-01:59	2/18/2007	0105	JFKTUS	7:20:00 PM	7:43:00 PM	8:45:00 PM	62	131
01:00-01:59	2/18/2007	0179	JFKPHX	7:10:00 PM	7:30:00 PM	8:43:00 PM	73	146
01:00-01:59	2/18/2007	0199	JFKLAS	8:45:00 PM	9:17:00 PM	10:19:00 PM	62	139
01:00-01:59	2/18/2007	0047	JFKFLL	7:10:00 PM	8:44:00 PM	9:54:00 PM	70	151
01:00-01:59	2/19/2007	0231	SLCLGB	6:15:00 AM	6:13:00 AM	7:48:00 AM	95	115
01:00-01:59	2/19/2007	0198	LASJFK	1:00:00 PM	1:03:00 PM	2:49:00 PM	106	149
01:00-01:59	2/20/2007	0364	PBILGA	5:45:00 PM	5:46:00 PM	6:56:00 PM	70	129
01:00-01:59	2/20/2007	1108	RDUJFK	7:30:00 PM	7:13:00 PM	9:00:00 PM	107	50
01:00-01:59	2/20/2007	1310	IADJFK	7:30:00 PM	7:29:00 PM	9:05:00 PM	96	44

39/

4 (c) special needs taxi out
 DWOT UNCL. PAX REACCOM. on later Flts

4(c)

Time Range	Flight Date	Flight Number	Segment	Dep Time	Origin Gate	Off Ground	Taxi-out	Enplanements	SSRs
01:00-01:59	2/13/2007	1618	JFKBOS	10:25:00 PM	10:25:00 PM	11:40:00 PM	75	88	1 WCHR
01:00-01:59	2/13/2007	0619	JFKJAX	9:52:00 PM	9:52:00 PM	11:18:00 PM	86	120	NONE
01:00-01:59	2/13/2007	1087	JFKCLT	9:50:00 PM	9:50:00 PM	11:01:00 PM	71	82	1 MAAS 17 yrs old with 3 yrs old
01:00-01:59	2/13/2007	1056	PITJFK	9:58:00 PM	9:58:00 PM	11:35:00 PM	97	81	NONE
01:00-01:59	2/13/2007	0679	JFKMCO	10:07:00 PM	10:07:00 PM	11:30:00 PM	83	149	2 WCHR
01:00-01:59	2/13/2007	1620	JFKBOS	10:57:00 PM	10:57:00 PM	12:06:00 AM	69	77	NONE
01:00-01:59	2/13/2007	0421	BOSPI	8:02:00 AM	8:02:00 AM	9:06:00 AM	64	150	7 WCHR
01:00-01:59	2/13/2007	1266	CMHBOS	11:49:00 AM	11:49:00 AM	1:00:00 PM	71	24	NONE
01:00-01:59	2/13/2007	0689	JFKONT	9:50:00 PM	9:50:00 PM	10:53:00 PM	63	141	2 WCHR
01:00-01:59	2/13/2007	1069	JFKAUS	9:36:00 PM	9:36:00 PM	10:50:00 PM	74	63	1 MAAS (DISABILITY)
01:00-01:59	2/13/2007	0044	MCOJFK	2:21:00 PM	2:21:00 PM	3:42:00 PM	81	139	1 WCHR
01:00-01:59	2/13/2007	1099	JFKCMH	10:00:00 PM	10:00:00 PM	11:26:00 PM	86	31	NONE
01:00-01:59	2/13/2007	0011	JFKFLL	9:56:00 PM	9:56:00 PM	11:22:00 PM	86	141	1 WCHR
01:00-01:59	2/13/2007	0198	LASJFK	12:55:00 PM	12:55:00 PM	1:59:00 PM	64	141	3 WCHR
01:00-01:59	2/13/2007	0917	JFKORD	9:36:00 PM	9:36:00 PM	10:48:00 PM	72	148	1 BLND(MAAS)
01:00-01:59	2/13/2007	0919	JFKORD	10:24:00 PM	10:24:00 PM	11:35:00 PM	71	39	NONE
01:00-01:59	2/13/2007	0916	ORDJFK	5:06:00 PM	5:06:00 PM	6:11:00 PM	65	61	NONE
01:00-01:59	2/13/2007	1109	JFKRDU	10:53:00 PM	10:53:00 PM	12:01:00 AM	68	77	NONE
01:00-01:59	2/14/2007	0041	JFKMCO	6:16:00 PM	6:16:00 PM	7:59:00 PM	103	139	NONE
01:00-01:59	2/14/2007	1601	PWMJFK	5:55:00 AM	5:55:00 AM	7:09:00 AM	74	67	NONE
01:00-01:59	2/14/2007	0505	EWRFL	3:02:00 PM	3:02:00 PM	4:46:00 PM	104	126	2 UNMR
01:00-01:59	2/14/2007	0525	EWRMCO	10:30:00 PM	10:30:00 PM	11:39:00 PM	69	147	NONE
01:00-01:59	2/14/2007	0311	IADLGB	3:30:00 PM	3:30:00 PM	4:34:00 PM	64	126	2 WCHR
01:00-01:59	2/14/2007	0395	LGAMCO	4:09:00 PM	4:09:00 PM	5:40:00 PM	91	145	1 WCHR & 1 UNMR
01:00-01:59	2/14/2007	0563	SWFLL	2:26:00 PM	2:26:00 PM	3:42:00 PM	76	119	NONE
01:00-01:59	2/14/2007	0537	EWRTPA	10:30:00 PM	10:30:00 PM	12:08:00 AM	98	102	NONE
01:00-01:59	2/14/2007	0521	EWRMCO	3:05:00 PM	3:05:00 PM	4:28:00 PM	83	142	1 WCHR & 1 MAAS (16 YRS OLD)
01:00-01:59	2/14/2007	0575	SWFMCO	3:02:00 PM	3:02:00 PM	4:30:00 PM	88	125	1 WCHR
01:00-01:59	2/14/2007	0553	EWRKSW	2:57:00 PM	2:57:00 PM	4:07:00 PM	70	142	NONE
01:00-01:59	2/14/2007	1297	BOSPI	9:32:00 PM	9:32:00 PM	10:37:00 PM	65	22	1 WCHR
01:00-01:59	2/14/2007	0857	JFKRSW	12:43:00 AM	12:43:00 AM	1:58:00 AM	75	138	1 WCHR
02:00-02:59	2/14/2007	0015	JFKFLL	6:11:00 PM	6:11:00 PM	8:35:00 PM	144	150	1 LANG & 1 MAAS
02:00-02:59	2/14/2007	0045	JFKMCO	5:57:00 PM	5:57:00 PM	8:25:00 PM	148	135	NONE
02:00-02:59	2/14/2007	0433	BOSMCO	7:00:00 AM	7:00:00 AM	9:17:00 AM	137	151	1 WCHR
02:00-02:59	2/14/2007	1290	PITBOS	8:54:00 AM	8:54:00 AM	11:28:00 AM	154	13	NONE
03:00-03:59	2/14/2007	0107	JFKOAK	9:12:00 PM	9:12:00 PM	12:34:00 AM	202	147	1 WCHR
03:00-03:59	2/14/2007	0091	JFKOAK	7:05:00 PM	7:05:00 PM	10:41:00 PM	216	136	1 WCHR
03:00-03:59	2/14/2007	0497	BOSSEA	6:34:00 PM	6:34:00 PM	9:50:00 PM	196	109	1 WCHR & 2 UNMR
04:00-04:59	2/14/2007	0083	JFKSEA	11:06:00 PM	11:06:00 PM	3:54:00 AM	288	148	NONE
04:00-04:59	2/14/2007	0179	JFKPHX	9:50:00 PM	9:50:00 PM	1:54:00 AM	244	153	2 WCHR & 1 UNMR
05:00+	2/14/2007	0523	EWRMCO	11:40:00 AM	11:40:00 AM	5:01:00 PM	321	151	NONE
05:00+	2/14/2007	0357	JFKBUR	6:45:00 PM	6:45:00 PM	12:00:00 AM	315	148	NONE
05:00+	2/14/2007	0623	JFKHOU	7:56:00 AM	7:56:00 AM	3:11:00 PM	435	59	1 MAAS (13 YR OLD)
05:00+	2/14/2007	0359	JFKBUR	6:44:00 PM	6:44:00 PM	1:00:00 AM	376	148	3 WCHR

4 Arrivals Pax
 9 Departures Pax

0 Arrivals Pax
 18 Dep. Pax

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Taxi-Out Special Needs passenger Counts
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05:00+	2/14/2007	0006	JFKBJF	7:07:00 PM	7:07:00 PM	12:14:00 AM	307	321	NONE
05:00+	2/14/2007	0021	JFKTPA	6:20:00 PM	6:20:00 PM	11:50:00 PM	330	150	1 UNMR & 1 MAAS (W/ 11 & 9 YR)
05:00+	2/14/2007	0025	JFKFLI	7:14:00 AM	7:14:00 AM	1:26:00 PM	372	147	1 UNMR & 3 MAAS (TRAVEL ALONE)
01:00-01:59	2/15/2007	0907	JFKORD	9:33:00 PM	9:33:00 PM	10:40:00 PM	67	152	NONE
01:00-01:59	2/15/2007	0345	JFKSRQ	3:13:00 PM	3:13:00 PM	5:08:00 PM	115	148	NONE
01:00-01:59	2/15/2007	0601	JFKFLL	3:07:00 PM	3:07:00 PM	4:26:00 PM	79	138	1 MAAS (TRAVEL ALONE)
01:00-01:59	2/15/2007	0755	JFKALJ	10:32:00 AM	10:32:00 AM	11:57:00 AM	85	148	NONE
01:00-01:59	2/15/2007	0823	JFKMCO	10:32:00 PM	10:32:00 PM	12:26:00 AM	114	131	3 WCHR & 1 UNMR
01:00-01:59	2/15/2007	0119	JFKMSY	4:41:00 PM	4:41:00 PM	5:57:00 PM	76	152	NONE
01:00-01:59	2/15/2007	1094	CMHJFK	2:47:00 PM	2:47:00 PM	3:48:00 PM	61	96	2 WCHR
01:00-01:59	2/15/2007	0143	JFKPBI	6:10:00 PM	6:10:00 PM	7:33:00 PM	83	151	2 WCHR, 1 SRVA, 1 UNMR 1 MAAS
01:00-01:59	2/15/2007	1093	JFKCMH	10:46:00 AM	10:46:00 AM	11:57:00 AM	71	85	2 WCHR
01:00-01:59	2/15/2007	0177	JFKPHX	10:28:00 AM	10:28:00 AM	11:40:00 AM	72	147	1 BLND
01:00-01:59	2/15/2007	1081	JFKCLT	3:35:00 PM	3:35:00 PM	5:14:00 PM	99	86	1 WCHR & 1 MAAS
01:00-01:59	2/15/2007	0711	JFKSJU	2:55:00 PM	2:55:00 PM	4:35:00 PM	100	152	1 WCHR & 1 MAAS
01:00-01:59	2/15/2007	0019	BTVDJK	6:09:00 AM	6:09:00 AM	7:28:00 AM	79	69	NONE
01:00-01:59	2/15/2007	0719	JFKNAS	4:11:00 PM	4:11:00 PM	6:03:00 PM	112	148	1 WCHR
01:00-01:59	2/15/2007	0181	JFKSAN	1:38:00 PM	1:38:00 PM	3:14:00 PM	96	146	NONE
01:00-01:59	2/15/2007	0611	JFKJAX	9:13:00 AM	9:13:00 AM	10:23:00 AM	70	102	1 WCHR
01:00-01:59	2/15/2007	0831	JFKPBI	6:52:00 AM	6:52:00 AM	8:42:00 AM	110	149	1 WCHR & 1 MAAS
01:00-01:59	2/15/2007	1290	PITBOS	8:55:00 AM	8:55:00 AM	10:31:00 AM	96	51	NONE
02:00-02:59	2/15/2007	0045	JFKMCO	10:44:00 AM	10:44:00 AM	1:03:00 PM	139	153	1 WCHR & 1 MAAS
02:00-02:59	2/15/2007	1301	JFKIAD	7:52:00 AM	7:52:00 AM	10:35:00 AM	163	114	NONE
02:00-02:59	2/15/2007	0703	JFKSJU	10:33:00 PM	10:33:00 PM	12:38:00 AM	125	147	NONE
02:00-02:59	2/15/2007	0129	JFKMSY	7:46:00 AM	7:46:00 AM	10:24:00 AM	158	154	NONE
02:00-02:59	2/15/2007	0347	JFKSRQ	10:11:00 PM	10:11:00 PM	12:17:00 AM	126	134	1 WCHR
02:00-02:59	2/15/2007	0191	JFKLAS	8:23:00 AM	8:23:00 AM	10:48:00 AM	145	150	NONE
02:00-02:59	2/15/2007	0025	JFKFLL	10:54:00 AM	10:54:00 AM	1:43:00 PM	169	154	NONE
02:00-02:59	2/15/2007	1007	BOSJFK	11:56:00 AM	11:56:00 AM	2:00:00 PM	124	129	1 WCHR
03:00-03:59	2/15/2007	0833	JFKPBI	1:23:00 PM	1:23:00 PM	4:44:00 PM	201	150	1 WCHR & 1 UNMR
03:00-03:59	2/15/2007	0123	JFKDEN	12:30:00 PM	12:30:00 PM	3:54:00 PM	204	153	NONE
03:00-03:59	2/15/2007	1002	JFKBOS	12:20:00 PM	12:20:00 PM	3:39:00 PM	199	116	1 WCHR
03:00-03:59	2/15/2007	0221	JFKLGB	10:43:00 AM	10:43:00 AM	2:01:00 PM	198	149	1 UNMR
03:00-03:59	2/15/2007	1042	JFKSYR	11:39:00 AM	11:39:00 AM	3:08:00 PM	209	92	NONE
01:00-01:59	2/16/2007	1058	PITJFK	10:26:00 PM	10:26:00 PM	11:52:00 PM	86	71	NONE
01:00-01:59	2/16/2007	0707	JFKSJU	12:30:00 AM	12:30:00 AM	1:33:00 AM	63	151	1 UNMR
01:00-01:59	2/16/2007	0721	JFKNAS	2:07:00 PM	2:07:00 PM	4:03:00 PM	116	123	NONE

3 Arrival Pax
28 Dep. Pax

1

Taxi-Out Special Needs passenger Counts
Feb 13-20, 2007 Page 3 of 3

01:00-01:59	2/16/2007	0661	SYR MCO	10:04:00 AM	10:04:00 AM	11:17:00 AM	73	149	2 WCHR 1 UNMR 1 MAAS (15 YRS)
01:00-01:59	2/16/2007	0195	JFKLAS	10:35:00 PM	10:35:00 PM	11:41:00 PM	66	152	1 MAAS (15 YRS)
01:00-01:59	2/16/2007	0907	JFKORD	10:44:00 AM	10:44:00 AM	12:05:00 PM	81	151	2 WCHR
01:00-01:59	2/16/2007	0059	JFKMCO	11:10:00 AM	11:10:00 AM	1:00:00 PM	110	151	1 WCHR
01:00-01:59	2/16/2007	0908	ORDJFK	5:18:00 PM	5:18:00 PM	6:34:00 PM	76	87	1 LANG (ESPY)
01:00-01:59	2/16/2007	0134	RSWJFK	5:03:00 PM	5:03:00 PM	6:43:00 PM	100	135	4 WCHR
01:00-01:59	2/16/2007	0623	JFKHOU	11:49:00 AM	11:49:00 AM	12:53:00 PM	64	99	NONE
01:00-01:59	2/16/2007	0569	SWFFL	10:35:00 PM	10:35:00 PM	11:48:00 PM	73	138	NONE
01:00-01:59	2/16/2007	0352	BURJFK	2:54:00 PM	2:54:00 PM	4:17:00 PM	83	146	2 WCHR
01:00-01:59	2/16/2007	0835	JFKPBI	10:52:00 AM	10:52:00 AM	12:34:00 PM	102	146	1 WCHR 3 UNMR 1 MAAS (DSABL)
01:00-01:59	2/16/2007	0177	JFKPHX	8:21:00 AM	8:21:00 AM	9:55:00 AM	94	152	NONE
02:00-02:59	2/16/2007	1002	JFKBOS	8:19:00 AM	8:19:00 AM	10:39:00 AM	140	84	NONE
02:00-02:59	2/16/2007	1019	BOSJFK	10:44:00 PM	10:44:00 PM	1:04:00 AM	140	83	NONE
01:00-01:59	2/17/2007	0703	JFKSJU	5:47:00 PM	5:47:00 PM	7:30:00 PM	103	151	1 WCHR
01:00-01:59	2/17/2007	0066	JFKBUF	12:24:00 PM	12:24:00 PM	1:27:00 PM	63	127	1 UNMR 2 MAAS (TRAVEL ALONE)
02:00-02:59	2/17/2007	0937	ORLGB	5:40:00 PM	5:40:00 PM	7:50:00 PM	130	124	3 WCHR 1 MAAS (BLND BEAT)
01:00-01:59	2/18/2007	0087	JFKSLC	9:06:00 PM	9:06:00 PM	10:17:00 PM	71	149	1 WCHR
01:00-01:59	2/18/2007	0043	JFKMCO	8:21:00 PM	8:21:00 PM	9:25:00 PM	64	132	NONE
01:00-01:59	2/18/2007	0919	JFKORD	8:23:00 PM	8:23:00 PM	9:31:00 PM	68	143	NONE
01:00-01:59	2/18/2007	0097	JFKDEN	8:07:00 PM	8:07:00 PM	9:14:00 PM	67	138	1 WCHR 1 UNMR 3 MAAS
01:00-01:59	2/18/2007	0011	JFKFLL	10:00:00 PM	10:00:00 PM	11:05:00 PM	65	150	2 MAAS (TRAVEL ALONE)
01:00-01:59	2/18/2007	0035	JFKPBI	8:08:00 PM	8:08:00 PM	9:15:00 PM	67	136	NONE
01:00-01:59	2/18/2007	0089	JFKONT	7:44:00 PM	7:44:00 PM	8:55:00 PM	71	126	1 UNMR
01:00-01:59	2/18/2007	0171	JFKSMF	8:46:00 PM	8:46:00 PM	9:53:00 PM	67	140	2 WCHR 1 UNMR
01:00-01:59	2/18/2007	0036	JFKROC	10:01:00 PM	10:01:00 PM	11:03:00 PM	62	105	2 WCHR 1 MAAS
01:00-01:59	2/18/2007	0059	JFKRSW	8:51:00 PM	8:51:00 PM	9:55:00 PM	64	143	NONE
01:00-01:59	2/18/2007	0010	JFKBUF	8:54:00 PM	8:54:00 PM	10:07:00 PM	73	151	1 WCHR 1 MAAS (ASSIST)
01:00-01:59	2/18/2007	0308	FLLIAD	11:15:00 AM	11:15:00 AM	12:29:00 PM	74	139	6 WCHR 1 UNMR 1 MAAS (ASSIST)
01:00-01:59	2/18/2007	0165	JFKPDX	8:33:00 PM	8:33:00 PM	9:52:00 PM	79	148	2 UNMR
01:00-01:59	2/18/2007	0456	FLLBOS	6:44:00 PM	6:44:00 PM	7:49:00 PM	65	125	1 WCHR 1 MAAS 2 LANG (ESPY)
01:00-01:59	2/18/2007	0707	JFKSJU	9:23:00 PM	9:23:00 PM	10:31:00 PM	68	148	NONE
01:00-01:59	2/18/2007	0891	JFKCLN	9:23:00 PM	9:23:00 PM	10:26:00 PM	63	142	NONE
01:00-01:59	2/18/2007	0505	JFKTUS	7:43:00 PM	7:43:00 PM	8:45:00 PM	62	131	1 WCHR 1 MAAS (13 YR)
01:00-01:59	2/18/2007	0179	JFKPHX	7:30:00 PM	7:30:00 PM	8:43:00 PM	73	146	1 LANG
01:00-01:59	2/18/2007	0199	JFKLAS	9:17:00 PM	9:17:00 PM	10:19:00 PM	62	139	5 WCHR
01:00-01:59	2/18/2007	0047	JFKFLL	8:44:00 PM	8:44:00 PM	9:54:00 PM	70	151	1 WCHR 1 UNMR 1 MAAS (15 YRS)
01:00-01:59	2/19/2007	0231	SLCGB	6:13:00 AM	6:13:00 AM	7:48:00 AM	95	115	1 UNMR
01:00-01:59	2/19/2007	0198	LASJFK	1:03:00 PM	1:03:00 PM	2:49:00 PM	106	149	2 WCHR 1 MAAS
01:00-01:59	2/20/2007	0364	PBILSA	5:46:00 PM	5:46:00 PM	6:56:00 PM	70	128	2 WCHR 1 MAAS
01:00-01:59	2/20/2007	1108	RDUJFK	7:13:00 PM	7:13:00 PM	9:00:00 PM	107	50	NONE
01:00-01:59	2/20/2007	1310	IADJFK	7:29:00 PM	7:29:00 PM	9:05:00 PM	96	44	1 UNMR
TOTALS							13928	15092	Totals SSRS: 88 WCHR, 31 UNMR, 34 MAAS, 5 LANG, 2 BLND, 1 SRVA

7 Arrival Pax
10 Dep. Pax

0 arrival Pax
4 Dep. pax

0 arrival Pax
30 Dep. pax

3 Arrival Pax
0 dep. pax

1 Arrival pax
0 Dep. pax

er

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0001

TITLE/APPLICATION - 70

APPLICATION OF TARIFF

- A) RULES IN THIS TARIFF GOVERN THE APPLICATION OF ALL FARES AND CHARGES PUBLISHED IN TARIFFS WHICH SPECIFICALLY REFER TO AND ARE MADE SUBJECT TO THIS TARIFF WITH SUCH EXCEPTIONS AS MAY BE EXPRESSLY STATED. THESE RULES CONSTITUTE THE CONDITIONS UPON WHICH CARRIER TRANSPORTS OR AGREES TO TRANSPORT AND ARE EXPRESSLY AGREED TO BY THE PASSENGER TO THE SAME EXTENT AS IF SUCH RULES WERE INCLUDED AS CONDITIONS IN THE CONTRACT OF CARRIAGE. RULES, REGULATIONS AND CONDITIONS OF CARRIAGE ARE SUBJECT TO CHANGE WITHOUT NOTICE EXCEPT AS REQUIRED BY APPLICABLE LAWS, ORDERS, OR GOVERNMENT REGULATIONS; HOWEVER, ANY CHANGE IN CONTRACT FOR CARRIAGE WILL NOT APPLY IF SUCH CARRIAGE HAS ALREADY COMMENCED. REFERENCE TO TARIFFS, PAGES, RULES, ITEMS AND NOTES ARE CONTINUOUS AND INCLUDE REVISIONS, SUPPLEMENTS THERETO AND REISSUES THEREOF.

INT'L TRANSPORTATION - 71

- B) INTERNATIONAL TRANSPORTATION WILL BE SUBJECT TO THE RULES RELATING TO LIABILITY ESTABLISHED BY, AND TO ALL OTHER PROVISIONS OF, THE CONVENTION FOR THE UNIFICATION OF CERTAIN RULES RELATING TO INTERNATIONAL TRANSPORTATION BY AIR, SIGNED AT WARSAW, OCTOBER 12, 1929, OR SUCH CONVENTION AS AMENDED OR SUPERCEDED (HEREAFTER REFERRED TO AS THE CONVENTION), WHICHEVER MAY BE APPLICABLE TO THE TRANSPORTATION HEREUNDER. ANY PROVISIONS OF THESE RULES WHICH ARE INCONSISTENT WITH ANY PROVISION OF THE SAID CONVENTION WILL, TO THAT EXTENT, BUT ONLY TO THAT EXTENT, BE INAPPLICABLE TO INTERNATIONAL TRANSPORTATION.

FARES IN EFFECT - 72

- C) FARES, CHARGES AND RULES APPLICABLE TO CHANGES THERETO EXCEPT AS OTHERWISE PROVIDED WITHIN SPECIFIC FARE RULES, TRANSPORTATION IS SUBJECT TO THE RULES, FARES AND CHARGES IN EFFECT ON THE DATE/TIME ON WHICH THE TICKET IS PURCHASED.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0001

FARES IN EFFECT - 72(CONT)

DECREASE IN FARES OR CHARGES

A) REFUNDABLE TICKETS

IF, AFTER A FULLY REFUNDABLE TICKET HAS BEEN ISSUED AND BEFORE ANY PORTION HAS BEEN USED, A DECREASE IN THE FARES OR CHARGES APPLICABLE TO THE TRANSPORTATION COVERED BY THE TICKET (SAME ORIGIN, DESTINATION, AND STOPOVER POINT (S) BECOMES EFFECTIVE OR A NEW FARE FOR WHICH THE PASSENGER CAN QUALIFY BECOMES EFFECTIVE, THE DIFFERENCE IN FARES WILL BE REFUNDED IN/TO THE ORIGINAL FORM OF PAYMENT AND TO THE PASSENGER NAMED ON THE TICKET PROVIDED:

1. THERE IS NO CHANGE IN THE ORIGIN/DESTINATION/STOPOVER POINT(S) /FLIGHTS/DATES SHOWN ON THE ORIGINAL TICKET, OR ANY TICKET ISSUED IN EXCHANGE FOR THE ORIGINAL TICKET.
2. ONCE A DECREASE IN THE FARES/CHARGES AND/OR THE ADDITION OF A NEW FARE HAVE BECOME EFFECTIVE, THE ORIGINAL TICKET MUST BE REISSUED AND ALL CONDITIONS OF THE DECREASED FARES/CHARGES OF THE NEW FARE MUST BE MET INCLUDING ADVANCE RESERVATION/BOOKING CODE/TICKETING REQUIREMENT.

B) NONREFUNDABLE TICKETS

- 1) IF, AFTER A NONREFUNDABLE TICKET/NONREFUNDABLE UNTICKETED PREPAID TICKET ADVICE (PTA) HAS BEEN ISSUED AND BEFORE ANY PORTION HAS BEEN USED, A DECREASE IN THE FARES OR CHARGES APPLICABLE TO THE TRANSPORTATION COVERED BY THE TICKET (SAME ORIGIN, DESTINATION, AND STOPOVER POINT (S) BECOMES EFFECTIVE OR A NEW FARE FOR WHICH THE PASSENGER CAN QUALIFY BECOMES EFFECTIVE THE PASSENGER WILL RECEIVE THE DIFFERENCE IN FARES IN THE FORM OF AN MCO/TRAVEL CREDIT VOUCHER AFTER SUBTRACTING A USD50.00 ADMINISTRATIVE SERVICE FEE.

ONCE A DECREASE IN THE FARES/CHARGES AND/OR THE ADDITION OF A NEW FARE HAVE BECOME EFFECTIVE, THE ORIGINAL TICKET MUST BE REISSUED AND ALL CONDITIONS OF THE DECREASED FARES/CHARGES OF THE NEW FARE MUST BE MET INCLUDING ADVANCE RESERVATION/BOOKING CODE/TICKETING REQUIREMENT.

- NOTE:
1. AN MCO IS NONTRANSFERABLE.
 2. MCOS MAY BE USED AS PAYMENT FOR AIR TRAVEL OR TRAVEL RELATED SERVICES ON NWA.
 3. MCOS REDEEMED FOR TRAVEL OR TRAVEL RELATED SERVICES MUST BE REDEEMED OR EXCHANGED FOR A TICKET WITHIN ONE YEAR OF THE MCO ISSUE DATE.
 4. PARTIALLY USED MCOS WILL NOT HAVE RESIDUAL VALUE.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0001

FARES IN EFFECT - 72(CONT)

INCREASE IN FARES OR CHARGES

WHERE THE TICKET HAS BEEN ISSUED BEFORE THE EFFECTIVE DATE/TIME OF A TARIFF CONTAINING AN INCREASE IN THE APPLICABLE LOCAL OR JOINT FARE, NW WILL GUARANTEE THE PRICE OF THE PASSENGER'S TICKET UP TO ONE YEAR FROM THE DATE OF ISSUANCE AND WILL NOT COLLECT ANY ADDITIONAL FARE WHICH MAY BE EFFECTED EITHER THROUGH AN INCREASE IN FARE LEVEL, A CHANGE IN THE CONDITIONS GOVERNING THE FARE, OR A CANCELLATION OF THE FARE ITSELF, PROVIDED THE FOLLOWING CONDITIONS ARE MET:

- A) THE TICKET IS ISSUED ON NW TICKET STOCK OR BY AN AUTHORIZED SATO FACILITY CONNECTED WITH A MILITARY INSTALLATION.
NOTE: SEE RULE 5 FOR DEFINITION OF NW TICKET/STOCK.
- B) THE TICKET IS ISSUED REFLECTING CONFIRMED RESERVATIONS FOR TRAVEL FROM THE POINT OF ORIGIN TO THE FIRST POINT OF STOPOVER AT A FARE CONTAINED IN A TARIFF IN EFFECT ON THE DATE OF TICKET ISSUANCE (DETERMINED BY THE DATE OF THE VALIDATION STAMPED OR IMPRINTED ON THE TICKET); AND THESE CONFIRMED FLIGHTS ARE NOT CHANGED AT THE REQUEST OF THE PASSENGER SUBSEQUENT TO THE INCREASE IN FARES/CHARGES OR THE CANCELLATION OF THE FARE ITSELF AND OTHER COUPONS OF THE TICKET ARE NOT VOLUNTARILY CHANGED TO REFLECT A REVISED ROUTING VIA WHICH THE ORIGINAL FARE CHARGED WOULD NOT HAVE BEEN APPLICABLE
- C) THIS PROVISION WILL APPLY ONLY TO THE PASSENGER TO WHOM THE TICKET WAS ORIGINALLY ISSUED.
NOTE 1: PURCHASE OF A PREPAID TICKET ADVICE (PTA) WILL CONSTITUTE PURCHASE AND ISSUANCE OF A TICKET FOR THE PURPOSE OF THIS RULE, PROVIDED THAT THE PTA SPECIFIES THE PASSENGER'S CONFIRMED FLIGHT (S) FROM THE POINT OF ORIGIN TO THE FIRST POINT OF STOPOVER AND ALL OTHER CONDITIONS IN 2) ABOVE ARE MET.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0001

APPLICATION OF TARIFF - 73

- D) NORTHWEST AIRLINES, INC. WILL BE RESPONSIBLE FOR THE FURNISHING OF TRANSPORTATION ONLY OVER ITS OWN LINES. WHEN NW UNDERTAKES TO ISSUE A TICKET, CHECK BAGGAGE OR MAKE ANY OTHER ARRANGEMENTS FOR TRANSPORTATION OVER THE LINES OF ANY OTHER CARRIER (WHETHER OR NOT SUCH TRANSPORTATION IS PART OF A THROUGH SERVICE), NW WILL ACT ONLY AS AN AGENT FOR SUCH OTHER CARRIER AND WILL ASSUME NO RESPONSIBILITY FOR THE ACTS OR OMISSIONS OF SUCH OTHER CARRIER.
 - E) FARES APPLY FOR TRAVEL ONLY BETWEEN THE POINTS FOR WHICH THEY ARE PUBLISHED. TICKETS MAY NOT BE ISSUED AT FARE(S) PUBLISHED TO AND/OR FROM A MORE DISTANT POINT(S) THAN THE POINTS BEING TRAVELED, EVEN WHEN ISSUANCE OF SUCH TICKETS WOULD PRODUCE A LOWER FARE. WHEN A THROUGH OR CONNECTING PASSENGER ENPLANES AT AN INTERMEDIATE POINT BETWEEN THE ORIGIN AND DESTINATION SHOWN ON THEIR TICKET, NW MAY REQUIRE EVIDENCE, SUCH AS A BOARDING PASS, OF USE OF A PRECEDING FLIGHT FOR THE PORTION OF THE TICKET FROM POINT OF ORIGIN TO INTERMEDIATE POINT. ABSENT SUCH EVIDENCE, NW MAY REQUIRE ADDITIONAL FARE COLLECTION FROM THE PASSENGER FOR ANY DIFFERENCE BETWEEN THE FARE PAID FOR THE TICKET FROM ORIGIN TO DESTINATION AND THE FARE WHICH WOULD APPLY FROM THE INTERMEDIATE BOARDING POINT TO THE DESTINATION.
 - F) NO EMPLOYEE OR AGENT OF NORTHWEST AIRLINES, INC. HAS THE AUTHORITY TO ALTER, MODIFY OR WAIVE ANY PROVISION OF THE CONTRACT OF CARRIAGE OR OF THIS TARIFF UNLESS AUTHORIZED BY A CORPORATE OFFICER OF NW IN WRITING. NW APPOINTED AGENTS AND REPRESENTATIVES ARE ONLY AUTHORIZED TO SELL TICKETS FOR AIR TRANSPORTATION PURSUANT TO APPROVED FARES, RULES AND REGULATIONS OF NW.
- 3) MISFILED FARES
- NW, AS A POLICY, DOES NOT FILE OR INTEND TO OFFER TICKETS PRICED AT ZERO OR NEAR ZERO. ESSENTIALLY, SUCH FARES DO NOT MAKE ANY ECONOMIC SENSE. WE HAVE INTRODUCED WARNING MECHANISMS TO TRY TO PREVENT SUCH OCCURRENCES; HOWEVER, FARES SUCH AS THESE OCCASIONALLY GET LOADED INTO THE COMPUTER RESERVATION SYSTEMS NOT CONTROLLED BY NW BY MISTAKE. AGENTS/CUSTOMERS SHOULD BE AWARE THAT IN THESE CIRCUMSTANCES THEY ARE NOT ALLOWED TO TICKET AT THESE FARES AND NW WOULD NOT HONOR FARES OF ZERO OR NEAR ZERO. IN THE EVENT THAT ONE OF THESE FARES IS TICKETED INADVERTENTLY, NW WILL VOID SUCH TICKET AND MAY CHOOSE TO WAIVE, IN ITS SOLE DISCRETION, CERTAIN RULES OR RESTRICTIONS OF EXISTING PUBLISHED FARES AS A GESTURE OF GOOD WILL.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0002

TITLE/APPLICATION - 70

— ELECTRONIC FARE RULES

ELECTRONIC FARE RULES APPEAR IN A STANDARDIZED FORMAT AND MAY CONTAIN ANY OR ALL OF THE CATEGORIES OF INFORMATION LISTED BELOW. CONDITIONS GOVERNING FARES ARE FOUND IN THE FARE RULE THAT APPLIES TO A FARE. IN ADDITION, UNLESS OTHERWISE INDICATED, GENERAL RULES PUBLISHED ON BEHALF OF EACH CARRIER WILL ALSO APPLY.

THE ASSUMPTIONS THAT APPEAR BELOW APPLY IF A CATEGORY DOES NOT APPEAR IN AN ELECTRONIC FARE RULE, OR IF A SPECIFIC PROVISION, E.G., DIFFERENT COMBINABILITY, JOURNEY TYPES, IS NOT ADDRESSED.

CATEGORY 1 - ELIGIBILITY

THIS CATEGORY IS USED TO DEFINE THE IDENTIFICATION REQUIREMENTS AND AGE RANGE FOR A PARTICULAR PASSENGER TYPE, IF SUCH CONDITIONS EXIST. IT IS NOT USED TO DEFINE THE ACTUAL PASSENGER TYPES, E.G., CLERGY, MILITARY, ETC., FOR A FARE CLASS. THIS INFORMATION IS PROVIDED IN THE FARE CLASS APPLICATION. IF THIS CATEGORY IS ABSENT, THE ASSUMPTION IS THAT THERE ARE NO ELIGIBILITY RESTRICTIONS.

DAY/TIME - 71

— CATEGORY 2 - DAY/TIME

THIS CATEGORY DEFINES TIMES AND/OR DAYS WHEN TRAVEL IS PERMITTED. THE DAY/TIME INFORMATION APPLIES TO ORIGINS OF TRIPS SCHEDULED TO DEPART DURING THAT TIME PERIOD. IF THIS CATEGORY IS ABSENT, THE ASSUMPTION IS THAT THE FARE IS AVAILABLE FOR TRAVEL AT ALL TIMES OF THE DAY AND ALL DAYS OF THE WEEK.

FARES APPLY ANY TIME SUBJECT TO BLACKOUT DATE RESTRICTIONS THAT MAY BE NOTED IN CATEGORY 11 (BLACKOUT DATES), CLASS OF SERVICE, CAPACITY LIMITATION RESTRICTIONS, AND ANY LIMITATIONS INDICATED BY THE FOOTNOTES AFFIXED TO THE FARES.

TRAVEL MAY CONTINUE ON CONNECTING FLIGHTS AT TIMES/DAYS OTHER THAN THOSE SPECIFIED IN AN APPLICATION. IN ADDITION, ARRIVAL AT THE DESTINATION/STOPOVER POINT IS PERMITTED OUTSIDE THE RESTRICTED TIME FRAME.

MIDWEEK/WEEKEND APPLICATIONS TO/FROM HAWAII/ALASKA APPLY ON THE NONSTOP PORTION OF TRAVEL BETWEEN THE CONTINENTAL U.S./CANADA GATEWAY AND THE HAWAII/ALASKA GATEWAY.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0002

TITLE/APPLICATION - 70

— ELECTRONIC FARE RULES (CONT)

SEASONALITY - 72

— CATEGORY 3 - SEASONALITY

THIS CATEGORY IS USED TO REFLECT THE DATES ON WHICH A FARE IS VALID (FOR PROMOTIONAL FARES) OR THE DATES OF A SPECIFIC SEASON (FOR SEASONAL FARES). FARES THAT APPLY SEASONALLY MUST BE SPECIFICALLY NOTED AS SUCH. IT WILL BE ASSUMED THAT ANY FARE WILL BE PROMOTIONAL, UNLESS A REFERENCE TO SEASONALITY IS MADE. IF THIS CATEGORY IS ABSENT, THE ASSUMPTION IS THAT THE FARE IS AVAILABLE EVERY DAY OF THE YEAR. WHEN IT IS STATED THAT TRAVEL APPLIES THROUGH A SPECIFIC DATE, SUCH DATE REFERS TO THE LAST DATE ON WHICH TRAVEL MAY BEGIN FROM POINT OF ORIGIN FOR SEASONAL FARES AND EACH SEGMENT FOR PROMOTIONAL FARES. TRAVEL MAY BE COMPLETED AFTER OR CONTINUE ON CONNECTING FLIGHTS AT TIMES/DAYS OTHER THAN THOSE SPECIFIED IN AN APPLICATION UNLESS INDICATED TO THE CONTRARY IN CATEGORY 6, MINIMUM STAY OR CATEGORY 7, MAXIMUM STAY.

FARES APPLY ANY TIME SUBJECT TO BLACKOUT DATE RESTRICTIONS THAT MAY BE NOTED IN CATEGORY 11 (BLACKOUT DATES), CLASS OF SERVICE, CAPACITY LIMITATION RESTRICTIONS, AND ANY LIMITATIONS INDICATED BY FOOTNOTES AFFIXED TO THE FARES.

IF DAY-OF-WEEK/TIME-OF-DAY PROVISIONS ARE NOT INCLUDED, FARES ARE VALID ANY DAY/ANY TIME THE APPLICABLE CLASS OF SERVICE IS AVAILABLE, ACCORDING TO EACH CARRIER'S GENERAL SCHEDULE.

SEASONAL/PROMOTIONAL APPLICATIONS TO/FROM HAWAII/ALASKA APPLY ON THE NONSTOP PORTION OF TRAVEL BETWEEN THE CONTINENTAL U.S./CANADA GATEWAY AND THE HAWAII/ALASKA GATEWAY.

PROMOTIONAL FARES - THE ASSUMPTION FOR APPLYING THIS CATEGORY IS THAT THE DATES FOR A PROMOTIONAL FARE ARE APPLIED TO EACH PORTION OF TRAVEL UNLESS INDICATED OTHERWISE.

SEASONAL FARES - THE ASSUMPTION FOR APPLYING THIS CATEGORY IS THAT A SEASONAL FARE IS BASED ON THE SEASON OF THE ORIGIN PORTION OF TRAVEL. THE SEASONAL LEVEL IN EFFECT AT THE ORIGIN IS USED FOR ALL SUBSEQUENT TRAVEL REGARDLESS OF DATE UNLESS INDICATED OTHERWISE.

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TITLE/APPLICATION - 70

ELECTRONIC FARE RULES (CONT)

FLT CHANGES/CANCELLATION - 73

__ CATEGORY 4 - FLIGHT APPLICATION

THIS CATEGORY REFLECTS INFORMATION REGARDING THE USE OF A FARE ON SPECIFIC FLIGHT NUMBERS, TYPES OF SERVICE (NONSTOP, MULTISTOP, ETC.), EQUIPMENT TYPES AND TRAVEL VIA POINTS. IT MAY BE USED TO REFLECT EITHER POSITIVE OR NEGATIVE APPLICATION OF THE INFORMATION. IF THIS CATEGORY IS ABSENT, IT INDICATES THAT THERE ARE NO FLIGHT RESTRICTIONS FOR THE FARE.

ADVANCE RES/TKT - 74

__ CATEGORY 5 - ADVANCE RESERVATIONS/TICKETING

THIS CATEGORY IS USED TO DEFINE RESERVATIONS AND TICKETING REQUIREMENTS APPLICABLE TO A FARE FOR ORIGINAL TICKET ISSUE. IT WILL INDICATE WHICH SECTORS OF TRAVEL, IF ANY, MUST BE CONFIRMED PRIOR TO TICKETING. WHEN TIME LIMITS EXIST, IT IS ASSUMED THAT THESE MUST BE MET PRIOR TO COMMENCEMENT OF OUTBOUND TRAVEL. REVALIDATION OR REISSUE ADVANCE REQUIREMENTS ARE NOT REFLECTED IN THIS CATEGORY BUT ARE REFLECTED IN CATEGORY 16, PENALTIES. IF THIS CATEGORY IS ABSENT, THERE ARE NO ADVANCE RESERVATION OR TICKETING REQUIREMENTS FOR THE FARE.

PROVISIONS IN RULES 100 (TICKETS), 105 (TICKET VALIDITY), 110 (ISSUANCE OF TICKET STOCK), 115 (CONFIRMATION OF RESERVATIONS), AND 135 (CANCELLATION OF RESERVATIONS) OF THE GOVERNING GENERAL RULES APPLY UNLESS NOTED TO THE CONTRARY.

IF IT IS NOTED THAT "SEATS ARE LIMITED," THE CARRIER, AT ITS OWN DISCRETION, MAY LIMIT THE NUMBER OF PASSENGERS CARRIED ON ANY FLIGHT AT SUCH FARES. IN ADDITION, THOSE FARES WILL NOT NECESSARILY BE AVAILABLE ON ALL FLIGHTS IN A SPECIFIC MARKET. ADDITIONAL DETAILS FOR MOST CARRIERS ARE PROVIDED IN RULE 20 (CAPACITY LIMITATIONS) OF THE GOVERNING GENERAL RULES.

PASSENGERS TRAVELING AT FARES THAT REQUIRE ADVANCE RESERVATIONS AND TICKETING WILL BE ACCOMMODATED ONLY ON THE FLIGHT FOR WHICH THEY HOLD A CONFIRMED RESERVATION.

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TITLE/APPLICATION - 70

- ELECTRONIC FARE RULES (CONT)

MINIMUM STAY - 75

- CATEGORY 6 - MINIMUM STAY

THIS CATEGORY SPECIFIES THE FIRST TIME RETURN TRAVEL MAY COMMENCE. IT WILL ALSO INDICATE THE POINTS TO BE USED IN CALCULATING THE MINIMUM STAY. UNLESS STATED OTHERWISE, IT IS ASSUMED THAT THE CALCULATION BEGINS AT THE POINT OF ORIGIN AND THE DAY OF DEPARTURE IS NOT INCLUDED. IF THE POINT FROM WHICH RETURN TRAVEL MAY COMMENCE IS NOT DEFINED, IT WILL BE ASSUMED TO BE THE LAST POINT OF STOPOVER. LIKewise, IF THE OUTWARD DESTINATION IS NOT DEFINED, IT WILL BE ASSUMED THAT THE OUTWARD DESTINATION IS THE LAST POINT OF STOPOVER. THE ABSENCE OF THIS CATEGORY INDICATES THAT THERE ARE NO MINIMUM STAY REQUIREMENTS FOR THIS FARE. TICKETS ARE VALID FOR ONE YEAR FROM THE DATE OF ISSUANCE OF THE TICKET AS DETAILED IN RULE 105 (TICKET VALIDITY) OF THE GOVERNING GENERAL RULES.

EXAMPLE OF CALCULATING MINIMUM STAY:

IF THE DAY OF DEPARTURE IS MONDAY, JANUARY 6, AND THE MINIMUM STAY IS 2 DAYS, RETURN TRAVEL MAY NOT BEGIN UNTIL WEDNESDAY, JANUARY 8.

EXCEPTION: TO/FROM HAWAII, THE MINIMUM NUMBER OF DAYS REFERS TO RETURN TRAVEL ON THE NONSTOP PORTION BETWEEN HAWAII AND THE NORTH AMERICAN MAINLAND.

MAXIMUM STAY - 76

- CATEGORY 7 - MAXIMUM STAY

THIS CATEGORY INDICATES THE LAST TIME AT WHICH RETURN TRAVEL MAY COMMENCE OR BE COMPLETED. WHEN THIS CATEGORY IS PRESENT, IT WILL ALWAYS SPECIFY WHETHER THE MAXIMUM STAY APPLIES TO TRAVEL COMMENCEMENT OR TRAVEL COMPLETION. AS IN MINIMUM STAY, IT IS ASSUMED THAT THE POINTS OF CALCULATION FOR MAXIMUM STAY ARE THE DAY OF DEPARTURE AND THE LAST POINT OF STOPOVER UNLESS STATED OTHERWISE. LIKewise, THE DAY OF DEPARTURE IS NOT INCLUDED WHEN COUNTING. IN NO CASE SHALL THE MAXIMUM STAY BE GREATER THAN ONE YEAR FROM THE DATE TRAVEL COMMENCES FROM POINT OF ORIGIN. THE ABSENCE OF THIS CATEGORY INDICATES THAT THERE IS NO MAXIMUM STAY FOR THE FARE.

TICKETS ARE VALID FOR ONE YEAR FROM THE DATE TRAVEL BEGINS, OR, WHEN NO PORTION OF THE TICKET IS USED, FROM THE DATE OF ISSUANCE OF THE TICKET AS DETAILED IN RULE 105 (TICKET VALIDITY) OF THE GOVERNING GENERAL RULES.

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TITLE/APPLICATION - 70

MAXIMUM STAY - 76 (CONT)

- CATEGORY 7 - MAXIMUM STAY

EXAMPLE OF CALCULATING MAXIMUM STAY:
IF THE DAY OF DEPARTURE IS MONDAY, JANUARY 6, AND THE
MAXIMUM STAY IS 7 DAYS, RETURN TRAVEL MUST BEGIN NOT LATER
THAN MONDAY, JANUARY 13.

STOPOVERS - 77

- CATEGORY 8 - STOPOVERS

THIS CATEGORY DEFINES THE CONDITIONS UNDER WHICH STOPOVERS
ARE PERMITTED AND THE APPLICABLE CHARGES. TWO ASSUMPTIONS
ARE MADE FOR THIS CATEGORY. IT IS ASSUMED THAT STOPOVERS
ARE NOT PERMITTED UNLESS THIS CATEGORY IS PRESENT. IF
STOPOVERS ARE ALLOWED, IT IS ASSUMED THAT (1) THEY MAY BE
MADE AT ANY POINT ALONG THE CARRIER'S ROUTING, (2) THAT
STOPOVERS ARE PERMITTED FREE OF CHARGE AT THE POINT OF
TURNAROUND, AND (3) THAT AN INTERRUPTION OF TRAVEL FOR MORE
THAN 4 HOURS CONSTITUTES A DOMESTIC STOPOVER UNLESS
SPECIFIED OTHERWISE IF THIS CATEGORY IS ABSENT, STOPOVERS
ARE NOT PERMITTED ANYWHERE ALONG THE PASSENGER'S ROUTE.
THE POINT OF TURNAROUND/OUTWARD DESTINATION OF A ROUND-TRIP
FARE IS NOT COUNTED AS A STOPOVER. THE NUMBER OF STOPOVERS
PERMITTED IS IN ADDITION TO THE STOP AT THE POINT OF
TURNAROUND.

TWO AIRPORTS SERVING THE SAME CITY ARE CONSIDERED THE SAME
POINT, E.G. DCA AND IAD. AIRPORTS THAT SERVE THE SAME CITY
BUT ALSO SERVE OTHER METROPOLITAN AREAS, SUCH AS SJC AND
SFO, ARE NOT CONSIDERED THE SAME POINT UNLESS SO STATED IN
THE SPECIFIC RULE.

TRANSFERS - 78

- CATEGORY 9 - TRANSFERS

THIS CATEGORY HAS NO APPLICATION FOR DOMESTIC TRAVEL.
EXCEPTION: VIA UA, PROVISIONS IN RULE 183 (TRANSFERS) OF
THE GOVERNING GENERAL RULES (DGR-1) APPLY
UNLESS NOTED TO THE CONTRARY.

COMBINABILITY - 79

- CATEGORY 10 - PERMITTED COMBINATIONS

THIS CATEGORY DEALS WITH COMBINATIONS THAT ARE PERMITTED
WITH SPECIFIED FARES AND OTHER FARES TO CONSTRUCT ONE-WAY,
ROUND-TRIP, CIRCLE-TRIP, AND OPEN-JAW TRANSPORTATION. IT
CONSISTS OF FOUR MAJOR CATEGORIES AND FOUR MINOR
SUB-CATEGORIES.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

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AREA: US TARIFF: DGR CXR: NW RULE: 0002

TITLE/APPLICATION - 70

COMBINABILITY - 79 (CONT)

- CATEGORY 10 - PERMITTED COMBINATIONS

THE FOUR MAJOR TYPES ARE: (1) OPEN JAWS, (2) TWO-COMPONENT CIRCLE TRIPS, (3) MORE THAN TWO-COMPONENT CIRCLE TRIPS, AND (4) END-TO-END.

THE FOUR MINOR SUB-CATEGORIES ARE USED TO PROVIDE SPECIFIC RESTRICTIONS FOR THE FOUR MAJOR TYPES. THEY ARE (1) CARRIER COMBINATIONS, (2) TARIFF/RULE COMBINATIONS, (3) FARE CLASS/FARE TYPE COMBINATIONS AND (4) OPEN JAW SETS (I.E., WHERE OPEN JAWS ARE/ARE NOT PERMITTED.)

THE FOLLOWING ASSUMPTIONS AND DEFINITIONS ARE MADE WHEN PRESENTING THIS CATEGORY.

DEFINITIONS

- 1) ROUND TRIP - FROM POINT A TO POINT B AND BACK TO POINT A ON THE SAME FARE CLASS AND SAME CARRIER.
- 2) CIRCLE TRIP - (TWO COMPONENTS) FROM POINT A TO POINT B AND BACK TO POINT A ON TWO DIFFERENT CARRIERS, OR SAME CARRIER BUT DIFFERENT FARE CLASSES, OR DIFFERENT CARRIERS AND SAME OR DIFFERENT FARE CLASSES.
- 3) CIRCLE TRIP - (MORE THAN TWO COMPONENTS) FROM POINT A TO POINT B TO POINT C AND BACK TO POINT A ON THE SAME OR DIFFERENT CARRIES, AND ON THE SAME OR DIFFERENT FARE CLASSES.
- 4) END-TO-END - ANY TWO OR MORE PUBLISHED FARES COMBINED TO CONSTRUCT A THROUGH JOURNEY.
- 5) OPEN JAW - ANY TRIP THAT IS ESSENTIALLY OF A ROUND-TRIP OR CIRCLE-TRIP NATURE EXCEPT THAT THE OUTWARD POINT OF DEPARTURE AND THE INWARD POINT OF ARRIVAL, OR THE OUTWARD POINT OF ARRIVAL AND INWARD POINT OF DEPARTURE ARE NOT THE SAME. IN DOUBLE OPEN-JAW TRIPS, BOTH THE OUTWARD AND INWARD POINTS OF ARRIVAL AND DEPARTURE ARE NOT THE SAME.

ASSUMPTIONS

- 1) ONE-WAY FARES MAY ALWAYS BE COMBINED WITH ANY ONE-WAY OR ROUND-TRIP FARE UNLESS SPECIFICALLY PROHIBITED. PROVISIONS THAT RESTRICT THE COMBINATION OF ONE-WAY FARES MUST BE SPECIFICALLY NOTED AS SUCH. IT WILL BE ASSUMED THAT ANY PROVISIONS FOR COMBINATIONS IN A RULE WILL APPLY ONLY TO ROUND-TRIP FARES UNLESS THE ONE-WAY REFERENCE IS MADE.

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TITLE/APPLICATION - 70

COMBINABILITY - 79 (CONT)

- CATEGORY 10 - PERMITTED COMBINATIONS (CONT)
- 2) OPEN JAWS AND MORE THAN TWO-COMPONENT CIRCLE TRIPS ARE NOT PERMITTED UNLESS STATED OTHERWISE.
 - 3) ALL ROUND-TRIP FARES GOVERNED BY THE SAME RULE AND WITHIN THE SAME TARIFF EXCEPT FARES APPLICABLE DURING DIFFERENT SEASONS, MAY BE COMBINED TO CONSTRUCT A TWO-COMPONENT CIRCLE TRIP UNLESS THE COMBINATION IS SPECIFICALLY PROHIBITED. FARES GOVERNED BY THE SAME RULE IN EF-2, CDFR-2, AND DFR-3 MAY BE COMBINED UNLESS OTHERWISE PROHIBITED IN THE RULE.
 - 4) EXCEPT FOR END-TO-END COMBINATIONS, THE MOST RESTRICTIVE CONDITIONS APPLY WHEN COMBINING HALF ROUND-TRIP FARES. (PENALTIES WILL NOT BE CONSIDERED WHEN DETERMINING THE MOST RESTRICTIVE CONDITIONS DURING COMBINABILITY.) ALL FARES MAY BE COMBINED END-TO-END AND TRAVEL MUST BE VIA THE POINT OF COMBINATION UNLESS SPECIFIED OTHERWISE.
 - 5) WHEN CIRCLE TRIPS ARE PERMITTED, THE FARE FOR A CIRCLE TRIP WILL BE 50% OF THE ROUND-TRIP FARE FOR EACH SECTOR. {N}WHEN CIRCLE TRIPS OF MORE THAN TWO COMPONENTS ARE PERMITTED, IF A ROUND-TRIP FARE IS NOT PUBLISHED ON ANY ONE SECTOR, THE APPLICABLE ONE-WAY FARE WILL BE CHARGED FOR THAT SECTOR. ADDITIONAL CIRCLE-TRIP PROVISIONS ARE COVERED IN RULE 175 (CIRCLE TRIPS) OF THE GOVERNING GENERAL RULES, AND APPLY TO BOTH THE CONSTRUCTION OF CIRCLE TRIPS WITH ONE-WAY FARES AND TO THOSE ROUND-TRIP FARES GOVERNED BY RULES WHICH PERMIT CIRCLE TRIPS.
 - 6) REFERENCES TO STOPOVERS IN THIS CATEGORY FOR CIRCLE TRIPS ARE FARE BREAK POINTS.
 - 7) WHEN OPEN-JAW TRIPS ARE PERMITTED, THE FARE FOR AN OPEN-JAW TRIP WILL BE 50% OF THE ROUND-TRIP FARE FOR THE GOING PORTION AND 50% OF THE ROUND-TRIP FARE FOR THE RETURN. UNLESS THE TERM "DOUBLE OPEN JAW" IS SPECIFIED, OPEN-JAW PROVISIONS REFER ONLY TO SINGLE OPEN-JAW TRAVEL. FOR THE PURPOSE OF OPEN-JAW COMBINATIONS, 2 AIRPORTS PRIMARILY SERVING THE SAME CITY AND COTERMINALS ARE CONSIDERED THE SAME POINT.
 - 8) WHEN ROUND-TRIP TRAVEL FALLS ON A WEEKEND IN ONE DIRECTION AND MIDWEEK IN THE OTHER, 50% OF A WEEKEND FARE WILL BE COMBINED WITH 50% OF A MIDWEEK FARE. THIS PRINCIPLE ALSO APPLIES WHEN THE INBOUND AND OUTBOUND PORTIONS ARE ON DAYS WHEN DIFFERENT FARE LEVELS APPLY, WHETHER OR NOT THESE DAYS ARE SPECIFICALLY IDENTIFIED AS MIDWEEK OR WEEKEND.
 - 9) WHEN ROUND-TRIP TRAVEL FALLS DURING PEAK/DAY HOURS OR FLIGHTS IN ONE DIRECTION AND OFF-PEAK/NIGHT HOURS OR FLIGHTS IN THE OTHER DIRECTION, 50% OF A PEAK/DAY FARE MAY BE COMBINED WITH 50% OF AN OFF-PEAK/NIGHT FARE.

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BLACKOUT DATES - 80

- CATEGORY 11 - BLACKOUT DATES
THIS CATEGORY IS USED TO DEFINE SINGLE DATES OR DATE RANGES WHEN TRAVEL IS NOT PERMITTED. THE ASSUMPTION IS MADE THAT BLACKOUT TIMES APPLY TO THE SCHEDULED DEPARTURE TIME OF A FLIGHT REGARDLESS OF THE PORTION OF THE PASSENGER'S TRAVEL THAT THEY REPRESENT. THE ABSENCE OF THIS CATEGORY INDICATES THAT THE FARE IS NOT SUBJECT TO BLACKOUT DATES.

NO SEGMENT OF THE TRIP MAY BE FLOWN ON THESE DAYS UNLESS OTHERWISE INDICATED IN THE RULE.

EXCEPTION: CANCELLED.

SURCHARGE - 81

- CATEGORY 12 - SURCHARGES
THIS CATEGORY DEFINES THE CONDITIONS WHEN SURCHARGES ARE APPLICABLE AND THE CORRESPONDING CHARGE. THE ASSUMPTION IS THAT THERE ARE NO SURCHARGES UNLESS THIS CATEGORY IS PRESENT. IF RESTRICTIONS FOR A FARE MAY BE WAIVED OR MODIFIED BASED UPON PAYMENT OF A CHARGE, THESE CONDITIONS WILL BE FOUND IN EITHER THIS CATEGORY OR IN CATEGORY 16, PENALTIES.

ACCOMPANIED TRAVEL - 82

- CATEGORY 13 - ACCOMPANIED TRAVEL
THIS CATEGORY IS USED AS A COMPONENT OF A RULE WHEN TRAVEL WITH ONE OR MORE OTHER PASSENGERS IS NECESSARY TO QUALIFY FOR A FARE. IF THIS CATEGORY IS ABSENT, ANY PASSENGER MAY TRAVEL ALONE OVER THE ENTIRE ROUTING.

FARE APPLICATIONS THAT APPLY TO ACCOMPANIED CHILDREN APPLY TO CHILDREN 2-11 YR. OLD AND ONLY WHEN THE CHILD IS ACCOMPANIED ON THE SAME FLIGHTS AND IN THE SAME COMPARTMENT FOR THE ENTIRE TRIP BY AN ADULT FARE-PAYING PASSENGER AT LEAST 12 YR. OLD.

TRAVEL RESTRICTIONS - 83

- CATEGORY 14 - TRAVEL RESTRICTIONS
THIS CATEGORY IS USED TO STATE SPECIFIC TRAVEL DATE RESTRICTIONS. USUALLY THESE ARE THE DATES WHEN THE FARE MAY BE FIRST USED FOR TRAVEL OR AFTER WHICH IT MAY NO LONGER BE USED. IF THIS CATEGORY IS ABSENT, THE FARE IS AVAILABLE FOR TRAVEL AT ALL TIMES.

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TICKETS - 84

- CATEGORY 15 - SALES RESTRICTIONS
THIS CATEGORY IS USED TO DEFINE A FARE THAT IS AVAILABLE FOR SALE SUBJECT TO RESTRICTIONS BASED ON DATE, POINT OF SALE, OR SIMILAR CONDITIONS. THE DATES ARE MOST COMMONLY FIRST AND LAST RESERVATION OR TICKETING DATES. IF THIS CATEGORY IS ABSENT, THE FARE IS AVAILABLE FOR RESERVATIONS AND TICKETING AT ALL TIMES, ANYWHERE, AND BY ANYONE.

SALES OF A PARTICULAR FARE ARE PERMITTED WORLDWIDE.

THE PURCHASE OF A PTA WILL CONSTITUTE PURCHASE OF A TICKET.

PENALTIES - 85

- CATEGORY 16 - PENALTIES
THIS CATEGORY IS USED TO DETERMINE IF PENALTIES ARE APPLICABLE FOR A FARE AND WHAT CHARGES WILL BE ASSESSED. IT IS ALSO USED TO SPECIFY UNDER WHAT CONDITIONS REROUTINGS MAY TAKE PLACE OR TICKETS MAY BE REISSUED. THE ASSUMPTION IS THAT THERE ARE NO PENALTIES FOR A FARE UNLESS THIS CATEGORY IS PRESENT.

ROUND-TRIP FARES APPLY ONLY WHEN PURCHASED AT SUCH FARES BEFORE DEPARTURE FROM POINT OF ORIGIN. A PASSENGER CANNOT UPGRADE A TICKET TO SUCH FARES AFTER TRAVEL BEGINS UNLESS SO STATED IN THE RULE.

RULES 260 (INVOLUNTARY REFUNDS) AND 270 (VOLUNTARY REFUNDS) OF THE GOVERNING GENERAL RULES APPLY.

VOLUNTARY REFUNDS ARE REFUNDS MADE TO THE PASSENGER WHEN THE PASSENGER HAS CANCELLED THE TRIP OF HIS/HER OWN VOLITION OR FAILED TO OCCUPY THE RESERVED SPACE FOR ANY REASON. INVOLUNTARY REFUNDS ARE REFUNDS MADE TO THE PASSENGER WHEN THE PASSENGER'S TRIP IS TERMINATED BEFORE THE PASSENGER REACHES THE FINAL DESTINATION SHOWN ON THE TICKET BECAUSE OF FLIGHT CANCELLATION OR OMISSION OF A SCHEDULED STOP.

HIGHER INTERM. POINT - 86

- CATEGORY 17 - HIGHER INTERMEDIATE POINT
THIS CATEGORY HAS NO APPLICATION FOR DOMESTIC TRAVEL.

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TICKET ENDORSEMENTS - 87

- CATEGORY 18 - TICKET ENDORSEMENTS
THIS CATEGORY IS USED TO INDICATE TICKET ENDORSEMENT REQUIREMENTS AND THE LOCATION ON THE TICKET FOR THE ENDORSEMENT. IF THIS CATEGORY IS ABSENT, THERE ARE NO TICKET ENDORSEMENT REQUIREMENTS FOR THE FARE.

DISCOUNTS - 88

- CATEGORY 19 - CHILDREN'S DISCOUNTS
THIS CATEGORY IS USED TO PROVIDE EITHER SPECIFIC FARE AMOUNTS OR THE INFORMATION FOR CALCULATING DISCOUNT FARES FOR CHILDREN. IT ALSO SPECIFIES ACCOMPANYING TRAVEL REQUIREMENTS FOR THE CHILDREN TRAVELING AT THE CALCULATED OR SPECIFIED FARE. IF THIS CATEGORY IS ABSENT, THE FARE IS NOT DISCOUNTABLE FOR CHILDREN.
DISCOUNTED FARES FOR CHILDREN, WHEN APPLICABLE, ARE EITHER PUBLISHED AS SEPARATE FARES OR ARE LISTED IN RULE 8000 (CHILDREN'S FARES) WHERE THEY ARE EXPRESSED AS A PERCENTAGE OF THE CORRESPONDING ADULT FARE. IT IS ASSUMED THAT RULE 8000 DOES NOT APPLY.

WHEN THIS CATEGORY IS OMITTED FROM A SPECIFIC RULE, THE DISCOUNTS SPECIFIED IN RULE 8000 (CHILDREN'S FARES) MAY NOT BE APPLIED TO THE FARE CLASSES LISTED IN THAT RULE. IN LIEU OF DISCOUNTS LISTED IN RULE 8000, A CARRIER MAY ELECT TO PUBLISH SPECIFIC CHILDREN' FARES. WHEN NEITHER THE STANDARD CHILDREN'S DISCOUNTS NOR SPECIFIC CHILDREN'S FARES ARE INDICATED AS AVAILABLE IN A GIVEN RULE, CHILDREN ARE STILL GENERALLY ELIGIBLE FOR THE STANDARD DISCOUNT APPLIED AGAINST THE FULL NORMAL ADULT FARE PUBLISHED BETWEEN THE CITIES IN QUESTION, OR FOR OTHER CHILDREN'S DISCOUNTS/FARES IN THE MARKET, PROVIDED ALL CONDITIONS OF SUCH FARES ARE MET. UNLESS OTHERWISE SPECIFIED, PASSENGERS TRAVELING AT A CHILDREN'S DISCOUNT MUST BE ACCOMPANIED IN THE SAME COMPARTMENT ON ALL SECTORS BY AN ADULT AT LEAST 12 YEARS OF AGE.

- CATEGORY 20 - TOUR CONDUCTOR DISCOUNTS
THIS CATEGORY IS USED TO PROVIDE EITHER SPECIFIC FARE AMOUNTS OR THE INFORMATION FOR CALCULATING DISCOUNT FARES FOR TOUR CONDUCTORS. IT ALSO SPECIFIES ACCOMPANYING TRAVEL REQUIREMENTS FOR THE TOUR CONDUCTORS TRAVELING AT THE CALCULATED OR SPECIFIED FARE. IF THIS CATEGORY IS ABSENT, THE FARE IS NOT DISCOUNTABLE FOR TOUR CONDUCTORS.

TOUR CONDUCTOR DISCOUNTS WHEN PROVIDED, ARE SPECIFIED IN DFR-3, RULES 6035 AND 6040.

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DISCOUNTS - 88 (CONT)

CATEGORY 21 - AGENT DISCOUNTS

THIS CATEGORY IS USED TO PROVIDE EITHER SPECIFIC FARE AMOUNTS OR THE INFORMATION FOR CALCULATING DISCOUNT FARES FOR AGENTS. IT ALSO SPECIFIES THE ACCOMPANYING TRAVEL REQUIREMENTS FOR THE AGENTS TRAVELING AT THE CALCULATED OR SPECIFIED FARE. IF THIS CATEGORY IS ABSENT, THE FARE IS NOT DISCOUNTABLE FOR AGENTS.

AGENT DISCOUNTS, WHEN PROVIDED ARE SPECIFIED IN DFR-3, RULES 6045, 6050, 6055, 6065, 6070, AND 6080.

CATEGORY 22 - ALL OTHER DISCOUNTS

THIS CATEGORY IS USED TO PROVIDE THE SPECIFIC FARE AMOUNTS OR THE INFORMATION FOR CALCULATING DISCOUNT FARES FOR ALL PASSENGER TYPES OTHER THAN CHILDREN, TOUR CONDUCTORS, AND AGENTS. IT ALSO SPECIFIES THE ACCOMPANYING TRAVEL REQUIREMENTS FOR THE CALCULATED OR SPECIFIED FARE. IF THIS CATEGORY IS ABSENT, THE FARE IS NOT DISCOUNTABLE FOR THE PASSENGER TYPES THAT FALL INTO THIS CATEGORY.

DISCOUNTS FOR PASSENGER OCCUPYING TWO SEATS DO NOT APPLY UNLESS STATED IN THE RULE. SUCH DISCOUNTS, WHEN PROVIDED, ARE SPECIFIED IN DFR-3, RULE 6020 (PASSENGERS OCCUPYING TWO SEATS).

MISCELLANEOUS PROVISIONS - 89

- CATEGORY 23 - MISCELLANEOUS PROVISIONS

THIS CATEGORY IS USED TO SPECIFY WHETHER SPECIFIC FARES SHOULD OR SHOULD NOT BE USED FOR CONSTRUCTION OF UNPUBLISHED FARES, PRORATION, REFUND CALCULATION, CURRENCY ADJUSTMENTS, OR AS PROPORTIONAL FARES. IT WILL ALSO CONTAIN ANY MISCELLANEOUS INFORMATION THAT IS NOT CATEGORY SPECIFIC, E.G., GENERAL RULES NOT APPLICABLE. THE ASSUMPTION IS THAT FARES MAY BE USED FOR ANY PURPOSE.

FARE BY RULE - 90

- CATEGORY 25 - NOT AVAILABLE

GROUP REQUIREMENTS - 91

- CATEGORY 26 - GROUPS

THIS CATEGORY DEFINES THE REQUIREMENTS TO QUALIFY FOR GROUP FARES, E.G., MINIMUM GROUP SIZE, TYPE OF GROUP, SUBSTITUTES, TRAVEL TOGETHER, AND INDIVIDUAL TRAVEL RESTRICTIONS. IF THIS CATEGORY IS ABSENT, THE ASSUMPTION IS THAT THERE ARE NO GROUP PROVISIONS FOR THE FARE.

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GROUP REQUIREMENTS - 91 (CONT)

- CATEGORY 26 - GROUPS

WHEN IT IS INDICATED THAT THE GROUP MUST TRAVEL TOGETHER, THE GROUP MUST TRAVEL IN THE SAME AIRCRAFT ON ALL SEGMENTS OF THE TRIP. HOWEVER, WHEN LACK OF SEATING ACCOMMODATIONS OR OTHER OPERATING CONDITIONS MAKE IT IMPOSSIBLE FOR THE PASSENGERS TO TRAVEL AS A SINGLE GROUP, SOME MEMBERS OF THE GROUP WILL BE CARRIED ON PRECEDING OR SUCCEEDING FLIGHTS.

GROUP FARES PUBLISHED IN THIS TARIFF APPLY PER PASSENGER.

TOUR CONDUCTOR DISCOUNTS - 92

- CATEGORY 27 - TOURS

THIS CATEGORY SPECIFIES THE TOUR REQUIREMENTS FOR A FARE, E.G., THE MINIMUM PACKAGE AND NIGHTS, MINIMUM PRICE, THE TOUR NUMBER, AND TOUR TYPE. IF THIS CATEGORY IS ABSENT, THE ASSUMPTION IS THAT THERE ARE NO TOUR PROVISIONS FOR THE FARE.

THE TOUR PRICE QUOTED IN CONJUNCTION WITH A SPECIFIC FARE RULE REFERS TO LAND ARRANGEMENTS AND IS IN ADDITION TO THE PUBLISHED AIR FARE.

VISIT ANOTHER COUNTRY - 93

- CATEGORY 28 - VISIT ANOTHER COUNTRY

THIS CATEGORY REFLECTS THE REQUIREMENTS TO QUALIFY FOR A VISIT ANOTHER COUNTRY FARE, E.G., COUNTRY OF RESIDENCE, DISTANCE FROM DESTINATION COUNTRY, AND TICKET PURCHASE. IF THIS CATEGORY IS ABSENT, THE ASSUMPTION IS THAT THE FARE IS NOT A VISIT ANOTHER COUNTRY FARE.

DEPOSIT RECEIPTS - 94

- CATEGORY 29 - DEPOSITS

THIS CATEGORY INDICATES IF THERE ARE DEPOSIT REQUIREMENTS TO QUALIFY FOR A FARE, E.G., DEPOSIT AMOUNT, DAYS REQUIRED PRIOR TO TICKETING/TRAVEL, REFUND OF DEPOSIT CONDITIONS, AND WAIVERS FOR THE DEPOSIT REQUIREMENTS. IF THIS CATEGORY IS ABSENT, THE ASSUMPTION IS THAT THERE ARE NO DEPOSIT REQUIREMENTS FOR THE FARE.

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IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0005

TITLE/APPLICATION - 70

— DEFINITIONS

AS USED UNLESS OTHERWISE DEFINED IN A SPECIFIC FARES RULE:

ACTIVE DUTY U.S. MILITARY PERSONNEL - SEE U.S. MILITARY PERSONNEL.

ADD-ONS - AN AMOUNT PUBLISHED FOR USE ONLY IN COMBINATION WITH OTHER FARES FOR THE CONSTRUCTION OF THROUGH FARES.

ADMINISTRATIVE SERVICE CHARGE - MEANS A NOMINAL FEE CHARGED TO COVER COSTS INVOLVED IN CHARGING OR REFUNDING A PASSENGER'S TICKET.

ADULT - ANY PERSON AT LEAST 18 YEARS OF AGE.

ADVERTISED AIR TOUR - A COMPLETE FULLY PREPAID TRAVEL PACKAGE APPROVED BY THE CARRIER, OFFERED FOR SALE TO THE PUBLIC AND ADVERTISED IN A TOUR FOLDER WHICH MUST INCLUDE THE NAME, TITLE AND FULL ADDRESS OF THE TOUR OPERATOR. SUCH TOURS ARE REGISTERED WITH AND APPROVED BY THE CARRIER/ATC/IATA.

ADVERTISED GROUP TOURS - A TOUR INVOLVING A ROUND TRIP, CIRCLE TRIP OR OPEN-JAW TRIP WHICH IS ADVERTISED AND DESCRIBED IN LITERATURE CIRCULATED FOR THE PURPOSE OF PROMOTING THE SALE OF THE TOUR INCLUDING DESCRIPTIVE COPY COVERING HOTEL ACCOMMODATIONS AND OTHER FACILITIES AND ATTRACTIONS AVAILABLE AT STOPPING POINTS INCLUDED IN THE TOUR.

AIRCRAFT CONFIGURATION - UPON REQUEST, SALES AGENTS WILL ADVISE AIRCRAFT CONFIGURATION INCLUDING SEAT SIZE AND PITCH. IF AN AIRCRAFT HAS MORE THAN ONE SEAT SIZE OR PITCH, AGENTS WILL ADVISE CUSTOMERS OF THE SEAT SIZE AND PITCH MOST COMMONLY FOUND ON THE AIRCRAFT TYPE.

AIR/SEA INCLUSIVE TOUR - A FULLY PREPAID VACATION CRUISE PACKAGE OFFERED FOR SALE TO THE PUBLIC WHICH INCLUDES IN THE PUBLISHED PRICE AND TOUR LITERATURE THE AIR FARE TO/FROM THE CRUISE AND A CRUISE ON A STEAMSHIP LINE.

AIR TRAFFIC CONFERENCE - (ATC) IS THE DIVISION OF THE AIR TRANSPORT ASSOCIATION RESPONSIBLE FOR COORDINATING INTERLINE OPERATIONS AND AGREEMENTS BETWEEN CARRIERS AND TOUR WHOLESALERS/TRAVEL AGENTS.

AIR TRANSPORT ASSOCIATION OF AMERICA - (ATA), THE TRADE ASSOCIATION OF U.S. AND CANADIAN (AS ASSOCIATE MEMBERS) SCHEDULED AIR CARRIERS.

ANIMALS - IN ADDITION TO THE USUAL CONNOTATION, INCLUDE REPTILES, BIRDS, POULTRY AND FISH.

APPLICABLE ADULT FARE - THE FARE WHICH WOULD BE APPLICABLE TO AN ADULT FOR THE TRANSPORTATION TO BE USED EXCEPT THOSE SPECIAL FARES WHICH WOULD BE APPLICABLE DUE TO THE ADULTS' STATUS (SUCH AS CLERGY FARES, MILITARY FARES, SENIOR CITIZEN FARES, ETC.)

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APPLICABLE FULL FARE - THE FULL ADULT FARE FOR THE CLASS OF SERVICE DESIGNATED IN THE CARRIER'S OFFICIAL GENERAL SCHEDULE FOR THE AIRCRAFT OR COMPARTMENT OF THE AIRCRAFT USED BY THE PASSENGER.

AREA 1 - BOTH THE NORTH AND SOUTH AMERICAN CONTINENTS, CENTRAL AMERICA AND THE ISLANDS ADJACENT THERETO; BERMUDA; GREENLAND; THE WEST INDIES AND THE ISLANDS OF THE CARIBBEAN SEA; THE HAWAIIAN ISLANDS (INCLUDING MIDWAY AND PALMYRA).

AREA 2 - ALL OF EUROPE (INCLUDING THAT PART OF THE FORMER U.S.S.R. WEST OF THE URALS) AND THE ISLANDS ADJACENT THERETO; ICELAND; THE AZORES; ALL OF AFRICA AND THE ISLANDS ADJACENT THERETO; THE ASCENSION ISLANDS; THAT PART OF ASIA LYING WEST OF, AND INCLUDING, IRAN.

AREA 3 - ALL OF ASIA AND THE ISLANDS ADJACENT THERETO EXCEPT THAT PORTION INCLUDED IN AREA 2; ALL OF THE EAST INDIES, AUSTRALIA, NEW ZEALAND, AND THE ISLANDS ADJACENT THERETO; THE ISLANDS OF THE PACIFIC OCEAN EXCEPT THOSE INCLUDED IN AREA 1.

CARIBBEAN AREA -

ANGUILLA	GUADELOUPE
ANTIGUA	GUYANA
ARUBA	HAITI
BAHAMA ISLANDS	JAMAICA
BARBADOS	MARTINIQUE
BARBUDA	MONSERRAT
BERMUDA	NETHERLANDS ANTILLES
BRITISH VIRGIN ISLANDS	ST. KITTS-NEVIS
CAYMAN ISLANDS	ST. LUCIA
CUBA	ST. MARTIN (ST. MAARTEN)
DOMINICA	ST. VINCENT AND THE GRENADINES
DOMINICAN REPUBLIC	SURINAM
FRENCH GUIANA	TRINIDAD/TOBAGO
GRENADA	TURKS AND CAICOS ISLANDS

CHANGE OF AIRCRAFT - NW RESERVATION SALES AGENTS WILL ADVISE THE CUSTOMER THAT THERE IS A CHANGE OF AIRCRAFT SCHEDULED IN THE BOOKED ITINERARY AT THE TIME THE RESERVATION IS MADE. PASSENGERS MUST BE ADVISED WHENEVER THE SALES AGENT DISCUSSES A SCHEDULE AND/OR AVAILABILITY FOR A NEW BOOKING (PRIOR TO SELLING) OR FOR A CHANGE TO AN EXISTING ITINERARY. THIS INFORMATION MUST BE DISCLOSED TO PASSENGERS WHENEVER A SCHEDULE INFORMATION REQUEST IS MADE

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THAT INVOLVES A PLANE CHANGE EN-ROUTE ON A SINGLE-NUMBERED FLIGHT. THIS DEPARTMENT OF TRANSPORTATION MANDATE BECAME EFFECTIVE AUGUST 25, 1999 AND IS TO BE COMPLIED WITH BEFORE THE ACTUAL SALE, WHENEVER A RESERVATION SALES AGENT DISCUSSES SPECIFIC FLIGHT SCHEDULES.

CHILD, MINOR, OR CHILDREN - ANY PERSON(S) UNDER 18 YEARS OF AGE.

CIRCLE TRIP - ANY TRIP, THE ULTIMATE DESTINATION OF WHICH IS THE POINT OF ORIGIN, BUT WHICH INCLUDES A STOP AT LEAST ONE OTHER POINT, AND WHICH IS NOT MADE VIA THE SAME ROUTING/CARRIER IN BOTH DIRECTIONS.

EXAMPLES OF CIRCLE TRIPS

EXAMPLE 1: POINT 1 TO POINT 2 ON AIRLINE A
POINT 2 TO POINT 1 ON AIRLINE B

EXAMPLE 2: POINT 1 TO POINT 2 TO POINT 3 ON AIRLINE A

EXAMPLE 3: POINT 1 TO POINT 2 ON AIRLINE A (FIRST CLASS)
POINT 2 TO POINT 1 ON AIRLINE A OR ANY OTHER AIRLINE (COACH)

CLASS OF SERVICE - REFERS TO THE COMPARTMENT OCCUPIED BY THE PASSENGER I.E. FIRST CLASS/COACH CLASS.

COACH - MEANS THE SERVICE ON FLIGHTS LISTED IN CARRIER'S OFFICIAL GENERAL SCHEDULES AS COACH.

CODESHARE - NORTHWEST, LIKE MOST MAJOR AIRLINES, HAS ENTERED INTO RECIPROCAL AGREEMENTS WITH OTHER AIRLINES IN THE UNITED STATES AND THROUGHOUT THE WORLD TO OFFER CUSTOMERS CONVENIENT ACCESS TO DESTINATIONS NOT SERVED DIRECTLY BY NORTHWEST (SEE A CURRENT LISTING OF NORTHWEST'S CODE SHARE PARTNERS AT WWW.NWA.COM). WHEN DISCUSSING SCHEDULE AVAILABILITY WITH A CALLER, THE NW RESERVATIONS AGENT OR TICKET AGENT WILL ADVISE IF ANY SEGMENT OF AN ITINERARY IS WITH ONE OF NORTHWEST'S "CODE SHARE" PARTNERS OR ANY OTHER AIR CARRIER. THE CUSTOMER SHOULD CHECK THEIR PRINTED ITINERARY TO CONFIRM THE OPERATING CARRIER AND CHECK-IN INSTRUCTIONS FOR THOSE FLIGHTS OPERATED BY AIRLINES OTHER THAN NORTHWEST. BECAUSE FLIGHT NUMBERS SOMETIMES CHANGE, A PASSENGER SHOULD ALSO VERIFY FLIGHT NUMBERS UPON ARRIVAL AT THE AIRPORT.

CONJUNCTION TICKET - MEANS 2 OR MORE TICKETS CONCURRENTLY ISSUED TO A PASSENGER AND WHICH TOGETHER CONSTITUTE A SINGLE CONTRACT OF CARRIAGE.

CONTINENTAL UNITED STATES - THE DISTRICT OF COLUMBIA AND ALL STATES OF THE UNITED STATES OTHER THAN ALASKA AND HAWAII.

CONTRACTOR - ANY PERSON WHO HAS ENTERED INTO A CONTRACT WITH A CARRIER FOR THE PURCHASE OF SEATS FOR RESALE TO THE GENERAL PUBLIC.

CO-TERMINAL - TWO OR MORE RELATIVELY ADJACENT AIRPORTS, WHICH FOR THE PURPOSE OF THESE FARES, WILL BE CONSIDERED THE SAME POINT.

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DEPENDENT - UNLESS OTHERWISE INDICATED, DEPENDENTS MEANS SPOUSE AND CHILDREN OF MILITARY PERSONNEL/U.S. EMBASSY PERSONNEL STATIONED OVERSEAS, WHOLLY DEPENDENT UPON SUCH PERSONNEL FOR THEIR LIVELIHOOD.

DIRECT FLIGHT - A FLIGHT WHICH ALLOWS INTERMEDIATE STOPS BETWEEN ORIGIN AND DESTINATION AND MAY OR MAY NOT INVOLVE A CHANGE OF AIRCRAFT AS NOTED IN FLIGHT DISPLAY.

DOT HAZARDOUS MATERIALS REGULATIONS - THE HAZARDOUS MATERIALS REGULATIONS ISSUED BY THE MATERIALS TRANSPORTATION BUREAU OF THE DEPARTMENT OF TRANSPORTATION IN TITLE 49 OF THE CODE OF FEDERAL REGULATIONS, PARTS 171 THROUGH 177 (49 CFR 171-177).

EUROPE - THAT AREA COMPRISED OF ALBANIA/ALGERIA/ANDORRA/ARMENIA/AUSTRIA/AZERBAIJAN/BELARUS/BELGIUM/ BOSNIA AND HERZEGOVINA/BULGARIA/CROATIA/CZECH REPUBLIC/DENMARK/ESTONIA/FAROE ISLANDS/FINLAND/France/ GEORGIA/GERMANY/GIBRALTAR/GREECE/HUNGARY/ICELAND/IRELAND/ ITALY/LATVIA/LICHTENSTEIN/LITHUANIA/ LUXEMBOURG/MACEDONIA/MALTA/REPUBLIC OF MOLDOVA/MONACO/ MOROCCO/THE NETHERLANDS/NORWAY/POLAND/ PORTUGAL (INCLUDING AZORES AND MADEIRA/ ROMANIA/RUSSIAN FEDERATION (WEST OF THE URAL MOUNTAINS)/ SAN MARINO/ SLOVAKIA/SLOVENIA/ SPAIN (INCLUDING BALEARIC AND CANARY ISLANDS)/ SWEDEN/SWITZERLAND/TUNISIA/TURKEY (IN EUROPE AND ASIA)/ UKRAINE/UNITED KINGDOM/YUGOSLAVIA.

EXTRATERRITORIAL TRIP -

- A) ANY TRIP WHICH INCLUDES TRANSPORTATION (1) VIA ONE OR MORE CARRIERS WITHIN THE AREA CONSISTING OF THE CONTINENTAL U.S. AND CANADA, AND (2) VIA COMMERCIAL AIR (NOT INCLUDING CHARTER SERVICES) OR MILITARY AIR SERVICES TO OR FROM ANY POINT OUTSIDE SUCH AREA.
- B) A TRIP VIA NW BETWEEN HAWAII AND ALASKA/CONTINENTAL U.S., OR A TRIP VIA NW BETWEEN ALASKA AND HAWAII/CONTINENTAL U.S.

FIRST CLASS - MEANS THE SERVICE ON FLIGHTS LISTED IN CARRIER'S OFFICIAL GENERAL SCHEDULES AS FIRST.

FLIGHT COUPON - A PORTION OF THE PASSENGER'S TICKET THAT INDICATES PARTICULAR PLACES BETWEEN WHICH THE COUPON IS GOOD FOR CARRIAGE.

NOTE: IN ADDITION THE USE OF THE ONLINE TRANSFER MANIFEST (OS141) ALSO REPRESENTS A FLIGHT COUPON.

FULL ADULT FARE - THE ONE WAY DESIGNATED BY FARE CLASS AND CODE "Y" WHETHER SPECIFICALLY PUBLISHED OR DERIVED BY CONSTRUCTION. IF APPLICABLE TO JOINT TRANSPORTATION, FULL ADULT FARE MEANS A ONE WAY COACH "Y" OR STANDARD CLASS "S" FARE.

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GATEWAY - THE PASSENGER'S FIRST POINT OF ARRIVAL OR LAST POINT OF DEPARTURE IN AREAS 1, 2 OR 3.

GOVERNMENT TRANSPORT REQUEST - (GTR) IS A FORM USED FOR TICKET PAYMENT AND TRAVEL AUTHORIZATION FOR PASSENGERS TRAVELING ON OFFICIAL BUSINESS FOR THE FEDERAL GOVERNMENT BY THE U.S.

GROUP ORGANIZER - ANY PERSON ENGAGED IN ORGANIZING GROUPS AND/OR RESPONSIBLE FOR THE TRAVEL ARRANGEMENTS OF THE GROUP UNDER THE TERMS AND CONDITIONS OF THE APPLICABLE RULE IN THIS TARIFF, EXCEPT THAT AN AIR CARRIER SHALL NOT ACT AS A GROUP ORGANIZER.

GTR - SEE GOVERNMENT TRANSPORT REQUEST.

IATA - SEE INTERNATIONAL AIR TRANSPORT ASSOCIATION.

IMMEDIATE FAMILY - SPOUSE, CHILDREN, STEP-CHILDREN, SONS-IN-LAW, DAUGHTERS-IN-LAW, GRANDCHILDREN, BROTHERS, SISTERS, BROTHERS-IN-LAW, SISTERS-IN-LAW, STEP-BROTHERS, STEP-SISTERS, PARENTS, FATHERS-IN-LAW, MOTHERS-IN-LAW, STEP-PARENTS, AND GRANDPARENTS.

INCLUSIVE TOUR - AN OFFICIALLY PUBLISHED TOUR IN WHICH LAND ARRANGEMENTS ARE OFFERED AT A FLAT RATE. LAND ARRANGEMENTS INCLUDE HOTELS OR OTHER SLEEPING ACCOMMODATIONS, AIRPORT TRANSFERS AND AT LEAST ONE OTHER TOUR FEATURE SUCH AS CAR RENTALS, SIGHTSEEING, MOTOR COACH TRIPS OR OTHER TOURIST SERVICES. SUCH OFFICIAL INCLUSIVE TOURS MUST CONTAIN AN IT NUMBER - THE CODE DESIGNATED ON AN INCLUSIVE TOUR FOLDER THAT INDICATES THAT THE TOUR HAS BEEN APPROVED BY THE ATC/IATA.

INCLUSIVE TOUR FARES - ROUND, CIRCLE OR OPEN-JAW TRIP FARES OFFERED IN CONJUNCTION WITH THE PURPOSE OF A MINIMUM LAND PACKAGE WHICH MUST BE OFFICIALLY DESIGNATED AS AN INCLUSIVE TOUR BY THE ATC/IATA.

INDUCTEE - A PERSON TRAVELING BETWEEN THEIR HOME AND AN ARMED FORCES EXAMINING AND ENTRANCE STATION FOR ENLISTMENT/INDUCTION INTO THE U.S. DEPT. OF THE AIR FORCE/ARMY/NAVY/MARINE CORPS/COAST GUARD.

INTERCHANGE FLIGHT - A FLIGHT OPERATED OVER THE ROUTES OF TWO OR MORE CARRIERS WITHOUT CHANGE OF EQUIPMENT.

INTERLINING - UTILIZING THE SERVICES OF MORE THAN ONE CARRIER IN CONNECTION WITH A PARTICULAR FARE.

INTERNATIONAL AIR TRANSPORT ASSOCIATION - THE WORLD TRADE ASSOCIATION OF AIRLINES WHICH OPERATE INTERNATIONAL SERVICES.

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INTERNATIONAL TRANSPORTATION - ANY TRANSPORTATION OR OTHER SERVICES, FURNISHED BY ANY CARRIER, WHICH ARE INCLUDED WITHIN THE SCOPE OF THE TERM INTERNATIONAL TRANSPORTATION AS USED IN THE CONVENTION FOR THE UNIFICATION OF CERTAIN RULES RELATING TO INTERNATIONAL TRANSPORTATION BY AIR, SIGNED AT WARSAW, OCTOBER 12, 1929, OR SUCH CONVENTION AS AMENDED, WHICHEVER MAY BE APPLICABLE TO THE TRANSPORTATION HEREUNDER, AND TO WHICH THE SAID CONVENTION APPLIES. FOR THE PURPOSE OF DETERMINING THE APPLICABILITY OF THE TERM INTERNATIONAL TRANSPORTATION:

AGREED STOPPING PLACE - ALL STOPS BETWEEN THE ORIGINAL PLACE OF DEPARTURE AND THE PLACE OF FINAL DESTINATION SCHEDULED BY ANY CARRIER BY AIR WHICH PARTICIPATES IN THE TRANSPORTATION BETWEEN SUCH PLACES, AS SHOWN IN THE SCHEDULED OR TIME TABLES OF SUCH CARRIERS, SHALL CONSTITUTE AGREED STOPPING PLACES; BUT EACH PARTICIPATING CARRIER RESERVES THE RIGHT TO ALTER THE AGREED STOPPING PLACES IN THE CASE OF NECESSITY WITHOUT THEREBY DEPRIVING THE TRANSPORTATION OF ITS INTERNATIONAL CHARACTER, AND;

SINGLE OPERATION - TRANSPORTATION TO BE PERFORMED BY SEVERAL SUCCESSIVE CARRIERS BY AIR, ARRANGEMENTS FOR WHICH ARE MADE IN ADVANCE, IS REGARDED AS A SINGLE OPERATION, AND SHALL BE DEEMED TO BE ONE UNDIVIDED TRANSPORTATION WHETHER ONE OR MORE TICKETS OR OTHER DOCUMENTS ARE ISSUED TO COVER SUCH TRANSPORTATION, AND WHETHER OR NOT ALL SUCH TICKETS OR DOCUMENTS ARE ISSUED PRIOR TO THE COMMENCEMENT OF SUCH TRANSPORTATION; BUT THIS PROVISION SHALL NOT BE DEEMED TO CONTAIN AN EXCLUSIVE DEFINITION OF TRANSPORTATION WHICH IS REGARDED BY THE PARTIES AS A SINGLE OPERATION.

NOTE: RULES STATING ANY LIMITATION ON, OR CONDITION RELATING TO, THE LIABILITY OF CARRIERS FOR PERSONAL INJURY OR DEATH ARE NOT PERMITTED TO BE INCLUDED IN TARIFFS FILED PURSUANT TO THE LAWS OF THE UNITED STATES, EXCEPT TO THE EXTENT PROVIDED IN RULE 95 WITH RESPECT TO THIS TARIFF ISSUED BY AIRLINE TARIFF PUBLISHING COMPANY, AGENT. ANY SUCH LIMITATION OR CONDITIONS IN ANY RULE HEREIN EXCEPT TO THE EXTENT PROVIDED IN RULE 95 IS NOT PART OF THIS TARIFF ISSUED BY AIRLINE TARIFF PUBLISHING COMPANY, AGENT. NOTHING IN THIS TARIFF MODIFIES OR WAIVES ANY PROVISION OF THE SAID CONVENTION.

JET AIRCRAFT - MEANS THE FOLLOWING AIRCRAFT (AND ALL SERIES THEREOF): A319/A320/ARJ/CRJ/DC9/D10/ 727/747/757.

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MAXIMUM OUTSIDE LINEAR DIMENSIONS - THE SUM OF THE GREATEST OUTSIDE LENGTH, PLUS THE GREATEST OUTSIDE WIDTH, PLUS THE GREATEST OUTSIDE HEIGHT.

MCO - SEE MISCELLANEOUS CHARGES ORDER.

MILITARY AGENCIES - DEPARTMENTS OF THE ARMY, NAVY AND AIR FORCE; THE MARINE CORPS; THE COAST GUARD; THE RESPECTIVE ACADEMIES OF THE ARMY, NAVY, AIR FORCE, AND COAST GUARD; AND THE NATIONAL GUARD. THE RESERVE OFFICER TRAINING CORPS IS NOT INCLUDED.

MILITARY PASSENGER - MILITARY PERSONNEL OF THE U.S. MILITARY AGENCIES WHO ARE ON ACTIVE DUTY STATUS OR WHO HAVE BEEN DISCHARGED FROM ACTIVE MILITARY SERVICE WITHIN SEVEN DAYS OF THE DATE OF TRAVEL.

MILITARY RECRUIT PASSENGER - A MEMBER OF ONE OF THE U.S.

MILITARY AGENCIES TRAVELING FROM RECRUITING/INDUCTION STATION TO FIRST TRAINING INSTALLATION OR FROM FIRST TRAINING INSTALLATION TO FIRST DUTY ASSIGNMENT.

MISCELLANEOUS CHARGES ORDER - A DOCUMENT ISSUED BY A CARRIER OR ITS AGENTS REQUESTING ISSUE OF AN APPROPRIATE PASSENGER TICKET AND BAGGAGE CHECK, OR PROVISION OF SERVICES TO THE PERSON NAMED IN SUCH DOCUMENT.

NW - NORTHWEST AIRLINES, INC.

NW TICKET/STOCK

- A) PAPER TICKETS WHICH ARE IMPRINTED WITH THE CARRIER CODE (012) AS PART OF THE SERIAL NUMBER AND WHICH ARE ISSUED AND VALIDATED WITH A NW VALIDATOR BY AN AUTHORIZED NW EMPLOYEE, APPOINTED TRAVEL AGENCY, OR ANY OTHER PERSON AUTHORIZED TO ISSUE NW TICKETS.
- B) ELECTRONIC TICKETING. AN ELECTRONIC TICKET (E-TICKET) IS THE RECORD OF THE TICKET AGREEMENT MAINTAINED AND PROCESSED WITHIN THE CARRIER'S ELECTRONIC RESERVATION SYSTEM. A WRITTEN RECEIPT IS PROVIDED TO THE PURCHASER OF THE TICKET WHICH CONTAINS A REFERENCE FOR RETRIEVING THE RECORD WITHIN THE CARRIER'S RESERVATION SYSTEM AND SUMMARY OF THE TICKET INFORMATION.
REGARDLESS OF MARKET, CARRIER, FORM OF PAYMENT, AND CUSTOMER TYPE, NORTHWEST WILL ASSESS A SERVICE CHARGE FOR THE ISSUANCE OF PAPER TICKETS IN MARKETS WHERE NW/KL OFFER ELECTRONIC TICKETS OR WHEN THE PAPER TICKET IS ISSUED WITH NO NW/KL SPACE. A SERVICE CHARGE WILL APPLY AS SPECIFIED IN RULE 100 IN THIS TARIFF.
- C) 012 TICKET DESIGNATOR - REFERS TO PAPER TICKETS ISSUED ON NORTHWEST PROPRIETARY 012 TICKET STOCK OR E-TICKETS ISSUED BY NORTHWEST OR ON ITS BEHALF, AS DESCRIBED ABOVE.

NONREFUNDABLE - IN THE CONTEXT OF A TICKET OR FARE SOLD ON NW TICKET STOCK, OR WITH A 012 TICKET DESIGNATOR, NONREFUNDABLE MEANS THAT ONCE THE PASSENGER PURCHASES

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SUCH A TICKET OR FARE, THE PASSENGER IS NOT ENTITLED TO RECEIVE FROM NORTHWEST ANY RETURN OF THE AMOUNT PAID FOR

NONREFUNDABLE (CONT)

SUCH TICKET OR FARE. NONREFUNDABLE INCLUDES, BUT IS NOT LIMITED TO, THOSE TICKETS OR FARES SUBJECT TO THE 100% CANCELLATION FEE DESCRIBED IN RULE 105.

NONSTOP FLIGHT - ONE FLIGHT WITH NO INTERMEDIATE STOP OR CHANGE OF PLANES BETWEEN ORIGIN AND DESTINATION.

NORTH AMERICA - THAT AREA COMPRISED OF THE CARIBBEAN AREAS, CANADA, MEXICO AND THE UNITED STATES, EXCLUDING THE CANAL ZONE.

NORTHWEST - NORTHWEST AIRLINES, INC.

OPEN-JAW TRIP - ANY TRIP WHICH IS ESSENTIALLY OF A ROUND TRIP/CIRCLE TRIP NATURE, EXCEPT THAT THE OUTWARD POINT OF DEPARTURE AND THE INWARD POINT OF ARRIVAL/THE OUTWARD POINT OF ARRIVAL, AND THE INWARD POINT OF DEPARTURE ARE NOT THE SAME. IN A DOUBLE OPEN-JAW TRIP, BOTH OUTWARD AND INWARD POINTS OF ARRIVAL AND DEPARTURE ARE NOT THE SAME.

EXAMPLE OF OPEN-JAW TRIP

POINT 1 TO POINT 2 TO POINT 3

OUTWARD DESTINATION - OUTWARD DESTINATION MEANS THE POINT OF STOPOVER ON THE PASSENGER'S ITINERARY TO WHICH THE FURTHEST MILEAGE FROM THE POINT OF ORIGIN APPLIES. WHEN THE MILEAGE BETWEEN THE POINT OF ORIGIN AND THE FIRST AND SECOND POINTS OF STOPOVER ARE EQUAL, THE OUTWARD DESTINATION SHALL BE THE LAST POINT OF STOPOVER.

PORTION - THE SPACE BETWEEN 2 CONSECUTIVE SCHEDULED STOPS ON ANY GIVEN FLIGHT; ALSO REFERRED TO AS A LEG.

PRE-ENLISTEE/PRE-INDUCTEE - A PERSON TRAVELING BETWEEN THEIR HOME AND AN ARMED FORCES EXAMINING AND ENTRANCE STATION/RECRUITING MAIN STATION AT THE DIRECTION OF A RECRUITING STATION/SELECTIVE SERVICE LOCAL BOARD.

PREPAID TICKET ADVICE - THE NOTIFICATION BETWEEN OFFICES OF A CARRIER OR BETWEEN CARRIERS THAT A PERSON IN ONE LOCATION HAS PURCHASED AND REQUESTED ISSUANCE OF PREPAID TRANSPORTATION TO ANOTHER PERSON IN ANOTHER LOCATION.

PROPELLER AIRCRAFT - MEANS THE FOLLOWING AIRCRAFT (AND ALL SERIES THEREOF): SAAB 340.

PTA - SEE PREPAID TICKET ADVICE.

REBOOKING - MEANS A CHANGE IN DATE/TIME OF RESERVATION OR OTHER CHANGE NOT REQUIRING TICKET REISSUANCE.

REISSUE - MEANS ANY CHANGE TO A VALIDATED TICKET REQUIRING A REPLACEMENT TICKET BE ISSUED, INCLUDING BUT NOT LIMITED TO THE FOLLOWING:

UPGRADE/DOWNGRADE/ADDITIONAL COUPONS/INCREASE IN FARE.

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REROUTE - TO ISSUE A NEW TICKET COVERING TRANSPORTATION TO THE SAME DESTINATION AS, BUT VIA A DIFFERENT ROUTING THAN, THAT DESIGNATED ON THE TICKET, OR PORTION THEREOF/THEN HELD BY THE PASSENGER/OR TO HONOR THE TICKET OR PORTION THEREOF, THEN HELD BY THE PASSENGER FOR TRANSPORTATION TO THE SAME DESTINATION AS, BUT VIA A DIFFERENT ROUTING THAN, THAT DESIGNATED THEREON.

RESPONSIBLE ADULT - ANY PARENT, LEGAL GUARDIAN, OR ADULT AUTHORIZED FOR THE CARE AND WELL BEING OF A CHILD PASSENGER.

REVALIDATION - MEANS ANY CHANGE IN RESERVATIONS OF FLIGHT WHICH CAN BE MADE ON A TICKET WITH A REVALIDATION STICKER/STAMP EVIDENCING THAT IT HAS BEEN OFFICIALLY ALTERED.

ROUND TRIP - ANY TRIP, THE ULTIMATE DESTINATION OF WHICH IS THE POINT OF ORIGIN, AND WHICH IS MADE VIA THE SAME ROUTING IN BOTH DIRECTIONS.

EXAMPLES OF ROUND TRIPS

EXAMPLE OF LOCAL ROUND TRIP

POINT 1 TO POINT 2 ON AIRLINE A
POINT 2 TO POINT 1 ON AIRLINE A

EXAMPLE OF JOINT ROUND TRIP

POINT 1 TO POINT 2 ON AIRLINE A
POINT 2 TO POINT 3 ON AIRLINE B
POINT 3 TO POINT 2 ON AIRLINE B
POINT 2 TO POINT 1 ON AIRLINE A

ROUTING - THE CARRIER(S) AND/OR THE CITIES AND/OR CLASS OF SERVICE AND/OR AIRCRAFT (JET OR PROPELLER) VIA WHICH TRANSPORTATION IS PROVIDED BETWEEN TWO POINTS.

SECTOR - THE PORTION OF TRAVEL BETWEEN TWO FARE BREAK POINTS AS DETERMINED IN THE FARE CONSTRUCTION. SECTORS ARE MADE UP OF ONE OR MORE SEGMENTS OF LEGS.

SEGMENT - THAT PART OF A JOURNEY FROM A PASSENGER'S BOARDING POINT TO A DEPLANING POINT. EACH FLIGHT COUPON REPRESENTS A SEGMENT OF A TRIP.

NOTE: IN ADDITION TO USE OF AN ONLINE TRANSFER MANIFEST (OS141) ALSO REPRESENTS A FLIGHT COUPON.

SOUTHWEST PACIFIC - THAT AREA COMPRISED OF AMERICAN SAMOA/AUSTRALIA/COOK ISLANDS/FIJI ISLANDS/FRENCH POLYNESIA/KIRIBATI/NAURU/NEW CALEDONIA/NEW ZEALAND/NIUE/NORFOLK ISLAND/PAPUA NEW GUINEA/PITCAIRN ISLAND/SAMOAN ISLANDS/SOLOMON ISLANDS/TONGA/TUVALU/VANUATU/WALLIS AND FUTUNA ISLANDS.

STANDBY PASSENGERS - PASSENGERS WHO WILL BE ENPLANED ON A FLIGHT SUBJECT TO AVAILABILITY OF SPACE AT DEPARTURE TIME AND ONLY AFTER ALL PASSENGERS HAVING RESERVATIONS FOR SUCH FLIGHT, AND ALL PASSENGERS WITHOUT RESERVATIONS, BUT PAYING FARES OTHER THAN ADULT STANDBY FARES, HAVE BEEN ENPLANED ON SUCH FLIGHT.

STOPOVER - A DELIBERATE INTERRUPTION OF A JOURNEY BY THE

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PASSENGER, AGREED TO IN ADVANCE BY THE CARRIER, AT A POINT BETWEEN THE PLACE OF DEPARTURE AND THE PLACE OF DESTINATION. UNLESS OTHERWISE NOTED, A STOPOVER WILL OCCUR WHEN A PASSENGER ARRIVES AT A POINT VIA AN NW SCHEDULED FLIGHT AND FAILS TO DEPART FROM SUCH POINT ON:

- A) THE FIRST NW FLIGHT ON WHICH SPACE IS AVAILABLE, OR;
- B) THE NW FLIGHT THAT WILL PROVIDE FOR THE PASSENGER'S EARLIER ARRIVAL AT DESTINATION OR NEXT STOPOVER POINT, VIA THE CLASS OF SERVICE (I.E. FIRST CLASS/COACH CLASS COMPARTMENT) SHOWN ON THE PASSENGER'S TICKET.

TOUR CONDUCTOR - A PERSON AT LEAST 18 YEARS OF AGE, WHO IS IN CHARGE OF AND GUIDES A GROUP FOR THE DURATION OF A TOUR.
TRANSIT POINT - ANY STOP AT AN INTERMEDIATE POINT ON THE ROUTE TO BE TRAVELED (WHETHER OR NOT A CHANGE OF PLANES IS MADE) WHICH DOES NOT FALL WITHIN THE DEFINITION OF A STOPOVER.

U.S.A. - THE AREA COMPRISED OF THE FIFTY STATES, THE DISTRICT OF COLUMBIA, PUERTO RICO, AND THE U.S. VIRGIN ISLANDS.

U.S. TERRITORIES - MEANS THE OVERSEAS TERRITORIES OF THE UNITED STATES OF AMERICA INCLUDING BUT NOT LIMITED TO AMERICAN SAMOA/BAKER ISLAND/GUAM/HOWLAND ISLAND/JARVIS ISLAND/JOHNSON ATOLL/KINGMAN REEF/MIDWAY ISLAND/NORTHERN MARIANA ISLAND/SAIPAN/SWAINS ISLANDS/PACIFIC TRUST TERRITORIES/PALMYRA ISLANDS AND WAKE ISLAND.

UNITED STATES DEPARTMENT OF DEFENSE - THE U. S. DEPARTMENTS OF THE ARMY, NAVY AND AIR FORCE, AND THE U.S. MARINE CORPS.
U.S. ARMED FORCES/U.S. MILITARY AGENCIES - THE DEPARTMENT OF THE ARMY, NAVY, AIR FORCE, MARINE CORPS AND COAST GUARD OF THE UNITED STATES OF AMERICA; THE RESPECTIVE ACADEMIES OF THE ARMY, NAVY, AIR FORCE AND COAST GUARD AND DOES NOT INCLUDE THE NATIONAL GUARD BUREAU OR THE RESERVE OFFICER TRAINING CORPS OR MEMBERS OF THE RESERVES NOT HOLDING A VALID DUTY ARMED FORCES OF THE UNITED STATES GREEN IDENTIFICATION CARD.

U.S. MILITARY PERSONNEL - UNLESS OTHERWISE INDICATED, REFERS ONLY TO ACTIVE DUTY MILITARY PERSONNEL AND MEANS:

- A) MILITARY PERSONNEL OF THE UNITED STATES MILITARY AGENCIES HOLDING A VALID ACTIVE DUTY ARMED FORCES OF THE UNITED STATES GREEN IDENTIFICATION CARD ON ACTIVE DUTY STATUS AND TRAVELING ON AUTHORIZED FURLOUGH, LEAVE OR PASS.
- B) MILITARY PERSONNEL DOES NOT INCLUDE PERSONNEL ON TEMPORARY DUTY ORDERS TRAVELING TO OR FROM THEIR TEMPORARY DUTY STATION.
- C) PERSONNEL WHO HAVE BEEN DISCHARGED FROM ACTIVE MILITARY SERVICE IN ANY ONE OF THE UNITED STATES MILITARY AGENCIES, AND WHOSE TRAVEL IS COMPLETED WITHIN 7 DAYS AFTER THE DATE OF DISCHARGE.

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_ DEFINITIONS (CONT)

VALIDATION - MEANS THE AUTHORIZED STAMPING OR WRITING UPON THE PASSENGER TICKET EVIDENCING THAT IT HAS BEEN OFFICIALLY ISSUED BY THE CARRIER OR ITS AUTHORIZING AGENT.

WAITLIST - A LIST, ESTABLISHED BY AN AIRLINE, OF PASSENGERS WHO ARE EITHER SEEKING SPACE ON A FLIGHT THAT IS SOLD OUT, OR TRAVELING ON A STANDBY BASIS/STANDBY FARE THAT DOES NOT PERMIT BOARDING A PARTICULAR FLIGHT UNTIL ALL PASSENGERS WITH CONFIRMED RESERVATIONS HAVE BEEN BOARDED.

WESTERN HEMISPHERE - THE AREA COMPRISING AREA 1.

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- ADMINISTRATIVE FORMALITIES - PASSPORTS, VISAS AND
TOURIST CARDS

COMPLIANCE W/ REGULATIONS - 71

- - A) COMPLIANCE WITH REGULATIONS
NOTE: SECURITY REGULATIONS MAY REQUIRE CARRIER TO
PROVIDE GOVERNMENT AGENCIES ACCESS TO DATA DISCLOSED
BY THE PASSENGER.
THE PASSENGER SHALL COMPLY WITH ALL LAWS, REGULATIONS,
ORDERS, DEMANDS, ORAL OR WRITTEN DIRECTIVES, OR TRAVEL
REQUIREMENTS OF COUNTRIES TO BE FLOWN FROM, INTO, OR
OVER, AND WITH ALL RULES, REGULATIONS, AND INSTRUCTIONS
(ORAL OR WRITTEN) OF THE CARRIER. CARRIER SHALL NOT BE
LIABLE FOR ANY AID OR INFORMATION GIVEN BY ANY AGENT OR
EMPLOYEE OF THE CARRIER TO ANY PASSENGER IN CONNECTION
WITH OBTAINING NECESSARY DOCUMENTS OR COMPLYING WITH
SUCH LAWS, REGULATIONS, ORDERS, DEMANDS, REQUIREMENTS,
OR INSTRUCTIONS, WHETHER GIVEN ORALLY, IN WRITING, OR
OTHERWISE, OR FOR THE CONSEQUENCES TO ANY PASSENGER
RESULTING FROM THEIR FAILURE TO OBTAIN SUCH DOCUMENTS
OR TO COMPLY WITH SUCH LAWS, REGULATIONS, ORDERS,
DEMANDS, REQUIREMENTS, OR INSTRUCTIONS.

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PASSPORTS AND VISAS - 72

B) PASSPORTS AND VISAS

- 1) EACH PASSENGER DESIRING TRANSPORTATION ACROSS ANY INTERNATIONAL BOUNDARY WILL BE RESPONSIBLE FOR OBTAINING ALL NECESSARY TRAVEL DOCUMENTS AND FOR COMPLYING WITH ALL GOVERNMENT TRAVEL REQUIREMENTS. THE PASSENGER MUST PRESENT ALL EXIT, ENTRY AND OTHER DOCUMENTS REQUIRED BY ANY LAWS, AND SHALL INDEMNIFY THE CARRIER FOR ANY LOSS, DAMAGE, OR EXPENSE SUFFERED OR INCURRED BY SUCH CARRIER BY REASON OF SUCH PASSENGER'S FAILURE TO DO SO. CARRIER IS NOT LIABLE TO THE PASSENGER FOR LOSS OR EXPENSE DUE TO THE PASSENGER'S FAILURE TO COMPLY WITH THIS PROVISION. CARRIER RESERVES, IN ITS SOLE DISCRETION, THE RIGHT TO REFUSE CARRIAGE TO ANY PASSENGER WHO HAS NOT, IN THE JUDGEMENT OF CARRIER, COMPLIED WITH APPLICABLE LAWS, REGULATIONS, ORDERS, ORAL OR WRITTEN DIRECTIVES, DEMANDS, OR REQUIREMENTS, OR WHOSE DOCUMENTS ARE NOT COMPLETED. CARRIER, IN ITS SOLE DISCRETION, SHALL BE ENTITLED TO MAKE THE FINAL DETERMINATION OF WHETHER PASSENGER HAS COMPLIED WITH THE REQUIREMENTS OF THIS PARAGRAPH B)1). CARRIER ALSO RESERVES THE RIGHT TO HOLD, PHOTOCOPY, OR OTHERWISE IMAGE REPRODUCE A TRAVEL DOCUMENT PRESENTED BY ANY PASSENGER AND ACCEPTED BY THE CARRIER AS A CONDITION OF BOARDING. NO CARRIER SHALL BE LIABLE FOR ANY AID OR INFORMATION GIVEN BY ANY AGENT OR EMPLOYEE OF SUCH CARRIER TO ANY PASSENGER IN CONNECTION WITH OBTAINING SUCH DOCUMENTS OR COMPLYING WITH SUCH LAWS, WHETHER GIVEN ORALLY, OR IN WRITING, OR OTHERWISE.
- 2) SUBJECT TO APPLICABLE LAWS AND REGULATIONS, THE PASSENGER AGREES TO PAY THE APPLICABLE FARE WHENEVER CARRIER, ON GOVERNMENT ORDER, IS REQUIRED TO RETURN A PASSENGER TO HIS OR HER POINT OF ORIGIN OR ELSEWHERE DUE TO THE PASSENGER'S INADMISSIBILITY INTO OR DEPORTATION FROM A COUNTRY, WHETHER OF TRANSIT OR OF DESTINATION. THE FARE APPLICABLE WILL BE THE FARE THAT WOULD HAVE BEEN APPLICABLE HAD THE ORIGINAL TICKET DESIGNATED THE REVISED DESTINATION ON THE NEW TICKET. ANY DIFFERENCE BETWEEN THE FARE SO APPLICABLE AND THE FARE PAID BY THE PASSENGER WILL BE COLLECTED FROM OR REFUNDED TO THE PASSENGER AS THE CASE MAY BE. CARRIER MAY APPLY TO THE PAYMENT OF SUCH FARES ANY FUNDS PAID BY THE PASSENGER TO PASSENGER IN THE POSSESSION OF CARRIER. THE FARE

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PASSPORTS AND VISAS - 72 (CONT)

CARRIER FOR UNUSED CARRIAGE, OR ANY FUNDS OF THE COLLECTED FOR CARRIAGE TO THE POINT OF REFUSAL OR DEPORTATION WILL NOT BE REFUNDED BY THE CARRIER, UNLESS THE LAW OF SUCH COUNTRY REQUIRES THAT SUCH FARE BE REFUNDED.

CUSTOMS INSPECTIONS - 73

- C) GOVERNMENT OR OTHER INSPECTIONS
A PASSENGER AND THEIR BAGGAGE, IS SUBJECT TO SEARCH BY CARRIER, CUSTOMS OR OTHER GOVERNMENT OFFICIALS WHENEVER ENTERING OR LEAVING A COUNTRY, OR BY AGENTS OF NW OR THE AIPIORT AND TRAFFIC SECURITY ADMINISTRAION (TSA) OR CONTRACTED FOR ON BEHALF OF TSA BY NW, OR OF NW FOR SUCH PURPOSES WHENEVER BOARDING A FLIGHT IN GENERAL. IF REQUIRED, THE PASSENGER MUST ATTEND INSPECTION OF THEIR BAGGAGE; CHECKED OR UNCHECKED, BY CUSTOMS OR OTHER GOVERNMENT OFFICIALS. CARRIER ACCEPTS NO RESPONSIBILITY TOWARD THE PASSENGER IF THE LATTER FAILS TO OBSERVE THIS CONDITION.
IF CUSTOMS OR OTHER APPROPRIATE GOVERNMENT ENTITY IMPOSES A FINE OR OTHER FINANCIAL PENALTY ON CARRIER BECAUSE OF PASSENGER'S FAILURE TO COMPLY WITH LAWFUL DIRECTIVES, AS REQUIRED BY THIS PARAGRAPH, PASSENGER SHALL BE LIABLE TO INDEMNIFY CARRIER THEREFOR. NW SHALL NOT BE LIABLE IF AN EXTENDED SEARCH OR SEARCHES RESULTS IN A PASSENGER ARRIVING AT THE DESIGNATED BOARDING GATE LATER THAN THE CHECK-IN TIMES LISTED IN RULE 135(C). CARRIER SHALL NOT BE LIABLE TO THE PASSENGER FOR ANY AID, ASSISTANCE, DATA, OR OTHER INFORMATION PROVIDED TO CUSTOMS OR OTHER GOVERNMENT AGENCIES INVOLVED IN BORDER CONTROLS OF ANY COUNTRY PERTAINING TO PASSENGER OR PASSENGER'S TRAVEL.

GOVERNMENT REGULATIONS - 74

- D) GOVERNMENT REGULATIONS
NO LIABILITY SHALL ATTACH TO CARRIER IN CARRIER'S APPLICATION AND ENFORCEMENT OF APPLICABLE LAW, GOVERNMENT REGULATION, DEMAND, ORDER OR REQUIREMENT, INCLUDING CARRIER'S REFUSAL TO CARRY A PASSENGER IN COMPLIANCE THEREWITH.

TITLE/APPLICATION - 70

— CAPACITY LIMITATIONS

A) NW MAY LIMIT THE NUMBER OF PASSENGERS CARRIED ON ANY ONE FLIGHT AT FARES GOVERNED BY RULES OR FARES MAKING REFERENCE HERETO, AND SUCH FARES WILL NOT NECESSARILY BE AVAILABLE ON ALL FLIGHTS. THE NUMBER OF SEATS WHICH NW SHALL MAKE AVAILABLE ON A GIVEN FLIGHT WILL BE DETERMINED BY NW'S BEST JUDGMENT AS TO THE ANTICIPATED TOTAL PASSENGER LOAD ON EACH FLIGHT.

B) A RESERVATION FOR SPACE ON A GIVEN FLIGHT IS VALID ONLY WHEN THE AVAILABILITY AND ALLOCATION OF SUCH SPACE IS CONFIRMED AT SUCH FARES BY A RESERVATION AGENT OF THE CARRIER.

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— A) DEFINITIONS

PASSENGERS SHALL BE CONSIDERED DISABLED WHEN THEIR PHYSICAL, MEDICAL OR MENTAL CONDITION REQUIRES INDIVIDUAL ATTENTION ON ENPLANING/DEPLANING, DURING FLIGHT, IN AN EMERGENCY EVACUATION OR DURING GROUND HANDLING WHICH IS NORMALLY NOT EXTENDED TO OTHER PASSENGERS.

- 1) AMBULATORY - A PERSON WHO IS ABLE TO MOVE ABOUT WITHIN THE AIRCRAFT UNASSISTED.
- 2) NON-AMBULATORY - A PERSON WHO IS NOT ABLE TO MOVE WITHIN THE AIRCRAFT UNASSISTED.
- 3) SELF-RELIANT - A PERSON WHO IS INDEPENDENT, SELF-SUFFICIENT AND CAPABLE OF TAKING CARE OF ALL PHYSICAL OR UNUSUAL ON-BOARD NEEDS BEYOND THAT AFFORDED TO THE GENERAL PUBLIC, EXCEPT SUCH ASSISTANCE IN BOARDING AND/OR DEPLANING AS MAY BE REQUIRED.
- 4) NON-SELF-RELIANT - A PERSON WHO IS INCAPABLE OF SELF-CARE DURING A FLIGHT.
- 5) ASSISTANT (PERSONAL ATTENDANT) - AN ABLE-BODIED PERSON PHYSICALLY CAPABLE OF ASSISTING A DISABLED PASSENGER TO AN EXIT IN THE EVENT OF AN EMERGENCY, AND WHO WILL ATTEND TO THE PERSONAL NEEDS OF THAT PASSENGER DURING FLIGHT, WHERE SUCH IS REQUIRED.

B) PASSENGERS WITH DISABILITIES
ALTHOUGH NOT REQUIRED AS A CONDITION OF TRAVEL, IT SHALL BE THE RESPONSIBILITY OF A DISABLED PASSENGER TO GIVE NOTICE OF THEIR CONDITION TO NORTHWEST PERSONNEL AS EARLY AS PRACTICABLE (INCLUDING AT THE TIME OF

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_ B) PASSENGERS WITH DISABILITIES (CONT)

MAKING RESERVATIONS) TO ENSURE THAT ANY SPECIFIC REQUIREMENTS OF PASSENGER MAY BE ACCOMMODATED BY NORTHWEST. NORTHWEST WORKS CLOSELY WITH AUTHORITIES AT ALL AIRPORTS SERVED TO ENSURE INCREASED ACCESSIBILITY FOR PEOPLE WITH DISABILITIES.

- 1) ELECTRIC CARTS AND/OR WHEELCHAIRS ARE AVAILABLE AT ALL AIRPORT LOCATIONS FOR INDIVIDUALS WHO REQUIRE THIS EQUIPMENT.
- 2) NORTHWEST CUSTOMER SERVICE PERSONNEL CAN ASSIST PEOPLE WITH DISABILITIES IN BOARDING AND DEPARTING AN AIRCRAFT WITH BOARDING CHAIRS UNIQUELY DESIGNED FOR NARROW AIRCRAFT AISLES.
- 3) ONBOARD WHEELCHAIRS ARE AVAILABLE ON EVERY NORTHWEST AIRCRAFT FOR THOSE INDIVIDUALS REQUIRING THEIR USE DURING FLIGHT.
- 4) MOST NORTHWEST 747'S AND DC10'S HAVE BEEN RETROFITTED WITH A WHEELCHAIR ACCESSIBLE LAVATORY.
- 5) ALL NEW AIRCRAFT DELIVERED TO NW INCLUDE HANDICAP ACCESSIBLE FEATURES.

C) ACCEPTANCE OF DISABLED PASSENGERS

- 1) AS PROVIDED BY NW, NW WILL ACCEPT A PASSENGER'S DETERMINATION OF THEIR SELF-RELIANCE WITH RESPECT TO AIR TRANSPORTATION.
- 2) NW RESERVES THE RIGHT TO REQUIRE A MEDICAL CLEARANCE FROM THE COMPANY MEDICAL AUTHORITIES IF TRAVEL INVOLVES ANY UNUSUAL RISK OR HAZARD TO THE PASSENGER (INCLUDING IN CASES OF PREGNANT PASSENGERS, UNBORN CHILDREN) OR TO OTHER PERSONS.
- 3) ALL INDIVIDUALS WITH DISABILITIES ARE ACCEPTED FOR TRANSPORTATION ON NORTHWEST REGARDLESS OF DISABILITY OR DEGREE OF DISABILITY WITHOUT AN ATTENDANT EXCEPT AS FOLLOWS:
 - A) AN ATTENDANT FOR A QUALIFIED INDIVIDUAL WITH A DISABILITY IS REQUIRED ONLY FOR A PERSON TRAVELING ON A STRETCHER OR IN AN INCUBATOR. WITH THE EXCEPTION OF A STRETCHER CUSTOMER, THE ATTENDANT FOR SUCH A PERSON MUST BE CAPABLE OF TENDING TO THE CUSTOMER'S IN-FLIGHT MEDICAL NEEDS AND WILL BE REQUIRED TO PURCHASE A TICKET FOR TRAVEL.
 - B) NW CAN REFUSE TO TRANSPORT, OR WILL REMOVE AT ANY POINT, ANY PASSENGER WHOSE MENTAL OR PHYSICAL CONDITION IS SUCH AS TO RENDER THEM

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C) ACCEPTANCE OF DISABLED PASSENGERS (CONT)

INCAPABLE OF CARING FOR THEMSELVES WITHOUT ASSISTANCE, UNLESS THEY ARE ACCOMPANIED BY AN ATTENDANT WHO WILL BE RESPONSIBLE FOR CARING FOR THEM EN ROUTE, AND, WITH THE CARE OF SUCH ATTENDANT, THEY WILL NOT REQUIRE UNREASONABLE ATTENTION OR ASSISTANCE FROM EMPLOYEES OF THE CARRIER.

- C) DISABLED PASSENGERS WILL NOT BE PERMITTED TO OCCUPY SEATS IN THE UPPER DECK OF 747 EQUIPMENT OR IN ANY SEATS DESIGNATED AS EMERGENCY EXIT ROWS, OVER-WING EMERGENCY EXIT ROWS OR WHERE THE CENTRAL STAIR MAY HAVE TO BE USED AS AN EMERGENCY EXIT. ESCORTS TRAVELING WITH DISABLED PASSENGERS MUST BE SEATED IMMEDIATELY ADJACENT TO THE PASSENGER THEY ARE ESCORTING.
- D) NW CAN REFUSE TO ACCEPT A PASSENGER WHO IS UNABLE TO SIT IN A SEAT WITH A BELT FASTENED.

- 4) NORTHWEST WILL NOT REQUIRE A QUALIFIED INDIVIDUAL WITH A DISABILITY TO PROVIDE ADVANCE NOTICE OF THEIR INTENTION TO TRAVEL OR OF THEIR DISABILITY AS A CONDITION FOR TRAVEL OR RECEIVING SERVICES OR ACCOMMODATIONS EXCEPT AS IN (6).
- 5) FORTY-EIGHT HOURS ADVANCE NOTICE AND ONE HOUR ADVANCE CHECK-IN IS REQUIRED OF A QUALIFIED INDIVIDUAL WITH A DISABILITY WHO REQUESTS THE FOLLOWING SERVICES OR ACCOMMODATIONS:
 - A) MEDICAL OXYGEN FOR USE ON THE AIRCRAFT;
 - B) CARRIAGE OF AN INCUBATOR;
 - C) HOOK UP FOR A RESPIRATOR TO THE AIRCRAFT ELECTRICAL POWER SUPPLY WHERE AVAILABLE;
 - D) ACCOMMODATION FOR A CUSTOMER WHO MUST TRAVEL ON A STRETCHER;
 - E) PROVISION BY NORTHWEST OF HAZARDOUS MATERIALS;
 - F) PACKAGING FOR A BATTERY FOR A WHEELCHAIR OR OTHER ASSISTING DEVICE;
 - G) ACCOMMODATION FOR A GROUP OF TEN OR MORE QUALIFIED INDIVIDUALS WITH DISABILITIES WHO MAKE RESERVATIONS AND TRAVEL AS A GROUP;
 - H) PROVISION OF AN ONBOARD WHEELCHAIR ON AN AIRCRAFT THAT DOES NOT HAVE AN ACCESSIBLE LAVATORY.
- 6) WHEN A CUSTOMER DOES NOT MEET ADVANCE NOTICE OR CHECK-IN REQUIREMENTS, NORTHWEST SHALL NONETHELESS PROVIDE THE SERVICE, EQUIPMENT OR ACCOMMODATION IF

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IT CAN DO SO BY MAKING A REASONABLE EFFORT WITHOUT DELAYING THE FLIGHT.

- D) FULL DETAILS CAN BE FOUND IN NORTHWEST'S "AIR TRAVEL FOR PEOPLE WITH DISABILITIES" BROCHURE, AVAILABLE AT TRAVEL AGENCIES AND THROUGH NORTHWEST RESERVATIONS AT 800-225-2525. THIS IS AVAILABLE IN PRINT, AUDIO AND BRAILLE VERSIONS.

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— REFUSAL TO TRANSPORT

NW WILL REFUSE TO TRANSPORT OR WILL REMOVE AT ANY POINT, ANY PASSENGER:

GOVERNMENT REQUEST - 71

- A) GOVERNMENT REQUEST OR REGULATIONS - WHENEVER SUCH ACTION IS NECESSARY TO COMPLY WITH ANY GOVERNMENT REGULATION, OR TO COMPLY WITH ANY GOVERNMENTAL REQUEST FOR EMERGENCY TRANSPORTATION IN CONNECTION WITH THE NATIONAL DEFENSE, OR WHENEVER SUCH ACTION IS NECESSARY OR ADVISABLE BY REASON OF WEATHER OR OTHER CONDITIONS BEYOND ITS CONTROL (INCLUDING, BUT WITHOUT LIMITATION, ACTS OF GOD, FORCE MAJEURE, STRIKES, CIVIL COMMOTION, EMBARGOES, WARS, HOSTILITIES OR DISTURBANCES) ACTUAL, THREATENED OR REPORTED.

SEARCH OF PASSENGER - 72

- B) SEARCH OF PASSENGER OR PROPERTY - WHO REFUSES TO PERMIT SEARCH OF THEIR PERSON OR PROPERTY FOR EXPLOSIVES OR A CONCEALED, DEADLY OR DANGEROUS WEAPON OR ARTICLE.

PROOF OF IDENTITY - 73

- C) PROOF OF IDENTITY - WHO REFUSES ON REQUEST TO PRODUCE IDENTIFICATION.
NOTE: NW SHALL HAVE THE RIGHT, BUT SHALL NOT BE OBLIGATED TO REQUIRE IDENTIFICATION OF PERSONS PURCHASING TICKETS AND/OR PRESENTING A TICKET(S) FOR THE PURPOSE OF BOARDING THE AIRCRAFT. NW MAY DENY BOARDING TO ANY PASSENGER WHO PRESENTS A TICKET TO BOARD AN AIRCRAFT AND THEIR IDENTIFICATION DOES NOT MATCH THE NAME ON THE TICKET.

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- REFUSAL TO TRANSPORT (CONT)

ACROSS INT'L BOUNDARIES - 74

- D) ACROSS INTERNATIONAL BOUNDARIES - WHO IS TRAVELING ACROSS ANY INTERNATIONAL BOUNDARY IF:
 - 1) THE TRAVEL DOCUMENTS OF SUCH PASSENGER ARE NOT IN ORDER;
 - 2) FOR ANY REASON, SUCH PASSENGER'S EMBARKATION FROM, TRANSIT THROUGH OR ENTRY INTO ANY COUNTRY FROM, THROUGH OR TO WHICH SUCH PASSENGER DESIRES TRANSPORTATION WOULD BE UNLAWFUL;
 - 3) SUCH PASSENGER FAILS OR REFUSES TO COMPLY WITH THE RULES AND REGULATIONS OF NW.

COMFORT AND SAFETY - 75

- E) COMFORT AND SAFETY
IN THE FOLLOWING CATEGORIES WHERE REFUSAL OR REMOVAL MAY BE NECESSARY FOR THE COMFORT AND SAFETY OF THEMSELVES OR OTHER PASSENGERS:
 - 1) PERSONS WHOSE CONDUCT IS DISORDERLY, ABUSIVE OR VIOLENT OR WHOSE CONDUCT, STATUS, AGE, MENTAL OR PHYSICAL CONDITION IS SUCH AS TO RENDER THEM INCAPABLE, UNWILLING OR UNLIKELY TO ABIDE BY FEDERAL AVIATION REGULATIONS, CREW SAFETY DIRECTIVES OR ANY COMPANY SAFETY POLICIES.
 - 2) PERSONS WHO ARE BAREFOOT.
 - 3) PERSONS WHO ARE UNABLE TO SIT IN THE SEAT WITH THE SEAT BELT FASTENED AND THE ARMREST DOWN.
 - NOTE: A PASSENGER WILL NOT BE REMOVED UPON THE PURCHASE OF AN EXTRA SEAT. IF AN EXTRA SEAT IS NOT AVAILABLE FOR SALE ON THE SAME FLIGHT, NW WILL TRANSPORT THE PASSENGER, WITHOUT PENALTY, ON THE NEXT FLIGHT HAVING ADJACENT AVAILABLE SEATS, AND THE PASSENGER WILL BE REQUIRED TO PURCHASE THE EXTRA SEAT AS A CONDITION OF CARRRAGE, UNLESS THE PASSENGER HAS THERETOFORE ALREADY PURCHASED SUCH EXTRA SEAT.
 - 4) PERSONS WHO APPEAR TO BE INTOXICATED OR UNDER THE INFLUENCE OF DRUGS.
 - 5) PERSONS WHO REFUSE TO EXTINGUISH SMOKING MATERIALS UPON REQUEST BY CREW MEMBERS.
 - 6) PERSONS WHO HAVE AN OFFENSIVE ODOR.
 - 7) PERSONS WHO WEAR OR HAVE ON OR ABOUT THEIR PERSONS CONCEALED OR UNCONCEALED DEADLY OR DANGEROUS WEAPONS; PROVIDED HOWEVER, THAT NW WILL CARRY PASSENGERS WHO MEET THE QUALIFICATIONS AND CONDITIONS ESTABLISHED IN F.A.R. 108.11.

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_ REFUSAL TO TRANSPORT (CONT)

_ E) COMFORT AND SAFETY (CONT)

8) MANACLED PERSONS IN CUSTODY OF LAW ENFORCEMENT
PERSONNEL OR OTHER PERSONS WHO HAVE RESISTED
OR MAY REASONABLY BE BELIEVED TO BE CAPABLE OF
RESISTING ESCORTS.

CONDITIONS OF PSGR ACCEPT - 76

_ F) CONDITIONS OF PASSENGER ACCEPTANCE:

IN THE FOLLOWING CATEGORIES REFUSAL OR REMOVAL MAY BE
NECESSARY FOR THE COMFORT AND SAFETY OF THEMSELVES OR
OTHER PASSENGERS:

1) PERSONS WHO ARE KNOWN TO, OR APPEAR TO HAVE A
COMMUNICABLE DISEASE OR INFECTION TRANSMISSIBLE IN THE
NORMAL COURSE OF A FLIGHT.

NOTE: NW MAY ACCEPT SUCH PASSENGERS PROVIDED THAT: A)
THEY HAVE A PHYSICIAN'S STATEMENT INDICATING FITNESS
TO TRAVEL AND ADVISING OF REASONABLE PRECAUTIONS TO BE
TAKEN BY PASSENGER THAT ARE NECESSARY FOR SAFE TRAVEL,
AND; B) THEY DO NOT POSE A THREAT TO OTHER TRAVELING
PASSENGERS.

2) PERSONS WHO WOULD REQUIRE UNUSUAL OR UNREASONABLE TYPE
OF ASSISTANCE OR MEDICAL TREATMENT ENROUTE, UNLESS
ACCOMPANIED BY A TICKETED PASSENGER CAPABLE OF GIVING
NECESSARY ASSISTANCE. NW PERSONNEL ARE NOT PERMITTED
TO GIVE HYPODERMIC INJECTIONS. NW WILL PROVIDE
REASONABLE ENPLANING AND DEPLANING ASSISTANCE, EXCEPT
WHERE SUCH ASSISTANCE WOULD SUBJECT NW PERSONNEL OR
PASSENGERS TO HARM, OR NW EQUIPMENT TO DAMAGE.

3) PERSONS WHO REQUIRE OXYGEN, STRETCHERS, INCUBATOR,
OR HOOK-UP TO POWER SUPPLY, AND PERSONS WITH
DISABILITIES IN GROUPS OF 10 OR MORE, AND PERSONS
WHO REQUIRE AN ON-BOARD WHEELCHAIR (OR HAZARDOUS
MATERIAL PACKAGING FOR WHEELCHAIR BATTERY), UNLESS
THEY HAVE PROVIDED NOTICE OF SUCH AT LEAST
48 (FORTY-EIGHT) HOURS IN ADVANCE OF THEIR FLIGHT AND
CHECK IN FOR THE FLIGHT AT LEAST 1 (ONE) HOUR IN
ADVANCE.

NOTE: DEFINITION OF HANDICAPPED FOR PURPOSES OF THIS
RULE: ANY INDIVIDUAL WHO HAS A PHYSICAL
OR MENTAL IMPAIRMENT THAT, ON A PERMANENT
OR TEMPORARY BASIS, SUBSTANTIALLY LIMITS ONE
OR MORE MAJOR LIFE ACTIVITIES, HAS A RECORD OF
SUCH AN IMPAIRMENT, OR IS REGARDED AS HAVING
SUCH AN IMPAIRMENT.

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LIABILITY OF CARRIER - 77

— G) LIABILITY

NW IS NOT LIABLE FOR ITS REFUSAL TO TRANSPORT ANY PASSENGER OR FOR ITS REMOVAL OF ANY PASSENGER IN ACCORDANCE WITH THE PRECEDING PARAGRAPHS OF THIS RULE, BUT NW WILL, AT THE REQUEST OF THE PASSENGER, IN ANY SITUATION ARISING UNDER PARAGRAPHS A) OR F) ABOVE, REFUND IN ACCORDANCE WITH RULE 260 (REFUNDS-INVOLUNTARY), WHETHER OR NOT THE PASSENGER'S TICKET IS REFUNDABLE. SITUATIONS ARISING UNDER PARAGRAPH A) MAY, DEPENDING ON THE CIRCUMSTANCES, ENTITLE THE PASSENGER TO COMPENSATION UNDER RULE 240 (FAILURE TO OPERATE ON SCHEDULE). IN SITUATIONS ARISING UNDER PARAGRAPHS B), C), D), OR E) ABOVE EXCEPT E)1 AND E)4-5 AND E)7-8, A PASSENGER SHALL NOT BE ENTITLED TO A REFUND IF THE PASSENGER'S TICKET IS NONREFUNDABLE. NOT WITHSTANDING THE FOREGOING, IN SITUATIONS ARISING UNDER E)1 AND E)4-5 AND E)7-8, TO COMPENSATE NW FOR DELAY OR INCIDENTAL EXPENSES RELATED TO SAID SITUATION, A PASSENGER REFUSED BOARDING OR REMOVED FROM A FLIGHT, WILL NOT BE ENTITLED TO A REFUND, WHETHER OR NOT THE TICKET IS REFUNDABLE. AS AN EXPRESS PRECONDITION TO ISSUANCE OF ANY TICKET OR GRANTING OF PASSAGE BY NW HEREUNDER, NW SHALL NOT BE RESPONSIBLE FOR COMPENSATORY OR PUNITIVE DAMAGES. EXCEPT AS OTHERWISE SET FORTH HEREIN, THE PASSENGER'S SOLE AND EXCLUSIVE REMEDY SHALL BE RULE 260 (REFUND-INVOLUNTARY).

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TITLE/APPLICATION - 70

— ELECTRONIC SURVEILLANCE OF PASSENGERS AND BAGGAGE

ELECTRONIC SURVEILLANCE OF PASSENGERS AND BAGGAGE

- A) PASSENGERS AND/OR THEIR BAGGAGE ARE SUBJECT TO INSPECTION BY EMPLOYEES OF THE TRANSPORTATION SECURITY ADMINISTRATION (TSA) ACCORDING TO STANDARDS AND PROCEDURES ESTABLISHED BY THE TSA, WITH AN ELECTRONIC DETECTOR WITH OR WITHOUT THE PASSENGER'S CONSENT OR KNOWLEDGE.

- B) SECURITY PROCEDURES IN U.S. AIRPORTS
THE TSA HAS INSTITUTED STANDARDIZED SCREENING PROCEDURES AT AIRPORTS ACROSS THE COUNTRY. THE FOLLOWING INFORMATION DESCRIBES THE NEW ENHANCED PROCEDURES AS THEY PRESENTLY EXIST:
 - 1) EACH PASSENGER MUST GO THROUGH TWO STAGES OF SCREENING:
 - A) BAGGAGE CHECKPOINTS:
SECURITY SCREENER WILL SCREEN ALL CHECKED BAGGAGE BEFORE IT IS LOADED ONTO THE PLANES.
SEE C) BELOW FOR PRESENT TSA GUIDELINES FOR CHECKED BAGGAGE.
 - B) PASSENGERS CHECKPOINTS:
PASSENGERS MUST PASS THROUGH THIS CHECKPOINT TO ACCESS THEIR DEPARTURE GATE. SECURITY SCREENER WILL SCREEN PASSENGERS AND CARRY-ON BAGGAGE. THIS CHECK POINT INCLUDES X-RAY MACHINE, WALK-THROUGH METAL DETECTOR, SECONDARY SCREENING WHICH MAY INCLUDE A HAND-WAND INSPECTION AND/OR A PAT-DOWN INSPECTION, INCLUDING POSSIBLE EXAMINATION OF ITEMS SUCH AS SHOES (AS DETERMINED BY THE TSA). IF CARRY ON BAGGAGE IS SELECTED FOR A SECONDARY SCREENING, BAG MAY BE OPENED AND EXAMINED AND MAY ALSO BE INSPECTED WITH AN EXPLOSIVE TRACE DETECTION MACHINE (ETD), WHICH IS SEPARATE FROM THE X-RAY MACHINE UTILIZED AT THE CHECKPOINT.
 - 2) SOME PASSENGERS MAY BE SELECTED FOR ADDITIONAL TSA SCREENING AT THE DEPARTURE GATE.
- C) TSA GUIDELINES FOR CHECKED LUGGAGE
 - . LEAVE CHECKED LUGGAGE UNLOCKED IN CASE TSA SCREENER MUST OPEN TO INSPECT. IF LUGGAGE IS LOCKED AND TSA NEEDS TO OPEN A BAG THE LOCKS MAY HAVE TO BE BROKEN. IF TSA SCREENER OPEN YOUR BAG DURING THE SCREENING PROCEDURE, THEY WILL CLOSE IT WITH A SECURITY SEAL. IN ADDITION, TSA WILL PLACE A NOTICE IN YOUR BAG.
 - . PACK FOOTWEAR ON TOP OF OTHER CONTENTS.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0040

TITLE/APPLICATION - 70 (CONT)

— ELECTRONIC SURVEILLANCE OF PASSENGERS AND BAGGAGE

- . PUT PERSONAL BELONGINGS, LIKE A TOOTHBRUSH, IN PLASTIC BAGS IN CASE A TSA SCREENER HAS TO HANDLE IT.
- . DO NOT STACK BOOKS (SINCE THEY MAY GIVE THE APPEARANCE OF A SINGLE, DENSE OBJECT).
- . DO NOT WRAP GIFTS
- . PUT SCISSORS, POCKET KNIVES AND OTHER SHARP ITEMS IN CHECKED LUGGAGE.
- . PUT UNDEVELOPED FILM IN CARRY ON LUGGAGE. (ETD MACHINES MAY DAMAGE NEGATIVE AND UNDEVELOPED FILM.
- . TSA WILL ASSESS ANY CLAIMS MADE TO TSA ON AN INDIVIDUAL BASIS. CONTACT THE TSA CONSUMER RESPONSE CENTER AT 1-866-289-9673.

NOTE: NORTHWEST AIRLINES IS NOT LIABLE FOR PROPERTY THAT HAS BEEN LOST OR DAMAGED DUE TO SECURITY SCREENING REQUIREMENTS. PASSENGERS WHO DO NOT FOLLOW TSA GUIDELINES AND PROCEDURES FOR CHECKED LUGGAGE WILL NOT BE PERMITTED TO BOARD THEIR FLIGHT AND MAY BE SUBJECT TO OTHER INCONVENIENCE. NORTHWEST AIRLINES WILL NOT BE LIABLE IN ANY RESPECT FOR A PASSENGER'S FAILURE TO COMPLY WITH TSA'S SURVEILLANCE AND INSPECTION REQUIREMENTS.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0050

TITLE/APPLICATION - 70

— ACCEPTANCE OF CHILDREN

ACCEPTANCE OF CHILDREN - 71

- A) ACCOMPANIED CHILDREN - CHILDREN UNDER 15 YEARS OF AGE WILL BE ACCEPTED FOR TRANSPORTATION WHEN ACCOMPANIED ON THE SAME FLIGHT BY A RESPONSIBLE ADULT OR BY A PARENT OR LEGAL GUARDIAN WHO IS AT LEAST 15 YEARS OF AGE.

UNACCOMPANIED CHILDREN - 72

- B) UNACCOMPANIED CHILDREN - CHILDREN TRAVELING ALONE OR NOT ACCOMPANIED ON THE SAME FLIGHT BY RESPONSIBLE ADULT OR BY A PARENT OR LEGAL GUARDIAN WHO IS AT LEAST 15 YEARS OF AGE WILL BE ACCEPTED FOR TRANSPORTATION AT NW'S SOLE DISCRETION AS FOLLOWS:
 - 1) UNDER 5 YEARS OLD - NOT ACCEPTED UNDER ANY

CONDITIONS.

- 2) AGES 5-7 YEARS OLD - ONLY IF ENROLLED IN UNACCOMPANIED MINOR PROGRAM AND ONLY ON NONSTOP FLIGHTS OR DIRECT FLIGHTS THAT DO NOT INCLUDE A SCHEDULED AIRCRAFT CHANGE.
- 3) AGES 8-14 YEARS OLD - ONLY IF ENROLLED IN UNACCOMPANIED MINOR PROGRAM.
- 4) AGES 15-17 - MAY TRAVEL UNACCOMPANIED OR MAY ENROLL IN UNACCOMPANIED MINOR PROGRAM.
NOTE: CHILD AGED 15-17 WILL NOT BE ALLOWED TO ENROLL IN UNACCOMPANIED MINOR PROGRAM IF TRAVELING WITH CHILD UNDER 5 YEARS OF AGE.

UNACCOMPANIED MINOR - 73

- C) UNACCOMPANIED MINOR PROGRAM - CHILDREN ENROLLED IN THE UNACCOMPANIED MINOR PROGRAM ARE SUBJECT TO THE FOLLOWING CONDITIONS:
 - 1) THE CHILD MUST BE BROUGHT TO THE DEPARTURE AIRPORT BY A RESPONSIBLE ADULT AT LEAST ONE HOUR BEFORE THE CHILD'S SCHEDULED DEPARTURE. THE RESPONSIBLE ADULT MUST REMAIN WITH THE CHILD UNTIL THE CHILD HAS BOARDED THE FLIGHT AND MUST REMAIN AT THE GATE UNTIL ITS DEPARTURE FROM THE DATE.
 - 2) THE RESPONSIBLE ADULT MUST ARRANGE FOR THE CHILD TO BE MET BY ANOTHER RESPONSIBLE ADULT UPON DEPLANING AT THE CHILD'S DESTINATION AND MUST COMPLETE AND SIGN AN UNACCOMPANIED MINOR FORM, WHICH WILL REQUIRE THE NAME AND CONTACT INFORMATION OF THE RESPONSIBLE ADULT MEETING THE CHILD AS WELL AS THE NAME AND CONTACT INFORMATION OF A PERSON TO BE AVAILABLE WHILE THE CHILD IS IN NW'S CARE IN CASE OF EMERGENCY.
 - 3) THE UNACCOMPANIED CHILD MUST FOLLOW ALL RULES OF THE UNACCOMPANIED MINOR PROGRAM, INCLUDING, IF REQUIRED, THE WEARING OF ANY WRISTBAND OR STICKER IDENTIFYING THE CHILD AS AN UNACCOMPANIED MINOR.
 - 4) IN NO EVENT WILL UNACCOMPANIED CHILDREN BE ACCEPTED FOR TRAVEL IF:
 - A) THE FLIGHT ON WHICH THE CHILD HOLDS A RESERVATION MAY TERMINATE SHORT OF OR BYPASS THE AIRPORT(S) INDICATED ON THE CHILD'S TICKET.
 - B) THE FLIGHT DEPARTS BETWEEN 9:00 P.M. AND 5:00 A.M. UNLESS TRAVEL IS ON AN INTERNATIONAL FLIGHT, A FLIGHT OPERATING OUT OF HAWAII OR ALASKA, OR A DOMESTIC FLIGHT OF TWO HOURS OR LESS.
 - C) THE ITINERARY INCLUDES A CONNECTION TO THE LAST AVAILABLE ON-LINE FLIGHT OF THE DAY, UNLESS THE CONNECTING FLIGHT IS THE ONLY PUBLISHED SERVICE TO THAT DESTINATION.
 - 5) NW RESERVES THE RIGHT TO REFUSE TRANSPORTATION TO ANY CHILD THAT DOES NOT APPEAR, IN NW'S SOLE DISCRETION, TO MEET AGE REQUIREMENTS WHERE NO PROOF OF AGE IS AVAILABLE, OR IF THE RESPONSIBLE ADULT FAILS TO CHECK IN THE CHILD ONE HOUR PRIOR TO SCHEDULED DEPARTURE.
 - 6) CHILDREN AGED 8-17 MAY BE ACCEPTED FOR ON-LINE

- TRANSPORTATION OR FOR INTERLINE TRANSPORTATION PROVIDED THAT SPACE HAS BEEN CONFIRMED TO A POINT WHERE THE CHILD IS TO BE MET BY A RESPONSIBLE ADULT.
- 7) CHILD AGED 15-17 MAY NOT TRAVEL WITH CHILD AGE 5-15 YEARS OF AGE UNLESS BOTH CHILDREN ARE ENROLLED IN THE UNACCOMPANIED MINOR PROGRAM, EXCEPT IF THE CHILD AGE 15-17 IS THE YOUNGER CHILD'S PARENT OR LEGAL GUARDIAN.
 - 8) UNACCOMPANIED MINOR PROGRAM FEE - UNACCOMPANIED MINOR ASSISTANCE IS AN ADDITIONAL SERVICE PROVIDED BY NW AND IS SUBJECT TO THE FOLLOWING FEES:
 - A) ONE-WAY SERVICE-
 - I) NONSTOP - \$50 USD.
 - II) CONNECTING - \$75 USD.

NOTE: THE CONNECTING RATE APPLIES WHETHER CONNECTING TO AN ON-LINE FLIGHT OR AN INTERLINE FLIGHT.
 - B) IF TWO OR MORE CHILDREN ARE TRAVELING TOGETHER ON THE SAME UNACCOMPANIED MINOR FORM, ONLY ONE SERVICE FEE WILL BE ASSESSED. A MAXIMUM OF FOUR CHILDREN TRAVELING TOGETHER WILL BE ALLOWED ON ONE FORM AND FEE, EXCEPT THAT MORE THAN FOUR RELATED FAMILY MEMBERS WILL BE ALLOWED ON ONE FORM AND FEE.

ADULT ASSIST PROGRAM - 74

- D) ADULT ASSIST PROGRAM - ANY ADULT REQUESTING UNACCOMPANIED ASSISTANCE IN THE SAME FORM AS PROVIDED UNDER THE UNACCOMPANIED MINOR PROGRAM WILL BE PROVIDED SUCH ASSISTANCE SUBJECT TO THE SAME POLICIES, PROCEDURES, AND FEES OF THE UNACCOMPANIED MINOR PROGRAM DESCRIBED ABOVE, EXCEPT ADULT PASSENGERS ARE NOT SUBJECT TO THE RESTRICTIONS RELATING TO RED-EYE FLIGHTS. SUCH ASSISTANCE MAY BE REQUESTED BY THE REQUESTING ADULT PASSENGER, A LEGAL GUARDIAN, OR OTHER PERSON RESPONSIBLE FOR THE ADULT PASSENGER'S CARE AND WELL-BEING.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0080

TITLE/APPLICATION - 70

_ INFLIGHT ENTERTAINMENT

WHEN INFLIGHT VISUAL ENTERTAINMENT IS PROVIDED IN THE MAIN

CABIN, NW WILL ASSESS A CHARGE FOR EACH PASSENGER WHO:

- 1) REQUESTS AND IS PROVIDED THE USE OF AN AUDIO HEADSET, OR
- 2) CONNECTS AN AUDIO HEADSET OTHER THAN THAT PROVIDED BY NW
TO NW'S INFLIGHT ENTERTAINMENT SYSTEM.

C) (X)

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07
AREA: US TARIFF: DGR CXR: NW RULE: 0085

TITLE/APPLICATION - 70

— SMOKE FREE SERVICE

NW WILL PROVIDE SMOKE FREE SERVICE ON ALL FLIGHTS.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07
AREA: US TARIFF: DGR CXR: NW RULE: 0090

TITLE/APPLICATION - 70

— OXYGEN SERVICE

NW WILL PROVIDE ONLINE INFLIGHT OXYGEN SERVICE ON ALL
NORTHWEST FLIGHTS UPON REQUEST.

- A) THE PASSENGER MUST GIVE NW AT LEAST 48 HRS. NOTICE
THAT INFLIGHT OXYGEN WILL BE NEEDED. IT WILL BE THE
PASSENGER'S RESPONSIBILITY TO MAKE ARRANGEMENTS FOR
OXYGEN SERVICE VIA OTHER CARRIERS INVOLVED IN THE
PASSENGER'S INTERLINE TRANSPORTATION.
- B) NW WILL REQUIRE A WRITTEN STATEMENT FROM THE PASSENGER'S
PHYSICIAN, WHICH WILL CERTIFY THE NEED FOR INFLIGHT
OXYGEN SERVICE, THE MAXIMUM USAGE PER HOUR AND THE OXYGEN
FLOW RATE PER MINUTE.
- C) THE CHARGE FOR OXYGEN SERVICE IS USD 100.00USD PER FLIGHT
COUPON (PER PASSENGER). THIS CHARGE IS NOT REFUNDABLE OR
SUBJECT TO ANY DISCOUNT.

NOTE: (X)

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0091

TITLE/APPLICATION - 70

— RULE 91NW STRETCHERS

NW WILL CARRY AN INCAPACITATED PASSENGER, SUBJECT TO RULE NO. 35 IN THIS TARIFF, ON A STRETCHER FURNISHED BY NW PROVIDED:

- 1) ADVANCE ARRANGEMENTS ARE MADE AND APPROVED BY NW, AND A STRETCHER AND APPROPRIATE EQUIPMENT FOR MOUNTING THE STRETCHER WITHIN THE AIRCRAFT ARE MADE AVAILABLE.
- 2) A MEDICAL CERTIFICATE FROM A LICENSED PHYSICIAN, ON A FORM PROVIDED BY NW, WILL BE SUBMITTED NOT LATER THAN 72 HOURS BEFORE THE SCHEDULED FLIGHT.
- 3) THE STRETCHER PASSENGER IS ACCOMPANIED BY THE NUMBER OF ABLE-BODIED ATTENDANTS INDICATED BELOW WHO ARE RESPONSIBLE FOR THE CARE OF THE STRETCHER PASSENGER DURING THE TRIP AND WHO OCCUPY THE SEAT ADJOINING THOSE OCCUPIED BY THE STRETCHER PASSENGER.
- 4) LOADING AND UNLOADING OF THE STRETCHER PASSENGER IS THE RESPONSIBILITY OF THE ATTENDANT AND OTHER PERSONS AS MAY BE ARRANGED BY THE PASSENGER, AND THE COST OF LOADING AND UNLOADING THE STRETCHER PASSENGER, AS WELL AS THE COST OF AMBULANCE SERVICE, HOSPITALIZATION, AND OTHER GROUND EXPENSES ARE BORNE BY THE PASSENGER.
- 5) THE FOLLOWING CHARGES FOR THE STRETCHER PASSENGER ARE PAID TO NW FOR ONE-WAY NORTHWEST ONLINE TRAVEL (VIA OTHER THAN -UP26 TYPE FARES):

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0091

TITLE/APPLICATION - 70

_ RULE 91NW STRETCHERS

AIRCRAFT TYPE	CHARGES	INCLUDES
747/D10 A330	6 FULL EXECUTIVE CLASS FARES (6-26 COACH TYPE FARES BETWEEN POINTS WHERE EXECUTIVE CLASS FARES ARE NOT PUBLISHED	TRANSPORTATION OF THE STRETCHER PASSENGER PLUS ONE ACCOMPANYING ATTENDANT
A319/A320 757	4 FULL FIRST CLASS FARES	TRANSPORTATION OF THE STRETCHER PASSENGER PLUS TWO ACCOMPANYING ATTENDANTS

- NOTE 1: STRETCHER PASSENGERS ARE NOT ACCEPTED ON AIRCRAFT
TYPES OTHER THAN THOSE LISTED ABOVE.
- NOTE 2: THE CHARGES STATED ABOVE ARE NOT SUBJECT TO ANY
DISCOUNT, INCLUDING (BUT NOT LIMITED TO) INDUSTRY
DISCOUNTS OR DISCOUNTS FOR AGENTS/INFANTS/CHILDREN.
- NOTE 3: THE NORMAL BAGGAGE ALLOWANCE APPLIES TO EACH FARE
PAID.
- NOTE 4: WHERE THE STRETCHER PASSENGER'S ITINERARY INVOLVES
A CHANGE OF AIRCRAFT TYPE, THE CHARGE WILL BE THE
SUM OF THE CHARGES APPLICABLE TO EACH AIRCRAFT TYPE
USED.
- EXCEPTION: WHEN THERE IS A CHANGE BETWEEN A 747
AIRCRAFT AND A 727 AIRCRAFT, THE
CHARGES APPLICABLE TO THE ONE-WAY
ROUTING FLOWN CAN BE CALCULATED AS IF
A 747 AIRCRAFT WAS OPERATED OVER THAT
ENTIRE ROUTING IF THAT PRODUCES A LOWER
CHARGE.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0095

TITLE/APPLICATION - 70

-- CLAIMS

PERSONAL INJURY AND DEATH - 71

- A) PERSONAL INJURY AND DEATH
NO ACTION SHALL BE MAINTAINED FOR INJURY TO OR DEATH OF ANY PASSENGER UNLESS:
- 1) NOTICE OF THE ALLEGED OCCURRENCE OF EVENTS RESULTING IN THE CLAIM IS PRESENTED IN WRITING TO THE GENERAL OFFICES OF THE CARRIER ALLEGED TO BE RESPONSIBLE WITHIN 90 DAYS, AND;
 - 2) ACTION REGARDING THE CLAIM COMMENCES WITHIN ONE YEAR OF ITS ALLEGED OCCURRENCE.

BAGGAGE CLAIMS - 72

-- BAGGAGE CLAIMS

- 1) PRELIMINARY NOTICE
IN THE CASE OF MISSING, DELAYED OR DAMAGED BAGGAGE, THE PROVISIONS IN B)2) WILL APPLY, EXCEPT THAT PRELIMINARY NOTICE OF LOSS, DELAY OR DAMAGE MUST BE REPORTED TO NW WITHIN 24 HOURS AFTER THE FLIGHT ON WHICH THE LOSS, DELAY OR DAMAGE IS ALLEGED TO HAVE OCCURRED. IF THE CLAIMANT FAILS TO GIVE NOTICE WITHIN SUCH TIME LIMIT, NO SUCH ACTION WILL LIE AGAINST NW UNLESS THE CLAIMANT ESTABLISHES TO THE SATISFACTION OF NW THAT THEY WERE UNABLE TO GIVE SUCH NOTICE.
- 2) OTHER TIME LIMITATIONS
NO ACTION WILL BE MAINTAINED FOR ANY LOSS OF, DAMAGE TO OR DELAY IN THE DELIVERY OF ANY PROPERTY OR BAGGAGE OR ON ANY OTHER CLAIM (EXCEPTING PERSONAL INJURY OR DEATH), IN CONNECTION WITH TRANSPORTATION OF OR FAILURE TO TRANSPORT ANY PASSENGER'S PROPERTY OR BAGGAGE UNLESS NOTICE OF THE CLAIM IS PRESENTED IN WRITING TO AN OFFICE OF NW WITHIN 45 DAYS AFTER THE ALLEGED OCCURRENCE. THE ACTION MUST BE INITIATED WITHIN 2 YRS. AFTER SUCH ALLEGED OCCURRENCE. ANY WRITTEN NOTIFICATION RECEIVED BY THE CARRIER WITHIN 45 DAYS WHICH INFORMS THE CARRIER OF THE NATURE OF THE CLAIM IS SUFFICIENT TO MEET THE REQUIREMENTS FOR TIMELY NOTICE. FAILURE TO GIVE THE ABOVE NOTICE WILL NOT BE A BAR IF THE CLAIMANT CAN SHOW GOOD CAUSE FOR THEIR FAILURE TO BRING CLAIM WITHIN 45 DAYS.
- 3) LIMITS
EFFECTIVE JANUARY 18, 2000, THE AMOUNTS RECOVERABLE FOR MISSING OR LOST BAGGAGE SHALL NOT EXCEED \$2500.00 USD.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0095

TITLE/APPLICATION - 70

-- CLAIMS (CONT)

OVERCHARGES - 73

-- C) OVERCHARGES

NO CLAIMS FOR OVERCHARGES SHALL BE VALID AND NO ACTION SHALL BE MAINTAINED THEREON MORE THAN 2 YEARS AFTER THE DATE OF THE SALE OF THE TICKET, UNLESS SUCH CLAIM OR ACTION IS ACCOMPANIED BY THE PASSENGER COUPON PORTION OF SAID TICKET.

NW WILL AVAIL ITSELF OF THE LIMITATION OF LIABILITY PROVIDED IN THE CONVENTION FOR THE UNIFICATION OF CERTAIN RULES RELATING TO INTERNATIONAL CARRIAGE BY AIR SIGNED AT WARSAW OCTOBER 12, 1929, OR PROVIDED IN THE SAID CONVENTION AS AMENDED BY THE PROTOCOL SIGNED AT THE HAGUE SEPTEMBER 28, 1955, AS EITHER OF THE SAME MAY BE AMENDED OR SUPERCEDED. HOWEVER, IN ACCORDANCE WITH ARTICLE 22(1) OF SAID CONVENTION OR SAID CONVENTION AS AMENDED BY SAID PROTOCOL, THE CARRIER AGREES THAT, AS TO ALL INTERNATIONAL TRANSPORTATION BY THE CARRIER AS DEFINED IN THE SAID CONVENTION OR SAID CONVENTION AS AMENDED BY SAID PROTOCOL WHICH ACCORDING TO THE CONTRACT OF CARRIAGE INCLUDES AS A POINT IN THE UNITED STATES OF AMERICA A POINT OF ORIGIN, POINT OF DESTINATION OR AGREED STOPPING PLACE:

- 1) THE LIMIT OF LIABILITY FOR EACH PASSENGER FOR DEATH, WOUNDING OR OTHER BODILY INJURY WILL BE THE SUM OF USD \$75,000.00 INCLUSIVE OF LEGAL FEES AND COSTS EXCEPT THAT IN CASE OF A CLAIM BROUGHT IN A STATE WHERE PROVISION IS MADE FOR SEPARATE AWARD OF LEGAL FEES AND COSTS, THE LIMIT WILL BE THE SUM OF USD \$58,000.00 EXCLUSIVE OF LEGAL FEES AND COSTS.
- 2) THE CARRIER WILL NOT, WITH RESPECT TO ANY CLAIM ARISING OUT OF THE DEATH, WOUNDING OR OTHER BODILY INJURY OF A PASSENGER, AVAIL ITSELF OF ANY DEFENSE UNDER ARTICLE 20(I) OF SAID CONVENTION OR SAID CONVENTION AS AMENDED BY SAID PROTOCOL.
NOTHING HEREIN WILL BE DEEMED TO AFFECT THE RIGHTS AND LIABILITIES OF NW WITH REGARD TO ANY CLAIM BROUGHT BY OR ON BEHALF OF OR IN RESPECT TO ANY PERSON WHO HAS WILLFULLY CAUSED DAMAGE WHICH RESULTED IN DEATH, WOUNDING OR OTHER BODILY INJURY OF A PASSENGER.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0095

TITLE/APPLICATION - 70

_ CLAIMS (CONT)

CUSTOMER COMPLAINTS - 74

_ D) RESPOND TO CUSTOMER COMPLAINTS

THE DIRECTOR OF CUSTOMER RELATIONS AND SALES SUPPORT IS THE DESIGNATED OMBUDSMAN FOR COMPLAINT RESOLUTION AT NW. ALL CUSTOMER COMPLAINTS SHOULD BE FORWARDED TO THE FOLLOWING ADDRESS:

U.S. MAIL: NORTHWEST AIRLINES
DIRECTOR - CUSTOMER RELATIONS
P.O. BOX 1908
MINOT ND 58702

TELEPHONE: 701-420-6282

INTERNET/E-MAIL: WWW.NWA.COM/TALK

FACSIMILE: 651-367-8459

E) HANDLING CUSTOMER COMPLAINTS

- 1) CUSTOMERS CAN OBTAIN NW ADDRESSES AND TELEPHONE NUMBERS FROM TICKET COUNTER AGENTS, GATE AGENTS AND THROUGH THE NW TOLL-FREE RESERVATION LINE (800-225-2525). THE ADDRESS AND E-MAIL ADDRESS ARE PUBLISHED IN NW'S IN-FLIGHT MAGAZINE, WORLDTRAVELER, AS WELL AS IN NW'S CUSTOMER GUIDE WHICH IS AVAILABLE AT ALL NW AIRPORT LOCATIONS AND CITY TICKET OFFICES.
- 2) COMPLAINTS ARE COLLECTED THROUGH FIVE DIFFERENT DEPARTMENTS IN THE UNITED STATES. THEY INCLUDE CUSTOMER RELATIONS (POST-EVENT ISSUES), CUSTOMER ACTION DESK (PRE-EVENT ISSUES), REFUNDS, CENTRAL LUGGAGE SERVICE AND NW WORLDPERKS.
- 3) ONCE THE APPROPRIATE AREA RECEIVES THE COMPLAINT, IT WILL BE LOGGED AND CODED, AND A RESPONSIVE CUSTOMIZED LETTER IS ISSUED.
- 4) CUSTOMER RELATIONS IS OPEN DURING THE HOURS OF 7:30 A.M. - 7 P.M. CENTRAL TIME, MONDAY - FRIDAY.
- 5) INTERNAL STANDARDS ARE SET AND USED FOR MEASURING TURNAROUND TIMES, ANSWERING TIMES AND QUALITY. A MAXIMUM OF 60 DAYS IS USED AS A STANDARD FOR RESPONDING TO COMPLAINTS.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0100

TITLE/APPLICATION - 70

— TICKETS - GENERAL

- A) NO PERSON SHALL BE ENTITLED TO TRANSPORTATION EXCEPT UPON PRESENTATION OF A VALID TICKET. SUCH TICKET SHALL ENTITLE THE PASSENGER TO TRANSPORTATION ONLY BETWEEN POINT OF ORIGIN AND DESTINATION AND VIA THE ROUTING DESIGNATED THEREON.
- B) FLIGHT COUPONS WILL BE HONORED ONLY IN THE ORDER IN WHICH THEY ARE ISSUED, AND ONLY IF ALL UNUSED FLIGHT COUPONS AND THE PASSENGER COUPONS ARE PRESENTED TOGETHER.
- C) USE OF COUPONS FROM TWO OR MORE TICKETS ISSUED AT ROUND TRIP FARES FOR THE PURPOSE OF CIRCUMVENTING APPLICABLE TARIFF RULES (SUCH AS ADVANCE PURCHASE/MINIMUM STAY REQUIREMENT) IS NOT PERMITTED. NW AGENTS AND AUTHORIZED TRAVEL AGENTS ARE PROHIBITED FROM ISSUING TICKETS, COMMONLY REFERRED TO AS "BACK TO BACK TICKETING", WITH THE INTENT TO ABUSE AND/OR MISUSE RESTRICTED ROUND TRIP FARES. AGENTS FOUND ISSUING SUCH TICKETS MAY BE LIABLE FOR THE DIFFERENCE BETWEEN THE FARE PAID AND THE FARE FOR TRANSPORTATION USED. IN ADDITION, IN EXERCISE OF ITS REASONABLE DISCRETION, NW MAY, TAKE SUCH ACTION IN RELATION TO AN OFFENDING PASSENGER'S WORLDPERKS ACCOUNT, INCLUDING TERMINATION OF MEMBERSHIP AND FORFEITURE OF ACCRUED MILES. NW HAS THE RIGHT TO DENY TRANSPORTATION TO PASSENGERS FOUND UTILIZING TICKETS IN THIS MANNER UNLESS THE DIFFERENCE BETWEEN THE FARE PAID AND THE FARE FOR TRANSPORTATION USED IS COLLECTED.
- D) THE PURCHASE AND USE OF ROUND TRIP TICKETS FOR THE PURPOSE OF ONE-WAY TRAVEL ONLY, KNOWN AS "THROWAWAY TICKETING" IS PROHIBITED BY NW.
- E) FARES APPLY FOR TRAVEL ONLY BETWEEN THE POINTS FOR WHICH THEY ARE PUBLISHED. TICKETS MAY NOT BE PURCHASED AND USED AS FARE(S) FROM AN INITIAL DEPARTURE POINT ON THE TICKET WHICH IS BEFORE THE PASSENGER'S ACTUAL POINT OF ORIGIN OR TRAVEL, OR TO A MORE DISTANT POINT(S) THAN THE PASSENGER'S ACTUAL DESTINATION BEING TRAVELED EVEN WHEN THE PURCHASE AND USE OF SUCH TICKETS WOULD PRODUCE A LOWER FARE. THIS PRACTICE IS KNOWN AS "HIDDEN CITIES TICKETING" OR "POINT BEYOND TICKETING" AND IS PROHIBITED BY NW.
- F) A TICKET WHICH HAS NOT BEEN VALIDATED OR WHICH HAS BEEN ALTERED, MUTILATED OR IMPROPERLY ISSUED SHALL NOT BE VALID.
EXCEPTION: WRITE-YOUR-OWN TYPE TICKETS WILL BE HONORED FOR TRANSPORTATION WITHOUT VALIDATION, PROVIDED THE PERSON ISSUING SUCH TICKETS HAS A WRITTEN AGREEMENT WITH THE CARRIER SETTING FORTH ACCOUNTING, RESERVATIONS AND TICKETING PROCEDURES.
- G) TICKETS MAY BE PURCHASED BY CREDIT, INSTALLMENT, OR TIME PAYMENT PLANS IN EFFECT.
- H) THE PURCHASER OF A NW TICKET AND THE PASSENGER

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0100

— TICKETS - GENERAL (CONT)

- INTENDING TO USE SUCH TICKET ARE RESPONSIBLE FOR ENSURING THAT THE TICKET ACCURATELY STATES THE PASSENGER'S NAME. PRESENTATION OF A TICKET FOR TRANSPORTATION ON NW BY SOMEONE OTHER THAN THE PASSENGER NAMED THEREON RENDERS THE TICKET VOID. SUCH TICKET WILL BE SUBJECT TO CONFISCATION AND WILL BE INELIGIBLE FOR ANY REFUND.
- I) TICKETS ARE NOT TRANSFERABLE. FURTHERMORE, NW IS NOT LIABLE TO THE OWNER OF A TICKET WHEN PRESENTED BY ANOTHER PERSON FOR HONORING OR REFUNDING.
- J) ALL TICKETS MUST BE USED ACCORDING TO THE FARE RULE APPLICABLE TO THE FARE OR FARES SHOWN ON THE TICKET.
- K) AS A CONDITION TO PURCHASE OF A TICKET, ALL PASSENGERS WAIVE ANY CLAIM FOR COMPENSATORY OR PUNITIVE DAMAGES ARISING FROM DENIED BOARDING.
- L) FOR DEFINITION OF NW TICKET/STOCK SEE RULE 005.
- M) AN ELECTRONIC TICKET (E-TICKET/ET) IS THE RECORD OF AGREEMENT PROCESSED AND MAINTAINED WITHIN THE NORTHWEST'S ELECTRONIC RESERVATION SYSTEM. A WRITTEN RECEIPT IS PROVIDED TO THE PURCHASER OF THE ELECTRONIC TICKET WHICH CONTAINS A SUMMARY OF THE TICKET INFORMATION AND A REFERENCE FOR RETRIEVING THE RECORD WITHIN THE NORTHWEST'S RESERVATION SYSTEM AND SUMMARY OF THE TICKET INFORMATION.
- N) REGARDLESS OF MARKET, CARRIER, FORM OF PAYMENT, AND CUSTOMER TYPE, NORTHWEST WILL ASSESS A SERVICE CHARGE FOR THE ISSUANCE OF PAPER TICKETS IN MARKETS WHERE NW/KL OFFER ELECTRONIC TICKETS OR WHEN THE PAPER TICKET IS ISSUED WITH NO NW/KL SPACE. THE NONREFUNDABLE SERVICE CHARGE IS USD50.00
- O) NORTHWEST, OR ITS AUTHORIZED AGENT, WILL ASSESS A USD 50.00 NON-REFUNDABLE SERVICE CHARGE WHEN A PASSENGER VOLUNTARILY REQUESTS THE CONVERSION OF AN ELECTRONIC TICKET (ET) TO PAPER.
- P) IN ADDITION TO THE OTHERWISE APPLICABLE FARE, NORTHWEST WILL COLLECT AT THE TIME OF TICKETING AN ADDITIONAL USD 10.00 FOR ALL TICKETS PURCHASED DIRECTLY FROM NORTHWEST OVER THE TELEPHONE AND AN ADDITIONAL USD 20.00 FOR ALL TICKETS PURCHASED DIRECTLY FROM NORTHWEST AT AN AIRPORT TICKET OFFICE. THIS ADDITIONAL CHARGE IS NOT REFUNDABLE AND SHALL BE INCLUDED IN THE TOTAL FARE QUOTED TO THE PASSENGER AT THE TIME OF TICKETING.
- Q) NORTHWEST WILL COLLECT A EXTERNAL RESERVATION SERVICE FEE OF USD10.00 THROUGH THE RESERVATION CALL CENTERS OR USD20.00 AT AN AIRPORT LOCATION TO ASSIST WITH A VOLUNTARY ITINERARY CHANGE ON TICKETS ORIGINALLY ISSUED IN THE U.S. THROUGH EXTERNAL TICKETING SOURCES SUCH AS: TRADITIONAL TRAVEL AGENCIES, ONLINE TRAVEL AGENCIES, ONLINE WEBSITES, OR OTHER AIRLINES. THIS ADDITIONAL CHARGE IS NOT REFUNDABLE AND IS IN ADDITION TO ANY ADMINISTRATIVE FEE OR OTHER ADDITIONAL FARE COLLECTION.
- R) THE ADDITIONAL CHARGES LISTED ABOVE ARE SUBJECT TO CHANGE WITHOUT NOTICE. THE APPLICABLE CHARGE SHALL BE THE CHARGE IN EFFECT AT THE TIME OF TICKETING OR WHEN A CHANGE IN THE RESERVATION OR TICKETING IS MADE.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

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_ TICKET VALIDITY AND CANCELLATION

PERIOD OF VALIDITY - 71

- A) PERIOD OF VALIDITY
EXCEPT AS PROVIDED IN THE APPLICABLE FARE RULE,
EXTENSION OF VALIDITY, AND SPECIAL FARE PROVISIONS
PARAGRAPHS BELOW, A TICKET WILL BE VALID FOR
TRANSPORTATION FOR ONE YEAR FROM THE ORIGINAL OUTBOUND
DATE DESIGNATED ON THE TICKET.

EXTENSION OF VALIDITY - 72

- B) EXTENSION OF VALIDITY
IF THE PASSENGER IS PREVENTED FROM USING THE TICKET, OR
A PORTION OF THE TICKET, DURING THE PERIOD OF VALIDITY
DUE TO DENIED BOARDING CAUSED BY OVER SALE OR FLIGHT
CANCELLATION, THE TICKET WILL REMAIN VALID UNTIL
SPACE CAN BE PROVIDED ON A SCHEDULE COMPARABLE TO THE
SCHEDULE THAT THE PASSENGER HAS REQUESTED.

SPECIAL FARE PROVISIONS - 73

- C) SPECIAL FARE PROVISIONS
WHEN A TICKET (MEANING ALL FLIGHT COUPONS COMPRISING
THE EXCURSION OR SPECIAL FARE) OR E-TICKET INCLUDES
A REFUNDABLE EXCURSION OR SPECIAL FARE HAVING A SHORTER
PERIOD OF VALIDITY THAN ONE YEAR, THE SHORTER PERIOD OF
VALIDITY WILL APPLY ONLY TO THE FLIGHT COUPONS OR E-TICKET
COMPRISING SUCH REFUNDABLE EXCURSION OR SPECIAL FARE.
EXCEPTION: WHEN FARES ARE COMBINED TO CREATE
ROUND/CIRCLE/OPEN-JAW TRIPS, THE MOST RESTRICTIVE
PROVISIONS IN DETERMINING THE LENGTH OF THE VALIDITY
OF THE TICKET WILL APPLY TO THE ENTIRE JOURNEY.

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CANCELLATION FEE - 74

- D) CANCELLATION FEE APPLICABLE TO INVALID TICKETS
ONCE THE FLIGHT COUPON(S) OR TICKET BECOMES INVALID,
UNLESS THE TICKET SPECIFIES OTHERWISE THE FARE AND
RELATED TAXES AND FEES WILL BE REFUNDED.
SIMULTANEOUSLY WITH THE REFUND, NORTHWEST WILL
IMPOSE A CANCELLATION FEE EQUAL TO 100 PERCENT OF
ALL AMOUNTS COLLECTED BY NORTHWEST FOR ISSUANCE OF
THE TICKET (INCLUDING THE FARE AND APPLICABLE TAXES,
FEES AND OTHER CHARGES). THE PASSENGER CONSENTS TO
THE REFUND, THE IMPOSITION OF SUCH FEE, AND TO THE
APPLICATION OF THE REFUND (VIA CREDIT) OF THE FARE AND
ANY APPLICABLE TAXES, FEES, AND OTHER CHARGES TO SUCH
CANCELLATION FEE. IF FOR ANY REASON THIS 100%
CANCELLATION FEE MAY NOT BE OR IS NOT IMPOSED, THE
PASSENGER CONSENTS TO FORFEITURE OF THE REFUND
VALUE OF THIS TICKET AND THE RETENTION BY THE AIRLINE
OF SUCH VALUE.

UPGRADING CLASS - 75

- E) FARE APPLICABLE TO UPGRADING CLASS OF SERVICE WHILE IN
FLIGHT
- 1) WHEN A PASSENGER WHO PAID THE FULL ONE-WAY Y26
(OR EQUIVALENT) TYPE FARE FOR TRANSPORTATION IN
THE COACH COMPARTMENT OF A COMBINATION
FIRST CLASS/BUSINESS CLASS/COACH AIRCRAFT,
DESIRES TO MOVE INTO THE FIRST CLASS/BUSINESS
CLASS COMPARTMENT WHILE IN FLIGHT, NW WILL
PERMIT SUCH PASSENGER TO MOVE INTO THE
FIRST CLASS/BUSINESS CLASS COMPARTMENT SUBJECT TO
THE FARE DIFFERENTIAL SPECIFIED IN PARAGRAPH (2)
BELOW.
 - 2) THE ADDITIONAL FARE TO BE COLLECTED WILL BE THE
DIFFERENCE BETWEEN:
 - A) THE APPLICABLE ONE-WAY COACH FARE FROM THE
PASSENGER'S POINT OF ORIGIN ON SUCH FLIGHT TO
THE LAST SCHEDULED STOP BEFORE THE
PASSENGER'S REQUEST TO MOVE TO THE FIRST
CLASS/BUSINESS CLASS COMPARTMENT, PLUS THE
ONE-WAY FIRST CLASS/BUSINESS CLASS FARE FROM
SUCH STOP TO THE PASSENGER'S DESTINATION ON
THE FLIGHT; AND
 - B) THE APPLICABLE ONE-WAY COACH FARE BETWEEN THE
PASSENGER'S POINT OF ORIGIN AND DESTINATION
ON SUCH FLIGHT.
 - 3) THE ACCEPTANCE OF SUCH PASSENGER IN THE FIRST
CLASS/BUSINESS CLASS COMPARTMENT FOR THE TRAVEL
BEYOND THE NEXT SCHEDULED STOPPING POINT OF THE
FLIGHT WILL BE SUBJECT TO THE AVAILABILITY OF SPACE.
 - 4) THE SAME CONCEPTS BEHIND THE PROVISIONS IN
(E)(1) AND (2) ADJUSTED FOR THE DIFFERENT CLASSES

- INVOLVED, APPLY WHEN THE PASSENGER PAYS THE FULL BUSINESS CLASS FARE AND DESIRES TO MOVE INTO THE THE FIRST CLASS COMPARTMENT WHILE IN FLIGHT.
- 5) NO DISCOUNTS WILL APPLY ON ANY FARES USED IN THE CALCULATIONS ABOVE.

TICKET - 76

- F) NOTWITHSTANDING THE PROVISIONS OF THIS RULE, THE CARRIER WILL NOT ACCEPT FOR ANY PURPOSES UNDER THIS RULE PASSENGER TICKETS OR RELATED TRANSPORTATION DOCUMENTS ISSUED BY ANY CARRIER WHICH IS IN SUBSTANTIAL DEFAULT OF ITS INTERLINE OBLIGATIONS OR WHICH HAS BECOME THE SUBJECT OF BANKRUPTCY PROCEEDINGS (THE DEFAULTING CARRIER).
- EXCEPTION: NOTWITHSTANDING THE PROVISIONS OF THIS PARAGRAPH, TICKETS ISSUED BY THE DEFAULTING CARRIER OR ITS SALES AGENTS PRIOR TO THE DEFAULT WILL BE REISSUED/REROUTED SOLELY FOR TRANSPORTATION OVER THE LINES OF NW TO THE EXTENT SUCH TICKETS ORIGINALLY SPECIFIED TRANSPORTATION VIA NW. SUCH TRANSPORTATION SHALL BE LIMITED TO THE NW ROUTING SPECIFICALLY INDICATED. WHEN TICKETS ARE ACCEPTED, NO ADJUSTMENTS IN FARE WILL BE MADE WHICH WOULD REQUIRE NW TO REFUND MONEY TO THE PASSENGER.

TICKET - 77

- G) NW SHALL HAVE NO OBLIGATION TO REROUTE ANOTHER CARRIER'S TICKET WHICH DOES NOT REFLECT A CONFIRMED RESERVATION ON NW UNLESS THE ISSUING CARRIER REISSUES THE TICKET FOR ANY CHANGE IN ROUTING. IN THE EVENT SUCH CARRIER IS NOT AVAILABLE TO REISSUE THE TICKET, NW RESERVES THE RIGHT TO REROUTE THE PASSENGERS ONLY OVER ITS OWN LINES BETWEEN THE POINTS NAMED ON THE ORIGINAL TICKET.

TITLE/APPLICATION - 70

ISSUANCE OF TICKET STOCK

NORTHWEST IS NOT OBLIGATED TO HONOR TICKETS ISSUED BY ANY PERSON OTHER THAN NORTHWEST, A TRAVEL AGENT WHICH IS APPOINTED BY THE AIRLINE REPORTING CORPORATION ("ARC") OR THE INTERNATIONAL AIR TRANSPORT ASSOCIATION ("IATA"), ANOTHER AIRLINE WITH AN INTERLINE AGREEMENT WITH NORTHWEST (PROVIDED THAT THE TICKET IS ISSUED IN ACCORDANCE WITH SUCH INTERLINE AGREEMENT), OR ANY OTHER PERSON WHO IS EXPLICITLY AUTHORIZED BY NORTHWEST TO SELL NORTHWEST TICKETS AND SERVICES. LIKEWISE, NORTHWEST IS NOT OBLIGATED TO HONOR TICKETS FOR WHICH NEITHER NORTHWEST NOR ITS AUTHORIZED AGENTS HAVE RECEIVED PAYMENT.

NOTE: FOR THE PURPOSE OF THE ABOVE PARAGRAPHS, 'PERSON' MEANS AN INDIVIDUAL, FIRM, CO-PARTNERSHIP, CORPORATION, COMPANY, ASSOCIATION, JOINT-STOCK ASSOCIATION OR BODY POLITIC; AND INCLUDES ANY TRUSTEE, RECEIVER, ASSIGNEE OR SIMILAR REPRESENTATIVE THEREOF.

CONFIRMATION OF RESERVED SPACE

A) A RESERVATION FOR SPACE ON A GIVEN FLIGHT IS VALID WHEN A PASSENGER HAS OBTAINED A TICKET ISSUED BY NW OR AN AUTHORIZED AGENT OF NW (EITHER A PAPER TICKET OR AN ELECTRONIC TICKET) THAT REFLECTS SPACE IS CONFIRMED ON A SPECIFIC FLIGHT AND DATE, PROVIDED THE PASSENGER HAS OBTAINED SUCH TICKET WITHIN THE FOLLOWING TIME LIMITS:

- 1) FOR FLIGHTS BETWEEN ALL POINTS IN THE FIFTY UNITED STATES (EXCEPT DEPARTURES FROM ATLANTA, DENVER OR LAS VEGAS), AT LEAST 30 MINUTES BEFORE THE SCHEDULED DEPARTURE TIME OF THE APPLICABLE FLIGHT OR
- 2) FOR FLIGHTS DEPARTING FROM ATLANTA, DENVER, OR LAS VEGAS, AT LEAST FORTY-FIVE (45) MINUTES BEFORE THE SCHEDULED DEPARTURE TIME OF THE APPLICABLE FLIGHT
- 3) FOR ALL OTHER FLIGHTS, AT LEAST 60 MINUTES BEFORE SCHEDULED DEPARTURE TIME OF THE APPLICABLE FLIGHT
EXCEPTION: IF ANY OTHER RULES CONTAINED HEREIN PROVIDE FOR ISSUANCE, VALIDATION OR PURCHASE OF A TICKET MORE THAN 30/45/60 MINUTES (AS APPLICABLE) BEFORE THE SCHEDULED DEPARTURE TIME OF THE APPLICABLE FLIGHT, THE ADVANCE TICKETING LIMIT SPECIFIED IN SUCH OTHER RULES WILL APPLY. DURING A NW WORK STOPPAGE RESULTING FROM A STRIKE, SLOW DOWN OR OTHER LABOR ACTION BY ONE OR MORE OF NW'S LABOR UNIONS, NW WILL CANCEL FLIGHTS THAT IT IS UNABLE TO OPERATE AS A RESULT OF THE WORK STOPPAGE. FOR THE DURATION OF THE WORK STOPPAGE, NW WILL ACCEPT ONLY PROVISIONAL RESERVATIONS FOR SUCH FLIGHTS BEFORE THEIR ACTUAL CANCELLATION. AT THE TIME PROVISIONAL RESERVATIONS ARE ACCEPTED, NW WILL INFORM PASSENGERS
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CONFIRMATION OF RESERVED SPACE (CONT)

THAT THE PROVISIONAL RESERVATIONS ARE ONLY VALID PROVIDING THAT SUCH FLIGHTS OPERATE PROVIDE FOR ISSUANCE, VALIDATION OR PURCHASE OF A TICKET MORE THAN 30/45/60 MINUTES (AS APPLICABLE) BEFORE THE SCHEDULED DEPARTURE TIME OF THE APPLICABLE FLIGHT, THE ADVANCE TICKETING LIMIT SPECIFIED IN SUCH OTHER RULES WILL APPLY. DURING A NW WORK STOPPAGE RESULTING FROM A STRIKE, SLOW DOWN OR OTHER LABOR ACTION BY ONE OR MORE OF NW'S LABOR UNIONS, NW WILL CANCEL FLIGHTS THAT IT IS UNABLE TO OPERATE AS A RESULT OF THE WORK STOPPAGE. FOR THE DURATION OF THE WORK STOPPAGE, NW WILL ACCEPT ONLY PROVISIONAL RESERVATIONS FOR SUCH FLIGHTS BEFORE THEIR ACTUAL CANCELLATION. AT THE TIME PROVISIONAL RESERVATIONS ARE ACCEPTED, NW WILL INFORM PASSENGERS THAT THE PROVISIONAL RESERVATIONS ARE ONLY VALID PROVIDING THAT SUCH FLIGHTS OPERATE. SUBJECT TO PAYMENT, A VALIDATED TICKET FOR SUCH FLIGHTS WILL BE ISSUED BY NW INDICATING SUCH PROVISIONAL RESERVATIONS. SUCH TICKET WILL ONLY BE VALID FOR CONFIRMED SPACE PROVIDING THAT SUCH FLIGHTS OPERATE.

- B) NW MAY OVERBOOK, THAT IS, ACCEPT RESERVATIONS OF SPACE FOR SPECIFIC FLIGHTS IN EXCESS OF AVAILABLE SPACE ONBOARD THE AIRCRAFT. EXCESS RESERVATIONS ARE MADE TO OFFSET THE LATE CANCELLATIONS OF SPACE AND THE FAILURE OF PERSONS WITH CONFIRMED RESERVATIONS TO USE RESERVED SPACE. WHEN THE NUMBER OF PASSENGERS WHO MAKE LATE CANCELLATIONS OR WHO OTHERWISE FAIL TO USE THEIR CONFIRMED RESERVATIONS IS LESS THAN THE NUMBER OF EXCESS RESERVATIONS, AN OVERSALE RESULTS. WHEN AN OVERSALE OCCURS AND THE NUMBER OF PASSENGERS HOLDING CONFIRMED RESERVATIONS OF SPACE ACTUALLY PRESENTING THEMSELVES FOR BOARDING AT THE TIME OF DEPARTURE EXCEEDS THE AVAILABLE SPACE ON BOARD, NW WILL NOT ACCOMMODATE SOME OF THOSE PASSENGERS. IF NW CANNOT ACCOMMODATE A PASSENGER ON THE AIRCRAFT FOR WHICH THEY HOLD A CONFIRMED RESERVATION, NW'S OBLIGATION TO THE PASSENGER IS EXCLUSIVELY GOVERNED BY RULE 245. THE PASSENGER SHALL NOT BE ENTITLED TO COMPENSATORY OR PUNITIVE DAMAGES IN THE EVENT OF AN OVERSALE. UPON REQUEST, NW RESERVATION SALES AGENTS, AIRPORT TICKET OFFICE AGENTS AND CITY TICKET OFFICE AGENTS WILL ADVISE WHETHER OR NOT A FLIGHT IS OVERBOOKED. NW'S COMPUTER RESERVATIONS SYSTEM WILL BE PROGRAMMED TO RETURN TO A 'YES/NO' ANSWER BASED ON ENTIRE AIRCRAFT CAPACITY. IN CASES WHEN THE FLIGHT IS OVERBOOKED, THE AGENT WILL THEN NOTIFY THE PASSENGER THAT THE PARTICULAR FLIGHT IN QUESTION IS OVERBOOKED WITH A REMINDER THAT FEW

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TITLE/APPLICATION - 70 CONT

_ CONFIRMATION OF RESERVED SPACE (CONT)

PASSENGERS ARE EVER DENIED BOARDING DUE TO OVERBOOKING
AND THAT IT SHOULD NOT BE A PROBLEM OBTAINING A SEAT.

C) ONCE A PASSENGER PURCHASES A TICKET FROM NW OR AN AGENT
OF NW, INDICATING CONFIRMED SPACE FOR A SPECIFIC FLIGHT
AND DATE, THE RESERVATION IS CONSIDERED CONFIRMED EVEN IF
NO RECORD CAN BE FOUND IN NW'S ELECTRONIC RESERVATIONS
SYSTEM. IN THE EVENT THE NUMBER OF PASSENGERS PRESENTING
THEMSELVES WITH CONFIRMED TICKETS ON A FLIGHT PURSUANT TO
RULE 135 EXCEEDS THE NUMBER OF SEATS AVAILABLE, THOSE
PASSENGERS WITH CONFIRMED TICKETS NOT ACCOMMODATED WILL
BE SUBJECT TO RULE 245 WHICH MAY PROVIDE FOR DENIED
BOARDING COMPENSATION PAYMENT.

EXCEPTION: WHERE THERE IS A RECORD THAT THE RESERVATION
HAS A WAIT LIST STATUS OR WAS CANCELLED IN NW'S
RESERVATION SYSTEM AFTER THE TICKET WAS ISSUED, THE
TICKET FOR CONFIRMED OR WAIT-LISTED SPACE MAY NOT BE
HONORED OR BE SUBJECT TO THE PROVISIONS OF RULE 245.

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IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0120

COMPUTER RESERVATION SYSTEM (CRS) BOOKING/TICKETING POLICIES

BOOKING AND TICKETING PRACTICES AND PROCEDURES TO WHICH A CRS SUBSCRIBER/AGENT MUST ADHERE WHEN ACTING AS AN AGENT OF NW/KL AND TO SPECIFY CERTAIN FEES TO BE PAID BY A CRS SUBSCRIBER/AGENT FOR NONCOMPLIANCE.

A) DEFINITIONS:

CRS SUBSCRIBER - ANY PERSON AUTHORIZED BY A CRS TO ACCESS A CRS TO BOOK AND TICKET NW/KL FLIGHTS INCLUDING BUT NOT LIMITED TO ARC MEMBER AGENTS, IATA MEMBER AGENTS AND/OR ALL OTHER USERS OF A CRS.

PNR - PNR SHALL MEAN THE PASSENGER NAME RECORD.

B) ORIGIN/DESTINATION JOURNEY CONTROLS

- 1) CRS SUBSCRIBER/AGENT MUST BOOK MULTIPLE-SEGMENT CONNECTIONS IN A SINGLE TRANSACTION.
- 2) IN ORDER TO MAKE A BOOKING, THE INTENDED CLASS(ES) OF SERVICE MUST SHOW AVAILABLE ON ALL SEGMENTS FROM ORIGIN TO DESTINATION. (INCLUDING WHEN IT IS CONNECTING SERVICE).
- 3) CRS SUBSCRIBER/AGENT SHALL NOT ALTER A RESERVATION IN ORDER TO ACHIEVE BETTER ACCESS TO FARE BOOKING: CLASSES BY:
 - (A) CANCELING PART OF A CONNECTION WITHIN A PNR
EXAMPLE: BOOKING AN MCO-MSP-BRD CONNECTION AND THEN CANCELING THE MSP-BRD SEGMENT.
 - (B) USING SEPARATE SELL TRANSACTION TO BOOK THE SEGMENTS OF A CONNECTION WITHIN A PNR
EXAMPLE: BOOKING BOS-DTW IN A PNR AND THEN BOOKING DTW-SEA IN A PNR AND TICKETING A BOS-DTW-SEA CONNECTION.

NOTE: EXCEPTIONS MAY BE MADE FOR GROUP BOOKINGS AT THE DISCRETION OF NWA.

C) BOOKING AND TICKETING POLICIES

- 1) DUPLICATE BOOKINGS
CRS SUBSCRIBER/AGENT SHALL NOT CREATE A DUPLICATE BOOKING FOR ANY REASON. IF A CRS SUBSCRIBER/AGENT SUBSCRIBES TO MULTIPLE CRS PROVIDERS, THE SUBSCRIBER SHALL NOT, UNDER ANY CIRCUMSTANCES, DUPLICATE RESERVATIONS THAT EXIST IN ANOTHER CRS.
- 2) FRAUDULENT, FICTITIOUS, SPECULATIVE BOOKINGS
CRS SUBSCRIBER/AGENT SHALL NOT CREATE ANY FRAUDULENT, FICTITIOUS OR SPECULATIVE BOOKINGS.
- 3) PASSIVE BOOKINGS
CRS SUBSCRIBER/AGENT SHALL ONLY CREATE PASSIVE BOOKINGS FOR THE PURPOSE OF TICKETING AN IDENTICAL RESERVATION WHICH WAS ORIGINALLY BOOKED DIRECTLY WITH NW/KL.
- 4) CREATION OF HIDDEN GROUP BOOKINGS
CRS SUBSCRIBER/AGENT SHALL NOT CREATE MULTIPLE PNRS

TITLE/APPLICATION - 70 Cont

COMPUTER RESERVATION SYSTEM (CRS) BOOKING/TICKETING POLICIES

FOR PARTIES OF LESS THAN 10 THAT IN TOTAL EXCEED 9 PASSENGERS OR PASSIVE GROUP BOOKINGS THAT DO NOT HAVE CORRESPONDING CONFIRMED BOOKINGS IN NW/KL'S RESERVATIONS SYSTEM OR SPECULATIVE GROUP BOOKINGS.

D) FEES AND PAYMENT FOR NONCOMPLIANCE

1) FEES AND PAYMENT

IF CRS SUBSCRIBER/AGENT IS DETERMINED TO HAVE VIOLATED ANY OF THE PROVISIONS OF B) AND OR C) ABOVE NW/KL RESERVES THE RIGHT TO CHARGE EACH AGENT OF THE FOLLOWING:

- A) A FEE OF UP TO ANY AMOUNT EQUAL TO FIFTY DOLLARS (USD 50.00) PER EACH DEBIT MEMO ISSUED IN RESPECT OF ONE OR MORE PNRS THAT DO NOT ADHERE TO THIS AGREEMENT
- B) THE AMOUNT OF ANY CRS FEES ASSOCIATED WITH SUCH PNRS
- C) THE EXCESS IF ANY OF THE APPROPRIATE APPLICABLE FARES ASSOCIATED WITH SUCH PNRS OVER THE TICKETED FARE COLLECTED
- D) THE AMOUNT OF LOST REVENUE ASSOCIATED WITH SUCH VIOLATIONS.

NW/KL WILL CHARGE SUCH FEES BY ISSUANCE OF A DEBIT MEMO TO CRS SUBSCRIBER/AGENT.

2) ADDITIONAL REMEDIES

IF CRS SUBSCRIBER/AGENT BOOKS A RESERVATION OR ISSUES A TICKET IN VIOLATION OF THIS AGREEMENT OR ANY FURTHER INSTRUCTIONS THAT NW/KL MAY SUBSEQUENTLY PROVIDE TO CRS SUBSCRIBER/AGENT THEN NW/KL MAY DEBIT CRS SUBSCRIBER/AGENT AND CRS SUBSCRIBER/AGENT AGREES TO PAY NW/KL FOR ANY LOSS INCURRED BY NW/KL IN CONNECTION WITH SUCH VIOLATION. SUCH RIGHT TO DEBIT IS IN ADDITION TO ANY OTHER RIGHT OR REMEDY AVAILABLE TO NW/KL IN PARTICULAR BUT WITHOUT LIMITATION NW/KL RESERVES THE RIGHT TO:

- A) TERMINATE CRS SUBSCRIBERS/AGENTS APPOINTMENT
- B) RESTRICT CRS SUBSCRIBER/AGENTS CAPABILITY TO BOOK, TICKET OR SELL NW/KL AIR TRANSPORTATION.

TITLE/APPLICATION - 70

_ CANCELLATION OF RESERVATIONS

- A) NW MAY CANCEL RESERVATIONS OF ANY PASSENGER WHENEVER SUCH ACTION IS NECESSARY TO COMPLY WITH ANY GOVERNMENTAL REGULATION, OR TO COMPLY WITH ANY GOVERNMENTAL REQUEST FOR EMERGENCY TRANSPORTATION IN CONNECTION WITH THE NATIONAL DEFENSE, OR WHENEVER SUCH ACTION IS NECESSARY OR ADVISABLE BY REASON OF WEATHER OR OTHER CONDITIONS BEYOND ITS CONTROL, INCLUDING FORCE MAJEURE EVENTS.

_ FAILURE TO OCCUPY SPACE - 71

- B) FAILURE TO OCCUPY SPACE - IF THE PASSENGER FAILS TO OCCUPY SPACE THAT HAS BEEN RESERVED FOR THE PASSENGER ON A NW FLIGHT AND NW FAILS TO RECEIVE NOTICE OF THE CANCELLATION OF SUCH RESERVATION BEFORE THE DEPARTURE OF SUCH FLIGHT; OR IF ANY CARRIER CANCELS THE RESERVATION OF ANY PASSENGER IN ACCORDANCE WITH THIS RULE, NW MAY CANCEL ALL RESERVATIONS HELD BY SUCH PASSENGER ON NW FOR CONTINUING OR RETURN SPACE.

_ CHECK IN AND BOARDING TIME LIMITS - 72

- C) NW RESERVES THE RIGHT TO CANCEL THE RESERVATION OR SEAT ASSIGNMENT OF ANY PASSENGER WHO FAILS TO COMPLY WITH THE AIRPORT CHECK-IN AND BOARDING TIME LIMITS LISTED BELOW.

- 1) CHECK-IN TIMES - PASSENGER MUST CHECK-IN VIA A SELF SERVICE DEVICE, THE INTERNET, OR THROUGH A NW AGENT IN ACCORDANCE WITH THE FOLLOWING TIME LIMITS:

- A) FLIGHTS BETWEEN ALL POINTS IN THE FIFTY UNITED STATES (EXCEPT DEPARTURE FROM ATLANTA, DENVER, LAS VEGAS, NEWARK, TAMPA, LOS ANGELES, OR WASHINGTON DULLES) - AT LEAST THIRTY (30) MINUTES BEFORE THE SCHEDULED OR POSTED DEPARTURE TIME;
- B) FLIGHTS DEPARTING FROM ATLANTA, DENVER, NEWARK, WASHINGTON DULLES AIRPORT, TAMPA, OR LOS ANGELES TO OTHER POINTS IN THE FIFTY UNITED STATES - AT LEAST FORTY-FIVE (45) MINUTES BEFORE THE SCHEDULED OR POSTED DEPARTURE TIME;
- C) FLIGHTS DEPARTING FROM LAS VEGAS TO OTHER POINTS IN THE FIFTY UNITED STATES - AT LEAST SIXTY (60) MINUTES BEFORE THE SCHEDULED OR POSTED DEPARTURE TIME;
- D) FLIGHTS DEPARTING FROM ALL POINTS NOT COVERED BY SECTIONS 1) A) OR 1) B) ABOVE - AT LEAST SIXTY (60) MINUTES BEFORE THE SCHEDULED OR POSTED DEPARTURE TIME.
- E) PASSENGERS CHECKING IN VIA THE INTERNET MUST CHECK-IN AT LEAST SIXTY (60) MINUTES BEFORE

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__ CHECK IN AND BOARDING TIME LIMITS - 72 (CONT)

THE SCHEDULED OR POSTED DEPARTURE TIME.

- F) AT SOME STATIONS, NW MAY CLOSE THE TICKET COUNTER THIRTY (30) MINUTES BEFORE A SCHEDULED DEPARTURE. IN SUCH CASE, CHECK-IN AND BAGGAGE CHECK-IN WILL NOT BE PERMITTED AFTER THE CHECK-IN DEADLINE.
- 2) BOARDING TIMES - PASSENGER MUST BE ON BOARD OR PRESENT AT THE BOARDING GATE-IN ACCORDANCE WITH THE FOLLOWING TIME LIMITS:
- a) FLIGHTS BETWEEN ALL POINTS IN THE FIFTY UNITED STATES - AT LEAST FIFTEEN (15) MINUTES BEFORE THE SCHEDULED OR POSTED DEPARTURE TIME;
- b) FOR ALL OTHER FLIGHTS - AT LEAST THIRTY (30) MINUTES BEFORE THE SCHEDULED OR POSTED DEPARTURE TIME.
- 3) WHEN A FLIGHT IS DELAYED AND THE SCHEDULED DEPARTURE TIME IS REVISED, THE MINIMUM CHECK-IN AND BOARDING TIMES SPECIFIED IN C)1 AND C)2 ABOVE SHALL APPLY TO THE REVISED DEPARTURE TIME.
- 4) PASSENGERS CHECKING BAGGAGE ARE ALSO SUBJECT TO THE BAGGAGE CHECK-IN TIMES GOVERNED BY RULE 190.
- 5) PASSENGER RESPONSIBILITY - PASSENGER MUST ARRIVE AT THE AIRPORT WITH SUFFICIENT TIME TO COMPLETE CHECK-IN, GOVERNMENT REQUIREMENTS, SECURITY CLEARANCE, AND DEPARTURE PROCESS AND MEET THE TIME LIMITS DETAILED ABOVE. NW RECOMMENDS THAT PASSENGERS ARRIVE NOT LESS THAN SEVENTY-FIVE (75) MINUTES BEFORE SCHEDULED DEPARTURE TIME. FLIGHTS WILL NOT BE DELAYED FOR PASSENGERS THAT HAVE NOT COMPLETED ANY OF THESE PRE-BOARDING REQUIREMENTS. NW IS NOT LIABLE FOR LOSS OR EXPENSE DUE TO THE PASSENGER'S FAILURE TO COMPLY WITH THIS PROVISION.
- D) PASSENGERS WHO ARE UNABLE TO PRESENT THEMSELVES FOR CHECK-IN IN ACCORDANCE WITH THE ABOVE, DUE TO THE LATE ARRIVAL ON AN INBOUND CONNECTING FLIGHT OF NW OR ANOTHER CARRIER, WILL BE CONSIDERED TO HAVE MISCONNECTED.
- E) NW MAY CANCEL ANY RESERVATION WHICH APPEARS TO:
- 1) DUPLICATE ANOTHER RESERVATION.
 - 2) OCCUPY INVENTORY WITHOUT AN ACTUAL PASSENGER.
 - 3) BE IN VIOLATION OF, OR BE CREATED TO, AVOID THE REQUIREMENTS OF NW'S CONTRACT OF CARRIAGE OR
 - 4) BE CREATED BY A PERSON NOT AUTHORIZED TO SELL THE AIR TRANSPORTATION.

TITLE/APPLICATION - 70 CONT

— CHECK IN AND BOARDING TIME LIMITS - 72 (CONT)

- F) NW IS NOT LIABLE WHEN IT CANCELS THE RESERVATION OF ANY PASSENGER IN ACCORDANCE WITH THIS RULE, BUT:
- 1) IF SUCH RESERVATION WAS CANCELED PURSUANT TO PARAGRAPHS A) OR D) OF THIS RULE, NW WILL TAKE SUCH ACTION AS IS PROVIDED IN RULE 240 (FAILURE TO OPERATE ON SCHEDULE OR FAILURE TO CARRY).
 - 2) IF SUCH RESERVATION WAS CANCELED PURSUANT TO PARAGRAPHS B) OR C) OF THIS RULE, NW WILL REROUTE IN ACCORDANCE WITH RULE 255 (REROUTING - WHEN ALLOWED), OR WILL REFUND IN ACCORDANCE WITH RULE 270 (REFUND-VOLUNTARY).
 - 3) THE REMEDIES IN SUB-PARAGRAPHS 1) AND 2) ABOVE SHALL BE THE SOLE AND EXCLUSIVE REMEDIES FOR A PASSENGER. THE PASSENGER SHALL HAVE NO CLAIM OF LAW OR EQUITY FOR COMPENSATORY OR PUNITIVE DAMAGES.

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TITLE/APPLICATION - 70

— WAITLISTS

WAITLIST ACCEPTANCE/CLEARANCE IS BASED ON ACTUAL REVENUE AND IS AT THE DISCRETION OF NW.

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AREA: US TARIFF: DGR CXR: NW RULE: 0150

TITLE/APPLICATION - 70

APPLICATION OF FARES - GENERAL

- A) WHERE A LOCAL OR JOINT FARE IS SPECIFICALLY PUBLISHED VIA THE DESIRED ROUTING FROM POINT OF ORIGIN TO POINT OF DESTINATION, SUCH FARE IS APPLICABLE OVER SUCH ROUTE EVEN THOUGH IT MAY BE HIGHER OR LOWER THAN THE COMBINATION OF INTERMEDIATE FARES VIA SUCH ROUTING.

GROUND TRANSFER SERVICE - 71

- B) FARES AND CHARGES SHALL APPLY ONLY TO AIR TRANSPORTATION BETWEEN THE AIRPORTS THAT ARE NAMED IN CONNECTION WITH SUCH FARES AND CHARGES INCLUDING INTERMEDIATE STOPS. GROUND TRANSPORTATION, TO OR FROM AN AIRPORT, WILL BE ARRANGED BY THE PASSENGER, AT THEIR OWN EXPENSE.

RESERVATIONS - 72

- C) WHEN A CUSTOMER IS MAKING A FARE INQUIRY THROUGH THE NW TELEPHONE RESERVATIONS SYSTEM, A NW AIRPORT OR CITY TICKET OFFICE, NW AGENTS WILL OFFER THE LOWEST FARE AVAILABLE FOR WHICH THE CUSTOMER IS ELIBIBLE, FOR THE DATE, FLIGHT AND CLASS OF SERVICE REQUESTED.
 - 1) SPECIFIC ITINERARY REQUESTS
 - NW AGENTS WILL RESPOND WITH THE LOWEST PUBLISHED FARE WHEN GIVEN A SPECIFIC FLIGHT/DATE/TIME.
 - NW HAS IN PLACE COMPUTER SYSTEMS (POWERSHOPPER DOMESTIC AND LOWEST FARE PRICE CELLS DOMESTIC AND INTERNATIONAL), WHICH ARE USED TO DETERMINE THE LOWEST PRICE FOR A GIVEN ITINERARY. NW WILL NOT REFUSE TO PROVIDE A FARE FOR A CUSTOMER WHO HAS NOT YET CHOSEN FIRM DATES.
 - 2) GENERAL TRAVEL REQUESTS
 - WHEN GIVEN A RANGE OF TRAVEL DATES, TIMES, FLIGHTS OR CITIES, NW AGENTS WILL RESPOND WITH THE LOWEST PUBLISHED FARE FROM THE FARE DISPLAY.
 - FOR EXAMPLE, AN AGENT WILL ADVISE, "WE HAVE ROUNDTrip FARES AS LOW AS USD 77.00 IN THE CHICAGO-MINNEAPOLIS MARKET AND, DEPENDING ON YOUR CHOICE OF DAY, TIME, AIRPORT AND THE PRESENT

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TITLE/APPLICATION - 70

RESERVATIONS - 72 (CONT)

AVAILABILITY OF SEATS ON THE AIRCRAFT, I CAN FIND
THE LOWEST PRICE FOR YOUR ITINERARY."
3) FARE TYPES THAT ARE EXCLUDED FROM THIS COMMITMENT
ARE:
CYBER/UNPUBLISHED PROMOTIONS/
INTERNET FARES

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IN EFFECT ON: 06MAR07
AREA: US TARIFF: DGR CXR: NW RULE: 0160

TITLE/APPLICATION - 70

-- CURRENCY

ALL FARES AND CHARGES ARE STATED IN U.S. CURRENCY.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0165

TITLE/APPLICATION - 70

— FARE CONSTRUCTION

- A) WHEN THE FARE BETWEEN ANY 2 POINTS IS NOT SPECIFICALLY PUBLISHED VIA THE DESIRED ROUTING, SUCH FARE SHALL BE CONSTRUCTED BY COMBINING THOSE FARES, APPLICABLE VIA THE DESIRED ROUTING FROM THE PASSENGER'S POINT OF ORIGIN TO POINT OF DESTINATION, WHICH PRODUCE THE LOWEST FARE FOR THE CLASS OF SERVICE USED; PROVIDED, HOWEVER, THAT SUCH FARE WILL NOT EXCEED THE LOWEST FARE DETERMINED IN ACCORDANCE WITH PARAGRAPH B) OF THIS RULE.
- B) MAXIMUM FARE - TRAVEL VIA THE SAME OR DIFFERENT CLASSES OF SERVICE A COMBINATION OF FARES OF THE SAME OR DIFFERENT CLASSES OF SERVICE (SEE NOTES BELOW) MAY NOT EXCEED THE LOWEST OF THE FOLLOWING FARES OR COMBINATION OF FARES VIA THE SAME CARRIER(S) BETWEEN AND VIA THE SAME POINT:
- 1) A COMBINATION OF FARES VIA THE CLASS OF SERVICE USED FOR A PORTION OF THE TRANSPORTATION AND FARES FOR A HIGHER CLASS OF SERVICE FOR THE REMAINDER OF THE TRANSPORTATION, OR
 - 2) A COMBINATION OF FARES VIA HIGHER CLASSES OF SERVICE, OR
 - 3) A THROUGH PUBLISHED FARE VIA A HIGHER CLASS OF SERVICE, OR

EXCEPTION: A THROUGH PUBLISHED FARE VIA A HIGHER CLASS OF SERVICE TO OR FROM A MORE DISTANT POINT MAY NOT BE USED TO CONSTRUCT A FARE FOR AN INTERMEDIATE POINT(S) IF THERE IS A PUBLISHED FARE FOR THE SAME HIGHER CLASS OF SERVICE TO/FROM SUCH INTERMEDIATE POINT(S).

NOTE: THE EXCEPTION APPLIES REGARDLESS IF THERE IS A PUBLISHED FARE.

NOTE: FOR THE PURPOSE OF PARAGRAPHS A), B), AND C), FARES ARE PUBLISHED IN THE FOLLOWING DESCENDING ORDER OF CLASSES OF SERVICE:

- 1) JET FIRST CLASS.
- 2) DELUXE NIGHT COACH CLASS/OFF-PEAK FIRST CLASS.
- 3) JET DAY COACH CLASS.
- 4) JET NIGHT COACH CLASS/OFF-PEAK COACH CLASS.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0170

TITLE/APPLICATION - 70

— ROUND-TRIP FARES

WHEN A TICKET IS PURCHASED BEFORE THE TRANSPORTATION COMMENCES, OR IS REISSUED PURSUANT TO RULE 255 (REROUTING - WHEN ALLOWED), THE FARE APPLICABLE TO A ROUND TRIP BETWEEN TWO POINTS OVER THE LINES OF ONE OR MORE CARRIERS SHALL BE:

- A) WHEN SPECIFICALLY PUBLISHED VIA THE DESIRED ROUTING, THE APPLICABLE ROUND TRIP FARE PUBLISHED BY OR ON BEHALF OF SUCH CARRIER(S).
- B) WHEN NOT SPECIFICALLY PUBLISHED VIA THE DESIRED ROUTING, THE SUM OF THE ONE-WAY FARES APPLICABLE TO THE RESPECTIVE ONE-WAY SEGMENTS.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0175

TITLE/APPLICATION - 70

— CIRCLE-TRIP FARES

- A) EXCEPT AS PROVIDED BELOW, WHEN A TICKET IS PURCHASED BEFORE THE TRANSPORTATION COMMENCES OR IS REISSUED ACCORDING TO RULE 255 (REROUTING - WHEN ALLOWED), THE FARE APPLICABLE TO A CIRCLE TRIP WILL BE AS FOLLOWS: THE SUM OF 50% OF THE APPLICABLE ROUND-TRIP FARES FOR THE RESPECTIVE SECTIONS, CONSTRUCTED FROM THE POINT OF ORIGIN VIA THE ROUTE OF TRAVEL THAT PRODUCES THE LOWEST FARE FOR THE CIRCLE TRIP FOR CLASS OF SERVICE USED.
- B) THE PROVISION OF THIS RULE WILL ALSO APPLY WHEN A PORTION OF A CIRCLE TRIP INVOLVES PASSAGE OTHER THAN BY AIR BETWEEN A CITY IN "COLUMN A" AND A CITY IN "COLUMN B".

COLUMN A	COLUMN B
BWI	WAS
FLL	MIA
NYC	HPN/EWR
LAX	BUR/ONT/SNA/LGB
ONT	BUR/SNA
BUR	SNA/LGB
SFO	OAK/SJC
OAK	SJC
LGB	SNA

EXCEPTION: THE PROVISIONS OF THIS RULE ARE NOT APPLICABLE WHEN ANY PORTION OF THE CIRCLE TRIP IS FLOWN VIA CHARTER SERVICES OR MILITARY AIR SERVICES.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0180

TITLE/APPLICATION - 70

— STOPOVERS

- A) STOPOVERS, AS DEFINED IN RULE 5, OF THIS TARIFF WILL BE PERMITTED ONLY UPON PAYMENT OF THE COMBINATION OF APPLICABLE FARES, OR STOPOVER CHARGES WHEN PROVIDED ON TRANSPORTATION SOLELY WITHIN THE CONTINENTAL UNITED STATES, UNLESS THE APPLICABLE FARE PERMITS SUCH STOPOVERS.
- EXCEPTION 1: (APPLICABLE TO NW LOCAL OR JOINT TRANSPORTATION BETWEEN POINTS IN THE CONTINENTAL U.S.A./ALASKA AND POINTS IN THE STATE OF HAWAII). STOPOVERS WILL BE PERMITTED WITHOUT CHARGE AT INTERMEDIATE POINTS ON THE APPLICABLE ROUTING, UNLESS THE APPLICABLE TARIFF SPECIFICALLY EXCLUDES SUCH STOPOVER.
- EXCEPTION 2: (APPLICABLE TO NW LOCAL OR JOINT TRANSPORTATION BETWEEN POINTS IN THE CONTINENTAL U.S.A. AND POINTS IN THE STATE OF ALASKA). STOPOVERS WILL BE PERMITTED WITHOUT CHARGE AT MINNEAPOLIS-ST PAUL MN (MSP MUST BE SPECIFIED ON THE APPLICABLE ROUTING) UNLESS THE APPLICABLE TARIFF SPECIFICALLY EXCLUDES SUCH STOPOVER.
- B) A STOPOVER, AS USED HEREIN, OCCURS WHEN A PASSENGER ARRIVES AT AN INTERMEDIATE OR JUNCTION TRANSFER POINT ON A FLIGHT OF ANY CARRIER AND FAILS TO DEPART FROM SUCH INTERMEDIATE OR JUNCTION TRANSFER POINT ON A FLIGHT DEPARTING WITHIN 4 HOURS AFTER THEIR ARRIVAL AT SUCH POINT.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0183

TITLE/APPLICATION - 70

— TRANSFERS

FOR ONLINE TRANSPORTATION VIA NW/NW AIRLINK, NO MORE THAN 4 CONNECTIONS IN EACH DIRECTION ARE PERMITTED VIA ANY PUBLISHED FARE.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07
AREA: US TARIFF: DGR CXR: NW RULE: 0185

TITLE/APPLICATION - 70

_ ROUTINGS

- A) EACH FARE APPLIES TO TRANSPORTATION VIA THE ROUTINGS SPECIFIED IN CONNECTION WITH SUCH FARE. ANY LOCAL ROUTING IN CONNECTION WITH A FARE APPLICABLE TO TRANSPORTATION OVER THE LINES OF ANY ONE CARRIER BETWEEN ANY 2 POINTS WILL BE INCLUDED IN ANY ROUTING IN CONNECTION WITH ANY PUBLISHED JOINT FARE WHICH INCLUDES TRANSPORTATION OVER THE LINES OF SUCH CARRIER BETWEEN SUCH POINTS, UNLESS EXPRESSLY EXCLUDED FROM THE JOINT FARE ROUTING OR ROUTINGS.
- B) WHERE MORE THAN ONE LOCAL FARE APPLIES FOR THE PORTION OF PASSAGE VIA A CARRIER PARTICIPATING IN A JOINT FARE, THE JOINT FARE APPLIES VIA THE ROUTINGS SPECIFIED IN CONNECTION WITH THE LOWEST LOCAL FARE.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07
AREA: US TARIFF: DGR CXR: NW RULE: 0187

TITLE/APPLICATION - 70

_ MINIMUM FARES

EXCEPT AS OTHERWISE PROVIDED, WHEN RULES IN THIS TARIFF, OR IN TARIFFS GOVERNED BY THIS TARIFF, PROVIDE FOR APPLICATION OF FARES BASED ON PERCENTAGES OF OTHER FARES, THERE WILL BE A MINIMUM ONE-WAY FARE OF USD 23.26 APPLICABLE TO THE TOTAL LOCAL OR INTERLINE TRANSPORTATION VIA NW SOLD SUBJECT TO THIS TARIFF, PROVIDED THAT, IN THE EVENT THE PASSENGER'S TRANSPORTATION IS VIA NW AND ONE OR MORE OTHER CARRIERS HAVING DIFFERENT MINIMUM FARES, THE HIGHEST MINIMUM FARE WILL APPLY TO SUCH INTERLINE TRANSPORTATION.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0190

TITLE/APPLICATION - 70

—
BAGGAGE

THE PROVISIONS CONTAINED IN THIS RULE APPLY VIA NW FOR TRAVEL SOLELY BETWEEN POINTS IN THE AREA COMPRISED OF THE CONTINENTAL U.S.A., ALASKA AND HAWAII AND APPLY WHEN TRAVEL IS:

- 1) VIA U.S.A. DOMESTIC FARES, OR
- 2) VIA THROUGH INTERNATIONAL FARES APPLICABLE TO/FROM/VIA THE AREA COMPRISED OF THE CONTINENTAL U.S.A., ALASKA AND HAWAII WHEN TRAVEL VIA NW IS NOT PART OF CONTINUOUS INTERNATIONAL AIR TRANSPORTATION.

NOTE: AS USED IN THIS RULE, 'CONTINUOUS INTERNATIONAL AIR TRANSPORTATION' MEANS TRANSPORTATION BETWEEN A POINT IN THE AREA COMPRISED OF THE CONTINENTAL U.S.A., ALASKA AND HAWAII AND A POINT OUTSIDE SUCH AREA WHICH IS PERFORMED ON SCHEDULED PASSENGER AIR SERVICE (AS OPPOSED TO CHARTER OR MILITARY SERVICE) BY ONE OR MORE CARRIERS WITHOUT A VOLUNTARY STOPOVER REQUESTED BY THE PASSENGER IN THE CONTINENTAL U.S.A., ALASKA OR HAWAII. THE BAGGAGE PROVISIONS FOR 'CONTINUOUS INTERNATIONAL AIR TRANSPORTATION' WILL BE THOSE APPLICABLE TO THE CARRIER PERFORMING THE CARRIAGE FROM THE LAST POINT OF DEPARTURE IN THE AREA COMPRISED OF THE CONTINENTAL U.S.A., ALASKA AND HAWAII OR TO THE FIRST POINT OF ARRIVAL IN SUCH AREA. PROVISIONS CONTAINED IN THIS RULE ARE ARRANGED IN SUBTOPICS WHICH MAY BE LOCATED IN THE FOLLOWING PARAGRAPHS:

- A) BAGGAGE LIABILITY
- B) GENERAL CONDITIONS OF ACCEPTANCE OF CHECKED AND CARRY-ON BAGGAGE
- C) FREE BAGGAGE ALLOWANCE FOR CHECKED AND CARRY-ON BAGGAGE
- D) APPLICABLE EXCESS/OVERSIZE/OVERWEIGHT CHARGES
- E) CABIN-SEAT BAGGAGE
- F) BOXES
- G) SPECIAL ITEMS
- H) FRAGILE AND PERISHABLE ITEMS
- I) RESTRICTED ARTICLES
- J) BAGGAGE CHECKING REQUIREMENTS
- K) LOST BAGGAGE AND DELIVERY OF CHECKED BAGGAGE

BAGGAGE LIABILITY - 71

A) BAGGAGE LIABILITY

NW LIMITATIONS ON LIABILITY:

(1) GENERAL

LIABILITY FOR THE LOSS OF, DAMAGE TO, OR DELAY IN THE DELIVERY OF ANY PERSONAL PROPERTY OR BAGGAGE (WHETHER SUCH PROPERTY HAS BEEN CHECKED OR OTHERWISE DELIVERED INTO THE CUSTODY OF NW) MAY NOT BE MORE THAN USD 3000.00 PER PASSENGER, UNLESS THE PASSENGER ELECTS TO PAY FOR DECLARED HIGHER LIABILITY AS PROVIDED IN PARAGRAPH 3) BELOW. NW WILL COMPENSATE THE PASSENGER FOR ALL REASONABLE, DOCUMENTED EXPENSES WITH RECEIPTS INCURRED SOLELY AS A RESULT OF LOSS OF, DAMAGE TO, OR DELAY IN THE DELIVERY OF ANY PERSONAL PROPERTY, AS EXEMPLIFIED BY SECTION K) 2) C), UP TO THE LIMITS OF LIABILITY OR DECLARED VALUE, WHICHEVER IS APPLICABLE, PROVIDED THE PASSENGER HAS TRIED TO MINIMIZE THE AMOUNT OF DAMAGES. WHEN TRANSPORTATION IS OVER THE ROUTES OF NW AND ONE OR MORE CARRIERS WITH A LIMITATION OF LIABILITY OTHER THAN USD 3000.00 WHEN RESPONSIBILITY FOR LOSS, DAMAGE, OR DELAY IN DELIVERY OF PROPERTY CANNOT BE DETERMINED, THE LOWEST MAXIMUM LIABILITY WILL BE USED AMONG ALL CARRIERS INVOLVED IN THE TRANSPORTATION OF THE PASSENGER AND THEIR PROPERTY.

EXCEPTION 1: THE BAGGAGE LIMITATIONS OF LIABILITY SET FORTH IN THIS RULE DO NOT APPLY TO LIABILITY FOR LOSS, DAMAGE OR DELAY CONCERNING WHEELCHAIRS OR OTHER ASSISTIVE DEVICES. LIABILITY FOR A LOST OR IRREPARABLY DAMAGED WHEELCHAIR OR OTHER ASSISTIVE DEVICE WILL BE THE ORIGINAL PURCHASE PRICE OF THE DEVICE, OR WHERE REPAIRABLE, THE ACTUAL COST OF REPAIR. DOCUMENTARY PROOF, INCLUDING RECEIPTS, IS REQUIRED FROM THE PASSENGER FOR ANY CLAIM FOR DAMAGE, LOSS OR REPAIR. NW HAS THE RIGHT TO INSPECT AND DOCUMENT ANY PRE-EXISTING DAMAGE PRIOR TO ACCEPTANCE OF WHEELCHAIRS OR OTHER ASSISTIVE DEVICES AS CHECKED BAGGAGE.

EXCEPTION 2: FOR THE PURPOSE OF ESTABLISHING LIABILITY FOR THE LOSS OF, DAMAGE TO, OR DELAY IN, THE DELIVERY OF ANY PERSONAL PROPERTY OR BAGGAGE COVERED BY THIS RULE, IT SHALL BE CONCLUSIVELY PRESUMED THAT ANY INDIVIDUAL PIECE OF BAGGAGE TENDERED BY A PASSENGER

BAGGAGE LIABILITY - 71 (CONT)

CONTAINS ONLY THE PROPERTY OF THAT
PASSENGER WHO IS THE PERSON INTENDING TO FLY.

2) EXCLUSION FROM LIABILITY

A) FRAGILE ARTICLES:

WHEN NW HAS EXERCISED ORDINARY STANDARD OF
CARE, IT SHALL NOT BE LIABLE FOR DAMAGE TO,
OR DAMAGE CAUSED BY FRAGILE ARTICLES
DESCRIBED IN PARAGRAPH G) BELOW,

B) PERISHABLE ARTICLES:

NW SHALL NOT BE LIABLE FOR ANY PERISHABLE
ARTICLES CHECKED AS BAGGAGE WHETHER WITH OR
WITHOUT NW'S KNOWLEDGE.

C) NW SHALL NOT BE LIABLE FOR LOSS OR DAMAGE TO
ARTICLES DUE TO THE FOLLOWING:

- 1) PROTRUDING PARTS SUCH AS BUT NOT LIMITED
TO FEET, WHEELS, PULL STRAPS, PULL HANDLES.
- 2) OVERSIZED/OVERPACKED BAGS.
- 3) MANUFACTURER'S DEFECT.
- 4) NORMAL WEAR SUCH AS, BUT NOT LIMITED TO,
MINOR CUTS, SCRATCHES, DENTS, OR SOIL.

D) SPECIFIC EXCLUSIONS TO LIABILITY:

NW ASSUMES NO LIABILITY FOR LOSS, DAMAGE, OR
DELAY IN THE DELIVERY OF THE FOLLOWING
ARTICLES (INCLUDING BUT NOT LIMITED TO) WHEN
SUCH VALUABLES ARE INCLUDED IN CHECKED OR
UNCHECKED BAGGAGE OR OTHERWISE DELIVERED INTO
THE CUSTODY OF NW:

- 1) MONEY
- 2) JEWELRY (INCLUDING WATCHES)
- 3) SILVERWARE
- 4) NEGOTIABLE PAPERS
- 5) CAMERA EQUIPMENT, FILM, PHOTOGRAPHS
- 6) PHOTOGRAPHIC EQUIPMENT
- 7) ELECTRONIC EQUIPMENT
- 8) SECURITIES
- 9) BUSINESS DOCUMENTS
- 10) SAMPLES
- 11) COMPUTER EQUIPMENT AND RELATED
COMPONENTS
- 12) PAINTINGS
- 13) ANTIQUES
- 14) MANUSCRIPTS
- 15) IRREPLACEABLE BOOKS OR PUBLICATIONS
- 16) KEYS
- 17) MEDICATION
- 18) IRREPLACEABLE ITEMS (ONE OF A KIND)

BAGGAGE LIABILITY - 71 (CONT)

E) BAGGAGE LIABILITY RELEASE FORM:
NW SHALL NOT BE LIABLE FOR THE DAMAGE OR
DELAY IN DELIVERY OF A PASSENGER'S CHECKED
BAGGAGE AND PROPERTY ACCEPTED PURSUANT TO THE
EXECUTION OF A BAGGAGE LIABILITY RELEASE FORM
TO THE EXTENT THAT SUCH RELEASE RELIEVES NW
OF LIABILITY. THIS PROVISION APPLIES WITH OR
WITHOUT THE PASSENGER'S SIGNATURE ON THE
BAGGAGE LIABILITY FORM.

EXCEPTION: BAGGAGE LIABILITY RELEASE FORMS
WILL NOT BE REQUIRED OF
PASSENGERS CLAIMING LIABILITY FOR
DAMAGE TO, LOSS OF, OR DELAY IN
DELIVERY OF WHEELCHAIRS OR OTHER
ASSISTIVE DEVICES.

3) DECLARATION OF HIGHER VALUE/LIMITS ON DECLARED
HIGHER VALUES

A PASSENGER MAY, WHEN CHECKING IN FOR A FLIGHT AND
PRESENTING PROPERTY FOR TRANSPORTATION, PAY AN
ADDITIONAL CHARGE OF USD 1.00 PER USD 100.00 OR
FRACTION THEREOF FOR TRANSPORTATION VIA NW, AND
DECLARE A VALUE HIGHER THAN THE MAXIMUM AMOUNT
SPECIFIED IN A) 1) ABOVE AND UP TO A MAXIMUM OF
USD 5000.00, IN WHICH EVENT, NW'S LIABILITY
MAY NOT EXCEED SUCH DECLARED HIGHER VALUE. WHEN
PERSONAL PROPERTY, INCLUDING BAGGAGE, IS TENDERED
FOR TRANSPORTATION VIA 2 OR MORE CARRIERS WITH
DIFFERENT MAXIMUM LIMITS ON DECLARED VALUE, THE
LOWEST MAXIMUM LIMIT FOR ANY SUCH CARRIER
APPLIES TO ALL CARRIERS PARTICIPATING IN SUCH
TRANSPORTATION.

NOTE: ANY HIGHER DECLARED VALUE WILL NOT APPLY
TO:

- 1) LOSS OR DAMAGE OCCURRING TO ITEMS OR
CONDITION OF SUCH ITEMS LISTED IN 2)A)
THROUGH 2)D);AND
- 2) ANIMALS

CONDITIONS OF ACCEPTANCE - 72

B) GENERAL CONDITIONS OF ACCEPTANCE OF CHECKED AND CARRY-ON BAGGAGE

NW WILL ACCEPT FOR TRANSPORTATION AS BAGGAGE SUCH
PERSONAL PROPERTY AS IS NECESSARY OR APPROPRIATE FOR
THE WEAR, USE, COMFORT, OR CONVENIENCE OF THE PASSENGER
FOR THE PURPOSE OF THE TRIP, SUBJECT TO THE FOLLOWING
CONDITIONS:

- 1) ALL BAGGAGE IS SUBJECT TO INSPECTION BY NW,
HOWEVER, THERE IS NO OBLIGATION THAT NW PERFORM AN

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CONDITIONS OF ACCEPTANCE - 72 (CONT)

INSPECTION. NW WILL REFUSE TO TRANSPORT OR WILL REMOVE AT ANY POINT, BAGGAGE THAT THE PASSENGER REFUSES TO SUBMIT TO INSPECTION.

- 2) NW HAS THE RIGHT TO REFUSE TO TRANSPORT BAGGAGE ON ANY FLIGHT OTHER THAN THE ONE CARRYING THE PASSENGER. NW HAS THE RIGHT TO REFUSE TO TRANSPORT BAGGAGE ON ANY FLIGHT OTHER THAN THE ONE CARRYING THE PASSENGER. THE NAME OF THE PASSENGER PRESENTING THE TICKET SHALL BE THE ONLY IDENTIFYING NAME AFFIXED TO THE BAGGAGE, AND NW MAY REFUSE TO ACCEPT ANY BAGGAGE THAT HAS A NAME DIFFERENT FROM THAT OF THE PASSENGER AFFIXED THERETO.
- 3) NW WILL REFUSE TO ACCEPT PROPERTY FOR TRANSPORTATION WHICH SIZE, WEIGHT, OR CHARACTER RENDERS IT UNSUITABLE FOR TRANSPORTATION ON THE PARTICULAR AIRCRAFT WHICH IS TO TRANSPORT IT; WHICH CANNOT BE ACCOMMODATED WITHOUT HARMING OR ANNOYING PASSENGERS; OR WHICH IS NOT SUITABLE OR ADEQUATELY PACKAGED TO WITHSTAND ORDINARY HANDLING, UNLESS THE PASSENGER EXECUTES A LIABILITY RELEASE FORM. NW'S FAILURE TO REQUEST A LIABILITY RELEASE FORM DOES NOT, OF ITSELF, DEMONSTRATE A PACKAGE WAS PROPERLY PACKED.
- 4) NW WILL CHECK BAGGAGE WHICH IS TENDERED BY A PASSENGER ONLY UPON PRESENTATION OF A VALID TICKET FOR TRANSPORTATION OVER THE LINES OF NW, OR OVER THE LINES OF NW AND ONE OR MORE OTHER CARRIERS, SUBJECT TO THE CONDITIONS SPECIFIED BELOW:
 - A) BAGGAGE MUST BE CHECKED AT THE CITY OR AIRPORT OFFICE DESIGNATED BY NW AND IN ADVANCE OF FLIGHT DEPARTURE TIME AS PRESCRIBED BY THE CARRIER. FAILURE TO MEET CHECK-IN TIMES AS PRESCRIBED BY THE CARRIER WILL RESULT IN THE BAGGAGE NOT BEING ACCEPTED UNLESS A LIABILITY RELEASE FORM IS EXECUTED.
 - B) THE PASSENGER'S NAME MUST APPEAR ON THE BAGGAGE.
 - C) BAGGAGE WILL NOT BE CHECKED:
 - I) TO A POINT NOT NAMED ON THE PASSENGER'S TICKET.
 - II) BEYOND THE PASSENGER'S NEXT POINT OF STOPOVER OR, IF THERE IS NO STOPOVER, BEYOND THE FINAL DESTINATION DESIGNATED ON THE PASSENGER'S TICKET.
 - III) BEYOND THE POINT TO WHICH ALL APPLICABLE CHARGES HAVE BEEN PAID.
 - IV) BEYOND A POINT AT WHICH THE PASSENGER IS

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AREA: US TARIFF: DGR CXR: NW RULE: 0190

FREE BAGGAGE ALLOWANCE - 73 (CONT)

2) CARRY-ON BAGGAGE

WHEN BAGGAGE IS CARRIED ON BOARD THE AIRCRAFT, IT MAY BE STORED IN OVERHEAD BAGGAGE COMPARTMENTS OF THE AIRCRAFT SO EQUIPPED, OR IT MUST BE RETAINED IN THE PASSENGER'S CUSTODY AND STORED UNDER A SEAT IN FRONT OF THE PASSENGER. BAGGAGE NOT MEETING THESE SPECIFICATIONS MUST BE TRANSPORTED AS CHECKED BAGGAGE OR, IF PERMISSIBLE, AS CABIN-SEAT BAGGAGE. EACH PASSENGER TRAVELING IS ALLOWED ONE PIECE OF CARRY-ON BAGGAGE WITH A MAXIMUM LINEAR MEASUREMENT OF 45 INCHES (9 + 14 + 22 INCHES).

3) ARTICLES CARRIED FREE IN ADDITION TO STATED MAXIMUM EACH FARE PAYING PASSENGER MAY CARRY THE FOLLOWING ARTICLES ON BOARD THE AIRCRAFT WITHOUT CHARGE PROVIDED THEY ARE RETAINED IN THE CUSTODY OF THE PASSENGER:

- 1) HANDBAG/POCKETBOOK/BRIEFCASE
- 2) SMALL LAPTOP COMPUTER
- 3) AN OVERCOAT OR WRAP
- 4) AN UMBRELLA
- 5) A CAMERA AND/OR PAIR OF BINOCULARS
- 6) A REASONABLE AMOUNT OF READING MATERIAL FOR THE FLIGHT
- 7) ONE INFANT DIAPER BAG IF ACCOMPANYING AN INFANT
- 8) BRACES OR OTHER PROSTHETIC DEVICES PROVIDED THE PASSENGER IS DEPENDENT UPON SUCH DEVICES.
- 9) A COLLAPSIBLE BATTERY-POWERED MANUAL WHEELCHAIR-IF APPROVED STORAGE SPACE IS AVAILABLE.
- 10) MEDICAL/LIFE-SUPPORT ASSISTIVE DEVICE.
- 11) ONE TWO-WHEELED LUGGAGE CART, PROVIDED THAT THE COMBINATION OF THE LUGGAGE CART AND THE CARRY-ON BAG WILL FIT IN THE OVERHEAD BAGGAGE COMPARTMENT OF THE AIRCRAFT OR UNDER A SEAT IN FRONT OF THE PASSENGER.
- 12) ONE INFANT SEAT - IF APPROVED STORAGE SPACE IS AVAILABLE.
- 13) A FULLY COLLAPSIBLE UMBRELLA STYLE STROLLER - IF APPROVED STORAGE SPACE IS AVAILABLE.
- 14) TWO GOLF CLUBS - IF APPROVED STORAGE SPACE IS AVAILABLE.

EXCESS/OVERSIZE/OVERWEIGHT CHARGES -74

D) EXCESS/OVERSIZE/OVERWEIGHT CHARGES

BAGGAGE IN EXCESS OF THE MAXIMUM ALLOWANCE SPECIFIED ABOVE, OR OVERWEIGHT AND/OR OVERSIZED BAGGAGE AS DEFINED IN 2) AND 3) BELOW, WILL BE ACCEPTED FOR

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EXCESS/OVERSIZE/OVERWEIGHT CHARGES -74 (CONT)

TRANSPORTATION ONLY UPON PAYMENT OF APPROPRIATE EXCESS/OVERSIZE/OVERWEIGHT CHARGE(S). THESE CHARGES WILL APPLY FROM THE POINT AT WHICH BAGGAGE IS ACCEPTED FOR TRANSPORTATION TO THE POINT TO WHICH BAGGAGE IS CHECKED. BAGGAGE CONNECTING TO OTHER AIRLINES WILL ALSO BE SUBJECT TO THE CONNECTING AIRLINE'S CHARGES, IN ADDITION TO NW'S CHARGES.

1) EXCESS PIECES

BAGGAGE IN EXCESS OF THE FREE BAGGAGE ALLOWANCE SPECIFIED IN C)1) ABOVE WILL BE CHARGED AS SHOWN BELOW.

NUMBER OF

EXCESS

PIECES

CHARGE:

1	USD 80.00 FOR THE 1ST EXCESS PIECE
2	USD 80.00 FOR THE 2ND EXCESS PIECE
3	USD 80.00 FOR THE 3RD EXCESS PIECE
4	USD 105.00 FOR THE 4TH EXCESS PIECE
5	USD 105.00 FOR THE 5TH EXCESS PIECE
6	USD 105.00 FOR THE 6TH EXCESS PIECE

7 OR MORE USD 180.00 FOR THE 7TH EXCESS PIECE AND ANY ADDITIONAL EXCESS PIECES.

THESE CHARGES ARE IN ADDITION TO ANY CHARGES ASSESSED PURSUANT TO B) AND C) BELOW.

EXCEPTION: FOR TRAVEL BETWEEN US MAINLAND AND HAWAII, AND TO/FROM FLORIDA, ONE CONTAINER OF FRUIT WILL BE ALLOWED IN ADDITION TO THE NORMAL FREE BAGGAGE ALLOWANCE FOR A FEE OF USD 10.00. THE MAXIMUM WEIGHT PERMITTED IS 10 LB.

2) OVERWEIGHT PIECES

BAGGAGE WHICH IS OVER THE MAXIMUM WEIGHT OF 50 LBS. AND UP TO 70 LBS. WILL BE CHARGED AS FOLLOWS:

A. A PIECE OF BAGGAGE WHICH WEIGHS OVER 50 LBS UP TO 70 LBS WILL BE CHARGED USD 25.00 PER PIECE.

NOTE:THESE CHARGES ARE IN ADDITION TO ANY CHARGES ASSESSED PURSUANT TO 1) ABOVE AND 3)BELOW.

3) OVERSIZE PIECES

BAGGAGE WHICH IS OVER THE MAXIMUM TOTAL LINEAR DIMENSIONS OF 62 INCHES, AND UP TO 100 INCHES IN TOTAL LINEAR DIMENSIONS WILL BE CHARGED USD \$80.00 FOR EACH PIECE. THESE CHARGES ARE IN ADDITION TO ANY CHARGES ASSESSED PURSUANT TO 1) AND 2) ABOVE.

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CABIN SEAT BAGGAGE - 75

E) CABIN-SEAT BAGGAGE

WHEN A PASSENGER REQUESTS THAT AN ITEM OF BAGGAGE BE CARRIED IN THE PASSENGER CABIN OF THE AIRCRAFT, AND IT IS DETERMINED BY NW THAT THE ITEM IS ACCEPTABLE AS CABIN BAGGAGE BUT IT IS SO FRAGILE AND/OR BULKY AS TO REQUIRE THE USE OF A SEAT, THE PROVISIONS SPECIFIED BELOW WILL APPLY:

- 1) NW WILL CHARGE 100% OF THE APPLICABLE ADULT FARE FOR THE PORTION OF THE TRIP ON WHICH THE EXTRA SEAT IS USED. THE CABIN-SEAT BAGGAGE WILL NOT BE INCLUDED IN DETERMINING FREE BAGGAGE ALLOWANCE OR EXCESS BAGGAGE CHARGES.
- 2) CABIN-SEAT BAGGAGE MUST BE CARRIED ABOARD THE AIRCRAFT BY THE PASSENGER AND SECURED IN A SEAT, DESIGNATED BY NW, WITH A SEATBELT OR OTHER ACCEPTABLE FORM OF RESTRAINT.
- 3) CABIN-SEAT BAGGAGE MUST BE ASSIGNED BULKHEAD SEATING BEHIND A HARD/RIGID DIVIDER TO COMPLY WITH FAA SAFETY REGULATIONS. MOST NARROW BODY AIRCRAFT HAVE BEEN RECONFIGURED WITH FLEXIBLE DIVIDERS SEPARATING THE FIRST CLASS AND ECONOMY CABINS.

A) 727/DC10/747 AIRCRAFT TYPES - RIGID BULKHEADS IN ALL CABINS THEREFORE CABIN-SEAT BAGGAGE CAN BE BOOKED IN ANY CABIN.

B) DC9/A319/A320/757 AIRCRAFT TYPES - RIGID BULKHEADS IN FIRST CLASS CABIN ONLY THEREFORE CABIN-SEAT BAGGAGE MUST BE BOOKED IN FIRST CLASS AND CHARGED APPLICABLE FARE FOR FIRST CLASS SEATING.

NOTE: WHEN BOOKING/PURCHASING A FIRST CLASS SEAT FOR CABIN-SEAT BAGGAGE, THE PASSENGER MAY BOOK/PURCHASE A COACH SEAT FOR THEMSELVES. IT IS NOT NECESSARY FOR THE PASSENGER TO SIT NEXT TO OR IN THE SAME CABIN AS THE CABIN-SEAT BAGGAGE.

BOXES - 76

F) BOXES

NW STOCKS VARIOUS BOXES AT AIRPORTS FOR CUSTOMER PURCHASE. BOXES MAY BE PURCHASED ON A FIRST COME FIRST SERVE BASIS. A LIMITED RELEASE FORM MUST BE SIGNED WHEN USING BOXES IN BAGGAGE. BOX TYPES/SIZES AND CHARGES STATED BELOW:

TYPE	SIZE	CHARGES-USD/ OR LOCAL EQUIVALENT
TOTE	13INX13INX17IN	10.00 USD
GARMENT	21INX5INX36IN	10.00 USD
CARRYALL	24INX16INX16IN	10.00 USD

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SPECIAL ITEMS - 77

G) SPECIAL ITEMS

THE FOLLOWING ARE SPECIAL ITEMS OR TYPES OF ITEMS THAT
WILL BE ACCEPTED AS BAGGAGE PER FARE-PAYING PASSENGER
SUBJECT TO THE CONDITIONS AND CHARGES STATED BELOW:

DESCRIPTION/ LIMITATIONS	CHARGES (WHETHER OR NOT PRESENTED AS A SINGLE PIECE)
ANIMAL ANTLERS ANTLERS RETAINED AS HUNTING TROPHIES, E.G. MOOSE/ELK/DEER ANTLERS, ETC.	WILL NOT BE INCLUDED IN THE FREE BAGGAGE ALLOWANCE AND WILL BE SUBJECT TO A SERVICE CHARGE OF USD 80 PER ITEM.

CONDITIONS OF ACCEPTANCE

- 1) ACCEPTED AS CHECKED BAGGAGE ONLY AND ONLY UPON EXECUTION OF A LIABILITY RELEASE FORM.
- 2) ONE SERVICE CHARGE APPLIES WHEN SMALLER ANTLERS ARE NESTLED INSIDE LARGER ANTLERS AND STRAPPED TOGETHER.
- 3) ANTLERS MUST BE AS FREE OF RESIDUE AS POSSIBLE.
- 4) THE SKULL MUST BE WRAPPED AND TIPS PROTECTED.
- 5) MAXIMUM OF OUTSIDE LINEAR DIMENSIONS MUST NOT EXCEED 120 INCHES.
- 6) THE PASSENGER MUST MAKE ALL ARRANGEMENTS AND ASSUME FULL RESPONSIBILITY FOR COMPLYING WITH ANY APPLICABLE LAWS, CUSTOMS AND/OR OTHER GOVERNMENT REGULATIONS, REQUIREMENTS, OR RESTRICTIONS OF THE COUNTY, STATE OR TERRITORY TO AND FROM WHICH THE ANTLERS ARE BEING TRANSPORTED.

INFANT CARRYING/ CAR SEATS	CARRIED FREE
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CONDITIONS OF ACCEPTANCE

- 1) ACCEPTED FOR CARRIAGE OF AN INFANT IN THE PASSENGER CABIN OF THE AIRCRAFT ONLY WHEN AN ADDITIONAL SEAT IS RESERVED FOR THE INFANT, A TICKET IS PURCHASED (AT THE APPLICABLE FARE FOR AN INFANT OCCUPYING A SEAT), AND THE ITEM

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G) SPECIAL ITEMS (CONT)

THE FOLLOWING ARE SPECIAL ITEMS OR TYPES OF ITEMS THAT
WILL BE ACCEPTED AS BAGGAGE PER FARE-PAYING PASSENGER
SUBJECT TO THE CONDITIONS AND CHARGES STATED BELOW:

DESCRIPTION/ LIMITATIONS	CHARGES (WHETHER OR NOT PRESENTED AS A SINGLE PIECE)
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INFANT CARRYING/ CAR SEATS	CARRIED FREE
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CAN BE PROPERLY SECURED
BY A SEAT BELT OR OTHER
ACCEPTABLE FORM OF
RESTRAINT. MAY ALSO BE
CARRIED AS PART OF
FREE BAGGAGE ALLOWANCE,
PROVIDED ACCEPTABLE
STORAGE SPACE IS
AVAILABLE.

2) ONLY FAA APPROVED SEATS
WILL BE ACCEPTED FOR CARRIAGE
OF AN INFANT IN THE
PASSENGER CABIN OF THE
AIRCRAFT. INFANT SEAT IS
SUBJECT TO INSPECTION
AND FINAL APPROVAL BY NW
PERSONNEL. FEDERALLY APPROVED
SEATS MUST BEAR LABEL STATING:
- CERTIFIED FOR USE IN MOTOR
VEHICLES AND AIRCRAFT.
- CONFORMS TO FEDERAL MOTOR
VEHICLE SAFETY STANDARDS.

OR

- APPROVAL OF FOREIGN
GOVERNMENT/UNITED NATIONS.

3) ONE ITEM FOR EACH
ACCOMPANIED CHILD WILL
BE ACCEPTED AS CHECKED
BAGGAGE FREE OF CHARGE
UPON EXECUTION OF A
LIABILITY RELEASE FORM.

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SPECIAL ITEMS - 77 (CONT)

G) SPECIAL ITEMS (CONT)

DESCRIPTION/
LIMITATIONS

CHARGES
(WHETHER OR NOT PRESENTED
AS A SINGLE PIECE)

BICYCLES

EITHER 1 NON-MOTORIZED
TOURING, RACING OR
TANDEM BICYCLE

CANNOT BE INCLUDED IN
THE FREE BAGGAGE ALLOWANCE
AND WILL ALWAYS BE
SUBJECT TO A CHARGE OF:
1ST-6TH BIKE - USD 80.00 EACH
7 OR MORE BIKES - USD 180.00EACH
IF A PASSENGER IS TRAVELING WITHIN
HAWAII ON NW FLIGHTS 1-1999 A
USD 25.00 CHARGE WILL BE
ASSESSED PER BIKE.

EXCEPTION

CONDITIONS OF ACCEPTANCE

- 1) ACCEPTED AS CHECKED
BAGGAGE ONLY AND ONLY
UPON EXECUTION OF A
LIABILITY RELEASE FORM.
- 2) THE HANDLEBARS MUST BE
FIXED SIDEWAYS AND THE
PEDALS MUST BE REMOVED
OR THE HANDLE BARS AND
PEDALS MUST BE ENCASED IN
PLASTIC FOAM OR SIMILAR
MATERIAL, OR THE BICYCLE
MUST BE PLACED IN A
CARDBOARD CONTAINER.
- 3) TANDEM BIKES WILL BE
ACCEPTED ON 747/D10/757/
727 TYPE AIRCRAFTS ONLY.
- 4) CARDBOARD BOXES ARE
AVAILABLE AT THE AIRPORTS
ON A FIRST- COME,
FIRST-SERVED BASIS FOR A
CHARGE OF USD 20.00
PLUS TAX. BOX DIMENSIONS:
69 X 49 X 9 INCHES.

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SPECIAL ITEMS - 77

G) SPECIAL ITEMS (CONT)

DESCRIPTION/ LIMITATIONS	CHARGES (WHETHER OR NOT PRESENTED AS A SINGLE PIECE)
BOOGIE BOARDS	BOOGIE BOARDS NOT EXCEEDING 43IN/107CM WILL BE ACCEPTED IN FREE LUGGAGE ALLOWANCE. BOOGIE BOARDS NOT EXCEEDING 43IN/107CM BUT IN EXCESS OF FREE LUGGAGE ALLOWANCE WILL BE ACCEPTED AT AN EXCESS CHARGE OF USD 20.00. BOOGIE BOARDS EXCEEDING 43IN/ 107CM WILL BE ACCEPTED AT AN EXCESS CHARGE OF USD 80.00.
BOWLING EQUIPMENT	
1 BOWLING BALL 1 BOWLING BAG 1 PAIR OF BOWLING SHOES	MAY BE INCLUDED IN THE FREE BAGGAGE ALLOWANCE AND CHECKED IN LIEU OF THE 1ST PIECE OF BAGGAGE. IF NOT INCLUDED IN THE FREE ALLOWANCE, THE ITEM WILL BE SUBJECT TO THE APPLICABLE EXCESS BAGGAGE CHARGE.
CONDITIONS OF ACCEPTANCE ACCEPTED AS CHECKED BAGGAGE ONLY UPON EXECUTION OF A LIABILITY RELEASE FORM.	
CAMERA/FILM EQUIPMENT	
CAMERAS, FILM, LIGHT- ING AND SOUND EQUIPMENT OF TELEVISION BROADCASTING COMPANIES OR COMMERCIAL FILM- MAKING COMPANIES OR PHOTOGRAPHY COMPANIES.	MAY BE INCLUDED IN THE FREE BAGGAGE ALLOWANCE. IF NOT INCLUDED IN THE FREE ALLOWANCE, THE ITEM WILL BE SUBJECT TO A USD 50.00 PER PIECE CHARGE.

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SPECIAL ITEMS - 77

G) SPECIAL ITEMS (CONT)

DESCRIPTION/ LIMITATIONS	CHARGES (WHETHER OR NOT PRESENTED AS A SINGLE PIECE)
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CAMERA/FILM
EQUIPMENT (Cont)

- CONDITIONS OF ACCEPTANCE
- 1) ACCEPTED AS CHECKED
BAGGAGE ONLY AND ONLY
UPON EXECUTION OF A
LIABILITY RELEASE FORM.
 - 2) ACCEPTED ONLY WHEN
TENDERED BY REPRESENT-
ATIVES OF NETWORK OR
LOCAL TELEVISION
BROADCASTING COMPANIES
OR COMMERCIAL FILM-
MAKING COMPANIES OR
PHOTOGRAPHY COMPANIES.

DUFFEL BAG/SEA BAG/B-4 BAG

LIMITED TO ONE OF THESE
THREE ITEMS

WHEN CHECKED BY
MILITARY PASSENGERS:
NORMAL WEIGHT PROVISIONS
DO NOT APPLY AND THESE
ITEMS MAY BE INCLUDED IN
THE FREE BAGGAGE ALLOWANCE
AND CHECKED IN LIEU OF
THE 1ST PIECE OF BAGGAGE
IF THE MAXIMUM WEIGHT DOES
NOT EXCEED 70 LBS.
IF NOT INCLUDED IN THE
FREE ALLOWANCE, THE ITEM
WILL BE SUBJECT TO THE
APPLICABLE EXCESS BAGGAGE
CHARGE.

- CONDITIONS OF ACCEPTANCE
- 1) ACCEPTED AS CHECKED
BAGGAGE ONLY.

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SPECIAL ITEMS - 77

G) SPECIAL ITEMS (CONT)

DESCRIPTION/ LIMITATIONS	CHARGES (WHETHER OR NOT PRESENTED AS A SINGLE PIECE)
FIREARMS	
ONE OF THE FOLLOWING ITEMS MAY BE ACCEPTED:	MAY BE INCLUDED IN THE FREE BAGGAGE ALLOWANCE AND CHECKED IN LIEU OF THE 1ST PIECE OF BAGGAGE*. IF NOT INCLUDED IN THE FREE ALLOWANCE, THE ITEM WILL BE SUBJECT TO THE APPLICABLE EXCESS BAGGAGE CHARGE.
1) 1 RIFLE CASE CONTAINING UP TO FOUR RIFLES (WITH OR WITHOUT SCOPES), ONE SHOOTING MAT, NOISE SUPPRESSORS, AND SMALL RIFLE TOOLS.	
2) 2 SHOTGUNS AND 2 SHOTGUN CASES.	
3) 1 PISTOL CASE CON- TAINING NOT MORE THAN 5 PISTOLS, NOISE SUPPRESSORS ONE PISTOL TELE- SCOPE AND SMALL PISTOL TOOLS. IN ADDITION TO ONE OF THE ABOVE ITEMS OF SHOOTING EQUIPMENT SMALL ARMS AMMUNITION FOR PERSONAL USE MAY BE INCLUDED.	
CONDITIONS OF ACCEPTANCE	
1) FIREARMS WHICH ARE ACCEPTED FOR CARRIAGE MUST BE PACKED IN A MANUFACTURER'S CRUSH- PROOF TYPE CONTAINER OR HARD CASE MANUFACTURED SPECIFICALLY FOR A FIREARM.	

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SPECIAL ITEMS - 77 (CONT)

DESCRIPTION/ LIMITATIONS	CHARGES (WHETHER OR NOT PRESENTED AS A SINGLE PIECE)
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FIREARMS (CONT)

- 2) LUGGAGE CONTAINING FIREARMS WILL NOT KNOWINGLY BE ACCEPTED FOR TRANSPORTATION AT THE POINT OF ORIGIN OR ANY ONLINE OR INTERLINE CONNECTING POINT UNLESS A DECLARATION, SIGNED AND DATED ON THE DATE THE BAGGAGE IS ACCEPTED FOR TRANSPORTATION IS PLACED TO THE INSIDE OF THE CASE DECLARING THAT THE FIREARMS ARE NOT LOADED.
- 3) LUGGAGE CONTAINING FIREARMS WILL ONLY BE ACCEPTED AS CHECKED LUGGAGE AND ONLY UPON EXECUTION OF A LIABILITY RELEASE FORM. SUCH BAGGAGE WILL BE TRANSPORTED ONLY IN AN AREA, OTHER THAN THE COCKPIT, THAT IS INACCESSIBLE TO PASSENGERS.
- 4) PROPERLY PACKAGED SMALL ARMS AMMUNITION UP TO A MAXIMUM OF 11 LBS./5 KGS. MAY BE CHECKED AS BAGGAGE. AMMUNITION MUST BE PACKED IN THE MANUFACTURER'S ORIGINAL PACKAGE OR SECURELY PACKED IN FIBER/WOOD OR METAL BOXES SPECIFICALLY DESIGNED FOR AMMUNITION. AMMUNITION WITH EXPLOSIVE OR INCENDIARY PROJECTILES WILL NOT BE ACCEPTED.

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SPECIAL ITEMS - 77 (CONT)

DESCRIPTION/ LIMITATIONS	CHARGES (WHETHER OR NOT PRESENTED AS A SINGLE PIECE)
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FIREARMS (CONT)

- 5) RIFLE/SHOTGUN CASES AND
HAND GUN CASES ARE
AVAILABLE FOR NORTHWEST
AIRLINES, INC. TICKETED
PASSENGERS.
RIFLE/SHOTGUN CASE -
CHARGE \$45.00 USD PLUS TAX.
DIMENSIONS 52" X 11"W X 4"D
WEIGHT 11.83 LBS.
2 PISTOL HAND GUN CASES -
CHARGE \$20.00 USD PLUS TAX.
DIMENSIONS: 14"L X 9"W X 4"D
WEIGHT 3.20 LBS.
4 PISTOL HAND GUN CASE -
CHARGE \$25.00 USD PLUS TAX.
DIMENSIONS: 18"L X 14"W X 4"D
WEIGHT 4.85 LBS.
NOTE: HAND GUNS CONTAINED IN 2
OR 4 PISTOL HAND GUN CASES
MUST BE PLACED INSIDE OF
CHECKED LUGGAGE. THE
LUGGAGE IN WHICH IT IS
CARRIED MUST BE LOCKED AND
ONLY THE PASSENGER CHECKING
THE LUGGAGE RETAINS THE
KEY AND/OR COMBINATION.
- 6) FIREARMS WILL BE ACCEPTED ONLY
FROM A CUSTOMER WHO IS 18 YEARS
OF AGE OR OLDER.

FISHING
EQUIPMENT

- | | |
|----------------------|---------------------------|
| 2 FISHING RODS | MAY BE INCLUDED IN THE |
| 1 CREEL | FREE BAGGAGE ALLOWANCE |
| 1 LANDING NET | AND CHECKED IN LIEU OF |
| 1 PAIR OF FISHING | THE 1ST PIECE OF BAGGAGE. |
| BOOTS | IF NOT INCLUDED IN THE |
| 1 FISHING TACKLE BOX | FREE ALLOWANCE, THE ITEM |
| | WILL BE SUBJECT TO THE |
| | APPLICABLE EXCESS |
| | BAGGAGE CHARGE. |

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SPECIAL ITEMS - 77 (CONT)

DESCRIPTION/
LIMITATIONS

CHARGES
(WHETHER OR NOT PRESENTED
AS A SINGLE PIECE)

FISHING
EQUIPMENT (CONT)

CONDITIONS OF ACCEPTANCE

- 1) ACCEPTED AS CHECKED
BAGGAGE ONLY AND UPON
EXECUTION OF A LIABILITY
RELEASE FORM.
- 2) THE FISHING RODS, CREEL,
BOOTS MUST ALL BE
PROPERLY ENCASED.
- 3) THE TACKLE BOX MUST BE
SEALED OR LOCKED TO
PREVENT OPENING DURING
HANDLING.

LANDING NET, AND FISHING

GOLF
EQUIPMENT

1 GOLF BAG CONTAINING
NOT MORE THAN 14 GOLF
CLUBS, 12 GOLF BALLS
AND 1 PAIR OF GOLF
SHOES

MAY BE INCLUDED IN THE
FREE BAGGAGE ALLOWANCE
AND CHECKED IN LIEU OF
THE 1ST PIECE OF BAGGAGE.
IF NOT INCLUDED IN THE
FREE ALLOWANCE, THE ITEM
WILL BE SUBJECT TO THE
APPLICABLE EXCESS BAGGAGE
CHARGE.

CONDITIONS OF ACCEPTANCE
ACCEPTED AS CHECKED BAGGAGE
ONLY. LIABILITY RELEASE
FORM REQUIRED ONLY IF:

- 1) GOLF BAG CHECKED WITHOUT
A COVER OR
- 2) GOLF EQUIPMENT NOT ENCASED
IN A HARD-SIDED GOLF CASE.

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SPECIAL ITEMS - 77 (CONT)

DESCRIPTION/ LIMITATIONS	CHARGES (WHETHER OR NOT PRESENTED AS A SINGLE PIECE)
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HANG GLIDING
EQUIPMENT

1 HANG GLIDER

CANNOT BE INCLUDED IN
FREE BAGGAGE ALLOWANCE
AND WILL ALWAYS BE SUBJECT
TO A CHARGE
OF USD 80.00 FOR A
COMPLETE UNIT, AND A
CHARGE OF USD 80.00
FOR ANY ADDITIONAL
HANG GLIDING EQUIPMENT.

CONDITIONS OF ACCEPTANCE

1. ACCEPTED AS CHECKED BAGGAGE

ONLY AND UPON EXECUTION OF A LIABILITY RELEASE FORM.

NOTE: HANG GLIDER/EQUIPMENT MAY NOT BE ACCEPTED ON
CERTAIN AIRCRAFT TYPES BECAUSE OF SPACE, AND
FINAL ACCEPTANCE WILL BE MADE BY NW PERSONNEL.

HOCKEY EQUIPMENT

1 SET OF EQUIPMENT IS
CONSIDERED:

UP TO 3 HOCKEY STICKS
TAPED TOGETHER AND
1 HOCKEY STICK BAG
NOT EXCEEDING 50LBS OR
163 INCHES.

BOTH ITEMS ARE COUNTED
AS ONE PIECE.

OR

1 HOCKEY STICK BAG WITH MULTIPLE
STICKS INSIDE NOT EXCEEDING 50LBS
OR 163 INCHES.

MAY BE INCLUDED IN THE
FREE BAGGAGE ALLOWANCE
AND CHECKED IN LIEU OF THE
1ST PIECE OF BAGGAGE.

1. IF NOT INCLUDED IN THE
FREE ALLOWANCE, THE ITEM
WILL BE SUBJECT TO THE
APPLICABLE EXCESS BAGGAGE
CHARGE.
2. IF WITHIN FREE
ALLOWANCE BUT EXCEEDS
WEIGHT OR INCHES APPLY
NORMAL EXCESS BAGGAGECHARGE.

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SPECIAL ITEMS - 77 (CONT)

DESCRIPTION/
LIMITATIONS

CHARGES
(WHETHER OR NOT PRESENTED
AS A SINGLE PIECE)

KAYAKS

--

CANNOT BE INCLUDED IN
FREE BAGGAGE ALLOWANCE AND
WILL ALWAYS BE SUBJECT TO
A CHARGE OF USD 80.00 PER KAYAK.

CONDITIONS OF ACCEPTANCE

- 1) ONLY KAYAKS OF POLYETHY-
LENE CONSTRUCTION WILL
BE ACCEPTED. (KAYAKS
OF GLASS CONSTRUCTION
ARE EXCLUDED.)
- 2) ACCEPTABLE ONLY AS
CHECKED BAGGAGE AND ONLY
UPON EXECUTION OF A
LIABILITY RELEASE FORM.

NOTE: KAYAKS MAY NOT BE
ACCEPTED ON CERTAIN
AIRCRAFT TYPES BECAUSE
OF SPACE, AND FINAL
ACCEPTANCE WILL BE
MADE BY NW PERSONNEL.

MUSICAL
INSTRUMENTS

CELLO/BASS

THE ITEM MAY BE CHECKED
BUT WILL NOT BE INCLUDED
IN DETERMINING THE FREE
BAGGAGE ALLOWANCE AND WILL
BE SUBJECT TO A CHARGE OF
USD 80.00

CONDITIONS OF ACCEPTANCE

- 1) ACCEPTED AS CHECKED
BAGGAGE OR CABIN SEAT
BAGGAGE ONLY UPON
EXECUTION OF A LIABILITY
RELEASE FORM.
- 2) IF CHECKED BAGGAGE, THE
ITEM MUST BE IN A
HARDSIDED CASE OR
CRUSH-PROOF TYPE
CONTAINER OR HARD CASE
MANUFACTURED SPECIFICALLY
FOR THE INSTRUMENT.

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DESCRIPTION/ LIMITATIONS	CHARGES (WHETHER OR NOT PRESENTED AS A SINGLE PIECE)
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CELLO/BASS (CONT)

- 3) IF CABIN-SEAT BAGGAGE,
ADVANCE ARRANGEMENTS MUST
BE MADE FOR THE CARRIAGE
OF THIS INSTRUMENT.
INSTRUMENT MUST BE ASSIGNED
BULKHEAD SEATING BEHIND A
HARD/RIGID DIVIDER TO COMPLY
WITH FAA SAFETY REGULATIONS.
SEE PARAGRAPH E) IN THIS RULE
NW 190 FOR ALL REQUIREMENTS ON
ACCEPTANCE OF CABIN-SEAT BAGGAGE.

PARACHUTES

CONDITIONS OF ACCEPTANCE OR SPORT PARACHUTES

- 1) NORTHWEST ACCEPTS SPORT
PARACHUTES AND PARASAIL
IN LIEU OF ONE PIECE OF FREE BAGGAGE.
A PARACHUTE OR PARASAIL TAKEN ONBOARD
THE AIRCRAFT MUST MEET CARRY-ON SIZE
RESTRICTIONS FOR PLACEMENT UNDERNEATH
AN AIRCRAFT SEAT. WHEN CHECKED AS BAGGAGE
ALL EXCESS OVERSIZED AND OVERWEIGHT CHARGES
WILL APPLY.

POLE VAULT

-- THE ITEM MAY BE CHECKED
BUT WILL NOT BE INCLUDED
IN DETERMINING THE FREE
BAGGAGE ALLOWANCE AND WILL
BE SUBJECT TO A CHARGE OF
USD 80.00.

CONDITIONS OF ACCEPTANCE

- 1) ADVANCE ARRANGEMENTS MUST BE MADE FOR THE
CARRIAGE OF THIS ITEM
- 2) ACCEPTABLE ONLY AS CHECKED BAGGAGE AND
ONLY UPON EXECUTION OF A LIABILITY RELEASE FORM

NOTE: POLE VAULTS MAY NOT BE
ACCEPTED ON CERTAIN
AIRCRAFT TYPES AND FINAL
DECISIONS ON ACCEPTANCE
WILL BE MADE BY NW PERSONNEL.

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DESCRIPTION/ LIMITATIONS	CHARGES (WHETHER OR NOT PRESENTED AS A SINGLE PIECE)
SCUBA-DIVING EQUIPMENT	

ONE DIVE BAG CONTAINING SCUBA EQUIPMENT, OTHER THAN AN EMPTY DIVE TANK, MAY BE ACCEPTED AS PART OF YOUR FREE BAGGAGE ALLOWANCE. AN EMPTY DIVE TANK WILL NOT BE INCLUDED IN DETERMINING THE FREE BAGGAGE ALLOWANCE AND WILL ALWAYS BE SUBJECT TO A \$80 FEE. SCUBA EQUIPMENT ACCEPTED IN EXCESS OF THE FREE BAGGAGE ALLOWANCE WILL BE ASSESSED THE APPROPRIATE FEE BASED ON DESTINATION.

CONDITIONS OF ACCEPTANCE

- 1) ACCEPTED AS CHECKED BAGGAGE ONLY AND ONLY UPON EXECUTION OF A LIABILITY RELEASE FORM.
- 2) THE SCUBA TANK MUST BE EMPTY.
- 3) IF SPEARGUN HAS CO2 CARTRIDGE IT MUST BE EMPTY.

SNOW SKIING
EQUIPMENT

SNOW SKIS/SNOW BOARD
SKI POLES/SKI BOOTS
SKI BINDINGS

MAY BE INCLUDED IN THE FREE BAGGAGE ALLOWANCE. (FOR THE PURPOSE OF THIS PROVISION, ONE ITEM OF SKIING EQUIPMENT IS DEFINED AS ONE PAIR OF SKIS/SKI POLES, AND ONE PAIR OF SKI BOOTS.) OVERWEIGHT FEE APPLIES WHEN COMBINED WEIGHT OF SKI BAG AND BOOT BAG EXCEED 50LB/23KG. IF NOT INCLUDED IN THE FREE ALLOWANCE, THE ITEM WILL BE SUBJECT TO THE APPLICABLE EXCESS BAGGAGE CHARGE.

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SPECIAL ITEMS - 77 (CONT)

SNOW SKIING
EQUIPMENT (CONT)

FORM REQUIRED ON PLASTIC/SOFT
SKI BAGS ONLY. EXECUTION
OF LIABILITY RELEASE FORM
NOT REQUIRED ON HARD-SHELL
CASES.

2) CARDBOARD BOXES ARE
AVAILABLE AT SOME AIRPORT
LOCATIONS ON A FIRST-COME,
FIRST-SERVED, BASIS FOR A
CHARGE OF USD 10.00 PLUS TAX.

SURFBOARDS/

CANNOT BE INCLUDED IN
THE FREE BAGGAGE ALLOW-
ANCE AND WILL ALWAYS BE
SUBJECT TO A CHARGE OF
USD 80.00 PER SURFBOARD.
IF A PASSENGER IS TRAVELING
WITHIN HAWAII ON NW FLIGHTS
1-1999 A USD 25.00 CHARGE WILL BE
ASSESSED PER SURFBOARD.

EXCEPTION

CONDITIONS OF ACCEPTANCE

1) ACCEPTED AS CHECKED
BAGGAGE ONLY AND UPON
EXECUTION OF A LIABILITY
RELEASE FORM.

NOTE: SURFBOARDS MAY NOT
BE ACCEPTED ON CERTAIN
AIRCRAFT TYPES AND
FINAL DECISION ON
ACCEPTANCE WILL BE MADE
BY NW PERSONNEL.

WHEELCHAIRS/MOBILITY
DEVICES.

1 WHEELCHAIR,
EITHER MANUALLY
OR BATTERY
OPERATED

CARRIED FREE
NOTE: ONE FOLDING WHEEL-
CHAIR PER AIRCRAFT CAN
BE ACCEPTED AS CABIN
BAGGAGE PROVIDED SPACE IS
AVAILABLE AT PRE-BOARDING.
(ONLY DRY CELL AND GEL CELL
BATTERIES ARE PERMITTED IN

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DESCRIPTION/
LIMITATIONS

CHARGES
(WHETHER OR NOT PRESENTED
AS A SINGLE PIECE)

THE CABIN FOR OPERATION OF
ACCEPTABLE LIFE SUPPORT
EQUIPMENT ONLY.)

WHEELCHAIRS/MOBILITY (CONT)
DEVICES.

CONDITIONS OF ACCEPTANCE

- 1) ACCEPTED AS CHECKED
BAGGAGE ONLY, FOR A
PASSENGER DEPENDENT ON
THE WHEELCHAIR. IF
TENDERED FOR A PASSENGER
NOT DEPENDENT ON THE
WHEELCHAIR, NORMAL
BAGGAGE PROVISIONS AND
CHARGES WILL APPLY.
- 2) FOR ALL BATTERY DRIVEN
WHEELCHAIRS, THAT CAN
BE LOADED IN AN UPRIGHT
POSITION, THE BATTERY
MUST BE SECURELY FASTENED
TO THE WHEELCHAIR AND THE
CABLES MUST BE DISCON-
NECTED AND THE TERMINALS
TAPED.
- 3) WET-CELL BATTERY OPERATED
WHEELCHAIRS WILL NOT BE
ACCEPTED ON DC9 TYPE
AIRCRAFT OR WHEN A BATTERY
MUST BE REMOVED FROM THE
WHEELCHAIR DUE TO CARGO
DOOR LIMITATIONS.
- 4) FOR WET CELL BATTERIES
ONLY, NW WILL PROVIDE HAZARDOUS
MATERIAL PACKAGING AT NO
COST TO THE PASSENGER.

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DESCRIPTION/ LIMITATIONS	CHARGES (WHETHER OR NOT PRESENTED AS A SINGLE PIECE)
WINDSURFING EQUIPMENT	
1 WINDSURFING BOARD WITH A WOODEN BOOM, ONE SAIL, AND ONE MAST EXCEPTION: ON 727 EQUIPMENT, THE WIND- SURFING BOARD WITH MAST MUST BE LIMITED TO HEIGHT OF 15 FEET 2 INCHES.	CANNOT BE INCLUDED IN FREE BAGGAGE ALLOWANCE AND WILL BE SUBJECT TO A CHARGE OF USD 80.00 FOR A COMPLETE UNIT (ONE BOARD, ONE SAIL, ONE MAST, AND ONE BOOM), AND A CHARGE OF USD 80.00 FOR ANY ADDITIONAL WIND- SURFING BOARD, BOOM, SAIL, OR MAST.

CONDITIONS OF ACCEPTANCE

- 1) ACCEPTED AS CHECKED BAGGAGE
ONLY AND UPON EXECUTION
OF A LIABILITY RELEASE FORM.

NOTE: WINDSURFING EQUIPMENT MAY
NOT BE ACCEPTED ON CERTAIN
AIRCRAFT TYPES BECAUSE OF
SPACE, AND FINAL DECISION
ON ACCEPTANCE WILL BE MADE
BY NW PERSONNEL.

FRAGILE AND PERISHABLE - 78

- H) FRAGILE AND PERISHABLE ITEMS
- 1) NW IS NOT LIABLE FOR LOSS OF, DAMAGE TO OR DELAY
IN DELIVERY OF FRAGILE OR PERISHABLE ITEMS
INCLUDED IN THE PASSENGER'S CHECKED BAGGAGE, WITH
OR WITHOUT THE KNOWLEDGE OF NW OR FOR ANY CHECKED
BAGGAGE WHICH HAS BEEN ACCEPTED FROM A PASSENGER
WHO HAS SIGNED A LIABILITY RELEASE FORM, UNLESS:
 - A) APPROPRIATELY PACKAGED IN AN ORIGINAL FACTORY
SEALED CARTON, CARDBOARD MAILING TUBE OR
CONTAINER, OR CASE DESIGNED FOR SHIPPING SUCH
ITEMS, OR SUITABLY PACKED WITH PROTECTIVE
INTERNAL MATERIAL; OR

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FRAGILE AND PERISHABLE - 78 (CONT)

B) THE PASSENGER SIGNS A LIABILITY RELEASE FORM FURNISHED BY NW WHICH RELIEVES NW OF LIABILITY FOR ITEMS NOT PACKAGED AS STATED IN 1)A) ABOVE. SUCH EXCLUSION WILL APPLY SOLELY TO THE UNSUITABILITY OF FRAGILE OR PERISHABLE ITEMS AS CHECKED BAGGAGE AND/OR THE

INADEQUACY OF THEIR PACKAGING, AND NOT FROM NW'S FAILURE TO EXERCISE THE ORDINARY STANDARD OF CARE. THE EXECUTION OF A LIABILITY RELEASE FORM ALSO RELIEVES NW OF LIABILITY FOR SPOILAGE OR SUBSTANTIAL LOSS OF VALUE OR POTENCY WHICH RESULTS FROM NW'S DELAY IN DELIVERY OF CHECKED BAGGAGE WHEN SUCH SPOILAGE RESULTS FROM THE UNSUITABILITY OF SUCH ITEMS AS CHECKED BAGGAGE, AND NOT FROM NW'S FAILURE TO EXERCISE THE ORDINARY STANDARD OF CARE. ALSO, WHEN PACKAGING IS INADEQUATE, THE LIABILITY APPLIES TO LOSS OF CONTENTS FROM THE CONTAINER IN TRANSIT. UPON REQUEST, A FRAGILE AND/OR BULKY ITEM WILL BE CARRIED AS CABIN-SEAT BAGGAGE SUBJECT TO THE PROVISIONS OF E).

EXCEPTION: NW IS NOT LIABLE UNDER ANY CIRCUMSTANCE FOR THE LOSS OF, DAMAGE TO OR DELAY IN DELIVERY OF VALUABLE, FRAGILE OR PERISHABLE ITEMS, AS EXEMPLIFIED IN 2) BELOW, INCLUDED IN A PASSENGER'S CHECKED BAGGAGE, WITH OR WITHOUT THE KNOWLEDGE OF NW.

2) THE CLASSES OF ITEMS LISTED BELOW ARE DEEMED BY NW TO BE FRAGILE OR PERISHABLE, OR OTHERWISE UNSUITABLE AS CHECKED BAGGAGE, AND ARE SUBJECT TO THE CONDITIONS OF ACCEPTANCE SET FORTH ABOVE. EXAMPLES ARE BY ILLUSTRATION AND NOT BY LIMITATION.

A) ARTISTIC ITEMS - PAINTINGS, DRAWINGS; PICTURES; SCULPTURE; PLASTICS; PLASTER OF PARIS MOLDS AND CASTS; ANTIQUE ITEMS; ORNAMENTAL OR DECORATOR ITEMS SUCH AS VASES, FIGURINES, TROPHIES, DISPLAY MODELS, SOUVENIRS, HEIRLOOMS; AND OTHER ART OBJECTS AND CURIOS.

B) ATTACHED ARTICLES - ARTICLES TIED, TAPED, WIRED, OR STRAPPED TO THE EXTERIOR OF ANY PIECE OF CHECKED BAGGAGE.

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FRAGILE AND PERISHABLE - 78 (CONT)

- C) CHINAWARE/CERAMICS/POTTERY - CHINAWARE;
POTTERY; ORNAMENTAL AND OTHER ARTICLES MADE
OF BAKED CLAY, EARTHENWARE, PORCELAIN, IVORY,
MARBLE, ALABASTER OR OTHER SIMILAR MATERIAL
INCLUDING CERAMICS, POTS, BOWLS, DISHES,
GLASSES, CROCKERY, ORNAMENTS AND DECORATOR
AND OTHER ITEMS.
- D) ELECTRONIC AND MECHANICAL ITEMS - ELECTRICAL
AND MECHANICAL ITEMS FOR BUSINESS OR HOME USE
SUCH AS CALCULATORS, TYPEWRITERS, DICTATION
EQUIPMENT, SEWING MACHINES, ELECTRIC RAZORS,
HAIR DRYERS, HAIR BLOWERS, HAIR CURLERS, HAIR
SETTERS, TOOTHBRUSHES, WATER PICS, COFFEE
POTS, TOASTERS, TELEVISIONS, RADIOS
(INCLUDING CITIZEN BAND), STEREOS, RECORDERS,
AMPLIFIERS, SPEAKERS, RECORDS, TAPES AND
TURNTABLES.
- E) GARMENT BAGS - GARMENT BAGS (AND CONTENTS)
THAT ARE MADE OF PAPER; LIGHT PLASTIC OR
VINYL MATERIAL DESIGNED FOR CARRYING AND NOT
FOR SHIPPING AND GARMENT BAGS (AND CONTENTS)
THAT CONTAIN ARTICLES OTHER THAN GARMENTS.
- F) GLASS - GLASSWARE; CRYSTAL; LAMPS; MIRRORS;
BOTTLES AND OTHER GLASS CONTAINERS AND ANY
LIQUIDS CONTAINED THEREIN; TELESCOPES;
BINOCULARS; BAROMETERS; EYEGLASSES AND
CONTACT LENSES THAT ARE NOT IN THEIR CASES.
- G) HOUSEHOLD ARTICLES - LAMPS; LAMP SHADES;
FURNITURE; PICTURE FRAMES.
- H) LIQUOR CARTONS - LIQUOR CARTONS PROVIDED FOR
HAND CARRIAGE BY DUTY FREE SHOPS.
- I) MUSICAL INSTRUMENTS AND EQUIPMENT - GUITARS,
VIOLINS AND OTHER STRINGED INSTRUMENTS;
ORGANS; HORNS, PERCUSSION INSTRUMENTS. SEE F)
(MUSICAL INSTRUMENTS) FOR SPECIFIC
APPLICATION FOR CELLO/BASS.
- J) PAPER ITEMS - ADVERTISING DISPLAYS; BUSINESS
DOCUMENTS; MODELS; SKETCHES; BLUEPRINTS;
MAPS; MECHANICAL DRAWINGS; CHARTS; HISTORICAL
DOCUMENTS; PHOTOGRAPHS.
- K) PERISHABLE ITEMS - FLORAL AND NURSERY STOCK
SUCH AS FLOWER, FRUIT AND VEGETABLE PLANTS;
CUT FLOWERS AND FOLIAGE; FLORAL DISPLAYS; BULBS.
- L) PHOTOGRAPHIC/CINEMATOGRAPHIC EQUIPMENT -
CAMERAS, PHOTOFLASH EQUIPMENT, PHOTOMETERS,
SPECTROSCOPES, PHOTOCUBES, OR OTHER DEVICES
USING SENSITIVE TUBES OR PLATES.

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- M) PRECISION ITEMS - MICROSCOPES; OSCILLOSCOPES; BINOCULARS; METERS; COUNTERS; POLYGRAPHS; ELECTROGRAPHS; MEDICAL EQUIPMENT, WATCHES, CLOCKS OR OTHER SENSITIVE CALIBRATED TOOLS AND EQUIPMENT.
- N) RECREATIONAL AND SPORTING GOODS - BACKPACKS; SLEEPING BAGS; KNAPSACKS (AND CONTENTS) MADE OF CLOTH, PLASTIC, VINYL OR OTHER EASILY TORN MATERIAL AND THOSE THAT HAVE ALUMINUM FRAMES, OUTSIDE POCKETS, STRAPS, BUCKLES AND OTHER PROTRUDING PARTS; TENNIS RACKETS; BICYCLES; FISHING RODS; FIREARMS; SCULLS; SURFBOARDS; SCUBA DIVING GEAR; SCOPES; SPORTING TROPHIES SUCH AS ANIMAL HORNS AND ANTLERS.
- O) TOYS - DOLLS; GAMES; DOLLHOUSES; MODELS.
- P) BOXES/SACKS/BAGS - BOXES, SACKS AND BAGS (AND CONTENTS) THAT DO NOT HAVE SUFFICIENT DURABILITY, A SECURE CLOSURE, OR PROVIDE SUFFICIENT PROTECTION FROM DAMAGE TO THE CONTAINER AND ITS CONTENTS.
- Q) UNCRATED/UNPROTECTED/UNSUITABLE ITEMS - INFANT STROLLERS, UMBRELLAS, BAG CARTS, OTHER ITEMS WHOSE SHAPES, MATERIAL OR CHARACTERISTICS RENDER THEM SUSCEPTIBLE TO DAMAGE.

RESTRICTED ARTICLES - 79

- I) RESTRICTED ARTICLES
ANY ARTICLE WHICH IS LISTED IN THE DOT HAZARDOUS MATERIALS REGULATIONS (49CFR 171-177) AND/OR IATA DANGEROUS GOODS REGULATIONS WILL NOT BE ACCEPTED FOR CARRIAGE AS CHECKED, CARRY-ON, OR CABIN-SEAT BAGGAGE.
EXCEPTION 1: ARTICLES LISTED IN THE ABOVE NAMED PUBLICATIONS AS 'NOT RESTRICTED' WILL BE ACCEPTED.
EXCEPTION 2: SMALL ARMS AMMUNITION WILL BE ACCEPTED IN ACCORDANCE WITH THE PROVISIONS OF THIS RULE.
EXCEPTION 3: LIMITED QUANTITIES OF DRY ICE (4.4 LBS/2KGS PER CONTAINER PER PERSON) MAY BE ACCEPTED FOR CARRIAGE PROVIDED:
 - 1) THE BAGGAGE IS PROPERLY VENTED, LABELED AND ACCURATE SHIPPER'S CERTIFICATE ARE PRESENTED TO NW.
 - 2) A MAXIMUM AMOUNT OF 70 LBS. PER AIRCRAFT WILL BE ACCEPTED.

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BAGGAGE, CHECKING REQUIR - 80

BAGGAGE CHECKING REQUIREMENTS

A) BAGGAGE CHECK-IN TIMES

CHECKED BAGGAGE MUST BE TENDERED TO A NW AGENT AT THE AIRPORT FROM WHICH THE PASSENGER'S FLIGHT DEPARTS IN ACCORDANCE WITH THE FOLLOWING TIME LIMITS:

- 1) FOR FLIGHTS BETWEEN ALL POINTS IN THE FIFTY UNITED STATES - AT LEAST THIRTY (30) MINUTES BEFORE THE FLIGHT'S SCHEDULED OR POSTED DEPARTURE;
- 2) FOR FLIGHTS DEPARTING FROM ATLANTA, DENVER, LOS ANGELES, NEWARK, WASHINGTON DULLES AIRPORT OR TAMPA TO OTHER POINTS IN THE FIFTY UNITED STATES - AT LEAST FORTY-FIVE (45) MINUTES BEFORE THE FLIGHT'S SCHEDULED OR POSTED DEPARTURE;
- 3) FOR FLIGHTS DEPARTING FROM LAS VEGAS TO OTHER POINTS IN THE FIFTY UNITED STATES - AT LEAST SIXTY (60) MINUTES BEFORE THE SCHEDULED OR POSTED DEPARTURE TIME;
- 4) FOR FLIGHTS NOT COVERED BY 1) OR 2) ABOVE - AT LEAST SIXTY (60) MINUTES BEFORE THE FLIGHT'S SCHEDULED OR POSTED DEPARTURE.

IF A CUSTOMER DOES NOT CHECK THEIR BAGGAGE WITHIN THE CHECK-IN TIMES AS LISTED ABOVE, THE CUSTOMER RISKS HAVING THEIR BAGGAGE, AND THEMSELVES, REROUTED ON THE NEXT AVAILABLE DEPARTURE; "LATE" WILL BE PRINTED ON ALL OF THE BAG TAGS AND NW WILL NOT ASSUME THE EXPENSE OF DELIVERING BAGGAGE TO THE PASSENGER SHOULD THE BAGGAGE NOT ARRIVE WITH THE PASSENGER AT THEIR DESTINATION. NW WILL NOT ACCEPT LIABILITY FOR ANY EXPENSES INCURRED AS A RESULT OF BAGGAGE NOT BEING LOADED ON THE SAME FLIGHT AS THE PASSENGER. THE PASSENGER WILL BE ADVISED THEY HAVE "VOLUNTARILY SEPARATED" FROM THEIR BAGGAGE.

AIRPORTS:

ATL-ATLANTA GA	45 MINUTES
DEN-DENVER CO	45 MINUTES
LAX-LOS ANGELES	45 MINUTES
EWL-NEWARK NJ	45 MINUTES
TPA-TAMPA FL	45 MINUTES
IAD-DULLES WASHINGTON DC	45 MINUTES
LAS-LAS VEGAS	60 MINUTES
U.S. (EXCLUDING CITY EXCEPTIONS)	30 MINUTES
CANADA	30 MINUTES
MEXICO	30 MINUTES
CARIBBEAN	30 MINUTES
TRANSATLANTIC	60 MINUTES
TRANSPACIFIC:	60 MINUTES

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LOST BAGGAGE AND DELIVERY OF CHECKED BAGGAGE -81

J) LOST BAGGAGE AND DELIVERY OF CHECKED BAGGAGE-

NW WILL MAKE EVERY REASONABLE EFFORT TO RETURN DOMESTIC CHECKED BAGS WITHIN 24 HOURS FROM THE TIME THE CLAIM IS FILED AND WILL ATTEMPT TO CONTACT ANY CUSTOMER WHOSE UNCLAIMED, CHECKED BAGGAGE CONTAINS A NAME AND ADDRESS OR PHONE NUMBER.

1) CANCELLED.

2) LOST BAGGAGE

A) IF BAGS DO NOT ARRIVE WITH THE CUSTOMER, THE CUSTOMER MAY CHECK ON THE STATUS OF THEIR BAGGAGE IN THE LUGGAGE SERVICE OFFICE, CONVENIENTLY LOCATED IN EVERY AIRPORT SERVED BY NW. NW'S GROUND SERVICES STAFF AT THE AIRPORT WILL PERFORM A QUICK, BUT THOROUGH, SEARCH FOR THE BAGGAGE BY ENTERING THE TAG NUMBER IN WORLDTRACER, THE AIRLINE INDUSTRY'S AUTOMATED BAGGAGE-TRACKING SYSTEM. WORLDTRACER IS A SYSTEM USED BY MOST DOMESTIC AIRLINES AND ALL OF NW'S PARTNER AIRLINES WORLDWIDE.

B) IF BAGGAGE IS NOT AT THE STATION, A WORLDTRACER DELAYED BAGGAGE REPORT IS CREATED. THE LUGGAGE SERVICE OFFICE STAFF SEARCHES FOR THE BAGGAGE BEGINNING WITH BAGGAGE THAT MAY BE ON-HAND LOCALLY OR AT ANY OF NW'S OTHER STATIONS. THE LUGGAGE SERVICE OFFICE STAFF REVIEWS ACTION FILES FOR MATCHES AND FORWARDING MESSAGES (AN ELECTRONIC MESSAGE SENT FROM A STATION THAT RECEIVED THE BAG IN ERROR TO ADVISE THE INTENDED DESTINATION THAT THE BAGGAGE IS BEING FORWARDED TO THEM). THE TAG NUMBER OF UNCLAIMED BAGGAGE IS ENTERED INTO THE WORLDTRACER SYSTEM AS SOON AS POSSIBLE AFTER BAGGAGE ARRIVAL. WHEN LOCATED, THE BAGGAGE IS DELIVERED TO THE CUSTOMER BY A DELIVERY VENDOR AT NW'S EXPENSE, UNLESS A "VOLUNTARY BAGGAGE SEPARATION" HAS OCCURRED (SEE VOLUNTARY BAGGAGE SEPARATION SECTION BELOW), IN WHICH CASE THE CUSTOMER MAY PERSONALLY RETRIEVE IT OR MUST BEAR THE COST OF HAVING THE BAGGAGE DELIVERED.

C) CUSTOMERS REQUIRING AMENITIES ARE PROVIDED A KIT WITH A COMB, DEODORANT, RAZOR, SHAVING CREAM, TOOTHBRUSH, TOOTHPASTE AND SHAMPOO. THEY MAY ALSO REQUEST REIMBURSEMENT FOR ADDITIONAL ITEMS THEY NEED TO PURCHASE AS A RESULT OF

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LOST BAGGAGE AND DELIVERY OF CHECKED BAGGAGE -81 Cont

THE DELAY BY PRESENTING RECEIPTS AT THE LUGGAGE SERVICE OFFICE AT THE AIRPORT (USD 50.00 FOR THE FIRST 24 HOURS, USD 25.00/DAY FOR EACH DAY BEYOND THAT UP TO USD 150.00 PER TICKETED PASSENGER).

- D) IF BAGGAGE IS NOT LOCATED AFTER FIVE DAYS, NW'S CENTRAL LUGGAGE SERVICE (LOCATED IN MINNEAPOLIS) INITIATES A MORE EXTENSIVE SEARCH THAT INCLUDES A DETAILED DESCRIPTION OF THE BAG AND ITS CONTENTS AND EXPANDS THE SEARCH TO OTHER AIRLINES BEYOND THOSE LOCATED AT THE ORIGINAL DESTINATION.
 - E) IF TAGGED, UNCLAIMED BAGGAGE IS FOUND, THE LUGGAGE SERVICE OFFICE WILL CONTACT THE CUSTOMER. UNCLAIMED BAGGAGE IS SENT TO CENTRAL LUGGAGE SERVICE AFTER FIVE DAYS. BAGS ARE OPENED, AND AN EXTENSIVE INVENTORY PROCESS IS USED TO DETERMINE OWNERSHIP AND CONTACT THE OWNER.
 - F) TO MINIMIZE THE RISK OF LOST BAGGAGE, CUSTOMERS ARE ADVISED TO TAG ALL CHECKED BAGGAGE WITH THEIR NAME, ADDRESS AND PHONE NUMBER AND TO INCLUDE THE SAME INFORMATION INSIDE EACH BAG. NW PROVIDES BLANK BAGGAGE TAGS AT EACH AIRPORT CHECK-IN COUNTER TO ASSIST CUSTOMERS WITH IDENTIFYING THEIR BAGS.
- 3) VOLUNTARY BAGGAGE SEPARATION
- A) IN CERTAIN SITUATIONS CUSTOMERS WILL BECOME "VOLUNTARILY" SEPARATED FROM THEIR BAGGAGE IN WHICH CASE NW DOES NOT ASSUME RESPONSIBILITY FOR THE EXPENSE OF RETURNING THE BAGGAGE TO THE CUSTOMER. EXAMPLES OF VOLUNTARY SEPARATION INCLUDE:
 - I) A CUSTOMER TAKES AN EARLIER FLIGHT:
NOTE: IN MARKETS WITH FREQUENT FLIGHTS BETWEEN POPULAR DESTINATIONS, A CUSTOMER COULD CONCEIVABLY CHECK IN EARLY FOR A SCHEDULED FLIGHT, AND THEN FIND A SEAT AVAILABILITY ON ANOTHER FLIGHT WITH AN EARLIER DEPARTURE. IF THIS CUSTOMER HAD PREVIOUSLY CHECKED IN BAGGAGE AND THAT BAGGAGE COULD NOT BE MOVED TO THE CUSTOMER'S ACTUAL FLIGHT, THEN THE BAGGAGE WOULD BE TREATED AS "VOLUNTARY SEPARATION."
 - II) A CUSTOMER TAKES A FLIGHT TO ANOTHER AIRPORT:
NOTE: MANY LARGE CITIES, SUCH AS NEW YORK, HAVE MULTIPLE AIRPORTS, WHICH IN

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LOST BAGGAGE AND DELIVERY OF CHECKED BAGGAGE -81 Cont

CERTAIN CIRCUMSTANCES MAY LEAD A CUSTOMER TO OPT FOR A LAST MINUTE DESTINATION CHANGE AFTER HAVING ALREADY CHECKED BAGGAGE. THIS CONSTITUTES A "VOLUNTARY SEPARATION."

- III) A CUSTOMER CHECKS IN LATE (SEE ABOVE):
NOTE IF A CUSTOMER DOES NOT CHECK THEIR BAGGAGE WITHIN STANDARD BAGGAGE CHECK-IN TIMES AS LISTED BELOW, LATE WILL BE PRINTED ON ALL OF THE BAG TAGS, AND NW WILL NOT ACCEPT LIABILITY FOR ANY EXPENSES INCURRED AS A RESULT OF BAGGAGE NOT BEING LOADED ON THE SAME FLIGHT AS THE PASSENGER. THE PASSENGER WILL BE ADVISED THEY HAVE "VOLUNTARILY SEPARATED" FROM THEIR BAGGAGE AND IF THEY ELECT TO, NW WILL DELIVER THEIR BAGS UPON ARRIVAL AT THEIR COST.
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TITLE/APPLICATION - 70

— ACCEPTANCE OF LIVE ANIMALS

NW WILL ACCEPT VARIOUS LIVE DOMESTIC PETS FOR TRANSPORTATION SUBJECT TO THE PROVISIONS AND CHARGES CONTAINED IN THIS RULE. NW RESERVES THE RIGHT TO LIMIT ACCEPTANCE OF SPECIFIC ANIMALS.

CONDITIONS OF ACCEPTANCE - 71

— A) GENERAL CONDITIONS OF ACCEPTANCE

- 1) NW WILL ACCEPT ANIMALS FOR TRANSPORTATION IN THE CARGO COMPARTMENT OR THE PASSENGER CABIN OF THE AIRCRAFT PROVIDED THE ANIMAL IS CONFINED IN A CAGE OR CONTAINER SUBJECT TO INSPECTION AND APPROVAL BY NW LIABILITY RELEASE TAGS WILL NOT BE USED DUE TO FEDERAL REGULATIONS.

NOTE: POT-BELLIED PIGS/PYGMY GOATS/FERRETS/REPTILES CANNOT BE ACCEPTED AS CABIN PETS OR CHECKED BAGGAGE. THEY MUST BE SHIPPED AS AIR FREIGHT AT APPLICABLE CARGO RATES.

- 2) THE ANIMAL MUST BE HARMLESS, INOFFENSIVE, ODORLESS AND REQUIRE NO ATTENTION DURING TRANSIT.
- 3) AIRCRAFT AND AIRPORT ENVIRONMENTAL CONDITIONS, MUST POSE NO HAZARD TO THE SAFETY OR COMFORT OF THE ANIMAL.
NOTE: UNDER FEDERAL REGULATIONS, NWA IS SUBJECT TO FINES FOR ACCEPTANCE OF CHECKED ANIMALS WHEN

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CONDITIONS OF ACCEPTANCE - 71 (CONT)

WEATHER/TEMPERATURE RESTRICTIONS APPLY.

- 4) THE PASSENGER MUST MAKE ALL ARRANGEMENTS AND ASSUME FULL RESPONSIBILITY FOR COMPLYING WITH ANY APPLICABLE LAWS, CUSTOMS AND/OR OTHER GOVERNMENTAL REGULATIONS, REQUIREMENTS, OR RESTRICTIONS OF THE COUNTRY, STATE OR TERRITORY TO WHICH THE ANIMAL IS BEING TRANSPORTED TO OR VIA, AND ALL RULES IMPOSED BY NW INVOLVING THE TRANSPORTATION OF AN ANIMAL.
 - 5) THE PASSENGER ASSUMES ALL FINANCIAL OBLIGATIONS, INCLUDING BUT NOT LIMITED TO THE COST OF OBTAINING VACCINATIONS, HEALTH CERTIFICATES, QUARANTINE CHARGES, ETC.
- B) CHARGES FOR THE TRANSPORTATION OF LIVE ANIMALS
THE ANIMAL AND ITS CONTAINER WILL NOT BE INCLUDED IN DETERMINING A PASSENGER'S FREE BAGGAGE ALLOWANCE. AN ANIMAL AND ITS CONTAINER WILL ONLY BE TRANSPORTED UPON PAYMENT OF A CHARGE OF:

TYPE	KENNEL SIZE	PRICE
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TOTAL DIMENSIONS
(LENGTH + WIDTH + HEIGHT)

PET - IN THE CABIN:	CARRY-ON	USD 80.00
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GATE REGISTRATION FEE (IN ADDITION TO PET FEE)
USD 20.00 MAY BE ASSESSED FOR PASSENGERS WHO FAIL TO REGISTER THEIR CARRY-ON PET PRIOR TO ATTEMPTING TO BOARD A FLIGHT.

PET - CHECKED:

SMALL	56 IN./140 CM (MINIMUM SIZE FOR CHECKING)	USD 139.00
MEDIUM	73 IN./182 CM	USD 169.00
INTERMEDIATE	80 IN./200 CM	USD 199.00
LARGE	89 IN./222 CM	USD 229.00
EXTRA LARGE	100 IN./250 CM	USD 299.00
*GIANT	700 IN./1750 CM	USD 359.00

*NOTE: GIANT KENNELS NOT ACCEPTED ON DC-9/727-100/AIRLINK FLIGHTS. (CRJ, SAAB, ARJ)

CONDITIONS OF ACCEPTANCE - 71 CONT

WHEN TRAVEL INVOLVES TRANSPORTATION OVER THE LINES OF NW AND THE LINES OF ONE OR MORE OTHER CARRIERS, THE PASSENGER MUST CLAIM THE ANIMAL AT EACH INTERLINE CONNECTING POINT AND TRANSFER THE ANIMAL

AND ITS CONTAINER TO THE NEXT CARRIER USED IN THE TRANSPORTATION. SUCH OTHER CARRIER MAY HAVE ITS OWN RULES AS TO THE CARRIAGE OF ANIMALS, WHICH MAY DIFFER FROM THOSE SET FORTH HEREIN. IT IS THE PASSENGER'S RESPONSIBILITY TO ASCERTAIN SUCH OTHER CARRIER'S REQUIREMENTS.

CONTAINERS - 72

C) PETS IN PASSENGER CABIN

DOGS/CATS/HOUSEHOLD BIRDS/MONKEYS MAY BE TRANSPORTED IN THE PASSENGER CABIN. NOTE: MONKEYS ACCEPTED ONLY

WHEN ACCOMPANIED ON THE SAME FLIGHT BY A PASSENGER WITH DISABILITIES OR BY A TRAINER.

1) PET ACCEPTANCE IN THE CABIN IS OF A CONDITIONAL NATURE, AND ACCEPTANCE CONFIRMATION WILL BE PROVIDED UPON PAYMENT OF APPLICABLE CHARGES AND SUBJECT TO CONTAINER LIMITATIONS WITHIN THE AIRCRAFT COMPARTMENTS AND INSPECTION BY NW PERSONNEL.

A) TOTAL OF ONE ANIMAL CONTAINER PERMITTED IN FIRST CLASS/ WORLD BUSINESS CLASS SECTION.

B) TOTAL OF TWO ANIMALS CONTAINERS PERMITTED IN COACH CLASS SECTION.

NOTE 1: ANY GIVEN PASSENGER MAY NOT CARRY ON MORE THAN ONE KENNEL.

NOTE 2: BULKHEAD/EXIT ROW SEATING NOT PERMITTED.

2) THE CONTAINER MUST FIT AND BE STORED UNDER THE SEAT AT THE PASSENGER'S FEET.

NOTE: CONTAINER CANNOT EXCEED 21 INCHES IN LENGTH, 16 INCHES IN WIDTH AND 8 INCHES IN HEIGHT.

3) ANIMAL MUST REMAIN IN THE CONTAINER FOR THE ENTIRE FLIGHT.

4) NO MORE THAN ONE ADULT DOG OR CAT MAY OCCUPY A SINGLE CONTAINER.

NOTE: TWO PUPPIES OR KITTENS OF THE SAME SPECIES MAY OCCUPY A SINGLE CONTAINER AND BE ASSESSED ONE SERVICE CHARGE PROVIDED:

A) THEY ARE BETWEEN 8 WEEKS AND 6 MONTHS OF AGE AND COMPARABLE IN SIZE AND NOT WEIGHING OVER 15 LBS. FOR PET AND KENNEL; OR

B) THEY ARE ADULT MOTHER AND OFFSPRING BETWEEN 8 WEEKS AND 4 MONTHS OF AGE NOT WEIGHING OVER 15 LBS. FOR PET AND KENNEL.

EXCEPTION 1: SERVICE ANIMALS TRAINED TO ASSIST THE PHYSICALLY CHALLENGED PASSENGER WILL BE

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CONTAINERS - 72 CONT

PERMITTED TO RIDE IN THE CABIN WITHOUT
CHARGE AND WITHOUT BEING TRANSPORTED IN A
CONTAINER PROVIDED:

- A) THE SERVICE ANIMAL IS PROPERLY
HARNESSED OR LEASHED,
- B) THE SERVICE ANIMAL WILL NOT BE
OCCUPYING A SEAT,
- C) THE SERVICE ANIMAL IS ACCOMPANYING A
PHYSICALLY CHALLENGED PASSENGER WHO IS
DEPENDENT UPON THE ANIMAL, OR THE
SERVICE ANIMAL IS ACCOMPANYING A
TRAINER ENROUTE TO THE RESIDENCE OF AN
OWNER OR IS ACCOMPANYING THE TRAINER
ENROUTE TO SPEAKING ENGAGEMENTS OR
DEMONSTRATIONS OF THE USE OF SUCH
SERVICE ANIMALS. THE TRAINING STATUS
OF THE TRAINER, HOWEVER, MUST BE
DOCUMENTED IN WRITING TO NW'S
SATISFACTION UPON REQUEST.
- D) THE PHYSICALLY CHALLENGED
INDIVIDUAL/TRAINER POSSESSES A PHOTO
IDENTIFICATION CARD AS PROOF THAT THEY
ARE AUTHORIZED TO TRAVEL WITH A SERVICE
ANIMAL.
- E) AN ASSIST MONKEY MUST BE PROPERLY
CAGED.

EXCEPTION 2: DOGS TRAINED IN EXPLOSIVE DETECTION WILL BE
PERMITTED TO RIDE IN THE PASSENGER CABIN
WITHOUT CHARGE AND WITHOUT BEING
TRANSPORTED IN A CONTAINER PROVIDED:

- A) THE DOG IS PROPERLY HARNESSED OR
LEASHED,
- B) THE DOG IS NOT ALLOWED TO OCCUPY A
SEAT,
- C) THE DOG IS ACCOMPANIED BY ITS HANDLER.

EXCEPTION 3: DOGS TRAINED IN SEARCH AND RESCUE WILL BE
PERMITTED TO RIDE IN THE PASSENGER CABIN
WITHOUT CHARGE AND WITHOUT BEING
TRANSPORTED IN A CONTAINER PROVIDED:

- A) THE DOG IS PROPERLY HARNESSED OR
LEASHED,
- B) THE DOG IS NOT ALLOWED TO OCCUPY A
SEAT,
- C) THE DOG IS ACCOMPANIED BY ITS HANDLER,
- D) THE DOG AND ITS HANDLER MUST BE ON
OFFICIAL EMERGENCY DUTY STATUS WHICH
MUST BE DOCUMENTED IN WRITING TO THE
SATISFACTION OF NW. THE DOCUMENTATION
MUST BE SURRENDERED TO NW AT THE TIME
OF BOARDING.

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CHARGES - 73

- D) PETS AS CHECKED BAGGAGE
DOGS/CATS/HOUSEHOLD BIRDS/GUINEA PIGS/RABBITS/HAMSTERS/
MARMOTS/MONKEYS MAY BE ACCEPTED IN THE AIRCRAFT HOLD.
- 1) PET ACCEPTANCE IN AIRCRAFT HOLD IS OF A CONDITIONAL NATURE AND ACCEPTANCE CONFIRMATION WILL BE PROVIDED UPON PAYMENT OF APPLICABLE CHARGES AND SUBJECT TO AIRCRAFT LIMITATIONS AND INSPECTION BY NW PERSONNEL. EXCEPTION: SERVICE CHARGE WILL NOT APPLY TO ASSIST ANIMALS ACCEPTED AS CHECKED BAGGAGE.
 - 2) A PASSENGER MAY CHECK ONE OR MORE ANIMALS IN THE AIRCRAFT HOLD DEPENDING ON AIRCRAFT TYPE AND LENGTH OF FLIGHT. NW CONTROL CENTER WILL MAKE THE FINAL DECISION ON ACCEPTANCE.
 - 3) PET MUST BE CONTAINED IN KENNEL MEETING NWA STANDARDS. NOTE 1: CARRY-ON KENNEL NOT PERMITTED TO BE USED FOR PETS TRAVELING AS CHECKED BAGGAGE. NOTE 2: ANIMAL MUST BE ABLE TO STAND UP WITH HEAD FULLY ERECT, TURN AROUND AND LIE DOWN.
 - 4) PET PLUS KENNEL MUST NOT EXCEED 150 LBS. NOTE: PET/KENNEL COMBINATION OVER THIS AMOUNT MUST BE SENT AS AIR FREIGHT AT APPLICABLE CARGO RATES.
 - 5) NO MORE THAN ONE ADULT DOG OR CAT MAY OCCUPY A SINGLE CONTAINER. NOTE: TWO PUPPIES OR KITTENS OF THE SAME SPECIES MAY OCCUPY A SINGLE CONTAINER AND BE ASSESSED ONE SERVICE CHARGE PROVIDED:
 - A) THEY ARE BETWEEN 8 WEEKS AND 6 MONTHS OF AGE AND COMPARABLE IN SIZE AND NOT WEIGHING OVER 20 LBS. EACH; OR
 - B) THEY ARE ADULT MOTHER AND OFFSPRING BETWEEN 8 WEEKS AND 4 MONTHS OF AGE AND NOT WEIGHING OVER 20 LBS. EACH.
 - 6) UP TO A MAXIMUM OF 8 GUINEA PIGS ACCEPTED PER KENNEL.
 - 7) BIRD CAGES MUST HAVE PADDED TOP AND PERCH FOR EACH BIRD IN CAGE.
- E) CONTAINERS
- 1) CONTAINERS MUST BE LEAK PROOF.
 - 2) CONTAINERS MUST BE MADE OF METAL, WOOD, POLYETHYLENE, OR FIBERGLASS. DURABLE NYLON IS ALSO ACCEPTABLE FOR CARRY-ON CONTAINERS ONLY FOR CATS AND DOGS.
 - 3) CONTAINERS FOR TRANSPORTING DOGS AND/OR CATS MAY BE PURCHASED FROM NW AS SHOWN BELOW:

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IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0200

CHARGES - 73 (CONT)

TYPE		PRICE
CARRY-ON (MINI)	17 X 12.3 X 8	USD 50.00
SHERPA - MEDIUM	10.5 X 17.5 X 10	USD 65.00
SHERPA - LARGE	11.5 X 19.7 X 11	USD 70.00
SMALL	21 X 16 X 8	USD 50.00
MEDIUM	27 X 20 X 19	USD 65.00
INTERMEDIATE	32 X 22 X 23	USD 75.00
LARGE	36 X 24 X 26	USD 85.00
EXTRA LARGE	40 X 27 X 30	USD 100.00
*GIANT	48 X 32 X 35	USD 180.00

*NOTE: GIANT KENNEL NOT ACCEPTED AS CHECKED BAGGAGE
MUST BE SHIPPED AS AIR FREIGHT AT APPLICABLE CARGO
RATES.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0240

TITLE/APPLICATION - 70

— FAILURE TO OPERATE ON SCHEDULE

EXCEPT TO THE EXTENT PROVIDED IN THIS RULE, NW SHALL NOT BE
LIABLE FOR FAILURE TO OPERATE ANY FLIGHT ACCORDING TO
SCHEDULE, OR FOR CHANGING THE SCHEDULE OF ANY NW FLIGHT,
WITH OR WITHOUT NOTICE TO THE PASSENGER. THIS EXCLUSION
FROM LIABILITY INCLUDES ACTUAL DAMAGES, CONSEQUENTIAL
DAMAGES, OR ANY OTHER TYPE OF DAMAGES (WHATEVER THEY MAY BE
CALLED OR HOWEVER THEY ARE DESCRIBED). THE PROVISIONS OF
THIS RULE APPLY ONLY TO PASSENGERS WHO HAVE A VALID TICKET
REFLECTING A CONFIRMED RESERVATION ON A FLIGHT WHICH THEY DO
NOT USE DUE TO SCHEDULE IRREGULARITY (AS DEFINED IN A)8)
BELOW.

DEFINITIONS - 71

— A) DEFINITIONS

FOR THE PURPOSE OF THIS RULE, THE FOLLOWING TERMS HAVE
THE MEANINGS INDICATED BELOW:

- 1) CLASS OF SERVICE REFERS TO THE COMPARTMENT OCCUPIED BY
THE PASSENGER, I.E., FIRST CLASS/COACH CLASS.
- 2) COMPARABLE AIR TRANSPORTATION MEANS SCHEDULED AIR
SERVICE PROVIDED BY AIR CARRIERS OR FOREIGN AIR
CARRIERS HOLDING CERTIFICATES OF PUBLIC CONVENIENCE
AND NECESSITY OR FOREIGN PERMITS.
- 3) CONNECTING POINT MEANS A POINT TO WHICH A PASSENGER
HOLDS OR HELD CONFIRMED SPACE ON A FLIGHT OF NW OR
FROM WHICH THE PASSENGER HOLDS OR HELD CONFIRMED SPACE
ON A FLIGHT OF NW OR ANOTHER CARRIER. ALL AIRPORTS
THROUGH WHICH A CITY IS SERVED BY ANY CARRIER SHALL BE
DEEMED TO BE A SINGLE CONNECTING POINT WHEN THE

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
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AREA: US TARIFF: DGR CXR: NW RULE: 0240

DEFINITIONS - 71 (CONT)

RECEIVING CARRIER HAS CONFIRMED RESERVATIONS TO THE DELIVERING CARRIER.

- 4) ORIGINAL RECEIVING CARRIER(S) MEANS A CARRIER, OFFERING SCHEDULED AIR SERVICE, OR COMBINATION OF CONNECTING CARRIERS ON WHOSE FLIGHT(S) A PASSENGER ORIGINALLY HELD CONFIRMED SPACE FROM A CONNECTING POINT TO A DESTINATION, NEXT STOPOVER OR CONNECTING POINT.
- 5) DELIVERING CARRIER MEANS A CARRIER ON WHOSE FLIGHT A PASSENGER HOLDS OR HELD CONFIRMED SPACE TO A CONNECTING POINT.
- 6) NEW RECEIVING CARRIER(S) MEANS A SUBSEQUENT CARRIER OR COMBINATION OF CONNECTING CARRIERS, OTHER THAN THE ORIGINAL RECEIVING CARRIER(S), OPERATING BETWEEN THE POINT OF MISCONNECTION AND THE DESTINATION OR NEXT POINT OF STOPOVER OR CONNECTING POINT SHOWN ON THE PASSENGER'S TICKET, ON WHOSE FLIGHT(S) A PASSENGER IS TRANSPORTED FROM THE ORIGINAL CONNECTING POINT.
- 7) MISCONNECTION OCCURS AT A CONNECTING POINT WHEN A PASSENGER HOLDING CONFIRMED SPACE IS UNABLE TO USE SUCH CONFIRMED SPACE BECAUSE THE DELIVERING CARRIER WAS UNABLE TO DELIVER THEM TO THE CONNECTING POINT IN TIME TO CONNECT WITH THE RECEIVING CARRIER'S FLIGHT.
NOTE: THE SAME RULES REGARDING DELIVERING AND RECEIVING CARRIER RESPONSIBILITY APPLY AT THE SUBSEQUENT POINT(S) OF MISCONNECTION, IF ANY, AS WOULD APPLY AT THE POINT OF ORIGINAL MISCONNECTION.
- 8) OUTBOUND FLIGHT MEANS THE FLIGHT ON WHICH A PASSENGER ORIGINALLY HELD CONFIRMED SPACE BEYOND THE POINT WHERE THE SCHEDULE IRREGULARITY OR FAILURE TO CARRY OCCURS.
- 9) SCHEDULE IRREGULARITY MEANS ANY OF THE FOLLOWING IRREGULARITIES:
 - a) DELAY IN SCHEDULED DEPARTURE OR ARRIVAL OF A NW FLIGHT RESULTING IN MISCONNECTION, OR
 - b) FLIGHT CANCELLATION, OMISSION OF A SCHEDULED STOP OR ANY OTHER DELAY OR INTERRUPTION IN THE SCHEDULED OPERATION OF A NW FLIGHT, OR
 - c) SUBSTITUTION OF EQUIPMENT WITH A LOWER CLASS OF SERVICE, OR WITH FEWER SEATS, OR
 - d) SCHEDULE CHANGES WHICH REQUIRE REROUTING OF A PASSENGER AT DEPARTURE TIME BECAUSE PRIOR NOTICE OF SUCH SCHEDULE CHANGE HAD NOT BEEN RECEIVED BY SUCH PASSENGER PRIOR TO THE PASSENGER'S ARRIVING AT THE AIRPORT FOR

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AREA: US TARIFF: DGR CXR: NW RULE: 0240

DEFINITIONS - 71 (CONT)

- CHECK-IN ON THE ORIGINAL FLIGHT.
EXCEPTION: SCHEDULE IRREGULARITY DOES NOT INCLUDE
FORCE MAJEURE EVENTS AS DEFINED IN PARA. G).
SCHEDULE CHANGE MEANS:
- 10)
 - a) THE CANCELLATION OF A SCHEDULED FLIGHT WHERE NO
NW FLIGHT OF COMPARABLE ROUTING IS AVAILABLE
WITHIN 60 MINUTES OF THE ORIGINAL TIME OF
DEPARTURE.
 - b) A CHANGE IN THE SCHEDULE DEPARTURE TIME OF A
NW FLIGHT WHICH EXCEEDS 60 MINUTES;
 - c) A CHANGE IN THE ROUTING OF A SCHEDULED NW FLIGHT
WHICH ADDS ONE OR MORE STOPS TO THE ORIGINAL
ITINERARY; OR,
 - d) A CHANGE IN THE ROUTING OF A SCHEDULED FLIGHT
THAT RESULTS IN A SCHEDULED ARRIVAL TIME MORE
THAN 60 MINUTES LATER THAN THE ORIGINAL
SCHEDULED ARRIVAL TIME.

SCHEDULE IRREGULARITY - 72

- B) SCHEDULE IRREGULARITY
- 1) WHEN A PASSENGER WILL BE DELAYED BECAUSE OF A
SCHEDULE IRREGULARITY INVOLVING A NW FLIGHT, OR NW
CANCELS THE PASSENGER'S RESERVATION PURSUANT TO
RULE 135 (CANCELLATION OF RESERVATIONS),
PARAGRAPHS A) OR D), THE FOLLOWING WILL APPLY:
 - A) WHERE NW CAUSES SUCH DELAY OR, IN THE CASE OF
A MISCONNECTION WHERE NW WAS THE ORIGINAL
RECEIVING CARRIER, NW WILL TRANSPORT THE
PASSENGER WITHOUT STOPOVER ON ITS NEXT FLIGHT
ON WHICH SPACE IS AVAILABLE IN THE SAME CLASS
OF SERVICE AS THE PASSENGER'S ORIGINAL
OUTBOUND FLIGHT AT NO ADDITIONAL COST TO THE
PASSENGER.
 - B) WHEN NW CAUSES SUCH DELAY OR, IN THE CASE OF
A MISCONNECTION TO NW BY THE ORIGINAL
RECEIVING CARRIER WHERE NW IS UNABLE TO
PROVIDE ONWARD TRANSPORTATION ACCEPTABLE TO
THE PASSENGER, NW WILL, WITH CONCURRENCE OF
THE PASSENGER, ARRANGE FOR THE
TRANSPORTATION ON ANOTHER CARRIER OR
COMBINATION OF CARRIERS WITH WHICH NW HAS
AGREEMENTS FOR SUCH TRANSPORTATION. THE
PASSENGER WILL BE TRANSPORTED WITHOUT
STOPOVER ON ITS/THEIR NEXT FLIGHT(S), IN
THE SAME CLASS OF SERVICE AS THE PASSENGER'S
ORIGINAL OUTBOUND FLIGHT AT NO ADDITIONAL

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SCHEDULE IRREGULARITY - 72 (CONT)

- COST TO THE PASSENGER.
- C) IF SPACE IS ONLY AVAILABLE ON A FLIGHT(S) OF A HIGHER CLASS OF SERVICE, SUCH FLIGHT(S) WILL BE USED, ONLINE AND WITH NO UNTICKETED STOPOVER PERMITTED, AT NO ADDITIONAL COST TO THE PASSENGER.
 - D) IF SPACE IS ONLY AVAILABLE AND USED ON A NW FLIGHT(S) OF A LOWER CLASS OF SERVICE THAT IS ACCEPTABLE TO THE PASSENGER NW WILL PROVIDE A REFUND OF THE DIFFERENCE IN FARES PURSUANT TO RULE 260 (REFUNDS-INVOLUNTARY).
 - E) IF NW IS UNABLE TO ARRANGE ALTERNATE AIR TRANSPORTATION ACCEPTABLE TO THE PASSENGER, NW SHALL REFUND THE FLIGHT COUPON(S) FOR THE UNFLOWN PORTION(S) IN ACCORDANCE WITH RULE 260 (REFUNDS-INVOLUNTARY).
 - F) SCHEDULE IRREGULARITY DOES NOT INCLUDE FORCE MAJEURE EVENTS AS DEFINED IN PARA. G).
- 2) NW WILL NOTIFY CUSTOMERS AT THE AIRPORT AND, IF POSSIBLE, ON BOARD AN AFFECTED AIRCRAFT, IN A TIMELY MANNER, OF THE BEST AVAILABLE INFORMATION REGARDING KNOWN DELAYS, CANCELLATIONS AND DIVERSIONS. IN ADDITION, NW HAS ESTABLISHED AND IMPLEMENTED POLICIES FOR ACCOMMODATING PASSENGERS DELAYED OVERNIGHT. A CLEAR AND CONCISE STATEMENT OF AIRLINES OF NW'S POLICIES IN THESE RESPECTS WILL ALSO BE MADE AVAILABLE TO CUSTOMERS UPON THEIR DISEMBARKING THE AIRCRAFT.
- A) AIRPORT AND ON-BOARD ANNOUNCEMENTS
 - I) IN THE EVENT OF ANY TYPE OF A SERVICE DISRUPTION, NW WILL MAKE TIMELY, ACCURATE AND INFORMATIVE ANNOUNCEMENTS AT 15 MINUTE INTERVALS. TO ENHANCE ITS ABILITY TO ACHIEVE THIS, NW HAS FORMAL COMMUNICATIONS PROCEDURES IN PLACE, ENCOMPASSING ITS SYSTEMS OPERATIONS CONTROL CENTER, MAINTENANCE, GROUND OPERATIONS AND FLIGHT CREW, AND HAS STANDARDIZED ANNOUNCEMENT STANDARDS.
 - II) ANNOUNCEMENTS WILL INCLUDE AN APPROPRIATE APOLOGY, THE SPECIFIC REASON FOR THE DELAY, THE EXPECTED LENGTH OF THE DELAY AND THE STATUS OF ANY CONNECTIONS IF APPLICABLE.
 - III) THE CAPTAIN WILL MAKE AN ANNOUNCEMENT ON BOARD THE AIRCRAFT NO MORE THAN FIVE MINUTES AFTER SCHEDULED DEPARTURE TIME IF THE AIRCRAFT HAS NOT YET LEFT THE GATE. THIS ANNOUNCEMENT WILL PROVIDE SPECIFIC INFORMATION TO THE CUSTOMERS ON-BOARD AS TO THE CAUSE OF THE DELAY AND THE EXPECTED DEPARTURE TIME.

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FLT CHANGES/CANCELLATION - 73

- C) AMENITIES/SERVICES FOR DELAYED PASSENGERS 
- 1) AS APPROPRIATE IN EXTRAORDINARY CIRCUMSTANCES AND CONSISTENT WITH PASSENGER AND EMPLOYEE SAFETY AND SECURITY CONCERNS, NW WILL MAKE EVERY REASONABLE EFFORT TO PROVIDE FOR FOOD, WATER, RESTROOM FACILITIES AND ACCESS TO MEDICAL TREATMENT FOR PASSENGERS ABOARD AN AIRCRAFT THAT IS ON THE GROUND FOR AN EXTENDED PERIOD OF TIME WITHOUT ACCESS TO THE TERMINAL. NW WILL PREPARE CONTINGENCY PLANS TO ADDRESS SUCH CIRCUMSTANCES AND WORK WITH OTHER CARRIERS AND THE AIRPORT TO SHARE FACILITIES AND MAKE GATES AVAILABLE IN AN EMERGENCY.
 - 2) AMENITIES WILL BE OFFERED TO PASSENGERS WHOSE TRANSPORTATION VIA NW HAS BEEN INVOLUNTARILY INTERRUPTED.
NW WILL PROVIDE EACH AFFECTED PASSENGER WITH A SERVICE RECOVERY PACKET (OTHER THAN AS A RESULT OF A FORCE MAJEURE EVENT AS DEFINED IN PARA. G), WHEN:
 - A) A SCHEDULE IRREGULARITY CAUSES A DELAY OF BETWEEN TWO TO FOUR HOURS, OR
 - B) A SCHEDULE IRREGULARITY CAUSES A CANCELED FLIGHT, OR
 - C) IN INSTANCES OF A DELAY OF FOUR HOURS OR LONGER.
- DOMESTIC PACKETS CONTAIN:
- I) AN AMENITY COUPON OFFERING THE CHOICE OF NW WORLDPERKS MILES OR A BEVERAGE ON BOARD THE AIRCRAFT.
 - II) A TRAVEL DISCOUNT CERTIFICATE VALID TOWARD THE PURCHASE OF FUTURE TRAVEL.
- INTERNATIONAL PACKETS CONTAIN:
- I) AN AMENITY COUPON WITH A HIGHER VALUE OF NW WORLDPERKS MILEAGE.
 - II) A TRAVEL DISCOUNT CERTIFICATE VALID TOWARD THE PURCHASE OF FUTURE TRAVEL.
- NOTE: NW SERVICE RECOVERY PACKETS ARE AVAILABLE IN ALL NW SERVICE LOCATIONS EXCEPT AMSTERDAM (WHERE PASSENGERS ARE ACCOMMODATED ACCORDING TO KLM POLICIES) WHICH INCLUDE PROVISIONS FOR MEALS,

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FLT CHANGES/CANCELLATION - 73 (CONT)

HOTEL AND GROUND TRANSPORTATION. IF A SCHEDULE IRREGULARITY OF MORE THAN FOUR HOURS OCCURS, OTHER THAN AS A RESULT OF A FORCE MAJEURE EVENT (AS DEFINED IN PARA. G), THE DOMESTIC AMENITY COUPON VALUE FOR MILEAGE AND MEALS IS DOUBLED (FROM 500 WORLDPERKS MILES TO 1000 WORLDPERKS MILES AND FROM \$5.00 USD FOR A MEAL TO \$10.00 USD).

- 3) ACCOMMODATING CUSTOMERS OVERNIGHT
 - A) OCCASIONALLY, NW IS UNABLE TO ACCOMMODATE A CUSTOMER ON A FLIGHT ON THE SAME DAY OF DEPARTURE, RESULTING IN THE PASSENGER NOT BEING ABLE TO TRAVEL. IN THESE CIRCUMSTANCES, WHEN OVERNIGHT ACCOMMODATIONS ARE REQUIRED, NW WILL MAKE EVERY EFFORT TO PROVIDE HOTEL ACCOMMODATIONS REASONABLY NEAR THE AIRPORT AND PROVIDE A VOUCHER FOR MEALS FOR ALL AFFECTED PASSENGERS. EXCEPTION: HOTEL ACCOMMODATIONS WILL NOT BE FURNISHED TO A PASSENGER WHOSE TRIP IS INTERRUPTED AT A CITY WHICH IS THEIR PERMANENT RESIDENCE.
 - B) IN THE EVENT DELAYED OR CANCELED FLIGHTS ARE CAUSED BY CIRCUMSTANCES BEYOND NW'S CONTROL (SUCH AS FORCE MAJEURE EVENTS AS DEFINED IN PARA. G), NW WILL MAKE EVERY EFFORT TO OFFER DISCOUNTED HOTEL ACCOMMODATIONS FOR ALL CUSTOMERS. THE EXPENSE FOR THESE ACCOMMODATIONS WILL REMAIN THE RESPONSIBILITY OF EACH CUSTOMER.
- 4) GROUND TRANSPORTATION
COMPLIMENTARY GROUND TRANSPORTATION BETWEEN THE AIRPORT AND DOWNTOWN AREA, BUS DEPOT, OR HOTEL WILL BE PROVIDED BY NW. ADDITIONALLY, WHEN THE DESTINATION ON THE PASSENGER TICKET IS A POINT SHOWN IN COLUMN 1 AND FLIGHT ON WHICH THE PASSENGER IS BEING TRANSPORTED TERMINATES AT A POINT IN COLUMN 2, NW WILL PROVIDE COMPLIMENTARY TRANSPORTATION TO THE ORIGINAL DESTINATION AIRPORT. SUCH TRANSPORTATION WILL BE PROVIDED BY AN INDEPENDENT CONTRACTOR IN THE BUSINESS OF PROVIDING SUCH TRANSPORTATION, AND NW DOES NOT ASSUME RESPONSIBILITY FOR THE TRANSPORTATION OF THE PASSENGER OR THEIR BAGGAGE BETWEEN SUCH AIRPORTS. THE COUPONS WILL HAVE NO REFUND VALUE WHEN TICKET COUPONS HAVE BEEN ISSUED TO COVER THIS SERVICE AND WHEN SUCH SERVICE HAS NOT BEEN USED.

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FLT CHANGES/CANCELLATION - 73 (CONT)

WHEN THE DESTINATION DESIGNATED ON THE TICKET IS: BWI	AND THE FLIGHT ON WHICH THE PASSENGER IS BEING TRANSPORTED TERMINATES AT: WAS (DCA OR IAD AIRPORT)
CHI (ORD OR MDW AIRPORT)	CHI (ORD OR MDW AIRPORT)
FLL	MIA
HOU	IAH
IAH	HOU
LAX	BUR/ONT/SNA
MIA	FLL
NYC (ISP/JFK/LGA/ EWR/HPN AIRPORTS)	NYC (ISP/JFK/LGA/ EWR/HPN/AIRPORTS)
SFO	OAK/SJC
SNA	BUR/LAX/ONT
WAS (IAD OR DCA AIRPORT)	BWI/WAS (IAD OR DCA AIRPORT)

FLT CHANGES/CANCELLATION - 74

- D) SCHEDULE CHANGES
- WHEN A PASSENGER WILL BE DELAYED BECAUSE OF A CHANGE IN
NW'S SCHEDULE, NW WILL ARRANGE TO:
- 1) TRANSPORT THE PASSENGER OVER ITS OWN LINES TO THE
DESTINATION, NEXT STOPOVER POINT OR TRANSFER POINT
SHOWN ON ITS PORTION OF THE TICKET, WITH NO
UNTICKETED STOPOVER BEING PERMITTED, AT NO
ADDITIONAL COST TO THE PASSENGER, OR
EXCEPTION 1: WHEN A SCHEDULE CHANGE RESULTS IN
THE CANCELLATION OF NW'S SINGLE-PLANE/CONNECTING
SERVICE BETWEEN TWO CITIES AND NO ALTERNATIVE
SERVICE ACCEPTABLE TO THE PASSENGER IS AVAILABLE
OVER THE LINES OF NW, A PASSENGER HOLDING
CONFIRMED RESERVATIONS AND VALID NW TICKETS
WHO IS AFFECTED BY THE SCHEDULE CHANGE
WILL BE REROUTED BY NW OVER THE LINES OF ONE OR
MORE OTHER CARRIERS AT NO ADDITIONAL COST TO THE
PASSENGER, PROVIDED THAT SUCH NEW ROUTING IS

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FLT CHANGES/CANCELLATION - 74 (CONT)

APPLICABLE VIA A PUBLISHED DIRECT LOCAL OR JOINT
FARE OF ANY SUCH SCHEDULED CARRIER(S).

EXCEPTION 2: WHEN A SCHEDULE CHANGE RESULTS IN
THE COMPLETE DISCONTINUATION OF ALL NW SERVICE AT
A CITY, NW WILL ARRANGE TO REROUTE PASSENGERS
HOLDING CONFIRMED RESERVATIONS AND VALID TICKETS
ON NW TO/FROM SUCH CITY, OVER THE LINES OF ONE OR
MORE OTHER CARRIERS, AT NO ADDITIONAL COST TO THE
PASSENGER.

EXCEPTION 3: SCHEDULE CHANGES DO NOT INCLUDE
FORCE MAJEURE EVENTS AS DEFINED IN PARA. G).

- 2) REFUND IN ACCORDANCE WITH RULE 260
(REFUNDS-INVOLUNTARY).

EXCEPTION: SCHEDULE CHANGES DO NOT INCLUDE FORCE
MAJEURE EVENTS AS DEFINED IN PARA. G).

NOTE: IN THE EVENT THAT NW CHANGES THE TIME OF DEPARTURE
OR ROUTING OF A FLIGHT IN A MANNER THAT DOES NOT
CONSTITUTE A SCHEDULE CHANGE AS DEFINED HEREIN WHETHER OR
NOT THE SAME FLIGHT NUMBER IS RETAINED, NW WILL TRANSPORT
THE PASSENGER ON THE RESCHEDULED FLIGHT AT NO ADDITIONAL
COST TO THE PASSENGER.

- E) WHEN PASSENGERS ARE INVOLUNTARILY REROUTED OVER THE
LINES OF NW BY OTHER CARRIERS, NW WILL HAVE NO
OBLIGATION TO ACCEPT ANOTHER CARRIER'S TICKET WHICH
DOES NOT REFLECT A CONFIRMED RESERVATION ON NW UNLESS
THE ISSUING CARRIER REISSUES THE TICKET FOR ANY CHANGES
IN ROUTING. IN THE EVENT SUCH CARRIER IS NOT AVAILABLE
TO DO SO, NW RESERVES THE RIGHT TO REROUTE PASSENGERS
ONLY OVER ITS OWN LINES BETWEEN THE POINTS NAMED ON THE
ORIGINAL TICKET. IN THE EVENT THAT SUCH CARRIER IS IN
SUBSTANTIAL DEFAULT OF ITS INTERLINE OBLIGATIONS OR HAS
VOLUNTARILY OR INVOLUNTARILY BECOME THE SUBJECT OF
BANKRUPTCY PROCEEDINGS (THE DEFAULTING CARRIER), THE
PROVISIONS OF NOTE 1 BELOW WILL APPLY:

NOTE: NOTWITHSTANDING THE PROVISIONS OF THIS RULE:

- 1) UNLESS ORDERED BY AN APPROPRIATE COURT, NW WILL
NOT ACCEPT FOR ANY PURPOSES UNDER THIS RULE,
PASSENGER TICKETS OR RELATED TRANSPORTATION
DOCUMENTS ISSUED BY ANY CARRIER WHICH IS IN
SUBSTANTIAL DEFAULT OF ITS INTERLINE OBLIGATIONS
OR WHICH VOLUNTARILY OR INVOLUNTARILY HAS BECOME
THE SUBJECT OF BANKRUPTCY PROCEEDINGS EXCEPT
UNDER THE FOLLOWING CONDITIONS:
TICKETS ISSUED OR REVALIDATED ON THE DEFAULTING
CARRIER'S TICKET STOCK PRIOR TO THE DATE OF THE
FILING OF THE BANKRUPTCY PETITION OR THE DATE OF
DEFAULT WILL BE ACCEPTED OVER SECTORS WHERE NW IS
SHOWN AS THE CARRIER IF THE PASSENGER HOLDS

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FLT CHANGES/CANCELLATION - 74 (CONT)

- CONFIRMED RESERVATIONS FOR THE NW FLIGHT(S).
- 2) NW RESERVES THE RIGHT TO REFUSE TO HONOR THOSE FLIGHT COUPONS OF SUCH OTHER CARRIERS THAT ARE ISSUED FOR FREE TRANSPORTATION OR THAT ARE RESTRICTED TO THAT CARRIER'S ONLINE-ONLY TRANSPORTATION.
 - 3) IN THE EVENT OF A STRIKE OR WORK STOPPAGE WHICH CAUSES ANY CANCELLATION OR SUSPENSION OF FLIGHT OPERATIONS OF ANY CARRIER WITH WHICH NW HAS AN INTERLINE AGREEMENT, NW WILL ACCEPT THE FLIGHT COUPONS OF SUCH CARRIER FOR CONFIRMED RESERVED SPACE ONLY IF THE FLIGHT OR FLIGHTS OF NW REQUESTED HAVE SEATS AVAILABLE AT THE TIME OF THE REQUEST IN THE RESERVATION INVENTORY CODE IN WHICH NW REQUIRES PASSENGERS TRAVELING AT THE FARE TYPE SHOWN ON THE FLIGHT COUPONS TO BE BOOKED.

AMEN/SER FOR DELAYED PSGR - 75

- F) REMEDIES
- THE SOLE AND EXCLUSIVE REMEDY FOR A PASSENGER WHO HAS A CLAIM UNDER THIS RULE (RULE 240NW) SHALL BE THE EXPRESS AMENITIES PROVIDED IN THIS RULE. THE PASSENGER SHALL HAVE NO OTHER CLAIMS OF LAW OR EQUITY FOR ACTUAL, COMPENSATORY, OR ANY OTHER TYPE OF DAMAGES (WHATEVER THEY MAY BE CALLED OR HOWEVER THEY MAY BE DESCRIBED).

FLT CHANGES/CANCELLATION - 76

- G) NW MAY, IN THE EVENT OF A FORCE MAJEURE EVENT, WITHOUT NOTICE, CANCEL, TERMINATE, DIVERT, POSTPONE, OR DELAY ANY FLIGHT OR THE RIGHT OF CARRIAGE OR RESERVATION OF TRAFFIC ACCOMMODATIONS AND DETERMINE IF ANY DEPARTURE OR LANDING SHOULD BE MADE, WITHOUT ANY LIABILITY FOR ANY SUCH ACTION EXCEPT TO REFUND IN THE ORIGINAL FORM OF PAYMENT IN ACCORDANCE WITH THE INVOLUNTARY REFUND RULES, ANY UNUSED PORTION OF THE TICKET. AS USED IN THIS RULE "FORCE MAJEURE EVENT" MEANS:
- 1) ANY CONDITION BEYOND NW CONTROL (INCLUDING BUT WITHOUT LIMITATION, METEOROLOGICAL CONDITIONS, ACTS OF GOD, RIOTS, CIVIL COMMOTION, EMBARGOES, WARS, HOSTILITIES, DISTURBANCES, OR UNSETTLED INTERNATIONAL CONDITIONS), ACTUAL, THREATENED OR

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FLT CHANGES/CANCELLATION - 76 (CONT)

- REPORTED OR BECAUSE OF ANY DELAY, DEMAND, CIRCUMSTANCES OR REQUIREMENT DUE, DIRECTLY, OR INDIRECTLY, TO SUCH CONDITION; OR
- 2) ANY STRIKE, WORK STOPPAGE, SLOWDOWN, LOCKOUT, OR ANY OTHER LABOR-RELATED DISPUTE INVOLVING OR AFFECTING NW SERVICE; OR
 - 3) ANY GOVERNMENT REGULATION, DEMAND, OR REQUIREMENT; OR
 - 4) ANY SHORTAGE OF LABOR, FUEL, OR FACILITIES OF NW; OR
 - 5) ANY FACT NOT REASONABLY FORESEEN, ANTICIPATED, OR PREDICTED BY NW.
-

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0245

TITLE/APPLICATION - 70

- DENIED BOARDING COMPENSATION

WHEN NW IS UNABLE TO PROVIDE PREVIOUSLY CONFIRMED SPACE DUE TO MORE PASSENGERS HOLDING CONFIRMED RESERVATIONS AND TICKETS ON A FLIGHT THAN THERE ARE AVAILABLE SEATS ON THAT FLIGHT, NW WILL TAKE THE ACTIONS SPECIFIED IN THE PROVISIONS OF THIS RULE. IN NO CASE SHALL ANY PASSENGER BE ENTITLED TO ANY DAMAGES (ACTUAL, COMPENSATORY, PUNITIVE OR ANY OTHER TYPE OF DAMAGE, HOWEVER NAMED OR DESCRIBED) FOR DENIED BOARDING. THIS RULE (RULE 245 NW) SHALL BE THE SOLE AND EXCLUSIVE REMEDY FOR ALL PASSENGERS UNDER THIS SECTION.

DEFINITIONS - 71

- A) DEFINITIONS

(FOR THE PURPOSE OF THIS RULE):

- 1) AIRPORT MEANS THE AIRPORT AT WHICH THE DIRECT OR CONNECTING FLIGHT ON WHICH THE PASSENGER HOLDS CONFIRMED RESERVED SPACE IS PLANNED TO ARRIVE OR SOME OTHER AIRPORT SERVING THE SAME METROPOLITAN AREA, PROVIDED THAT TRANSPORTATION TO SUCH OTHER AIRPORT IS ACCEPTED (I.E., USED) BY THE PASSENGER.
- 2) ALTERNATE TRANSPORTATION MEANS AIR TRANSPORTATION BY AN AIRLINE CERTIFIED BY THE DEPARTMENT OF TRANSPORTATION, OTHER AUTHORIZED AIR TRANSPORTATION OR OTHER TRANSPORTATION USED BY THE PASSENGER WHICH, AT THE TIME THE ARRANGEMENT IS MADE, IS PLANNED TO ARRIVE AT THE PASSENGER'S NEXT SCHEDULED STOPOVER (OF 4 HOURS OR LONGER), OR

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AREA: US TARIFF: DGR CXR: NW RULE: 0245

DEFINITIONS - 71 (CONT)

- DESTINATION NO LATER THAN 2 HOURS FOR FLIGHTS WITHIN THE UNITED STATES, INCLUDING TERRITORIES AND POSSESSIONS OR 4 HOURS FOR INTERNATIONAL FLIGHTS AFTER THE PASSENGER'S ORIGINALLY SCHEDULED ARRIVAL TIME.
- 3) CARRIER MEANS ANY DIRECT U.S. AIR CARRIER, EXCEPT A HELICOPTER OPERATOR, HOLDING A CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY ISSUED BY THE U.S. DEPARTMENT OF TRANSPORTATION.
 - 4) CONFIRMED RESERVED SPACE MEANS SPACE ON A SPECIFIC DATE AND ON A SPECIFIC FLIGHT AND CLASS OF SERVICE OF NW THAT HAS BEEN REQUESTED BY A PASSENGER, AND THAT NW OR ITS AGENT HAS VERIFIED BY APPROPRIATE NOTATION ON THE TICKET OR IN ANY OTHER MANNER PROVIDED BY NW'S TARIFF AS BEING RESERVED FOR THE ACCOMMODATION OF THE PASSENGER.
 - 5) COMPARABLE AIR TRANSPORTATION MEANS TRANSPORTATION PROVIDED TO PASSENGERS AT NO EXTRA COST BY U.S. AIR CARRIER(S) HOLDING A CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY ISSUED BY THE U.S. DEPARTMENT OF TRANSPORTATION.
 - 6) TICKET LIFT POINT/BOARDING AREA MEANS THE POINT WHERE THE PASSENGER'S FLIGHT COUPON IS LIFTED/RETAINED BY THE CARRIER.
 - 7) SUM OF THE VALUES OF THE REMAINING FLIGHT COUPONS MEANS THE SUM OF THE APPLICABLE ONE-WAY FARES OR 50% OF THE APPLICABLE ROUND-TRIP FARES, AS THE CASE MAY BE, INCLUDING ANY SURCHARGES AND AIR TRANSPORTATION TAXES, LESS ANY APPLICABLE DISCOUNTS.
 - 8) STOPOVER MEANS A DELIBERATE INTERRUPTION OF A JOURNEY BY THE PASSENGER SCHEDULED TO EXCEED 4 HOURS, AT A POINT BETWEEN THE PLACE OF DEPARTURE AND THE PLACE OF DESTINATION.

REQUEST FOR VOLUNTEERS - 72

-
- B) REQUEST FOR VOLUNTEERS
 - 1) NW WILL REQUEST PASSENGERS WHO ARE WILLING TO DO SO TO VOLUNTARILY RELINQUISH THEIR CONFIRMED RESERVED SPACE IN EXCHANGE FOR COMPENSATION IN AN AMOUNT DETERMINED BY NW. IF A PASSENGER IS ASKED TO VOLUNTEER, NW WILL NOT LATER DENY BOARDING TO THAT PASSENGER INVOLUNTARILY UNLESS THAT PASSENGER WAS INFORMED AT THE TIME THEY WERE ASKED TO VOLUNTEER THAT THERE WAS A POSSIBILITY OF BEING DENIED BOARDING INVOLUNTARILY, AND OF THE AMOUNT OF COMPENSATION TO WHICH THEY WOULD HAVE BEEN ENTITLED IN THAT EVENT. THE REQUEST FOR VOLUNTEERS AND THE SELECTION OF SUCH PERSONS TO BE

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REQUEST FOR VOLUNTEERS - 72 (CONT)

DENIED SPACE WILL BE IN A MANNER DETERMINED SOLELY BY NW.

- 2) IN EXCHANGE FOR VOLUNTARILY RELINQUISHING CONFIRMED SPACE, NW MAY, AT ITS OPTION, OFFER TO COMPENSATE THE PASSENGER WITH A CREDIT VALID FOR THE PURCHASE OF FUTURE TRANSPORTATION ON NW INSTEAD OF MONETARY COMPENSATION. THE CREDIT WILL BE VALID FOR TRAVEL ON NW WITHIN 365 DAYS FROM THE DATE OF ISSUE AND WILL BE NONREFUNDABLE AND NONENDORABLE.

BOARDING PRIORITIES - 73

C) BOARDING PRIORITIES

IF A FLIGHT IS OVERSOLD (MORE PASSENGERS HOLD CONFIRMED RESERVATIONS THAN THERE ARE SEATS AVAILABLE), NO ONE MAY BE DENIED BOARDING AGAINST THEIR WILL UNTIL NW PERSONNEL FIRST ASK FOR VOLUNTEERS WHO WILL GIVE UP THEIR RESERVATIONS WILLINGLY IN EXCHANGE FOR A PAYMENT OF NW'S CHOOSING. IF THERE ARE NOT ENOUGH VOLUNTEERS, OTHER PASSENGERS MAY BE DENIED BOARDING INVOLUNTARILY IN ACCORDANCE WITH THE BOARDING PRIORITY AS SET FORTH BELOW. UNACCOMPANIED MINORS 17 YRS. OLD OR YOUNGER ARE NOT ELIGIBLE FOR VOLUNTARY DENIED BOARDING COMPENSATION.

- 1) CONFIRMED PASSENGERS WHO ARE PHYSICALLY HANDICAPPED TO AN EXTENT THAT FAILURE TO CARRY WOULD, IN NW'S OPINION, CAUSE A SEVERE HARDSHIP, OR UNACCOMPANIED MINORS 17 YRS. OLD OR YOUNGER.
- 2) PASSENGERS NOT NAMED IN 1) WILL BE ACCOMMODATED IN THE ORDER THEY HAVE CHECKED IN.

TRANSPORTATION FOR PSGR - 74

D) TRANSPORTATION FOR PASSENGERS DENIED BOARDING

WHEN NW IS UNABLE TO PROVIDE PREVIOUSLY CONFIRMED SPACE, NW WILL PROVIDE TRANSPORTATION TO PERSONS WHO HAVE BEEN DENIED BOARDING WHETHER VOLUNTARILY OR INVOLUNTARILY, IN ACCORDANCE WITH THE PROVISIONS BELOW.

- 1) NW WILL TRANSPORT THE PASSENGER WITHOUT STOPOVER ON ITS NEXT FLIGHT ON WHICH SPACE IS AVAILABLE AT NO ADDITIONAL COST TO THE PASSENGER.
- 2) IF NW IS UNABLE TO PROVIDE ONWARD TRANSPORTATION ACCEPTABLE TO THE PASSENGER, ANOTHER CARRIER OR COMBINATION OF CARRIERS AS ARRANGED BY NW AND WITH THE CONCURRENCE OF THE PASSENGER, WILL TRANSPORT THE

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TRANSPORTATION FOR PSGR - 74 (CONT)

PASSENGER WITHOUT STOPOVER ON THEIR NEXT FLIGHT(S) IN THE SAME CLASS OF SERVICE AS THE PASSENGER'S ORIGINAL OUTBOUND FLIGHT AT NO ADDITIONAL COST TO THE PASSENGER. IF SPACE IS AVAILABLE ON A FLIGHT(S) OF A DIFFERENT CLASS OF SERVICE ACCEPTABLE TO THE PASSENGER, SUCH FLIGHT(S) WILL BE USED WITHOUT STOPOVER AT NO ADDITIONAL COST TO THE PASSENGER ONLY IF IT/THEY WILL PROVIDE AN EARLIER ARRIVAL AT THE PASSENGER'S DESTINATION, NEXT STOPOVER POINT OR TRANSFER POINT.
EXCEPTION: ALTERNATE TRANSPORTATION WILL NOT BE ARRANGED VIA OTHER CARRIERS UNLESS THE PASSENGER HOLDING A TICKET FOR CONFIRMED SPACE ON NW PRESENTED THEMSELVES FOR CARRIAGE AT THE APPROPRIATE TIME AND PLACE, HAVING COMPLIED FULLY WITH NW'S REQUIREMENTS AS TO TICKETING AND CHECK-IN PROCEDURES AND HAVING MET ALL REQUIREMENTS FOR ACCEPTANCE FOR TRANSPORTATION PUBLISHED IN NW'S TARIFF. ALTERNATE TRANSPORTATION WILL NOT BE ARRANGED VIA OTHER CARRIERS IF THE PASSENGER'S TICKET WAS ISSUED AT A FREE OR REDUCED FARE AVAILABLE TO EMPLOYEES WITHIN THE TRANSPORTATION INDUSTRY OR AT A FARE TYPE WHICH PROHIBITS REROUTING OVER THE LINES OF OTHER CARRIERS.

COMPENSATION FOR PSGR - 75

- E) COMPENSATION FOR INVOLUNTARY DENIED BOARDING
IN ADDITION TO PROVIDING TRANSPORTATION AS DESCRIBED IN PARAGRAPH D) ABOVE, WHEN THE PASSENGER WHO IS DELAYED HAS NOT VOLUNTARILY RELINQUISHED CONFIRMED RESERVED SPACE IN ACCORDANCE WITH PROVISIONS IN PARAGRAPH B) ABOVE, NW WILL COMPENSATE THE DELAYED PASSENGER FOR NW'S FAILURE TO PROVIDE CONFIRMED SPACE. COMPENSATION WILL BE MADE IN ACCORDANCE WITH THE PROVISIONS BELOW.
- 1) CONDITIONS FOR PAYMENT
 - A) THE PASSENGER HOLDING A TICKET FOR CONFIRMED SPACE MUST PRESENT THEMSELVES FOR CARRIAGE AT THE APPROPRIATE TIME AND PLACE HAVING COMPLIED FULLY WITH NW'S REQUIREMENTS AS TO TICKETING AND CHECK-IN PROCEDURES AND HAVING MET ALL REQUIREMENTS FOR ACCEPTANCE FOR TRANSPORTATION PUBLISHED IN NW'S TARIFF.
 - B) THE NW FLIGHT FOR WHICH THE PASSENGER HOLDS CONFIRMED RESERVED SPACE MUST BE UNABLE TO ACCOMMODATE THE PASSENGER AND DEPARTS WITHOUT THEM.
EXCEPTION 1: THE PASSENGER WILL NOT BE ELIGIBLE FOR COMPENSATION IF THE NW FLIGHT ON WHICH THEY HOLD CONFIRMED RESERVED

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COMPENSATION FOR PSGR - 75 (CONT)

SPACE IS UNABLE TO ACCOMMODATE THEM
BECAUSE OF SUBSTITUTION OF EQUIPMENT
OF LESSER CAPACITY DUE TO OPERATIONAL
OR SAFETY REASONS.

- EXCEPTION 2: THE PASSENGER WILL NOT BE ELIGIBLE
FOR COMPENSATION IF THEY ARE
OFFERED ACCOMMODATIONS OR ARE SEATED
IN A SECTION OF THE AIRCRAFT OTHER
THAN THAT SPECIFIED ON THE
PASSENGER'S TICKET AT NO EXTRA
CHARGE. IF A PASSENGER IS SEATED IN
A SECTION FOR WHICH A LOWER FARE
APPLIES, THE PASSENGER SHALL BE
ENTITLED TO AN APPROPRIATE REFUND.
- EXCEPTION 3: THE PASSENGER WILL NOT BE ELIGIBLE
FOR COMPENSATION IF HIS/HER RESERVATION
HAS BEEN CANCELLED PURSUANT TO RULE 135(C)
-AIRPORT CHECK-IN TIMES LIMITS.
- EXCEPTION 4: THE PASSENGER WILL NOT BE ELIGIBLE
FOR COMPENSATION IF THE TICKET WAS
ISSUED AT A FREE OR REDUCED FARE
AVAILABLE TO AN EMPLOYEE WITHIN THE
TRANSPORTATION INDUSTRY.
- EXCEPTION 5: THE PASSENGER WILL NOT BE ELIGIBLE
FOR COMPENSATION IF NW ARRANGES FOR
COMPARABLE AIR TRANSPORTATION (OR FOR
OTHER TRANSPORTATION THAT IS ACCEPTED
AND USED BY THE PASSENGER AT NO EXTRA
COST TO THE PASSENGER) WHICH, AT THE
TIME EITHER ARRANGEMENT IS MADE, IS
SCHEDULED TO ARRIVE AT THE AIRPORT OF
THE PASSENGER'S NEXT STOPOVER OR IF
NONE, AT THE AIRPORT OF THE
PASSENGER'S FINAL DESTINATION WITHIN
ONE (1) HR.

2) AMOUNT OF COMPENSATION

SUBJECT TO THE PROVISIONS OF PARAGRAPH E)1) ABOVE, NW
WILL TENDER LIQUIDATED DAMAGES IN THE AMOUNT OF 200% OF
THE VALUE OF THE PASSENGER'S REMAINING FLIGHT COUPON(S)
(MAXIMUM USD 400.00) TO THE PASSENGER'S NEXT STOPOVER
OR IF NONE, TO THE PASSENGER'S DESTINATION. HOWEVER,
THE COMPENSATION SHALL BE 50% OF THE AMOUNT DESCRIBED
ABOVE (BUT NOT MORE THAN USD 200.00) IF NW ARRANGES FOR
COMPARABLE AIR TRANSPORTATION, (OR FOR OTHER

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COMPENSATION FOR PSGR - 75 (CONT)

TRANSPORTATION THAT IS ACCEPTED AND USED BY THE PASSENGER) WHICH, AT THE TIME EITHER ARRANGEMENT IS MADE, IS PLANNED TO ARRIVE AT THE AIRPORT OF THE PASSENGER'S NEXT STOPOVER OR, IF NONE, AT THE AIRPORT OF THE PASSENGER'S DESTINATION:

- A) LATER THAN 1 HR. BUT NOT MORE THAN 2 HR. AFTER THE PLANNED ARRIVAL (IN THE CASE OF INTERSTATE TRANSPORTATION);
- B) LATER THAN 1 HR. BUT NOT MORE THAN 4 HR. AFTER THE PLANNED ARRIVAL (IN THE CASE OF FOREIGN TRANSPORTATION); AT THE AIRPORT OF THE PASSENGER'S NEXT POINT OF STOPOVER OR, IF THERE IS NO NEXT POINT OF STOPOVER, AT THE AIRPORT OF THE PASSENGER'S DESTINATION OF THE FLIGHT ON WHICH THE PASSENGER HOLDS A CONFIRMED RESERVATION.

NOTE 1: IF THE OFFER OF COMPENSATION IS MADE BY NW AND ACCEPTED BY THE PASSENGER, SUCH PAYMENT WILL CONSTITUTE FULL COMPENSATION FOR ALL ACTUAL OR ANTICIPATORY DAMAGES INCURRED OR TO BE INCURRED BY THE PASSENGER AS A RESULT OF NW'S FAILURE TO PROVIDE THE PASSENGER'S CONFIRMED RESERVED SPACE.

NOTE 2: AT THE PASSENGER'S OPTION (NW'S OPTION IN THE CASE OF VOLUNTARY DENIED BOARDING), NW MAY COMPENSATE THE PASSENGER WITH CREDIT VALID FOR TRANSPORTATION ON NW IN LIEU OF MONETARY COMPENSATION. THE OFFER OF TRANSPORTATION WILL BE EQUAL TO OR GREATER THAN THE MONETARY COMPENSATION DUE. THE CREDIT VOUCHER IS NONTRANSFERABLE, HAS NO REFUND VALUE, AND WILL NOT BE REISSUED. THE CREDIT VOUCHER WILL BE VALID FOR 365 DAYS FROM THE DATE OF ISSUANCE.

NOTE 3: PASSENGERS OFFERED SUCH COMPENSATION WILL NOT BE PROVIDED WITH THE AMENITIES AND SERVICES OFFERED UNDER THE PROVISIONS OF RULE 240 E).

EXCEPTION: COMPENSATION FOR PASSENGERS TRAVELING ON WORLDPERK AWARDS SHALL BE PAID IN TRANSPORTATION CREDIT VOUCHERS ONLY IN THE AMOUNT OF THE LAST AMOUNT OFFERED TO PASSENGERS UNDER RULE 245(B)(1). COMPENSATION FOR OTHER FREE OR REDUCED FARE TRANSPORTATION SHALL BE DETERMINED IN ACCORDANCE WITH THE TERMS AND CONDITIONS APPLICABLE TO SUCH TRANSPORTATION.

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COMPENSATION FOR PSGR - 75 (CONT)

3) TIME OF OFFER OF COMPENSATION

THE OFFER OF COMPENSATION WILL BE MADE BY NW ON THE DAY AND AT THE TIME AND PLACE WHERE THE FAILURE TO PROVIDE CONFIRMED RESERVED SPACE OCCURS AND, IF ACCEPTED, WILL BE RECEIPTED FOR BY THE PASSENGER. PROVIDED, HOWEVER, THAT WHEN NW ARRANGES FOR THE PASSENGER'S CONVENIENCE ALTERNATE MEANS OF TRANSPORTATION THAT DEPARTS BEFORE THE TIME THE OFFER CAN BE MADE TO THE PASSENGER, THE OFFER SHALL BE MADE BY MAIL OR OTHER MEANS WITHIN 24 HRS. AFTER THE TIME THE FAILURE OCCURS.

NOTICE PROVIDED PASSENGER - 76

F) NOTICE PROVIDED PASSENGERS

A WRITTEN NOTICE SETTING FORTH THE ABOVE PROVISIONS SHALL BE PROVIDED TO ALL PASSENGERS WHO ARE DENIED BOARDING INVOLUNTARILY ON NW FLIGHTS ON WHICH THEY HOLD CONFIRMED RESERVED SPACE. RULE 240 NW, IN THIS TARIFF, SHALL BE THE EXCLUSIVE COMPENSATION AND REMEDY OF PASSENGERS DENIED BOARDING HEREUNDER. AS A CONDITION TO PURCHASE OF A TICKET, ALL PASSENGERS WAIVE ANY CLAIM FOR COMPENSATORY OR PUNITIVE DAMAGES ARISING FROM DENIED BOARDING.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0255

TITLE/APPLICATION - 70

REROUTING-WHEN ALLOWED

A) AUTHORIZED NW EMPLOYEES, APPOINTED TRAVEL AGENCIES OR ANY OTHER PERSON AUTHORIZED TO ISSUE TICKETS WILL REROUTE A PASSENGER AT THE PASSENGER'S REQUEST, IF PERMITTED BY THE APPLICABLE FARE RULES UPON PRESENTATION OF THE TICKET OR PORTION THEREOF THEN HELD BY THE PASSENGER AND THE APPROPRIATE DIFFERENCE IN FARE, IF ANY, IS PAID AND THE APPLICABLE ADMINISTRATIVE FEE IS COLLECTED. THE FEE AND APPROPRIATE FARE DIFFERENCES MUST BE COLLECTED AT THE TIME OF CHANGE OR REQUESTED CHANGE WILL NOT BE PERMITTED.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0255

TITLE/APPLICATION - 70

_ REROUTING-WHEN ALLOWED (CONT)

REROUTE/CHANGE IN DEST - 71

- _ B) FARE APPLICABLE TO REROUTING OR CHANGE IN DESTINATION
- 1) THE PASSENGER MAY CHANGE THE ROUTING AND/OR THE ULTIMATE DESTINATION DESIGNATED ON THEIR TICKET IN ACCORDANCE WITH PARAGRAPH 2) BELOW, PROVIDED THAT AFTER TRANSPORTATION HAS COMMENCED A ONE-WAY TICKET WILL NOT BE CONVERTED INTO A ROUND-TRIP/CIRCLE-TRIP/OPEN-JAW TRIP TICKET.
 - 2) EXCEPT AS OTHERWISE PROVIDED IN RULE 240 (FLIGHT DELAYS/CANCELLATIONS), THE FARE AND CHARGES APPLICABLE WHEN A REROUTING OR CHANGE IN ULTIMATE DESTINATION IS MADE BY THE PASSENGER AT AN OFFICE OF THE CARRIER BEFORE ARRIVAL AT THE ULTIMATE DESTINATION NAMED ON THE ORIGINAL TICKET, SHALL BE THE FARE AND CHARGES THAT WOULD HAVE BEEN APPLICABLE HAD THE ORIGINAL TICKET DESIGNATED THE ROUTING AND/OR ULTIMATE DESTINATION AS REVISED BY THE NEW TICKET. ANY DIFFERENCE BETWEEN THE FARE AND CHARGES SO APPLICABLE AND THE FARE AND CHARGES APPLICABLE TO THE ORIGINAL TICKET ISSUED TO THE PASSENGER WILL BE COLLECTED FROM OR REFUNDED TO THE PASSENGER.
EXCEPTION: THE APPLICABLE FARE AND CHARGES SHALL BE THOSE IN EFFECT ON THE DATE THE REROUTING OR CHANGE IN ULTIMATE DESTINATION IS ENTERED ON THE PASSENGER'S TICKET.

WAIVER OF ADMIN SERVICE - 72

_ C) WAIVER OF ADMINISTRATIVE SERVICE CHARGE

A PASSENGER HOLDING A ONE-WAY NORMAL FARE WHICH IS SUBJECT TO AN ADMINISTRATIVE SERVICE CHARGE, MAY UPGRADE TO A HIGHER CLASS OF SERVICE, WITHOUT FEE, BETWEEN THE SAME PAIR OF POINTS VIA THE SAME CARRIER, PROVIDED THIS IS DONE BEFORE DEPARTURE OF PASSENGER'S INITIAL FLIGHT COVERED BY ITS TICKET ON WHICH A CONFIRMED RESERVATION IS HELD. HOWEVER, SUCH SERVICE CHARGE WILL BE ASSESSED IF TRAVEL AT THE HIGHER FARE IS SUBSEQUENTLY CHANGED OR CANCELLED AND REFUND IS REQUESTED.

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IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0260

TITLE/APPLICATION - 70

— REFUNDS - INVOLUNTARY

- A) THE AMOUNT NW WILL REFUND UPON SURRENDER OF THE UNUSED PORTION OF THE PASSENGER'S TICKET PURSUANT TO RULE 35 (REFUSAL TO TRANSPORT) EXCEPT AS OTHERWISE PROVIDED THEREIN RULE 50 (ACCEPTANCE OF CHILDREN OR RULE 240 (FAILURE TO OPERATE ON SCHEDULE OR FAILURE TO CARRY)), WILL BE:
- 1) WHEN NO PORTION OF THE TICKET HAS BEEN USED, THE AMOUNT OF REFUND SHALL EQUAL THE FARE PAID.
EXCEPTION: NW SHALL NOT BE OBLIGATED TO REFUND ANY PORTION(S) OF A FULLY UNUSED TICKET WHICH DOES NOT REFLECT A CONFIRMED RESERVATION ON A NW FLIGHT INVOLVED IN A SCHEDULE IRREGULARITY, UNLESS SUCH TICKET WAS ISSUED BY NW.
 - 2) IF A PORTION OF THE TICKET HAS BEEN USED AND INTERRUPTION THAT MAY RESULT IN TERMINATION OCCURS
 - A) AT A FARE BREAKPOINT - THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE PAID FOR THE UNUSED TRANSPORTATION FROM THE POINT OF INTERRUPTION TO THE DESTINATION OR NEXT STOPOVER POINT NAMED ON THE TICKET, OR TO THE POINT, IF ANY, AT WHICH TRANSPORTATION IS TO BE RESUMED. NO REFUND WILL APPLY WHEN ALTERNATE TRANSPORTATION IS PROVIDED BY NORTHWEST AND ACCEPTED BY THE PASSENGER.
 - I) ONE-WAY FARES - THE REFUND WILL BE EQUAL TO THE APPLICABLE DIRECT ONE WAY FARE FOR THE CLASSES OF SERVICE PAID FOR ANY UNFLOWN SEGMENT, LESS THE SAME RATE OF DISCOUNT IF ANY, THAT WAS APPLIED IN COMPUTING THE ORIGINAL FARE.
 - II) ROUND TRIP FARES - THE REFUND WILL BE EQUAL TO 50 PERCENT OF THE APPLICABLE ROUND TRIP FARE FOR THE CLASS OF SERVICE PAID FOR ANY UNFLOWN SEGMENT, LESS THE SAME RATE OF DISCOUNT, IF ANY, APPLIED IN COMPUTING THE ORIGINAL FARE.
 - B) WITHIN A FARE COMPONENT - THE REFUND WILL BE AN AMOUNT EQUAL TO THE PERCENTAGE OF UNFLOWN MILEAGE TO FARE COMPONENT MILEAGE BY PRORATING THE FARE PAID FOR THE FARE COMPONENT. THE UNFLOWN MILEAGE WILL BE CALCULATED FROM THE POINT OF TERMINATION/INTERRUPTION TO THE DESTINATION, OR NEXT STOPOVER POINT NAMED ON THE TICKET, OR TO THE POINT AT WHICH TRANSPORTATION IS TO BE RESUMED. NO REFUND WILL APPLY WHEN ALTERNATE TRANSPORTATION IS PROVIDED BY NORTHWEST AND ACCEPTED BY THE PASSENGER.
 - C) IN NO EVENT WILL THE AMOUNT OF THE REFUND BE GREATER THAN THE AMOUNT PAID FROM THE LAST POINT OF STOPOVER TO THE NEXT POINT OF STOPOVER/FINAL DESTINATION.

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GROUND TRANSFER SERVICE - 71

- B) NW WILL MAKE NO REFUND BUT WILL PROVIDE GROUND
TRANSPORTATION TO THE DESTINATION AIRPORT WITHOUT CHARGE
WHEN:

WHEN THE DESTINATION DESIGNATED ON THE PASSENGER'S TICKET IS:	AND THE FLIGHT ON WHICH THE PASSENGER IS BEING TRANSPORTED IS DIVERTED TO:
--	---

BWI	WAS (DCA/IAD AIRPORTS)
CHI (ORD AIRPORT)	CHI (MDW AIRPORT)
CHI (MDW AIRPORT)	CHI (ORD AIRPORT)
FLL	MIA
HOU	IAH
IAH	HOU
LAX	BUR/ONT/SNA
MIA	FLL
EWR	NYC
NYC (ISP/JFK/LGA/ EWR/HPN AIRPORTS)	NYC (ISP/JFK/LGA/ EWR/HPN AIRPORTS)
ONT	BUR/LAX/SNA
SFO	OAK/SJC
SNA	BUR/LAX/ONT
WAS	BWI/WAS
(IAD/DCA AIRPORTS)	(IAD/DCA AIRPORTS)

- C) WHEN FOR OPERATIONAL REASONS A PASSENGER HOLDING A FIRST
CLASS TICKET, OR WORLD BUSINESS CLASS TICKET, WITH
CONFIRMED RESERVATIONS ENTERED THEREON, IS ACCOMMODATED IN
OTHER THAN THE TICKETED COMPARTMENT, NW WILL REFUND TO
THE PASSENGER THE DIFFERENCE, IF ANY, BETWEEN THE
INVOLUNTARY REFUND VALUE OF SUCH TICKETED CLASS
(DETERMINED IN ACCORDANCE WITH PARAGRAPH A) ABOVE), AND
THE DIRECT ONE WAY FARE APPLICABLE TO THE CLASS OF
SERVICE USED BETWEEN THE POINTS WHERE TICKETED
ACCOMMODATION WAS NOT PROVIDED.

FOREIGN CURRENCY REFUNDS - 73

- D) FOREIGN CURRENCY REFUNDS
- 1) NW RESERVES THE RIGHT TO REFUSE TO MAKE ANY REFUND
AUTHORIZED BY THIS RULE IN A CURRENCY OTHER THAN THAT
USED IN THE PURCHASE OF THE TICKET TO BE REFUNDED OR
AT A PLACE OTHER THAN THAT AT WHICH PAYMENT FOR SUCH
TICKET WAS MADE.
 - 2) RATE OF EXCHANGE IN ANY CASE IN WHICH THE AMOUNT OF
THE REFUND PAYABLE UNDER THIS RULE DEPENDS UPON THE

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FOREIGN CURRENCY REFUNDS - 73 (CONT)

AMOUNT OF THE FARE AND CHARGES PAID BY THE PASSENGER, AND SUCH AMOUNT WAS PAID IN A CURRENCY OTHER THAN USD IN ACCORDANCE WITH THE PROVISIONS OF THIS TARIFF, NW WILL, FOR THE PURPOSE OF COMPUTING THE AMOUNT OF THE REFUND, APPLY THE SAME RATE OF EXCHANGE AS WAS APPLIED IN COMPUTING THE ORIGINAL COST OF THE TICKET.

INVOLUNTARY REFUNDS - 74

-
- E) NOTWITHSTANDING THE PROVISIONS OF THIS RULE, NW WILL NOT ACCEPT, FOR ANY PURPOSE UNDER THIS RULE, PASSENGER TICKETS OR RELATED TRANSPORTATION DOCUMENTS ISSUED BY ANY CARRIER WHICH IS IN SUBSTANTIAL DEFAULT OF ITS INTERLINE OBLIGATIONS, OR WHICH HAS BECOME THE SUBJECT OF BANKRUPTCY PROCEEDINGS.
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GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0270

TITLE/APPLICATION - 70

— REFUNDS - VOLUNTARY

A) GENERAL

WHEN RULE 35 (REFUSAL TO TRANSPORT), RULE 50 (ACCEPTANCE OF CHILDREN) OR RULE 240 (FLIGHT DELAYS/CANCELLATIONS) IS NOT APPLICABLE, THE CARRIER WHICH ISSUED A TICKET, OR ANY CARRIER NAMED IN THE ROUTING SHOWN ON A TICKET WILL, AT THE REQUEST OF THE PASSENGER, AND UPON SURRENDER OF THE UNUSED PORTION OF THIS TICKET, REFUND TO THE PASSENGER ON THE FOLLOWING BASIS:

- 1) IF NO PORTION OF THE TICKET HAS BEEN USED, THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE AND CHARGES APPLICABLE TO THE TICKET ISSUED TO THE PASSENGER.
- 2) IF A PORTION OF THE TICKET HAS BEEN USED, THE REFUND WILL BE AN AMOUNT EQUAL TO THE DIFFERENCE BETWEEN THE FARE AND CHARGES APPLICABLE TO THE TICKET ISSUED TO THE PASSENGER AND THE FARE AND CHARGES APPLICABLE TO THE TRANSPORTATION OF THE PASSENGER COVERED BY THE USED PORTION OF THE TICKET. THE PASSENGER IS NOT ENTITLED TO A REFUND OR TO WITHHOLD PAYMENT FOR ANY PORTION OF THE TICKET THAT HAS BEEN USED. REFUNDS OR OTHER FORMS OF SERVICE RECOVERY THAT MAY BE GRANTED BY NW DUE TO A SERVICE FAILURE OR RESULTING FROM A SERVICE DISPUTE ARE EXCLUSIVELY AND ENTIRELY WITHIN NW'S DISCRETION AND ARE SEPARATE AND APART FROM THE

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TITLE/APPLICATION - 70

— REFUNDS - VOLUNTARY (CONT)

PASSENGER'S OBLIGATION TO PAY FOR THE PORTION OF THE TICKET THAT HAS BEEN USED.

- 3) ANY APPLICABLE ADMINISTRATIVE SERVICE CHARGE OR CANCELLATION FEE WILL BE DEDUCTED FROM THE REFUND AMOUNT IN 1) OR 2) ABOVE.
- 4) IN THE EVENT A PASSENGER HOLDS A VALID TICKET AT THE TIME OF HIS OR HER DEATH, THE TICKET WILL BE REFUNDED TO SUCH PASSENGER'S ESTATE, UPON PRESENTATION OF A DEATH CERTIFICATE, IN ACCORDANCE WITH THE PROVISIONS IN 1) OR 2) ABOVE, AND ALL CANCELLATION FEES AND PENALTIES WILL BE WAIVED. THE CHARGE IN 3) ABOVE WILL BE ASSESSED IF APPLICABLE.
- 5) NW ASSUMES NO OBLIGATION TO ISSUE A VOLUNTARY REFUND, UNLESS SUCH TICKET WAS ISSUED ON NW TICKET STOCK. THE TERM "NW TICKET STOCK" MEANS TICKETS PRINTED OR IMPRINTED WITH THE NW CARRIER CODE (012) AS PART OF THE TICKET SERIAL NUMBER.
- 6) FARES PURCHASED AND DESIGNATED AT TIME OF PURCHASE AS NONREFUNDABLE ARE NOT REFUNDABLE EXCEPT AS DESCRIBED IN RULE 105.

REFUNDS MADE TO WHOM - 71

— B) PERSON TO WHOM REFUND IS MADE:

EXCEPT AS PROVIDED BELOW, NW WILL REFUND IN ACCORDANCE WITH THIS RULE ONLY TO THE PERSON NAMED AS THE PASSENGER ON THE TICKET.

EXCEPTION 1:

- 1) TICKETS ISSUED IN EXCHANGE FOR A PREPAID TICKET ADVICE (PTA) WILL BE REFUNDABLE ONLY TO THE PURCHASER OF THE PREPAID TICKET ADVICE.
- 2) TICKETS ISSUED UNDER A UNIVERSAL AIR TRAVEL PLAN (UATP) WILL BE REFUNDABLE ONLY TO THE SUBSCRIBER AGAINST WHOSE ACCOUNT THE TICKET WAS CHARGED.
- 3) TICKETS ISSUED AGAINST A CREDIT CARD HONORED BY NW WILL BE REFUNDED ONLY TO THE ACCOUNT OF THE PERSON TO WHOM SUCH CREDIT CARD WAS ISSUED.
- 4) TICKETS ISSUED AGAINST A U.S. GOVERNMENT TRANSPORTATION REQUEST (GTR), WILL BE REFUNDED ONLY TO THE U.S. GOVERNMENT AGENCY WHICH ISSUED THE U.S. GTR, BY CHECK MADE PAYABLE TO THE "TREASURER OF THE UNITED STATES".
- 5) TICKETS ISSUED AGAINST A TRANSPORTATION REQUEST ISSUED BY A GOVERNMENT AGENCY OTHER THAN THE U.S. GOVERNMENT, WILL BE REFUNDED ONLY TO THE GOVERNMENT AGENCY WHICH ISSUED THE TRANSPORTATION REQUEST.

EXCEPTION 2:

TICKETS REFUNDABLE TO PERSON OTHER THAN PASSENGER - IF,

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REFUNDS MADE TO WHOM - 71 (CONT)

AT THE TIME OF PURCHASE, THE PURCHASER DESIGNATES ON THE TICKET ANOTHER PERSON OR ENTITY TO WHOM REFUND SHALL BE MADE, THE REFUND WILL BE MADE TO THE PERSON SO DESIGNATED. A REFUND MADE IN ACCORDANCE WITH THIS PROCEDURE TO A PERSON REPRESENTING THEMSELVES AS THE PERSON SO DESIGNATED ON THE TICKET OR EXCHANGE ORDER SHALL BE DEEMED A VALID REFUND, AND NW WILL NOT BE LIABLE TO THE TRUE PASSENGER FOR ANOTHER REFUND.

EXCEPTION 3: IF AT THE TIME OF APPLICATION FOR REFUND, EVIDENCE IS SUBMITTED THAT A COMPANY PURCHASED THE TICKET ON BEHALF OF ITS EMPLOYEE, OR THE TRAVEL AGENT HAS MADE REFUND TO ITS CLIENT, SUCH REFUND WILL BE MADE DIRECTLY TO THE EMPLOYEE'S COMPANY OR THE TRAVEL AGENT.

TICKETS, LOST - 72

C) LOST TICKETS

1) AMOUNT OF REFUND

WHEN A PASSENGER LOSES A NW TICKET, OR THE UNUSED PORTION(S) THEREOF, NW WILL MAKE A REFUND TO THE PASSENGER IN THE FOLLOWING AMOUNTS, AS APPLICABLE:

A) IF NO PORTION OF THE TICKET HAS BEEN USED, THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE AND CHARGES PAID, LESS SERVICE CHARGES AS INDICATED IN C)3) BELOW.

B) IF A PORTION(S) OF THE TICKET HAS BEEN USED; AND

I) THE PASSENGER HAS PURCHASED A NEW TICKET COVERING THE SAME TRANSPORTATION AS THAT COVERED BY THE UNUSED PORTION OF THE LOST TICKET, THE REFUND WILL BE AN AMOUNT EQUAL TO THE FARE AND CHARGES PAID FOR SUCH NEW TICKET; OR

II) IF THE PASSENGER HAS NOT PURCHASED A NEW TICKET COVERING THE SAME TRANSPORTATION AS THAT COVERED BY THE UNUSED PORTION OF THE LOST TICKET, AND FREE TRANSPORTATION IS NOT PROVIDED BY NW, THE REFUND WILL BE AN AMOUNT EQUAL TO THE DIFFERENCE BETWEEN THE FARE AND CHARGES PAID, AND THE FULL NORMAL FARE AND CHARGES APPLICABLE TO THE TRANSPORTATION OF THE PASSENGER COVERED BY THE USED PORTION OF THE TICKET; OR

III) WHERE IN NW'S SOLE AND EXCLUSIVE JUDGMENT, A HARDSHIP EXISTS, AND NW, UPON RECEIPT OF SERVICE CHARGES SHOWN BELOW, PROVIDES A FREE TICKET COVERING THE LOST PORTION(S), NO FURTHER REFUND SHALL BE DUE.

C) NONREFUNDABLE LOST TICKETS ARE NOT REFUNDABLE.

NOTE: NW MAY ISSUE A TRANSPORTATION CREDIT VOUCHER (TCV), IN THE NAME OF THE ORIGINAL LOST TICKET HOLDER, FOR THE

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TICKETS, LOST - 72 (CONT)

VALUE OF THE LOST NONREFUNDABLE TICKET
LESS THE APPLICATION SERVICE FEE AS
SHOWN IN 3) BELOW. THE RESULTANT TCV
WILL NOT BE REFUNDABLE AND NW MAY ALSO
LIMIT THE VALIDITY OF THE TCV TO THAT
WHICH MAY HAVE BEEN APPLICABLE TO THE
ORIGINAL LOST DOCUMENT.

- 2) APPLICATION FOR REFUND OF LOST TICKETS
 - A) TIME LIMIT-

A REFUND WILL BE MADE IN ACCORDANCE WITH 1)
ABOVE, PROVIDED APPLICATION HAS BEEN
MADE NO LATER THAN ONE MONTH AFTER THE
EXPIRATION DATE OF THE LOST TICKET.
 - B) FORM OF APPLICATION-

THE APPLICATION MUST BE MADE ON FORMS PRESCRIBED
BY NW FOR SUCH REFUNDS.
 - C) WHEN PAYABLE
 - I) UPON APPLICATION, A REFUND WILL BE MADE BY
NW AFTER RESEARCHING SUCH LOST TICKET TO
ASSURE THAT THE LOST TICKET/LOST TICKET
PORTION(S) HAS NOT PREVIOUSLY BEEN HONORED
FOR TRANSPORTATION OR REFUNDED TO ANY
PERMITTED PERSON; AND
 - II) PROVIDED THAT THE PERSON TO WHOM REFUND IS
MADE AGREES, IN SUCH FORM AS MAY BE
PRESCRIBED BY NW, TO INDEMNIFY NW FOR ANY
LOSS OR DAMAGE WHICH IT MAY SUSTAIN BY
REASON OF SUCH REFUND.
- 3) SERVICE CHARGE

NW WILL IMPOSE A SERVICE CHARGE OF USD 100.00 PER
TICKET FOR HANDLING SUCH REQUEST FOR REFUND OF A
LOST TICKET/EXCHANGE ORDER.
EXCEPTION: NO SERVICE CHARGE WILL BE IMPOSED FOR
MILITARY PASSENGERS WHEN TRANSPORTATION
IS PAID FOR WITH A U.S. GOVERNMENT
TRANSPORTATION REQUEST (FORM NO. 1169)

AGED REFUNDS - 73 CANCELLED

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- D) AGED REFUNDS (CANCELLED)

FOREIGN CURRENCY REFUNDS - 74

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- E) FOREIGN CURRENCY REFUNDS

- 1) NW RESERVES THE RIGHT TO REFUSE TO MAKE ANY REFUND
AUTHORIZED BY THIS RULE IN A CURRENCY OTHER THAN
THAT USED IN THE PURCHASE OF THE TICKET TO BE
REFUNDED OR AT A PLACE OTHER THAN THAT AT WHICH
PAYMENT FOR SUCH TICKET WAS MADE.

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FOREIGN CURRENCY REFUNDS (CONT)

- 2) RATE OF EXCHANGE IN ANY CASE IN WHICH THE AMOUNT OF REFUND PAYABLE UNDER THIS RULE DEPENDS UPON THE AMOUNT OF THE FARE AND CHARGES PAID BY THE PASSENGER, AND IF SUCH AMOUNT WAS PAID IN A CURRENCY OTHER THAN USD IN ACCORDANCE WITH THE PROVISIONS OF THIS TARIFF, NW WILL, FOR THE PURPOSE OF COMPUTING THE AMOUNT OF THE REFUND, APPLY THE SAME RATE OF EXCHANGE AS WAS APPLIED IN COMPUTING THE ORIGINAL COST OF THE TICKET.

PERSONAL EMER. LEAVE - 75

- F) PERSONNEL ON EMERGENCY LEAVE
WHEN MILITARY PASSENGERS ON EMERGENCY LEAVE PURCHASE TICKETS AT OTHER THAN MILITARY FARES (DUE TO LACK OF DD FORM 1580 WHEN TICKETS ARE PURCHASED), NW WILL, UPON SUBSEQUENT PRESENTATION OF A PROPERLY EXECUTED DD FORM 1580 AUTHORIZING EMERGENCY LEAVE, THE PASSENGER COUPON OF THE ORIGINAL TICKET, AND A COMPLETED REFUND APPLICATION FORM, REFUND THE DIFFERENCE BETWEEN THE FARE PAID AND THE MILITARY FARE WHICH WOULD HAVE BEEN APPLICABLE HAD THE PASSENGER EARLIER PRESENTED A PROPERLY EXECUTED DD FORM L580.

VOLUNTARY REFUNDS - 76

- G) NOTWITHSTANDING THE PROVISIONS OF THIS RULE, NW WILL NOT ACCEPT FOR ANY PURPOSES UNDER THIS RULE, PASSENGER TICKETS OR RELATED TRANSPORTATION DOCUMENTS ISSUED BY ANY CARRIER IN SUBSTANTIAL DEFAULT OF ITS INTERLINE OBLIGATIONS, OR WHICH VOLUNTARILY OR INVOLUNTARILY HAS BECOME THE SUBJECT OF BANKRUPTCY PROCEEDINGS.

RES. HOLDING PERIOD - 77

- H) NW WILL ALLOW THE PASSENGER WHO HAS MADE THE RESERVATION TO HOLD A TELEPHONE RESERVATION WITHOUT PAYMENT FOR 24 HOURS OR (AT THE ELECTION OF THE CARRIER) TO CANCEL A RESERVATION WITHOUT PENALTY FOR UP TO 24 HOURS, IN ORDER TO GIVE PASSENGERS AN OPPORTUNITY TO CHECK FOR LOWER FARES THROUGH OTHER DISTRIBUTION SYSTEMS, SUCH AS TRAVEL AGENTS OR THE INTERNET. NW OFFERS MANY FARE TYPES WITHIN TWO MAJOR FARE CATEGORIES OF REFUNDABLE AND NON-REFUNDABLE TICKETS. REFUNDABLE TICKETS WILL REMAIN FULLY REFUNDABLE WHENEVER THE PASSENGER CHOOSES TO EXERCISE THAT OPTION AS LONG AS THE TICKET IS VALID.
1) RULE: EFFECTIVE NOVEMBER 15, 1999. WHEN A TICKET WITH A CANCELLATION PENALTY IS PURCHASED, EITHER FROM NW OR AN AUTHORIZED TRAVEL AGENCY, ON THE SAME DAY THE RESERVATION IS MADE, THE TICKET WILL REMAIN

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RES. HOLDING PERIOD - 77 (CONT)

FULLY REFUNDABLE WITHOUT ASSESSMENT OF A PENALTY THROUGH MIDNIGHT THE NEXT DAY (THE "HOLDING PERIOD").

- A) THIS NEW RULE ALLOWS PASSENGERS WHO MEET THE FARE TICKETING REQUIREMENTS TO GUARANTEE THEIR RESERVATION AND FARE IF THEY CHOOSE TO PURCHASE THEIR RESERVATION WHEN IT IS MADE, WITH THE OPTION TO RECEIVE A REFUND IF THEY DECIDE TO CANCEL THEIR RESERVATION BY THE END OF THE FOLLOWING DAY.
 - B) IN SOME CASES SUCH AS WITH "INSTANT TICKET" FARES, A PASSENGER WILL BE REQUIRED TO MAKE THE PURCHASE AT THE SAME TIME THEY MAKE A RESERVATION, BUT WILL ALSO BE ALLOWED THE OPTION OF A FULL REFUND IF THEY CANCEL THE NEXT DAY.
- 2) PROVISIONS FOR THE "HOLDING PERIOD":
- A) NW RESERVATION SALE AGENTS WILL ADVISE PASSENGERS OF THIS NEW RULE DURING THE RECAP OF THEIR RESERVATION OR EARLIER IN THE DISCUSSION TO ENSURE THAT PASSENGERS FULLY UNDERSTAND THIS POLICY.
 - B) TICKETS BY MAIL, WHICH ARE USUALLY PROCESSED IMMEDIATELY, WILL BE HELD DURING THE "HOLDING PERIOD" TO ALLOW EASIER PROCESSING OF A REFUND IF THE PASSENGER DECIDES TO CANCEL THE TICKETS.
 - C) IF A PASSENGER DECIDES TO SEEK A REFUND DURING THE HOLDING PERIOD, THEY WILL NOT BE ALLOWED TO RE-USE A DISCOUNT CERTIFICATE (PAPER OR E-TICKET) THAT HAS BEEN REDEEMED FOR THE PURCHASE OF A TICKET, UPGRADE FEES PAID WILL NOT BE REFUNDED, AND WORLDPERKS MILEAGE REDEPOSIT FEES, IF ANY, WILL NOT BE WAIVED.
 - D) THE HOLDING PERIOD REFUND RULE DOES NOT APPLY FOR CYBERSAVER FARES, WORLDPERKS TICKETS, PRICELINE, NET OR CONSOLIDATOR FARES OR AGENCY DISCOUNTS.
 - E) HOLDING PERIOD REFUNDS DO NOT COME INTO PLAY WHEN PASSENGERS ARE REQUESTING THAT A TICKET BE REISSUED. THIS OPTION IS AVAILABLE ON NEW PURCHASES ONLY.
 - F) NO EXTENSION WILL BE AVAILABLE IF A PASSENGER CALLS BACK TO CHANGE THE ITINERARY DURING THE REFUND PERIOD.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0270

REFUNDS - 78

I) REFUND PROCESSING

1) NW WILL ISSUE REFUNDS FOR ELIGIBLE TICKETS WITHIN 7 DAYS FOR CREDIT CARD PURCHASES AND 20 DAYS FOR CASH PURCHASES. A REFUND REQUEST MAY BE SUBMITTED TO NW THROUGH ONE OF THE FOLLOWING MEANS:

- A) U.S. MAIL
- B) TELEPHONE
- C) INTERNET/E-MAIL (ELECTRONIC MAIL)
- D) FACSIMILES (FAXES)
- E) ELECTRONIC REFUND MASK
- F) AIRPORT REQUESTS
- G) RESERVATIONS QUEUE SETTINGS

NOTE: THE FIRST FOUR OPTIONS ARE METHODS NW PASSENGERS OR TRAVEL AGENTS CHOOSE FROM TO REQUEST A REFUND DIRECTLY FROM THE PASSENGER REFUNDS DEPARTMENT. THE REMAINING OPTIONS ARE USED WHEN PASSENGERS REQUEST A REFUND THROUGH NW RESERVATIONS, AN AIRPORT LOCATION, CUSTOMER RELATIONS, CUSTOMER ACTION DESK AND OTHERS. IF THE TICKETS WERE PURCHASED THROUGH A TRAVEL AGENCY, THEN PASSENGERS HAVE THE OPTION OF SUBMITTING THEIR TICKETS TO THE TRAVEL AGENCY TO REQUEST A REFUND.

2) THE NW CUSTOMER GUIDE, WHICH IS AVAILABLE AT NW AIRPORT LOCATIONS AND TICKET OFFICES IN THE UNITED STATES, INCLUDES A SECTION EXPLAINING THE REFUND PROCESS AND CONTAINS EASY TO USE REFUND REQUEST CARDS TO ASSIST IN OBTAINING ALL THE INFORMATION NECESSARY TO PROCESS REFUNDS.

3) PASSENGERS MAY RECEIVE PASSENGER REFUNDS CONTACT INFORMATION THROUGH NW RESERVATIONS OR THROUGH CUSTOMER SERVICE AGENTS AT AIRPORTS SERVED BY NW AND ITS CITY TICKET OFFICES. THIS INFORMATION IS ALSO AVAILABLE THROUGH THE REFUNDS WEB PAGE ON THE INTERNET AT WWW.NWA.COM. NW PASSENGER REFUNDS CONTACT INFORMATION IS AS FOLLOWS:

- A) U.S. MAIL NORTHWEST AIRLINES, INC.
B4950 - PASSENGER REFUNDS
DEPT.
5101 NORTHWEST DRIVE
ST. PAUL, MN 55111-3034
- B) TELEPHONE 612-726-2422
- C) INTERNET/E-MAIL WWW.NWA.COM
(SERVICES, REFUNDS SECTION)
- D) FACSIMILE 612-727-7804

4) ALL REFUND REQUESTS ARE ENTERED INTO THE REFUNDS DATABASE BY TICKET NUMBERS, AT WHICH POINT A FILE

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REFUNDS - 78 (CONT)

REFERENCE NUMBER IS ASSIGNED. THE CLAIMS ARE THEN REVIEWED AND ANSWERED USING FACT-APPROPRIATE LETTERS. THESE RESPONSES INCLUDE SPECIFIC INFORMATION RELATED TO THE CLAIMS, ALONG WITH INFORMATION ABOUT ANY REFUND DUE.

- 5) NW PASSENGER REFUNDS DEPARTMENT REPLIES TO REFUND REQUESTS THROUGH U.S. MAIL, PROVIDED THE PASSENGER HAS SUPPLIED THEIR ADDRESS TO NW. IF MAILING INFORMATION WAS NOT SUPPLIED, NW SEEKS AN ALTERNATIVE FORM OF CONTACT, SUCH AS PHONE CALLS, FAXES, OR E-MAILS.

NOTE: DUE TO THE NATURE OF CREDIT CARDS BILLING CYCLES, IT IS POSSIBLE THAT A PASSENGER MAY RECEIVE A CREDIT, BUT THE CREDIT MAY NOT APPEAR ON THE PASSENGER'S CREDIT CARD BILLING STATEMENT UNTIL THE FOLLOWING MONTH.

- 6) OCCASIONALLY, NW PASSENGER REFUNDS DEPARTMENT RECEIVES REQUESTS THAT DO NOT PERTAIN TO REFUNDS OF UNUSED TICKETS OR ADJUSTMENTS BASED ON HOW THE TICKET WAS USED. IN THOSE INSTANCES, THE REQUEST IS FORWARDED TO THE APPROPRIATE DEPARTMENT FOR EXPEDITIOUS HANDLING, AND A LETTER ADVISING OF THIS ACTION IS SENT TO THE PASSENGER.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY

IN EFFECT ON: 06MAR07

REA: US TARIFF: DGR CXR: NW RULE: 0385

TITLE/APPLICATION - 70

— CARRIER ABSORPTION OF PASSENGER FACILITY CHARGE - CANCELLED

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0390

TITLE/APPLICATION - 70

_ PREPAID TICKET ADVICE CHARGES

NW WILL ASSESS A SERVICE CHARGE OF USD 100.00 CHARGE FOR EACH PREPAID TICKET ADVICE. THIS SERVICE CHARGE IS NOT SUBJECT TO ANY DISCOUNT AND CANNOT BE REFUNDED.

EXCEPTION 1: THE PREPAID TICKET ADVICE WILL NOT APPLY TO FEDERAL GOVERNMENT CONTRACT FARES (-CA/-DG TYPE FARES GOVERNED BY RULE 4825/4830 AND CATZ FARES GOVERNED BY RULE 5010 WHEN THE RESERVATION IS BOOKED WITHIN 48 HOURS OF DEPARTURE. FOR RESERVATIONS BOOKED MORE THAN 2 DAYS PRIOR TO DEPARTURE THE PTA FEE WILL APPLY.

NOTE: SEE SPECIFIC PAYMENT REQUIREMENTS FOR GOVERNMENT FARES IN THE DFR GOVERNING RULE.

EXCEPTION 2: PREPAID TICKET SERVICE CHARGE WILL NOT APPLY TO -FAST TYPE FARES GOVERNED BY DFR RULES 2000/2020.

EXCEPTION 3: PAYMENT WITH NW BARTER CARD.

_ RETURNED CHECK CHARGE

NW WILL COLLECT A FEE OF USD 15.00, UNLESS RESTRICTED BY APPLICABLE STATE LAW, FOR EACH CHECK RETURNED DUE TO NON-SUFFICIENT FUNDS. THIS CHARGE IS NONREFUNDABLE AND IS NOT SUBJECT TO ANY DISCOUNT.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
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AREA: US TARIFF: DGR CXR: NW RULE: 0393

TITLE/APPLICATION - 70

TICKET COPY CHARGE

NW WILL COLLECT A FEE OF USD 20.00 FOR EACH REQUEST FOR A COPY OF A TICKET. THIS CHARGE IS NONREFUNDABLE AND IS NOT SUBJECT TO ANY DISCOUNT. THIS CHARGE IS TO BE PAID TO NW AT THE TIME OF THE REQUEST. NW AT THE TIME OF THE REQUEST FOR THE TICKET COPY.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07
AREA: US TARIFF: DGR CXR: NW RULE: 0400

TITLE/APPLICATION - 70

— CALCULATION OF MINIMUM/MAXIMUM STAY REQUIREMENTS

MINIMUM STAY - 71

— A) MINIMUM STAY

THE MINIMUM STAY WILL BE DETERMINED BY COUNTING:

- 1) THE NUMBER OF DAYS FROM THE DAY AFTER COMMENCEMENT OF OUTBOUND TRAVEL, OR
- 2) THE NUMBER OF MONTHS FROM THE DAY OF COMMENCEMENT OF OUTBOUND TRAVEL TO THE EARLIEST DAY RETURN TRAVEL MAY COMMENCE FROM THE LAST STOPOVER POINT (INCLUDING THE POINT OF TURNAROUND).

MAXIMUM STAY - 72

— B) MAXIMUM STAY

THE MAXIMUM STAY WILL BE DETERMINED BY COUNTING:

- 1) THE NUMBER OF DAYS FROM THE DAY AFTER COMMENCEMENT OF TRAVEL,
OR
- 2) THE NUMBER OF MONTHS FROM THE DAY OF COMMENCEMENT OF TRAVEL TO THE LAST DAY TRAVEL MAY COMMENCE FROM THE LAST STOPOVER POINT(INCLUDING THE POINT OF TURNAROUND).

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AREA: US TARIFF: DGR CXR: NW RULE: 0401

TITLE/APPLICATION - 70

— COUNTING MINIMUM GROUP SIZE

THE MINIMUM GROUP SIZE SPECIFIED IN A RULE REFERS TO THE

NUMBER OF ADULT FARES REQUIRED TO BE PURCHASED IN ORDER TO BE ELIGIBLE FOR A SPECIFIC FARE TYPE. UNLESS OTHERWISE STATED IN THE RULE, WHEN THE RULE PERMITS CHILDREN'S DISCOUNTS, TWO CHILDREN EACH PAYING THE APPLICABLE CHILDREN'S FARE MAY BE COUNTED AS ONE ADULT WHEN DETERMINING THE MINIMUM GROUP SIZE. ALSO, UNLESS OTHERWISE STATED IN THE RULE, LESS THAN THE MINIMUM NUMBER OF PASSENGERS MAY TRAVEL AT THE GROUP FARE UPON PAYMENT OF THE MINIMUM NUMBER OF ADULT FARES REQUIRED.

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AREA: US TARIFF: DGR CXR: NW RULE: 0450

REDEEMING WORLDPERKS - 70

— REDEEMING WORLDPERKS FREQUENT FLYER MILES

- A) MAKING AWARD TRAVEL RESERVATIONS
- 1) A WORLDPERKS MEMBER MAY MAKE AWARD TRAVEL RESERVATIONS FOR FLIGHTS DEPARTING UP TO 352 DAYS IN THE FUTURE. NW REVIEWS AND UPDATES THE NUMBER OF STANDARD AWARD SEATS ON EACH FLIGHT DAILY. SOME FLIGHTS WILL SELL OUT OF STANDARD AWARD LEVEL SEATS WELL BEFORE DEPARTURE, WHILE OTHER FLIGHTS MAY HAVE AWARD SEATS ADDED CLOSER TO DEPARTURE.
 - 2) WHEN A MEMBER IS READY TO PLAN THEIR TRIP, THEY HAVE TWO OPTIONS FOR BOOKING AWARD TRAVEL: VIA THE NW WEB SITE OR VIA A NW RESERVATIONS OFFICE. TRAVEL AGENCIES CANNOT ISSUE AWARD TICKETS.
 - 3) MOST AWARD TRAVEL CAN BE BOOKED ONLINE ON THE NW WEB SITE AT WWW.NWA.COM. AWARD TRAVEL RESERVATIONS MADE THROUGH THE WEB SITE MAY BE TICKETED IMMEDIATELY OR PLACED ON A 24 HOUR HOLD. IF A MEMBER SELECTS THE HOLD OPTION, THEY MUST CALL NW AT 1-800-44PERKS (1-800-447-3757) WITHIN 24 HOURS OR THEIR RESERVATION WILL BE

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REDEEMING WORLDPERKS - 70 (CONT)

— REDEEMING WORLDPERKS FREQUENT FLYER MILES

- AUTOMATICALLY TICKETED.
- 4) IF A MEMBER PREFERS TO BOOK THEIR AWARD TRAVEL WITH A RESERVATION SALES AGENT, THEY MAY CALL NW

AT 1-800-44PERKS (1-800-447-3757) AND PROVIDE THEIR WORLDPERKS NUMBER. THE RESERVATION SALES AGENT WILL CHECK AVAILABILITY AND IF AWARD SEATS ARE AVAILABLE AT THAT TIME AND SUFFICIENT MILES ARE AVAILABLE IN THE MEMBER'S ACCOUNT THEY WILL CONFIRM A SEAT FOR THE MEMBER. THE MEMBER MAY EITHER REQUEST THE TICKET IMMEDIATELY OR RECEIVE AN AUTOMATIC TICKETING DATE IF LATER TICKET IS PREFERRED. IF THE MEMBER DOES NOT CANCEL BY THIS DEADLINE, THE MEMBER'S RESERVATIONS WILL AUTOMATICALLY BE TICKETED AND SENT TO THEM. DIFFERENT AUTOMATIC TICKETING DATES APPLY, DEPENDING ON WHEN MEMBER MAKES THE RESERVATION:

DAYS BEFORE TRAVEL:	AUTOMATIC TICKETING DATE:
30 OR MORE DAYS	14 DAYS AFTER BOOKING
14 - 29 DAYS	3 DAYS AFTER BOOKING
1 - 13 DAYS	IMMEDIATE TICKETING

5) AWARD TRAVEL TICKETS ARE ROUNDTRIP. ONE-WAY TICKETING IS NOT AVAILABLE. OPEN SEGMENTS ARE NOT ALLOWED.

6) MEMBERS CAN NOT POOL OR COMBINE THEIR MILES WITH ANOTHER WORLDPERKS MEMBER'S MILES TO ISSUE A WORLDPERKS AWARD TICKET. ANY MILES REDEEMED FOR A WORLDPERKS AWARD TICKET MUST BELONG TO ONLY ONE WORLDPERKS ACCOUNT.

B) ALL AWARD TRAVEL MUST BE VIA THE ROUTES OF NW, NORTHWEST AIRLINK, KLM, KLM EXEL, KLM UK, KLM ALPS, CONTINENTAL, CONTINENTAL EXPRESS, CONTINENTAL MICRONESIA, ALITALIA, ALASKA AIRLINES/HORIZON AIR AND NORTHWEST AFFILIATE PARTNERS AIR CHINA, *ALOHA AIRLINES, AMERICA WEST AIRLINES, *BIG SKY AIRLINES, *BRAATHENS, BRAATHENS MALMO, *AMERICAN EAGLE, *EUROWINGS, *GULFSTREAM INTERNATIONAL, *HAWAIIAN AIRLINES, *JAPAN AIR SYSTEM, *JET AIRWAYS, KENYA AIRWAYS, MIDWEST EXPRESS, PACIFIC ISLAND AVIATION, SKYWAY AIRLINES, GARUDA INDONESIA, AND *MALAYSIA AIRLINES ON FLIGHTS ON WHICH NW, KLM, CONTINENTAL, ALASKA AIRLINES, OR THE CARRYING AIRLINE ABOVE PUBLISH COACH CLASS FARES. NW DOES NOT OFFER SERVICE WITHIN CANADA. NW SHALL BE THE FINAL AUTHORITY AS TO WHETHER OR NOT AN ITINERARY QUALIFIES FOR AWARD TRAVEL.

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 REDEEMING WORLDPERKS - 70 (CONT)

*AWARDS MAY BE LIMITED TO SELECT ROUTES ON NW PARTNER FLIGHTS.

C) A SINGLE MILEAGE-BASED OPEN-JAW IS PERMITTED WITHIN OR BETWEEN REGIONS UTILIZED FOR WORLDPERKS REDEMPTIONS.

AN OPEN-JAW IS WHEN A PERSON TRAVELS TO ONE AIRPORT AND RETURNS FROM ANOTHER; FOR EXAMPLE, A MEMBER MAY FLY FROM BOSTON TO BILLINGS, AND RETURN FROM DENVER TO BOSTON. BOTH FLIGHT SEGMENTS FLOWN MUST BE A GREATER DISTANCE THAN THE NON-FLOWN (OPEN-JAW) SEGMENT. IF THE OPEN-JAW PORTION EXCEEDS THAT MAXIMUM MILEAGE PERMITTED, TWO ROUNDTRIP AWARD LEVELS ARE REQUIRED.

D) AWARD TICKETS CANNOT BE USED IN CONJUNCTION WITH DISCOUNTS, COUPONS, CERTIFICATES OR PROMOTIONAL OFFERS, UNLESS OTHERWISE STIPULATED IN THE RULES OF THAT OFFER.

E) AWARD TICKET CHANGES AND SATURDAY NIGHT STAY RESTRICTIONS

1. STANDARD AWARD TRAVEL REQUIRES A SATURDAY NIGHT STAY FOR TRAVEL WITHIN THE CONTINENTAL U.S. (INCLUDES ALASKA) AND CANADA. IF A MEMBER STARTS TRAVELING ON A WORLDPERKS AWARD TICKET AND NEEDS TO RETURN EARLY (NO LONGER MEETING THE SATURDAY NIGHT STAY), THE MEMBER WILL BE REQUIRED TO PURCHASE A ONE-WAY TICKET FOR THAT PORTION OF THEIR TRAVEL. THE RETURN PORTION OF A MEMBER'S AWARD TICKET BECOMES INVALID, AND THE MILES CANNOT BE REDEPOSITED. AWARD TRAVEL IN ALL OTHER REGIONS DOES NOT REQUIRE A SATURDAY NIGHT STAY.
2. IF A MEMBER MAKES THE CHANGE PRIOR TO STARTING AWARD TRAVEL, THEY MAY REDEPOSIT THE TICKET AND, WHEN THE MILES ARE AVAILABLE, REDEEM FOR A RULEBUSTER AWARD. A REDEPOSIT FEE APPLIES.
3. IF A MEMBER HAS ALREADY BEGUN THEIR AWARD TRAVEL AND WANTS TO RETURN EARLY (NO LONGER MEETING THE SATURDAY NIGHT REQUIREMENT), THE RETURN PORTION OF THEIR TICKET BECOMES INVALID AND THE MILES CANNOT BE REDEPOSITED. THE MEMBER WILL NEED TO PURCHASE A ONE-WAY TICKET FOR THE RETURN PORTION OF THEIR TRAVEL. IN THE SITUATION OF AN EARLY RETURN WHICH MEETS THE SATURDAY NIGHT STAY REQUIREMENT, SEATS MAY NOT BE AVAILABLE ON THE PREFERRED FLIGHT.

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REDEEMING WORLDPERKS - 70 (CONT)

F) TICKETING OPTIONS AND FEES

- 1) WORLDPERKS AWARD TICKETS TO MANY DESTINATIONS MAY BE ISSUED AS A NW E-TICKET (ELECTRONIC TICKET), A

SIMPLE AND CONVENIENT WAY TO TRAVEL. WHEN TRAVELING ON AN E-TICKET, A MEMBER CAN USE THE NW TICKET COUNTER, DEPARTURE GATE, WORLDCLUBS (IF A MEMBER) OR ONE OF NW'S E-SERVICE CENTERS (IN SELECT AIRPORTS) TO CHECK IN FOR FLIGHTS AND RECEIVE A BOARDING PASS IN AS FEW AS 45 SECONDS. FOR A MEMBER SECURITY, WHEN AN AWARD E-TICKET IS GENERATED, NW WILL DELIVER A TRIP SUMMARY REPORT (TSR) TO THE MEMBER'S ADDRESS ON FILE, SHOWING THE MILES DEDUCTED AND THE AWARD TRAVEL ITINERARY.

- 2) AWARD TICKETING AT LEAST 10 DAYS PRIOR TO TRAVEL IS FREE TO WORLDPERKS MEMBERS. ELECTRONIC TICKETING WILL BE UTILIZED WHEN POSSIBLE AND IS FREE TO WORLDPERKS MEMBERS. PAPER TICKETS MAY BE ISSUED UPON REQUEST AND WILL BE MAILED VIA U.S. MAIL. THERE IS A USD20.00 FEE FOR A PAPER TICKET IF AN E TICKET IS POSSIBLE AND THE PASSENGER DECLINES IT.
- 3) IF A PAPER TICKET IS ISSUED WITHIN 10 DAYS OF DEPARTURE, A NON-REFUNDABLE USD 50.00 EXPRESSPERKS FEE WILL APPLY, PER ACCOUNT, PER TRANSACTION. ALSO, ANY TIME PAPER TICKETS OR TSRS ARE DELIVERED VIA EXPRESS MAIL, A NON-REFUNDABLE USD 50.00 EXPRESSPERKS FEE WILL APPLY. PLEASE SEE THE TICKETING OPTIONS TABLE BELOW.

G) TICKETING OPTIONS AND EXPRESSPERKS FEES - NORTH AMERICA

1) DAYS PRIOR TO TRAVEL:	TICKETING OPTIONS:	CHARGE:
10 DAYS OR MORE	NW WILL ISSUE AN E-TICKET	NO CHARGE
	NW WILL MAIL A PAPER TICKET EXCEPTION: A USD20.00 FEE FOR A PAPER TICKET APPLIES IF AN E TICKET IS AVAILABLE	NO CHARGE*
	CUSTOMER MAY PICK UP A PAPER TICKET AT A NORTHWEST CITY TICKET OFFICE. IDENTIFICATION REQUIRED)	NO CHARGE

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0450

REDEEMING WORLDPERKS - 70 (CONT)

G) TICKETING OPTIONS AND EXPRESSPERKS FEES - NORTH AMERICA (CONT)

1) DAYS PRIOR TO TRAVEL:	TICKETING OPTIONS:	CHARGE:
4 - 9 DAYS	NW WILL ISSUE AN E-TICKET	NO CHARGE*

	NW WILL EXPRESS MAIL A PAPER TICKET	USD 50.00
	NW WILL ISSUE A PAPER TICKET THAT THE MEMBER MAY PICK UP AT A NORTHWEST CITY TICKET OFFICE. (IDENTIFICATION REQUIRED)	USD 50.00
0 - 3 DAYS (FOR MEMBER TRAVELING)	NW WILL ISSUE AN E-TICKET	NO CHARGE
	NW WILL ISSUE A PAPER TICKET THAT THE MEMBER MAY PICK UP AT A NORTHWEST AIRPORT/CITY TICKET OFFICE	USD 50.00
0 - 3 DAYS (FOR MEMBER NOT TRAVELING)	MEMBER MUST PRESENT PHOTO ID AT A NORTHWEST ATO/CTO, THEN NW WILL ISSUE AN E-TICKET.	NO CHARGE
	NW WILL ISSUE A PAPER TICKET	USD 50.00

EXCEPTION: FOR MEMBER'S SECURITY, IF YOU ARE NOT THE PERSON TRAVELING AND THE TICKET IS ISSUED 4 - 9 DAYS PRIOR TO DEPARTURE, WE WILL CHARGE A USD 50.00 EXPRESSPERKS FEE TO EXPRESS DELIVER THE TRIP SUMMARY REPORT(TSR) TO MEMBER'S ADDRESS. A MEMBER MAY AVOID THIS FEE BY GOING TO AN ATO/CTO AND PERSONALLY PRESENTING THEIR IDENTIFICATION.

- 1) EXPRESSPERKS FEES ARE CHARGED DEPENDING ON THE NUMBER OF RESERVATIONS MADE AND THE NUMBER OF ACCOUNTS FROM WHICH MILES ARE SUBTRACTED. FOR EXAMPLE, IF AN AWARD REQUEST INCLUDES THREE SEPARATE RESERVATIONS FROM ONE OR MORE ACCOUNTS, THREE EXPRESSPERKS FEES WILL BE CHARGED. HOWEVER, IF A REQUEST INVOLVES A SINGLE RESERVATION FROM ONE WORLDPERKS ACCOUNT AND MULTIPLE PEOPLE ARE TRAVELING, ONLY ONE FEE WILL BE ASSESSED.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0450

REDEEMING WORLDPERKS - 70 (CONT)

- 2) FOR MEMBER'S SECURITY, NW HAS IMPLEMENTED PINS (PERSONAL IDENTIFICATION NUMBERS) ON WORLDPERKS ACCOUNTS. HOWEVER, PAPER AWARD TICKETS AND E-TICKET TRIP SUMMARY REPORTS (TSRS) WILL STILL BE DELIVERED ONLY TO THE WORLDPERKS MEMBER'S ADDRESS

ON FILE. ALTERNATIVELY, THE WORLDPERKS MEMBER WHOSE MILES ARE BEING USED MAY PICK THE TICKET UP IN PERSON AT A NORTHWEST AIRPORT TICKET OFFICE (ATO) OR CITY TICKET OFFICE (CTO); PHOTO IDENTIFICATION WILL BE REQUIRED. IF SOMEONE OTHER THAN THE MEMBER IS TRAVELING, THE MEMBER IS RESPONSIBLE FOR FORWARDING PAPER TICKETS OR TSRS TO THE PERSON(S) TRAVELING.

- 3) A MEMBER IS RESPONSIBLE FOR PAYING ALL APPLICABLE TAXES, FEES AND SURCHARGES (INCLUDING CUSTOMS, INSPECTION, SECURITY, AGRICULTURE AND DEPARTURE CHARGES) AND OBTAINING NECESSARY TRAVEL DOCUMENTS.
- 4) AWARD TICKETS, INCLUDING UPGRADES, CANNOT THEMSELVES, BE ISSUED IN ANY COUNTRIES IN CENTRAL AND SOUTH AMERICA, THE SOUTH PACIFIC, EUROPE, AFRICA, THE MIDDLE EAST, THE INDIAN SUBCONTINENT OR ELSEWHERE IN THE ATLANTIC REGION.

H) HAWAII AND INTERNATIONAL DESTINATIONS

- 1) INTERNATIONAL TRAVEL AWARDS ARE SUBJECT TO GOVERNMENT APPROVAL.
- 2) A MEMBER'S TRAVEL TO HAWAII OR INTERNATIONAL DESTINATIONS MAY INCLUDE EITHER ONE OPEN-JAW OR ONE STOPOVER, BUT NOT BOTH. STOPOVERS ARE NOT PERMITTED ON SOLELY INTRA-ASIA AWARD TRIPS.
- 3) A STOPOVER IS A PLANNED BREAK OF MORE THAN 24 HOURS ON AN INTERNATIONAL TRIP OR FOUR HOURS ON A DOMESTIC TRIP (ONLY WHEN/IF PERMITTED) BETWEEN A MEMBER'S POINT OF ORIGIN AND THEIR DESTINATION OR VICE VERSA. THE STOPOVER CITY MUST BE ON THE NW/KL/CO/AZ-PUBLISHED ROUTINGS OR WITHIN MPM (MAXIMUM PERMITTED MILEAGE). PLEASE ASK A NW RESERVATION SALES AGENT IF YOU HAVE ANY QUESTIONS ABOUT STOPOVERS.
- 4) IF A STOPOVER IS INCLUDED IN AWARD TRAVEL, BLACKOUT DATES ARE BASED ON THE ORIGINAL DEPARTURE OR RETURN DATE.

I) MILEAGE AWARD UPGRADE OPTIONS

- 1) A MEMBER CAN USE AS FEW AS 5,000 MILES TO UPGRADE TO FIRST CLASS OR WORLD BUSINESS CLASS WHEN THE MEMBER PURCHASES A TICKET ON NW, KLM OR CONTINENTAL.
NOTE: THIS WORLDPERKS UPGRADE OPTION EXCLUDES UPGRADING TO "J" CLASS.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0450

REDEEMING WORLDPERKS - 70 (CONT)

I) MILEAGE AWARD UPGRADE OPTIONS (CONT)

- 2) A MEMBER MAY REQUEST THEIR AWARD UPGRADE UP TO FOUR DAYS BEFORE TRAVEL, BY CALLING 1-800-44PERKS (1-800-447-3757).
- 3) THE TICKETING REQUIREMENTS FOR AN AWARD UPGRADE

OPTION WILL BE DETERMINED BY THE RULES OF THE PURCHASED FARE.* PLEASE ADVISE THE RESERVATION SALES AGENT IF A TICKET HAS ALREADY BEEN PURCHASED.

- 4) AWARD UPGRADE TICKETING REQUESTED AT LEAST 10 DAYS PRIOR TO TRAVEL IS FREE TO WORLDPERKS MEMBERS. IF AN UPGRADE IS REQUESTED WITHIN 10 DAYS OF DEPARTURE, A NON-REFUNDABLE USD 50.00 EXPRESSPERKS FEE WILL APPLY.
- 5) UPGRADE OPTIONS ARE VALID ON MOST PUBLISHED FARE TYPES, EXCEPT FOR THE FOLLOWING:
FREQUENT FLYER PROGRAM FREE/DISCOUNTED AWARD TRAVEL, VUSA PASSES, VISIT USA FARE, ROUND-THE-WORLD, CIRCLE-THE-PACIFIC, INFANT/CHILD, ASIAN ORIGIN SPOUSE FARE, COMPANION FARES, ASIAN CONSOLIDATOR ID TICKETS, DENIED BOARDING COMPENSATION, FREE, NO VALUE, AGENCY/INDUSTRY DISCOUNT TICKETS, CHARTER FLIGHT TICKETS, SENIOR DISCOUNT TICKETS, STUDENT FARES, FLY LATER-FLY FREE VOUCHERS, CATY INTERNATIONAL, MOST UNPUBLISHED, CONSOLIDATOR TICKETS ISSUED ON 01298 TICKET STOCK, ANY CERTIFICATES, COUPON, BONUS MILES OR PROMOTIONAL OFFER/TICKET, TRANSATLANTIC FARES BEGINNING WITH S/K/V/Q/H/M/ AND U.S POINT OF SALE TRANSPACIFIC FARES BEGINNING WITH H/K/V/Q/ M FOR FLIGHTS BETWEEN U.S. AND HONG KONG/CHINA. NW WILL DETERMINE THE ELIGIBILITY OF NEW FARE TYPES AS THEY BECOME AVAILABLE.
- 6) AWARD UPGRADES DO NOT APPLY TO SIDE TRIPS OR OTHER FARES SOLD IN CONJUNCTION WITH AWARD TRAVEL.
- 7) WORLDPERKS BLACKOUT DATES DO NOT APPLY TO AWARD UPGRADES.
- 8) IF A MEMBER'S TRAVEL DATES CHANGE ONCE AN AWARD UPGRADE TICKET HAS BEEN ISSUED USING MILES FROM A WORLDPERKS MILEAGE BANKING ACCOUNT, THE TICKET MAY BE REVALIDATED BY NW AT NO CHARGE PER THE RULES OF THE PURCHASED TICKET, PROVIDED THERE IS NO CHANGE OF ORIGIN, DESTINATION, CLASS OF SERVICE OR TRAVEL SEASON (I.E., PEAK OR OFF-PEAK). SEE THE "CHANGING OR REDEPOSITING AWARDS" SECTION BELOW.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0450

REDEEMING WORLDPERKS - 70 (CONT)

- I) MILEAGE AWARD UPGRADE OPTIONS (CONT)
 - 9) WHEN A MEMBER'S ITINERARY INCLUDES TRAVEL ON AN AIRLINE OTHER THAN NW, KLM OR CONTINENTAL, AN UPGRADE WILL APPLY ONLY TO THE NW/KL/CO-DESIGNATED AND OPERATED PORTIONS OF THE TRIP. UPGRADES ARE VALID ONLY ON NW/KL/CO-PUBLISHED THROUGH FARES AND

MUST BE VALIDATED ON NW, KL OR CO. OTHER AIRLINE SPACE MUST BE WRITTEN ON A SEPARATE TICKET.

10) WAITLISTING IS NOT AVAILABLE FOR UPGRADE AWARDS.

J) TRANSFERRING AWARDS

- 1) A MEMBER MAY USE THEIR MILES FOR AWARD TRIPS FOR FRIENDS AND FAMILY. SIMPLY TELL THE RESERVATION SALES AGENT AT THE TIME A RESERVATION IS MADE. IT IS THE MEMBER'S RESPONSIBILITY TO FORWARD THE TICKET OR TRIP SUMMARY REPORT (TSR) TO THE TRAVELER. FOR SECURITY REASONS, NW WILL MAIL TSRS OR PAPER TICKETS ONLY TO THE MEMBER AND ADDRESS NAMED IN THE ACCOUNT FROM WHICH THE MILEAGE IS REDEEMED.
- 2) A MEMBER MAY ALSO PICK UP TICKETS OR RECEIPTS AT A NORTHWEST AIRPORT TICKET OFFICE OR CITY TICKET OFFICE. AGAIN, FOR SECURITY REASONS, ONLY THE WORLDPERKS MEMBER WHOSE MILES ARE BEING USED CAN PICK UP TICKETS OR RECEIPTS, REGARDLESS OF WHO IS TRAVELING. PHOTO IDENTIFICATION IS REQUIRED. EXPRESSPERKS FEES WILL APPLY FOR PAPER TICKETS ISSUED WITHIN 10 DAYS OF DEPARTURE. SEE RULE 270 (H) FOR FEE AND DELIVERY OPTIONS. AGAIN, IT IS THE MEMBER'S RESPONSIBILITY TO FORWARD THE TICKET OR RECEIPT TO THE TRAVELER
- 3) IT IS NOT POSSIBLE TO TRANSFER WORLDPERKS MILES TO ANY OTHER AIRLINE'S FREQUENT FLYER PROGRAM, NOR CAN MILEAGE THAT IS ACCUMULATED IN ANOTHER AIRLINE'S PROGRAM BE TRANSFERRED INTO WORLDPERKS.
- 4) CERTAIN APPROVED PARTNER PROGRAMS MAY ALLOW MILES TO BE CONVERTED TO THE CURRENCY OF THOSE PARTNERS AND USED FOR MERCHANDISE OR SERVICES OFFERED THROUGH THOSE PARTNERS. UNDER NO CIRCUMSTANCES MAY MILES BE REDEEMED FOR A CASH PAYMENT.
- 5) THE SALE, PURCHASE, BROKERAGE, RESALE, BARTER OR EXCHANGE OF WORLDPERKS TICKETS AND AWARDS FOR COMPENSATION IS EXPRESSLY PROHIBITED. ANY VIOLATION OF THESE RULES WILL RESULT IN CONFISCATION OF TICKETS AT ANY TIME (INCLUDING ENROUTE), THE PAYMENT BY THE WORLDPERKS MEMBER OR THE PASSENGER OF THE FULL APPLICABLE Y, C, J, F OR P FARE FOR ANY SEGMENT TRAVELED, THE PAYMENT OF DAMAGES, ATTORNEYS' FEES AND COURT COSTS, CLOSURE

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0450

REDEEMING WORLDPERKS - 70 (CONT)

J) TRANSFERRING AWARDS (CONT)

- OF THE WORLDPERKS ACCOUNT, AND FORFEITURE OF MILES ACCRUED AND UNUSED AWARDS THAT HAVE BEEN EARNED.
- 6) A WORLDPERKS MEMBER CANNOT TRANSFER ACCUMULATED

MILES TO ANY OTHER WORLDPERKS MEMBER'S ACCOUNT.

- K) CHANGING OR REDEPOSITING AWARDS
- 1) AWARD TICKETS ARE VALID ONLY FOR THE PERSON AND ITINERARY FOR WHICH THEY WERE ISSUED. IF PLANS CHANGE PRIOR TO THE START DATE OF AWARD TRAVEL, A MEMBER MAY EITHER HAVE THEIR TICKET REVALIDATED OR REDEPOSITED TO THEIR ACCOUNT, WHICHEVER IS APPLICABLE.
 - 2) REVALIDATING (CHANGING) UNUSED OR PARTIALLY USED AWARD TICKETS:
 - A) A DATE OR FLIGHT NUMBER CHANGE TO A VALID AWARD TICKET CAN BE REVALIDATED AT NO CHARGE, PROVIDED THERE IS NO CHANGE TO THE IDENTITY OF THE TRAVELER/ORIGIN/DESTINATION/STOPOVER/CLASS OF SERVICE/SEASON (THAT WOULD REQUIRE HIGHER MILEAGE)/SATURDAY NIGHT STAY RESTRICTION (WHERE APPLICABLE), AND IF THE TRAVEL WILL BE COMPLETED WITHIN ONE YEAR OF THE DATE OF ORIGINAL TICKET ISSUE.
 - B) AWARD TICKETS MAY BE REVALIDATED OVER THE PHONE BY A WORLDPERKS RESERVATION AGENT BY CALLING 1-800-44PERKS (1-800-447-3757). THE AIRPORT AGENT WILL PROCESS THE TICKET FOR REVALIDATION ON THE DAY OF THE FLIGHT.
 - 3) REDEPOSITING UNUSED AWARD TICKETS (USD 50.00 FEE APPLIES):
 - A) IF A MEMBER DOES NOT MEET THE REVALIDATION QUALIFICATIONS, SET FORTH ABOVE IN PARAGRAPH K) 2) A), THEY ARE REQUIRED TO RETURN THE ENTIRE AWARD TICKET TO NW TO HAVE THE MILES REDEPOSITED TO THEIR ACCOUNT.
 - B) AWARD E-TICKETS MAY BE REDEPOSITED BY CALLING A WORLDPERKS RESERVATION AGENT AT 1-800-44PERKS (1-800-447-3757).
 - C) AWARD PAPER TICKETS MAY BE REDEPOSITED BY SENDING THE ORIGINAL TICKET AND THE USD 50.00 REDEPOSIT FEE VIA CERTIFIED MAIL TO:
WORLDPERKS SERVICE CENTER,
ATTN: AWARD REDEPOSIT DEPARTMENT,
601 OAK STREET,
CHISHOLM, MN 55719-1995.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0450

REDEEMING WORLDPERKS - 70 (CONT)

K) CHANGING OR REDEPOSITING AWARDS (CONT)

3) REDEPOSITING UNUSED AWARD TICKETS (USD 50.00 FEE APPLIES): (CONT)

D) WHOLLY UNUSED AND VALID AWARD TICKETS OR

AWARD UPGRADE TICKETS CAN BE REDEPOSITED UP TO ONE YEAR FROM DATE OF ORIGINAL ISSUE. PARTIALLY USED AWARDS (AFTER TRAVEL HAS BEGUN) CANNOT BE REDEPOSITED.

- E) THERE IS A 50 USD NON-REFUNDABLE REDEPOSIT FEE PER PERSON PER TICKETS. REDUCED FEE OPTIONS EXIST FOR WORLDPERKS MEMBERS TO REDEPOSIT AWARD E-TICKETS ON NWA.COM.
 - F) ONCE AN AWARD TICKET HAS BEEN ISSUED, IF THE MEMBER REQUESTS A DIFFERENT TYPE OF TICKET (E-TICKET TO PAPER, OR PAPER TO E-TICKET), A REDEPOSIT IS REQUIRED AND THE USD 50.00 FEE WILL APPLY.
 - G) A MEMBER CANNOT USE REDEPOSITED MILEAGE TO REDEEM ANOTHER AWARD UNTIL THE MILES HAVE BEEN POSTED TO THEIR ACCOUNT. MEMBER SHOULD ALLOW FOUR TO SIX WEEKS FROM THE TIME NW RECEIVES THEIR TICKET FOR THE MILES TO BE REDEPOSITED.
- L) NORTHWEST MAY CHANGE THE WORLDPERKS PROGRAM RULES, REGULATIONS, BENEFITS, CONDITIONS OF PARTICIPATION, OR MILEAGE LEVELS FOR AWARDS, TICKETS AND CITIES SERVED, IN WHOLE OR IN PART, AT ANY TIME WITHOUT NOTICE, EVEN THOUGH CHANGES MAY AFFECT THE VALUE OF THE MILEAGE ALREADY ACCUMULATED. NORTHWEST MAY WITHDRAW, LIMIT, MODIFY OR CANCEL ANY AWARD, INCREASE THE MILEAGE REQUIRED FOR ANY AWARD, MODIFY OR REGULATE THE TRANSFERABILITY OF AWARDS OR BENEFITS, ADD AN UNLIMITED NUMBER OF BLACKOUT DATES OR LIMIT THE NUMBER OF SEATS AVAILABLE TO ANY OR ALL DESTINATIONS. NORTHWEST HAS THE FINAL SAY AS TO WHETHER AN ITINERARY QUALIFIES FOR WORLDPERKS TRAVEL AWARDS.

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0500

TITLE/APPLICATION - 70

—
NORTHWEST AIRLINK AND NORTHWEST DESIGNATED FLIGHT
OPERATOR SERVICE

- A) AN INDEPENDENT AIRLINE OPERATOR WILL PROVIDE SERVICE UNDER AN AGREEMENT WITH NW. THE INDEPENDENT OPERATORS

ARE IDENTIFIED BELOW. EACH OF THOSE MARKED (*) IS A SIGNATORY TO THE JUNE 17, 1999 AIRLINE CUSTOMER SERVICE COMMITMENT SPONSORED BY THE AIR TRANSPORT ASSOCIATION, VOUCHSAFING COMPLIANCE WITH THE RESPECTIVE SIGNATORY'S CUSTOMER SERVICE PLAN. NW AUDITS SUCH NON-SIGNATORY DOMESTIC CODE-SHARE PARTNER'S/OPERATOR'S COMPLIANCE WITH NW'S CUSTOMER SERVICE PLAN PERIODICALLY DURING EACH YEAR TO ENSURE THAT THE SERVICES BEING OFFERED BY SUCH CODE-SHARE PARTNERS ARE THE SAME, TO THE MAXIMUM EXTENT PRACTICABLE, AS THOSE OFFERED BY NW.

B) TRANSPORTATION PROVIDED BY THE NORTHWEST AIRLINES, INC. AIRLINK OPERATORS OR NW DESIGNATED FLIGHT OPERATORS INDICATED BELOW ARE SUBJECT TO, AND CONTROLLED BY, THE RULES AND TARIFFS OF THE OPERATING CARRIER AND ANY OTHER PERTINENT AGREEMENTS BETWEEN ANY OF THEM AND NW AIRLINES (INCLUDING THE CODE-SHARE AGREEMENT IN EFFECT BETWEEN NORTHWEST AIRLINES AND SUCH OPERATING CARRIER) (FLIGHT NUMBERS CHANGE FROM TIME TO TIME; PLEASE CHECK BEFORE ARRIVAL AT THE AIRPORT.)

NOTE: TRAVEL ON THESE CARRIERS, EVEN WHEN THE FLIGHT FLIGHT NUMBER IS DESIGNATED AS "NW," IS SUBJECT TO THE TERMS AND CONDITIONS OF THE CONTRACT OF CARRIAGE OF THE CARRIER OPERATING THE FLIGHT AND MAY DIFFER FROM NW'S CONTRACT OF CARRIAGE. TERMS AND CONDITIONS THAT MAY DIFFER INCLUDE, BUT ARE NOT LIMITED TO:

- 1) BAGGAGE ACCEPTANCE, INCLUDING, BUT NOT LIMITED TO, SIZE, WEIGHT, AND CONTENTS;
- 2) CARRIAGE OF ANIMALS AS CHECKED BAGGAGE OR IN THE CABIN OF THE AIRCRAFT;
- 3) SMOKING ABOARD THE AIRCRAFT;
- 4) COMPENSATION FOR DENIED BOARDING DUE TO OVERSALE OF SEATS; AND
- 5) LIMITATION OF LIABILITY FOR LOST OR DAMAGED BAGGAGE.

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GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0500

TITLE/APPLICATION - 70

NORTHWEST AIRLINK AND NORTHWEST DESIGNATED FLIGHT
OPERATOR SERVICE

NORTHWEST	OPERATED BY/	AIRLINE CODE
FLIGHT NUMBER	CHECK-IN WITH	

2000-2549	HORIZON AIR - WORLDLINK	(QX)
2550-2599	BIG SKY AIRLINES - AIRLINK	(GQ)
2600-2699	AMERICAN EAGLE AIRLINES-WORLDLINK	(AA)
2700-2799	MESABA AVIATION/ NORTHWEST - AIRLINK	(XJ)
2800-2999	PINNACLE AIRLINES REGIONAL JET - AIRLINK	(9E)
3000-3699	MESABA AVIATION/ NORTHWEST - AIRLINK	(XJ)
3700-3799	PINNACLE AIRLINES REGIONAL JET - AIRLINK	(9E)
3800-3829	PACIFIC ISLAND AVIATION - AIRLINK	(9J)
3830-3839	KLM EXEL - WORLDLINK	(XT)
3870-3929	GULFSTREAM INTL AIRLINES - WORLDLINK	(3M)
3930-3959	MALEV HUNGARIAN AIRLINES - WORLDLINK	(MA)
3970-3999	AIR ALPS AVIATION WORLDLINK	(A6)
4000-4699	ALASKA AIRLINES - WORLDLINK	(AS)
4700-4799	PINNACLE AIRLINES REGIONAL JET - AIRLINK	(9E)
4800-4899	AMERICA WEST AIRLINES - WORLDLINK	(HP)
4900-5099	HAWAIIAN AIRLINES -WORLDLINK	(HA)
5100-5599	CONTINENTAL EXPRESS AIRLINES - WORLDLINK	(CO)
5600-5999	PINNACLE AIRLINES REGIONAL JET - AIRLINK	(9E)
6000-6002	CONTINENTAL AIRLINES/ CONTINENTAL MICRONESIA - WORLDLINK	(CO)
6003-8199	CONTINENTAL AIRLINES/ CONTINENTAL EXPRESS - WORLDLINK	(CO)
8200-8849	KLM ROYAL DUTCH AIRLINES - WORLDLINK	(KL)
8850-9319	DELTA AIRLINES - WORLDLINK	(DL)
9320-9419	COMAIR - WORLDLINK	(OH)
9420-9454	DELTA AIRLINES - WORLDLINK	(DL)

GFS TEXT MENU RULE CATEGORY TEXT DISPLAY
IN EFFECT ON: 06MAR07

AREA: US TARIFF: DGR CXR: NW RULE: 0500

NORTHWEST AIRLINK AND NORTHWEST DESIGNATED FLIGHT
OPERATOR SERVICE

NORTHWEST FLIGHT NUMBER	OPERATED BY/ CHECK-IN WITH	AIRLINE CODE
9455-9549	SKY WEST AIRLINES - WORLDLINK	(OO)
9550-9699	ATLANTIC SOUTHEAST AIRLINES - WORLDLINK	(EV)
9710-9739	DELTA AIRLINES - WORLDLINK	(DL)
KL FLIGHT NUMBER	OPERATED BY/ CHECK-IN WITH	AIRLINE CODE
KL600-699	KLM ROYAL DUTCH	(KL)

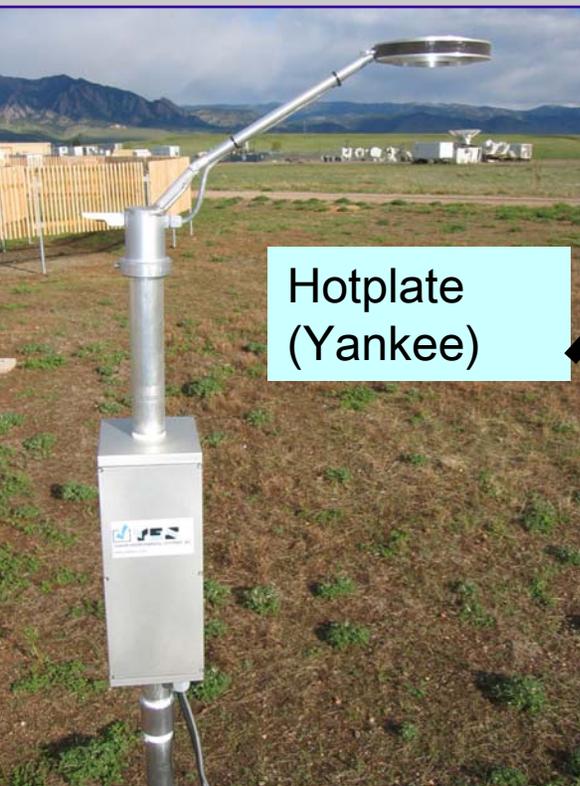
Precipitation Type sensor
(Vaisala PWD-22) EPI
sensor



All Precip Checktime System



Freezing Rain sensor
(Goodrich)



Hotplate
(Yankee)



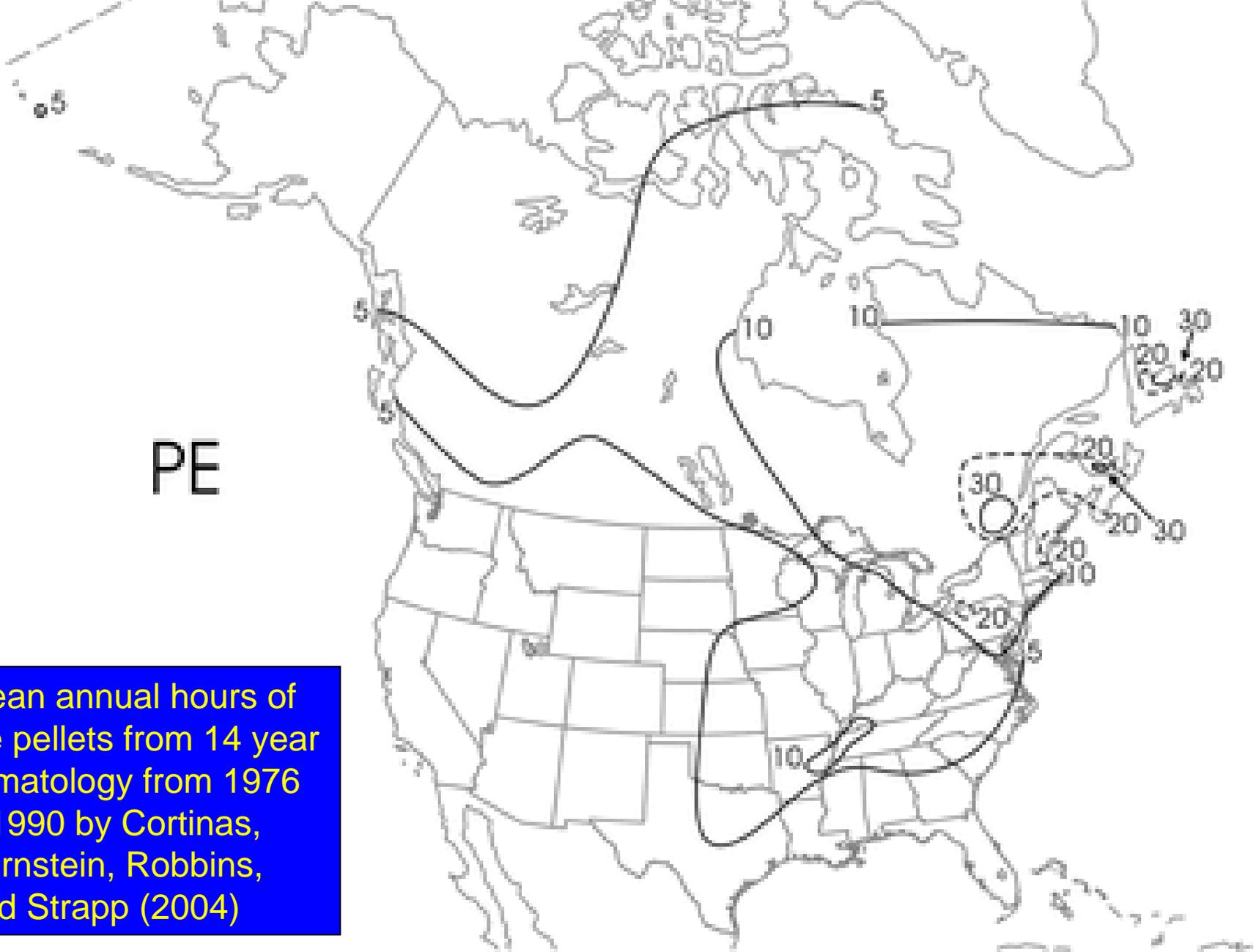
- Holdover Time determination
- Checktime determination

Weighing Snowgauge
(GEONOR)



PE

Mean annual hours of ice pellets from 14 year climatology from 1976 – 1990 by Cortinas, Bernstein, Robbins, and Strapp (2004)



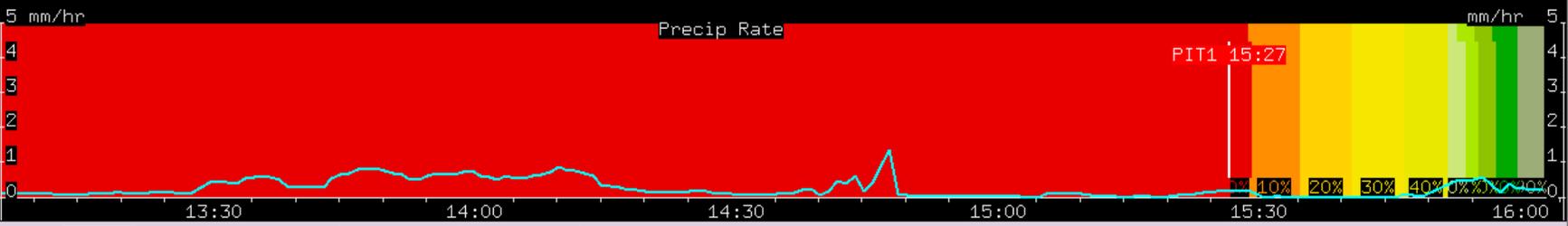
Intensity of ice pellets or rain

Intensity	Criteria
Light	Up to 25 g/d ² /hr
Moderate	25 to 75 g/d ² /hr
Heavy	Greater than 75 g/d ² /hr

Type 1 CHECK TIME: 15:27 - 39 minutes

Site	Time (Local)	Temp (F)	Dew pt (F)	RH (%)	Wind (deg)	Speed (kts)	Rate (mm/hr)	Wx	TREND (10 min)
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PIT1	16:03	30.6	29.7	97	357	3	0.2	-SN	DOWN
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Fluid: Type 1 Type 4 Octagon 100% Octagon 75% Octagon 50%

Surface Weather History

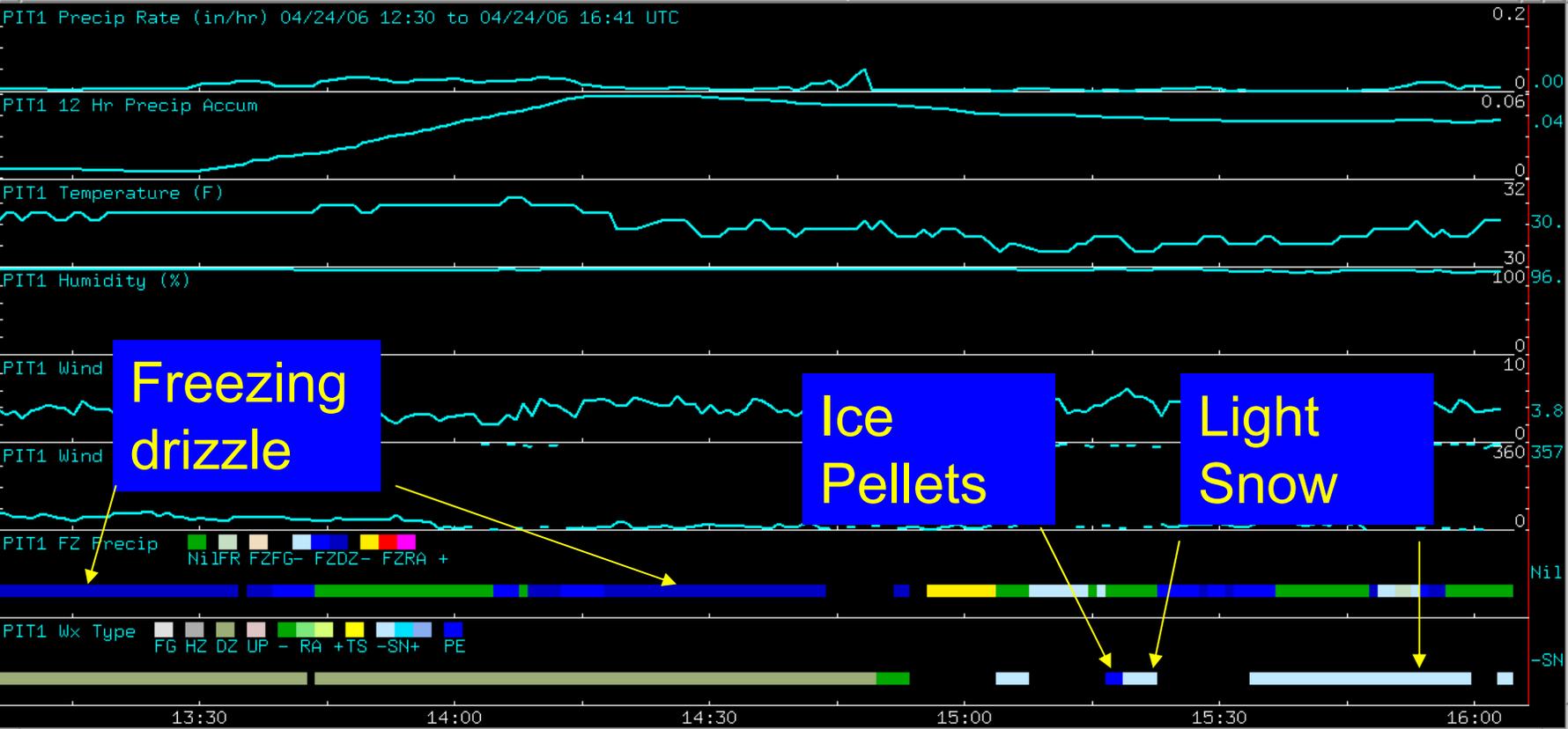


EXHIBIT 4(g)

code date # F1

Ice Storm Matrix	20070214B6 25JFKFLL	14-Feb-07	25	JFK-FLL	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 68JFKSYR	14-Feb-07	68	JFK-SYR	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 80MCOJFK	14-Feb-07	80	MCO-JFK	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 129JFKMSY	14-Feb-07	129	JFK-MSY	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 135JFKRSW	14-Feb-07	135	JFK-RSW	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 153JFKMCO	14-Feb-07	153	JFK-MCO	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 177JFKPHX	14-Feb-07	177	JFK-PHX	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 351JFKBUR	14-Feb-07	351	JFK-BUR	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 562FLLSWF	14-Feb-07	562	FLL-SWF	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 610JFKBUF	14-Feb-07	610	JFK-BUF	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 620HOUJFK	14-Feb-07	620	HOU-JFK	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 623JFKHOU	14-Feb-07	623	JFK-HOU	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 751JFKCUN	14-Feb-07	751	JFK-CUN	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 755JFKAUA	14-Feb-07	755	JFK-AUA	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 850RSWJFK	14-Feb-07	850	RSW-JFK	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 857JFKRSW	14-Feb-07	857	JFK-RSW	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 1048BNAJFK	14-Feb-07	1048	BNA-JFK	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 1060AUSJFK	14-Feb-07	1060	AUS-JFK	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070215B6 123JFKDEN	15-Feb-07	123	JFK-DEN	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070215B6 221JFKLGB	15-Feb-07	221	JFK-LGB	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070215B6 705JFKSJU	15-Feb-07	705	JFK-SJU	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070215B6 711JFKSJU	15-Feb-07	711	JFK-SJU	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070215B6 833JFKPBI	15-Feb-07	833	JFK-PBI	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070215B6 1002JFKBOS	15-Feb-07	1002	JFK-BOS	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070215B6 1042JFKSYR	15-Feb-07	1042	JFK-SYR	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070215B6 1050PITJFK	15-Feb-07	1050	PIT-JFK	Tarmac Delays	Refund & RT Voucher

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Ice Storm Matrix	20070215B6 1081JFKCLT	15-Feb-07	1081	JFK-CLT	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6 94OAKJFK	14-Feb-07	94	OAK-JFK	ACY Diversion	Refund and RT Voucher
Ice Storm Matrix	20070214B6 100OAKJFK	14-Feb-07	100	OAK-JFK	ACY Diversion	Refund and RT Voucher
Ice Storm Matrix	20070214B6 204LGBJFK	14-Feb-07	204	LGB-JFK	ACY Diversion	Refund and RT Voucher
Ice Storm Matrix	20070214B6 350BURJFK	14-Feb-07	350	BUR-JFK	ACY Diversion	Refund and RT Voucher

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Ice Storm Matrix	20070214B6	171JFKSMF	14-Feb-07	171	JFK-SMF	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	172SMFJFK	14-Feb-07	172	SMF-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	173JFKSJC	14-Feb-07	173	JFK-SJC	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	174SJCJFK	14-Feb-07	174	SJC-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	177JFKPHX	14-Feb-07	177	JFK-PHX	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	178PHXJFK	14-Feb-07	178	PHX-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	181JFKSAN	14-Feb-07	181	JFK-SAN	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	182SANJFK	14-Feb-07	182	SAN-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	185JFKSAN	14-Feb-07	185	JFK-SAN	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	186SANJFK	14-Feb-07	186	SAN-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	193JFKLAS	14-Feb-07	193	JFK-LAS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	195JFKLAS	14-Feb-07	195	JFK-LAS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	196LASJFK	14-Feb-07	196	LAS-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	197JFKLAS	14-Feb-07	197	JFK-LAS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	198LASJFK	14-Feb-07	198	LAS-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	204LGBJFK	14-Feb-07	204	LGB-JFK	ACY Diversion	Refund and RT Voucher
Ice Storm Matrix	20070214B6	209JFKLGB	14-Feb-07	209	JFK-LGB	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	210LGBJFK	14-Feb-07	210	LGB-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	212LGBJFK	14-Feb-07	212	LGB-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	215JFKLGB	14-Feb-07	215	JFK-LGB	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	216LGBJFK	14-Feb-07	216	LGB-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	217JFKLGB	14-Feb-07	217	JFK-LGB	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	221JFKLGB	14-Feb-07	221	JFK-LGB	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	247OAKLGB	14-Feb-07	247	OAK-LGB	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	253OAKLGB	14-Feb-07	253	OAK-LGB	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	301IADFL	14-Feb-07	301	IAD-FLL	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	303IADFL	14-Feb-07	303	IAD-FLL	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	308FLLIAD	14-Feb-07	308	FLL-IAD	Cancel/w/n 4 hours	RT Voucher
Bill of Rights	20070214B6	312OAKIAD	14-Feb-07	312	OAK-IAD	Arrival Ground Delays 30-60	\$25 Voucher
Ice Storm Matrix	20070214B6	318OAKIAD	14-Feb-07	318	OAK-IAD	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	321IADOAK	14-Feb-07	321	IAD-OAK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	345JFKSRQ	14-Feb-07	345	JFK-SRQ	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	346SRQJFK	14-Feb-07	346	SRQ-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	350BURJFK	14-Feb-07	350	BUR-JFK	ACY Diversion	Refund and RT Voucher
Ice Storm Matrix	20070214B6	351JFKBUR	14-Feb-07	351	JFK-BUR	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	352BURJFK	14-Feb-07	352	BUR-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	353JFKBUR	14-Feb-07	353	JFK-BUR	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	354BURJFK	14-Feb-07	354	BUR-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	362PBI-LGA	14-Feb-07	362	PBI-LGA	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	363LGA-PBI	14-Feb-07	363	LGA-PBI	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	364PBI-LGA	14-Feb-07	364	PBI-LGA	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	369LGA-PBI	14-Feb-07	369	LGA-PBI	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	372FLL-LGA	14-Feb-07	372	FLL-LGA	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	376FLL-LGA	14-Feb-07	376	FLL-LGA	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	377LGA-FLL	14-Feb-07	377	LGA-FLL	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	381LGA-FLL	14-Feb-07	381	LGA-FLL	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	382FLL-LGA	14-Feb-07	382	FLL-LGA	Cancel/w/n 4 hours	RT Voucher
Bill of Rights	20070214B6	395LGA-MCO	14-Feb-07	395	LGA-MCO	Arrival Ground Delays 60-120	\$100 Voucher
Ice Storm Matrix	20070214B6	421BOS-PBI	14-Feb-07	421	BOS-PBI	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	422PBI-BOS	14-Feb-07	422	PBI-BOS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	427BOS-PBI	14-Feb-07	427	BOS-PBI	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	431BOS-MCO	14-Feb-07	431	BOS-MCO	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	434MCO-BOS	14-Feb-07	434	MCO-BOS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	435BOS-MCO	14-Feb-07	435	BOS-MCO	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	437BOS-MCO	14-Feb-07	437	BOS-MCO	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	438MCO-BOS	14-Feb-07	438	MCO-BOS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	447BOS-TPA	14-Feb-07	447	BOS-TPA	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	452FLL-BOS	14-Feb-07	452	FLL-BOS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	453BOS-FLL	14-Feb-07	453	BOS-FLL	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	454FLL-BOS	14-Feb-07	454	FLL-BOS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	455BOS-FLL	14-Feb-07	455	BOS-FLL	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	456FLL-BOS	14-Feb-07	456	FLL-BOS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	461BOS-RSW	14-Feb-07	461	BOS-RSW	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	462RSW-BOS	14-Feb-07	462	RSW-BOS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	465BOS-RSW	14-Feb-07	465	BOS-RSW	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	466RSW-BOS	14-Feb-07	466	RSW-BOS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	476OAK-BOS	14-Feb-07	476	OAK-BOS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	477BOS-OAK	14-Feb-07	477	BOS-OAK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	490DEN-BOS	14-Feb-07	490	DEN-BOS	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	491BOS-DEN	14-Feb-07	491	BOS-DEN	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	509EWR-FLL	14-Feb-07	509	EWR-FLL	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	522MCO-EWR	14-Feb-07	522	MCO-EWR	Cancel/w/n 4 hours	RT Voucher
Bill of Rights	20070214B6	523EWR-MCO	14-Feb-07	523	EWR-MCO	Arrival Ground Delays 30-60	\$25 Voucher
Ice Storm Matrix	20070214B6	562FLL-SWF	14-Feb-07	562	FLL-SWF	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	566FLL-SWF	14-Feb-07	566	FLL-SWF	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	569SWF-FLL	14-Feb-07	569	SWF-FLL	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	576MCO-SWF	14-Feb-07	576	MCO-SWF	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	577SWF-MCO	14-Feb-07	577	SWF-MCO	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	578MCO-SWF	14-Feb-07	578	MCO-SWF	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	587SWF-PBI	14-Feb-07	587	SWF-PBI	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	588PBI-SWF	14-Feb-07	588	PBI-SWF	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	610JFK-BUF	14-Feb-07	610	JFK-BUF	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	611JFK-JAX	14-Feb-07	611	JFK-JAX	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	612JAX-JFK	14-Feb-07	612	JAX-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	615JFK-JAX	14-Feb-07	615	JFK-JAX	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	616JAX-JFK	14-Feb-07	616	JAX-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	619JFK-JAX	14-Feb-07	619	JFK-JAX	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	620HOU-JFK	14-Feb-07	620	HOU-JFK	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	622HOU-JFK	14-Feb-07	622	HOU-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	623JFK-HOU	14-Feb-07	623	JFK-HOU	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	625JFK-HOU	14-Feb-07	625	JFK-HOU	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	626HOU-JFK	14-Feb-07	626	HOU-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	629JFK-HOU	14-Feb-07	629	JFK-HOU	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	661SYR-MCO	14-Feb-07	661	SYR-MCO	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	701JFK-SJU	14-Feb-07	701	JFK-SJU	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	702SJU-JFK	14-Feb-07	702	SJU-JFK	Cancel/w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	703JFK-SJU	14-Feb-07	703	JFK-SJU	Cancel/w/n 4 hours	RT Voucher
Bill of Rights	20070214B6	704SJU-JFK	14-Feb-07	704	SJU-JFK	Arrival Ground Delays 30-60	\$25 Voucher

Ice Storm Matrix	20070214B6	711JFKSJU	14-Feb-07	711	JFK-SJU	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	718SJUJFK	14-Feb-07	718	SJU-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	719JFKNAS	14-Feb-07	719	JFK-NAS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	720NASJFK	14-Feb-07	720	NAS-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	723MCOBQN	14-Feb-07	723	MCO-BQN	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	727JFKBQN	14-Feb-07	727	JFK-BQN	Cancel w/n 4 hours	RT Voucher
Bill of Rights	20070214B6	728BQNJFK	14-Feb-07	728	BQN-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Ice Storm Matrix	20070214B6	731JFKSTI	14-Feb-07	731	JFK-STI	Cancel w/n 4 hours	RT Voucher
Bill of Rights	20070214B6	732STIJFK	14-Feb-07	732	STI-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Ice Storm Matrix	20070214B6	739JFKPSE	14-Feb-07	739	JFK-PSE	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	746SJUMCO	14-Feb-07	746	SJUMCO	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	751JFKCUN	14-Feb-07	751	JFK-CUN	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	752CUNJFK	14-Feb-07	752	CUNJFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	755JFKAUA	14-Feb-07	755	JFK-AUA	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	756AUAJFK	14-Feb-07	756	AUAJFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	759BOSJUU	14-Feb-07	759	BOS-SJU	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	760SJUBOS	14-Feb-07	760	SJU-BOS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	832PBIJFK	14-Feb-07	832	PBI-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	835JFKPBI	14-Feb-07	835	JFK-PBI	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	836PBIJFK	14-Feb-07	836	PBI-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	850RSWJFK	14-Feb-07	850	RSW-JFK	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	857JFKRSW	14-Feb-07	857	JFK-RSW	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	858RSWJFK	14-Feb-07	858	RSWJFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	859JFKRSW	14-Feb-07	859	JFK-RSW	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	904ORDJFK	14-Feb-07	904	ORD-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	907JFKORD	14-Feb-07	907	JFK-ORD	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	908ORDJFK	14-Feb-07	908	ORD-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	915JFKORD	14-Feb-07	915	JFK-ORD	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	916ORDJFK	14-Feb-07	916	ORD-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	917JFKORD	14-Feb-07	917	JFK-ORD	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	918ORDJFK	14-Feb-07	918	ORD-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	938LGBORD	14-Feb-07	938	LGB-ORD	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1002JFKBOS	14-Feb-07	1002	JFK-BOS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1004JFKBOS	14-Feb-07	1004	JFK-BOS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1005BOSJFK	14-Feb-07	1005	BOS-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1006JFKBOS	14-Feb-07	1006	JFK-BOS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1007BOSJFK	14-Feb-07	1007	BOS-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1008JFKBOS	14-Feb-07	1008	JFK-BOS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1009BOSJFK	14-Feb-07	1009	BOS-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1010JFKBOS	14-Feb-07	1010	JFK-BOS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1011BOSJFK	14-Feb-07	1011	BOS-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1012JFKBOS	14-Feb-07	1012	JFK-BOS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1014JFKBOS	14-Feb-07	1014	JFK-BOS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1015BOSJFK	14-Feb-07	1015	BOS-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1018JFKBOS	14-Feb-07	1018	JFK-BOS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1023BOSJFK	14-Feb-07	1023	BOS-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1030JFKBUF	14-Feb-07	1030	JFK-BUF	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1031BUFJFK	14-Feb-07	1031	BUF-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1041SYRJFK	14-Feb-07	1041	SYR-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1042JFKSYR	14-Feb-07	1042	JFK-SYR	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1043JFKBNA	14-Feb-07	1043	JFK-BNA	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1044BNAJFK	14-Feb-07	1044	BNA-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1045JFKBNA	14-Feb-07	1045	JFK-BNA	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1046BNAJFK	14-Feb-07	1046	BNA-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1047JFKBNA	14-Feb-07	1047	JFK-BNA	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1048BNAJFK	14-Feb-07	1048	BNA-JFK	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	1051JFKPIT	14-Feb-07	1051	JFK-PIT	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1052PITJFK	14-Feb-07	1052	PIT-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1053JFKPIT	14-Feb-07	1053	JFK-PIT	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1055JFKPIT	14-Feb-07	1055	JFK-PIT	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1056PITJFK	14-Feb-07	1056	PIT-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1057JFKPIT	14-Feb-07	1057	JFK-PIT	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1058PITJFK	14-Feb-07	1058	PIT-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1060AUSJFK	14-Feb-07	1060	AUS-JFK	Tarmac Delays	Refund & RT Voucher
Ice Storm Matrix	20070214B6	1061JFKAUS	14-Feb-07	1061	JFK-AUS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1062AUSJFK	14-Feb-07	1062	AUS-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1065JFKAUS	14-Feb-07	1065	JFK-AUS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1069JFKAUS	14-Feb-07	1069	JFK-AUS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1072RICJFK	14-Feb-07	1072	RIC-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1073JFKRIC	14-Feb-07	1073	JFK-RIC	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1074RICJFK	14-Feb-07	1074	RIC-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1075JFKRIC	14-Feb-07	1075	JFK-RIC	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1076RICJFK	14-Feb-07	1076	RIC-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1080CLTJFK	14-Feb-07	1080	CLT-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1081JFKCLT	14-Feb-07	1081	JFK-CLT	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1083JFKCLT	14-Feb-07	1083	JFK-CLT	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1084CLTJFK	14-Feb-07	1084	CLT-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1085JFKCLT	14-Feb-07	1085	JFK-CLT	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1086CLTJFK	14-Feb-07	1086	CLT-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1087JFKCLT	14-Feb-07	1087	JFK-CLT	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1093JFKCMH	14-Feb-07	1093	JFK-CMH	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1094CMHJFK	14-Feb-07	1094	CMH-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1095JFKCMH	14-Feb-07	1095	JFK-CMH	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1097JFKCMH	14-Feb-07	1097	JFK-CMH	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1098CMHJFK	14-Feb-07	1098	CMH-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1099JFKCMH	14-Feb-07	1099	JFK-CMH	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1102RDUJFK	14-Feb-07	1102	RDUJFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1105JFKRDU	14-Feb-07	1105	JFK-RDU	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1106RDUJFK	14-Feb-07	1106	RDU-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1107JFKRDU	14-Feb-07	1107	JFK-RDU	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1108RDUJFK	14-Feb-07	1108	RDU-JFK	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1109JFKRDU	14-Feb-07	1109	JFK-RDU	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1205BOSMCO	14-Feb-07	1205	BOS-MCO	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1217BOSBUF	14-Feb-07	1217	BOS-BUF	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1219BOSBUF	14-Feb-07	1219	BOSBUF	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1223BOSRDU	14-Feb-07	1223	BOS-RDU	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1224RDUBOS	14-Feb-07	1224	RDU-BOS	Cancel w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1237BOSRSW	14-Feb-07	1237	BOS-RSW	Cancel w/n 4 hours	RT Voucher

Ice Storm Matrix	20070214B6	1241BOSTPA	14-Feb-07	1241	BOS-TPA	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1242TPABOS	14-Feb-07	1242	TPA-BOS	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1251BOSIAD	14-Feb-07	1251	BOS-IAD	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1252IADBOS	14-Feb-07	1252	IAD-BOS	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1254IADBOS	14-Feb-07	1254	IAD-BOS	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1255BOSIAD	14-Feb-07	1255	BOS-IAD	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1256IADBOS	14-Feb-07	1256	IAD-BOS	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1257BOSIAD	14-Feb-07	1257	BOS-IAD	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1261BOSIAD	14-Feb-07	1261	BOS-IAD	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1265BOSCMH	14-Feb-07	1265	BOS-CMH	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1266CMHBOS	14-Feb-07	1266	CMH-BOS	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1281BOSRIC	14-Feb-07	1281	BOS-RIC	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1282RICBOS	14-Feb-07	1282	RIC-BOS	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1293BOSPIT	14-Feb-07	1293	BOS-PIT	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1294PITBOS	14-Feb-07	1294	PIT-BOS	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1300IADJFK	14-Feb-07	1300	IAD-JFK	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1301JFKIAD	14-Feb-07	1301	JFK-IAD	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1303JFKIAD	14-Feb-07	1303	JFK-IAD	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1305JFKIAD	14-Feb-07	1305	JFK-IAD	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1306IADJFK	14-Feb-07	1306	IAD-JFK	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1307JFKIAD	14-Feb-07	1307	JFK-IAD	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1308IADJFK	14-Feb-07	1308	IAD-JFK	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1309JFKIAD	14-Feb-07	1309	JFK-IAD	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1310IADJFK	14-Feb-07	1310	IAD-JFK	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1315JFKIAD	14-Feb-07	1315	JFK-IAD	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1600JFKPWM	14-Feb-07	1600	JFK-PWM	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1603PWMJFK	14-Feb-07	1603	PWM-JFK	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1604JFKPWM	14-Feb-07	1604	JFK-PWM	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1605PWMJFK	14-Feb-07	1605	PWM-JFK	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1606JFKPWM	14-Feb-07	1606	JFK-PWM	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1607PWMJFK	14-Feb-07	1607	PWM-JFK	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1608JFKPWM	14-Feb-07	1608	JFK-PWM	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1701BOSNAS	14-Feb-07	1701	BOS-NAS	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1731JFKBDA	14-Feb-07	1731	JFK-BDA	Cancels w/n 4 hours	RT Voucher
Ice Storm Matrix	20070214B6	1732BDAJFK	14-Feb-07	1732	BDAJFK	Cancels w/n 4 hours	RT Voucher
Bill of Rights	20070215B6	1BUFJFK	2/15/2007	1	BUFJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1JFKFLL	2/15/2007	1	JFKFLL	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	2JFKBUF	2/15/2007	2	JFKBUF	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	4JFKBUF	2/15/2007	4	JFKBUF	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	6JFKBUF	2/15/2007	6	JFKBUF	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	7BUFJFK	15-Feb-07	7	BUF-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	8JFKBUF	2/15/2007	8	JFKBUF	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	8RSWJFK	2/15/2007	8	RSWJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	10JFKBUF	15-Feb-07	10	JFK-BUF	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	11JFKFLL	15-Feb-07	11	JFK-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	12FLLJFK	15-Feb-07	12	FLL-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	12JFKBTV	15-Feb-07	12	JFK-BTV	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	14FLLJFK	15-Feb-07	14	FLL-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	19BTVJFK	15-Feb-07	19	BTV-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070215B6	19JFKFLL	2/15/2007	19	JFKFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	20JFKROC	2/15/2007	20	JFKROC	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	20TPAJFK	15-Feb-07	20	TPA-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	21JFKTPA	15-Feb-07	21	JFK-TPA	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	22JFKSYR	15-Feb-07	22	JFK-SYR	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	24TPAJFK	15-Feb-07	24	TPA-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	25JFKFLL	2/15/2007	25	JFKFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	26FLLJFK	15-Feb-07	26	FLL-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	27ROCJFK	2/15/2007	27	ROCJFK	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	28TPAJFK	15-Feb-07	28	TPA-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	29JFKTPA	15-Feb-07	29	JFK-TPA	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	30JFKROC	15-Feb-07	30	JFK-ROC	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	31JFKMCO	2/15/2007	31	JFKMCO	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	32JFKROC	15-Feb-07	32	JFK-ROC	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	32TPAJFK	15-Feb-07	32	TPA-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	33ROCJFK	15-Feb-07	33	ROC-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	34PBIJFK	15-Feb-07	34	PBI-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	35JFKPBI	15-Feb-07	35	JFK-PBI	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	36JFKROC	15-Feb-07	36	JFK-ROC	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	37JFKPBI	15-Feb-07	37	JFK-PBI	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070215B6	37JFKPBI	2/15/2007	37	JFKPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	41JFKMCO	2/15/2007	41	JFKMCO	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	41ROCJFK	15-Feb-07	41	ROC-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	42MCOJFK	15-Feb-07	42	MCO-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	43JFKMCO	15-Feb-07	43	JFK-MCO	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	43ROCJFK	15-Feb-07	43	ROC-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	44MCOJFK	2/15/2007	44	MCOJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	45JFKMCO	2/15/2007	45	JFKMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	45ROCJFK	15-Feb-07	45	ROC-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	47JFKFLL	15-Feb-07	47	JFK-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	48MCOJFK	2/15/2007	48	MCOJFK	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	49JFKMCO	2/15/2007	49	JFKMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	51BTVJFK	2/15/2007	51	BTVJFK	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	51JFKPBI	15-Feb-07	51	JFK-PBI	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	52JFKBTV	2/15/2007	52	JFKBTV	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	52MCOJFK	15-Feb-07	52	MCO-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	53JFKTPA	15-Feb-07	53	JFK-TPA	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	55BTVJFK	15-Feb-07	55	BTV-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	57JFKPBI	2/15/2007	57	JFKPBI	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	59JFKMCO	2/15/2007	59	JFKMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	60TPAJFK	15-Feb-07	60	TPA-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	61JFKTPA	2/15/2007	61	JFKTPA	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	62FLLJFK	2/15/2007	62	FLLJFK	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	63JFKTPA	15-Feb-07	63	JFK-TPA	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	64TPAJFK	2/15/2007	64	TPAJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	65JFKTPA	2/15/2007	65	JFKTPA	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	66JFKBUF	2/15/2007	66	JFKBUF	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	67BUFJFK	2/15/2007	67	BUFJFK	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	68FLLJFK	15-Feb-07	68	FLL-JFK	Cancels w/n 12 hours	RT Voucher

Bill of Rights	20070215B6	68JFKSYR	2/15/2007	68	JFKSYR	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	69JFKFLL	15-Feb-07	69	JFK-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	69SYRJFK	2/15/2007	69	SYRJFK	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	70PBIJFK	2/15/2007	70	PBIJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	71JFKMCO	15-Feb-07	71	JFK-MCO	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	72JFKSYR	15-Feb-07	72	JFK-SYR	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	74PBIJFK	2/15/2007	74	PBIJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	75SYRJFK	15-Feb-07	75	SYR-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	76PBIJFK	15-Feb-07	76	PBI-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	78MCOJFK	2/15/2007	78	MCOJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	79JFKMCO	15-Feb-07	79	JFK-MCO	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	81JFKFLL	15-Feb-07	81	JFK-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	83JFKSEA	15-Feb-07	83	JFK-SEA	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	84FLLJFK	15-Feb-07	84	FLL-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	86SEAJFK	15-Feb-07	86	SEA-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	87JFKSLC	15-Feb-07	87	JFK-SLC	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	88ONTJFK	15-Feb-07	88	ONT-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	89JFKONT	15-Feb-07	89	JFK-ONT	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	90OAKJFK	15-Feb-07	90	OAK-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	91JFKOAK	15-Feb-07	91	JFK-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	92LGBSLC	2/15/2007	92	LGBSLC	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	92SLCJFK	15-Feb-07	92	SLC-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	94OAKJFK	2/15/2007	94	OAKJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	95JFKOAK	2/15/2007	95	JFKOAK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	96OAKJFK	15-Feb-07	96	OAK-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	97JFKDEN	15-Feb-07	97	JFK-DEN	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	98DENJFK	15-Feb-07	98	DEN-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	101JFKOAK	2/15/2007	101	JFKOAK	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	102OAKJFK	15-Feb-07	102	OAK-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	105JFKTUS	15-Feb-07	105	JFK-TUS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	106TUSJFK	15-Feb-07	106	TUS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	107JFKOAK	15-Feb-07	107	JFK-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	112JFKBUF	15-Feb-07	112	JFK-BUF	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	117BUFJFK	15-Feb-07	117	BUF-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	118MSYJFK	2/15/2007	118	MSYJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	119JFKMSY	2/15/2007	119	JFKMSY	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	120MSYJFK	2/15/2007	120	MSYJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	123JFKDEN	2/15/2007	123	JFKDEN	Departure Delays 4-5 Hours	OW Voucher
Ice Storm Matrix	20070215B6	123JFKDEN	15-Feb-07	123	JFK-DEN	Tarmac Delays	Refund & RT Voucher
Bill of Rights	20070215B6	126DENJFK	15-Feb-07	126	DEN-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	128JFKBTV	15-Feb-07	128	JFK-BTV	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	132RSWJFK	2/15/2007	132	RSWJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	133JFKRSW	15-Feb-07	133	JFK-RSW	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	134RSWJFK	15-Feb-07	134	RSW-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	135JFKRSW	2/15/2007	135	JFKRSW	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	137JFKRSW	15-Feb-07	137	JFK-RSW	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	139BUFJFK	2/15/2007	139	BUFJFK	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	139JFKRSW	15-Feb-07	139	JFK-RSW	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	143JFKPBI	2/15/2007	143	JFKPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	147BTJFK	15-Feb-07	147	BTJFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	148JFKBTJ	15-Feb-07	148	JFK-BTJ	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	153JFKMCO	15-Feb-07	153	JFK-MCO	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	154MCOJFK	15-Feb-07	154	MCO-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	165JFKPDX	15-Feb-07	165	JFK-PDX	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	171JFKSMF	15-Feb-07	171	JFK-SMF	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	173JFKSJC	2/15/2007	173	JFKSJC	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	177JFKPHX	2/15/2007	177	JFKPHX	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	178PHXJFK	15-Feb-07	178	PHX-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	179JFKPHX	15-Feb-07	179	JFK-PHX	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	180PHXJFK	2/15/2007	180	PHXJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	181JFKSAN	2/15/2007	181	JFKSAN	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	182SANJFK	15-Feb-07	182	SAN-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	185JFKSAN	15-Feb-07	185	JFK-SAN	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	186SANJFK	2/15/2007	186	SANJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	191JFKLAS	2/15/2007	191	JFKLAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	192LASJFK	15-Feb-07	192	LAS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	193JFKLAS	2/15/2007	193	JFKLAS	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	194LASJFK	2/15/2007	194	LASJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	195JFKLAS	15-Feb-07	195	JFKLAS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	196LASJFK	15-Feb-07	196	LAS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	197JFKLAS	2/15/2007	197	JFKLAS	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	198LASJFK	15-Feb-07	198	LAS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	199JFKLAS	15-Feb-07	199	JFK-LAS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	204LGBJFK	15-Feb-07	204	LGB-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	209JFKLGB	2/15/2007	209	JFKLGB	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	210LGBJFK	15-Feb-07	210	LGB-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	212LGBJFK	15-Feb-07	212	LGB-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	215JFKLGB	2/15/2007	215	JFKLGB	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	216LGBJFK	15-Feb-07	216	LGBJFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	217JFKLGB	15-Feb-07	217	JFK-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	221JFKLGB	2/15/2007	221	JFKLGB	Departure Delays 1-2 Hours	\$25 Voucher
Ice Storm Matrix	20070215B6	221JFKLGB	15-Feb-07	221	JFK-LGB	Tarmac Delays	Refund & RT Voucher
Bill of Rights	20070215B6	233SLCLGB	2/15/2007	233	SLCLGB	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	241OAKLGB	15-Feb-07	241	OAK-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	242LGBOAK	15-Feb-07	242	LGB-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	243LGBFLL	15-Feb-07	243	LGB-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	244LGBOAK	2/15/2007	244	LGBOAK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	247OAKLGB	15-Feb-07	247	OAK-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	248LGBOAK	15-Feb-07	248	LGB-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	249OAKLGB	15-Feb-07	249	OAK-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	250LGBOAK	15-Feb-07	250	LGB-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	253OAKLGB	2/15/2007	253	OAKLGB	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	265SMFLGB	2/15/2007	265	SMFLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	266LGBSMF	15-Feb-07	266	LGB-SMF	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	270OAKFLL	2/15/2007	270	OAKFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	271FLLOAK	2/15/2007	271	FLLOAK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	300LGBIAD	2/15/2007	300	LGBIAD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	303IADFLL	15-Feb-07	303	IAD-FLL	Arrival Ground Delays 30-60	\$25 Voucher

Bill of Rights	20070215B6	303IADFL	2/15/2007	303	IADFL	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	308FLLIAD	2/15/2007	308	FLLIAD	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	308IADLGB	2/15/2007	308	IADLGB	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	308LGBOAK	15-Feb-07	308	LGB-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	309IADSAN	15-Feb-07	309	IAD-SAN	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070215B6	309IADSAN	2/15/2007	309	IADSAN	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	311IADLGB	2/15/2007	311	IADLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	312OAKIAD	2/15/2007	312	OAKIAD	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	316SANIAD	15-Feb-07	316	SAN-IAD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	318OAKIAD	15-Feb-07	318	OAKIAD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	319FLLIAD	2/15/2007	319	FLLIAD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	321IADOAK	2/15/2007	321	IADOAK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	323IADLAS	15-Feb-07	323	IADLAS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	324LASIAD	15-Feb-07	324	LASIAD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	333IADPBI	2/15/2007	333	IADPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	334PBIIAD	2/15/2007	334	PBIIAD	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	345JFKSRQ	2/15/2007	345	JFKSRQ	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	346SRQJFK	2/15/2007	346	SRQJFK	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	347JFKSRQ	2/15/2007	347	JFKSRQ	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	350BURJFK	2/15/2007	350	BURJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	351JFKBUR	2/15/2007	351	JFKBUR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	352BURJFK	15-Feb-07	352	BUR-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	353JFKBUR	2/15/2007	353	JFKBUR	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	354BURJFK	15-Feb-07	354	BUR-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	357JFKBUR	15-Feb-07	357	JFK-BUR	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	359JFKBUR	15-Feb-07	359	JFK-BUR	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	362PBILGA	2/15/2007	362	PBILGA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	363LGAPBI	2/15/2007	363	LGAPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	364PBILGA	15-Feb-07	364	PBI-LGA	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070215B6	364PBILGA	2/15/2007	364	PBILGA	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	371LGAFLI	15-Feb-07	371	LGA-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	372FLLLGA	2/15/2007	372	FLLLGA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	375LGAFLI	15-Feb-07	375	LGA-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	376FLLLGA	15-Feb-07	376	FLL-LGA	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070215B6	376FLLLGA	2/15/2007	376	FLLLGA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	377LGAFLI	2/15/2007	377	LGAFLI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	378FLLLGA	2/15/2007	378	FLLLGA	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	381LGAFLI	2/15/2007	381	LGAFLI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	382FLLLGA	15-Feb-07	382	FLL-LGA	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	395LGAMCO	2/15/2007	395	LGAMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	396MCOBOS	2/15/2007	396	MCOBOS	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	419BOSPHX	2/15/2007	419	BOSPHX	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	421BOSPBI	2/15/2007	421	BOSPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	422PBIBOS	2/15/2007	422	PBIBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	425BOSPBI	15-Feb-07	425	BOS-PBI	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	426PBIBOS	15-Feb-07	426	PBI-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	427BOSPBI	15-Feb-07	427	BOS-PBI	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	428PBIBOS	15-Feb-07	428	PBI-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	431BOSMCO	2/15/2007	431	BOSMCO	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	435BOSMCO	15-Feb-07	435	BOS-MCO	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	436MCOBOS	15-Feb-07	436	MCO-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	438MCOBOS	15-Feb-07	438	MCO-BOS	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070215B6	438MCOBOS	2/15/2007	438	MCOBOS	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	447BOSTPA	15-Feb-07	447	BOS-TPA	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	448TPABOS	15-Feb-07	448	TPA-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	449BOSFLL	15-Feb-07	449	BOS-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	452FLLBOS	2/15/2007	452	FLLBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	453BOSFLL	2/15/2007	453	BOSFLL	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	454FLLBOS	2/15/2007	454	FLLBOS	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	455BOSFLL	15-Feb-07	455	BOS-FLL	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070215B6	455BOSFLL	2/15/2007	455	BOSFLL	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	457BOSFLL	15-Feb-07	457	BOS-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	458FLLBOS	15-Feb-07	458	FLL-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	462RSWBOS	2/15/2007	462	RSWBOS	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	464RSWBOS	2/15/2007	464	RSWBOS	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	465BOSRSW	2/15/2007	465	BOSRSW	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	466RSWBOS	15-Feb-07	466	RSW-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	467BOSRSW	2/15/2007	467	BOSRSW	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	470SJC BOS	15-Feb-07	470	SJC-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	471BOSSJC	15-Feb-07	471	BOS-SJC	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	476OAKBOS	15-Feb-07	476	OAK-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	477BOSOAK	15-Feb-07	477	BOS-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	482LGBBOS	2/15/2007	482	LGBBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	483BOSLAS	2/15/2007	483	BOSLAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	488LGBBOS	2/15/2007	488	LGBBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	489BOSLGB	2/15/2007	489	BOSLGB	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	490DENBOS	15-Feb-07	490	DEN-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	491BOSDEN	15-Feb-07	491	BOS-DEN	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	497BOSSEA	2/15/2007	497	BOSSEA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	498SEABOS	2/15/2007	498	SEABOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	504FLLLEWR	2/15/2007	504	FLLLEWR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	506FLLLEWR	2/15/2007	506	FLLLEWR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	509EWRFLI	2/15/2007	509	EWRFLI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	510FLLLEWR	2/15/2007	510	FLLLEWR	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	511EWRFLI	15-Feb-07	511	EWR-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	512FLLLEWR	15-Feb-07	512	FLL-EWR	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	520MCOEWR	2/15/2007	520	MCOEWR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	521EWRMCO	15-Feb-07	521	EWR-MCO	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	522MCOEWR	2/15/2007	522	MCOEWR	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	523EWRMCO	2/15/2007	523	EWRMCO	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	524MCOEWR	2/15/2007	524	MCOEWR	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	525EWRMCO	2/15/2007	525	EWRMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	526MCOEWR	15-Feb-07	526	MCO-EWR	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	528MCOEWR	15-Feb-07	528	MCO-EWR	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	534TPAEWR	15-Feb-07	534	TPA-EWR	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	537EWRTPA	15-Feb-07	537	EWR-TPA	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	540PBIEWR	2/15/2007	540	PBIEWR	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	543EWRPBI	2/15/2007	543	EWRPBI	Departure Delays 4-6 Hours	OW Voucher



Bill of Rights	20070215B6	544PBIEWR	15-Feb-07	544	PBIEWR	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	547EWRPBI	15-Feb-07	547	EWRPBI	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	553EWRRSW	2/15/2007	553	EWRRSW	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	554RSWEWR	2/15/2007	554	RSWEWR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	555EWRRSW	15-Feb-07	555	EWRRSW	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	556RSWEWR	15-Feb-07	556	RSW-EWR	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	563SWFFLL	15-Feb-07	563	SWF-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	566FLLSWF	2/15/2007	566	FLLSWF	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	569SWFFLL	15-Feb-07	569	SWF-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	575SWFMCO	15-Feb-07	575	SWF-MCO	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	576MCOSWF	2/15/2007	576	MCOSWF	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	577SWFMCO	2/15/2007	577	SWFMCO	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	588PBISWF	2/15/2007	588	PBISWF	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	610JAXJFK	15-Feb-07	610	JAX-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	612JAXJFK	2/15/2007	612	JAXJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	615JFKJAX	2/15/2007	615	JFKJAX	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	616JAXJFK	15-Feb-07	616	JAX-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	619JFKJAX	15-Feb-07	619	JFK-JAX	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	620HOUJFK	15-Feb-07	620	HOU-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	622HOUJFK	2/15/2007	622	HOUJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	623JFKHOU	15-Feb-07	623	JFK-HOU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	625JFKHOU	2/15/2007	625	JFKHOU	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	626HOUJFK	15-Feb-07	626	HOU-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	629JFKHOU	15-Feb-07	629	JFK-HOU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	661SYRMCO	2/15/2007	661	SYRMCO	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	701JFKSJU	2/15/2007	701	JFKSJU	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	703JFKSJU	2/15/2007	703	JFKSJU	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	704SJUJFK	15-Feb-07	704	SJU-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	705JFKSJU	2/15/2007	705	JFKSJU	Departure Delays 6 + Hours	RT Voucher
Ice Storm Matrix	20070215B6	705JFKSJU	15-Feb-07	705	JFK-SJU	Tarmac Delays	Refund & RT Voucher
Bill of Rights	20070215B6	706SJUJFK	15-Feb-07	706	SJU-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	707JFKSJU	15-Feb-07	707	JFK-SJU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	709JFKSJU	15-Feb-07	709	JFK-SJU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	711JFKSJU	2/15/2007	711	JFKSJU	Departure Delays 6 + Hours	RT Voucher
Ice Storm Matrix	20070215B6	711JFKSJU	15-Feb-07	711	JFK-SJU	Tarmac Delays	Refund & RT Voucher
Bill of Rights	20070215B6	716SJUJFK	15-Feb-07	716	SJU-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	719JFKNAS	2/15/2007	719	JFKNAS	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	720NASJFK	2/15/2007	720	NASJFK	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	721JFKNAS	2/15/2007	721	JFKNAS	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	722NASJFK	2/15/2007	722	NASJFK	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	724BQNMCO	15-Feb-07	724	BQN-MCO	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	727JFKBQN	15-Feb-07	727	JFK-BQN	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	728BQNJFK	15-Feb-07	728	BQNJFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	731JFKSTI	2/15/2007	731	JFKSTI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	732STIJFK	15-Feb-07	732	STI-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	736BQNJFK	2/15/2007	736	BQN-JFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	739JFKPSE	15-Feb-07	739	JFK-PSE	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	740PSEJFK	15-Feb-07	740	PSE-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	743MCOSJU	2/15/2007	743	MCOSJU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	744SJUMCO	15-Feb-07	744	SJU-MCO	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	745MCOSJU	15-Feb-07	745	MCO-SJU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	751JFKCUN	2/15/2007	751	JFKCUN	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	752CUNJFK	15-Feb-07	752	CUN-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070215B6	752CUNJFK	2/15/2007	752	CUNJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	755JFKAUA	2/15/2007	755	JFKAUA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	756AUAJFK	2/15/2007	756	AUAJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	803JFKFLL	15-Feb-07	803	JFK-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	804FLLJFK	2/15/2007	804	FLLJFK	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	805JFKFLL	2/15/2007	805	JFKFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	807JFKFLL	15-Feb-07	807	JFK-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	808FLLJFK	15-Feb-07	808	FLLJFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	809JFKFLL	15-Feb-07	809	JFK-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	810FLLIAD	15-Feb-07	810	FLL-IAD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	811IADFLL	2/15/2007	811	IADFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	812FLLIAD	2/15/2007	812	FLLIAD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	813JFKFLL	2/15/2007	813	JFKFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	815IADFLL	2/15/2007	815	IADFLL	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	816FLLJFK	2/15/2007	816	FLLJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	820MCOJFK	15-Feb-07	820	MCO-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	822MCOJFK	15-Feb-07	822	MCO-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	823JFKMCO	2/15/2007	823	JFKMCO	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	832PBIFJK	2/15/2007	832	PBIFJK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	833JFKPBI	2/15/2007	833	JFKPBI	Departure Delays 4-6 Hours	OW Voucher
Ice Storm Matrix	20070215B6	833JFKPBI	15-Feb-07	833	JFK-PBI	Tarmac Delays	Refund & RT Voucher
Bill of Rights	20070215B6	834PBIFJK	2/15/2007	834	PBIFJK	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	835JFKPBI	15-Feb-07	835	JFK-PBI	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	836PBIFJK	15-Feb-07	836	PBI-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	837JFKPBI	2/15/2007	837	JFKPBI	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	838PBIFJK	15-Feb-07	838	PBI-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	839JFKPBI	15-Feb-07	839	JFK-PBI	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	840PBIFJK	15-Feb-07	840	PBI-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	850RSWJFK	15-Feb-07	850	RSW-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	851JFKRSW	15-Feb-07	851	JFK-RSW	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	853JFKRSW	15-Feb-07	853	JFK-RSW	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	854RSWJFK	15-Feb-07	854	RSW-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	856RSWJFK	15-Feb-07	856	RSW-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	857JFKRSW	15-Feb-07	857	JFK-RSW	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	858RSWJFK	15-Feb-07	858	RSW-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	859JFKRSW	15-Feb-07	859	JFK-RSW	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	861JFKTPA	2/15/2007	861	JFKTPA	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	863JFKFLL	15-Feb-07	863	JFK-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	871JFKPBI	15-Feb-07	871	JFK-PBI	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	900ORDJFK	15-Feb-07	900	ORD-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	903JFKORD	15-Feb-07	903	JFK-ORD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	907JFKORD	2/15/2007	907	JFKORD	Departure Delays 6 + Hours	RT Voucher
Bill of Rights	20070215B6	908ORDJFK	15-Feb-07	908	ORD-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	915JFKORD	15-Feb-07	915	JFK-ORD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	916ORDJFK	15-Feb-07	916	ORD-JFK	Cancels w/n 12 hours	RT Voucher

Bill of Rights	20070215B6	917JFKORD	15-Feb-07	917	JFK-ORD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	918ORDJFK	15-Feb-07	918	ORD-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	919JFKORD	15-Feb-07	919	JFK-ORD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	931ORDLGB	15-Feb-07	931	ORD-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	934LGBORD	2/15/2007	934	LGBORD	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	937ORDLGB	2/15/2007	937	ORDLGB	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	938LGBORD	2/15/2007	938	LGBORD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1001BOSJFK	15-Feb-07	1001	BOS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1002JFKBOS	2/15/2007	1002	JFKBOS	Departure Delays 4-6 Hours	OW Voucher
Ice Storm Matrix	20070215B6	1002JFKBOS	15-Feb-07	1002	JFK-BOS	Tarmac Delays	Refund & RT Voucher
Bill of Rights	20070215B6	1004JFKBOS	2/15/2007	1004	JFKBOS	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1005BOSJFK	2/15/2007	1005	BOSJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1006JFKBOS	15-Feb-07	1006	JFK-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1008JFKBOS	2/15/2007	1008	JFKBOS	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1009BOSJFK	2/15/2007	1009	BOSJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1010JFKBOS	15-Feb-07	1010	JFK-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1011BOSJFK	15-Feb-07	1011	BOS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1014JFKBOS	15-Feb-07	1014	JFK-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1015BOSJFK	15-Feb-07	1015	BOS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1016JFKBOS	15-Feb-07	1016	JFK-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1017BOSJFK	15-Feb-07	1017	BOS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1020JFKBOS	15-Feb-07	1020	JFK-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1023BOSJFK	15-Feb-07	1023	BOS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1024JFKBOS	15-Feb-07	1024	JFK-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1030JFKBUF	2/15/2007	1030	JFKBUF	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1031BUFJFK	15-Feb-07	1031	BUF-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1041SYRJFK	15-Feb-07	1041	SYR-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1042JFKSYR	2/15/2007	1042	JFKSYR	Departure Delays 4-6 Hours	OW Voucher
Ice Storm Matrix	20070215B6	1042JFKSYR	15-Feb-07	1042	JFK-SYR	Tarmac Delays	Refund & RT Voucher
Bill of Rights	20070215B6	1043JFKBNA	2/15/2007	1043	JFKBNA	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1044BNAJFK	2/15/2007	1044	BNAJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1045JFKBNA	2/15/2007	1045	JFKBNA	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1047JFKBNA	15-Feb-07	1047	JFK-BNA	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1048BNAJFK	15-Feb-07	1048	BNAJFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1050PITJFK	2/15/2007	1050	PITJFK	Departure Delays 6+ Hours	RT Voucher
Ice Storm Matrix	20070215B6	1050PITJFK	15-Feb-07	1050	PIT-JFK	Tarmac Delays	Refund & RT Voucher
Bill of Rights	20070215B6	1051JFKPIT	2/15/2007	1051	JFKPIT	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1052PITJFK	2/15/2007	1052	PITJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1053JFKPIT	2/15/2007	1053	JFKPIT	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1055JFKPIT	15-Feb-07	1055	JFK-PIT	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1056PITJFK	15-Feb-07	1056	PIT-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1057JFKPIT	15-Feb-07	1057	JFK-PIT	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1058PITJFK	15-Feb-07	1058	PIT-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1060AUSJFK	15-Feb-07	1060	AUS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1061JFKAUS	2/15/2007	1061	JKAUS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	1062AUSJFK	2/15/2007	1062	AUSJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1065JFKAUS	15-Feb-07	1065	JFK-AUS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1068AUSJFK	15-Feb-07	1068	AUS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1069JFKAUS	15-Feb-07	1069	JFK-AUS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1070RICJFK	15-Feb-07	1070	RIC-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1072RICJFK	2/15/2007	1072	RICJFK	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1073JFKRIC	2/15/2007	1073	JFKRIC	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1074RICJFK	2/15/2007	1074	RICJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1075JFKRIC	2/15/2007	1075	JFKRIC	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1078RICJFK	15-Feb-07	1078	RIC-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1077JFKRIC	2/15/2007	1077	JFKRIC	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1079JFKRIC	15-Feb-07	1079	JFK-RIC	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1080CLTJFK	15-Feb-07	1080	CLT-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1081JFKCLT	2/15/2007	1081	JFKCLT	Departure Delays 6+ Hours	RT Voucher
Ice Storm Matrix	20070215B6	1081JFKCLT	15-Feb-07	1081	JFK-CLT	Tarmac Delays	Refund & RT Voucher
Bill of Rights	20070215B6	1083JFKCLT	2/15/2007	1083	JFKCLT	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1084CLTJFK	2/15/2007	1084	CLTJFK	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1085JFKCLT	15-Feb-07	1085	JFK-CLT	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1086CLTJFK	15-Feb-07	1086	CLT-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1087JFKCLT	15-Feb-07	1087	JFK-CLT	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1090CMHJFK	2/15/2007	1090	CMHJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	1093JFKCMH	2/15/2007	1093	JFKCMH	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1094CMHJFK	2/15/2007	1094	CMHJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1095JFKCMH	15-Feb-07	1095	JFK-CMH	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1096CMHJFK	15-Feb-07	1096	CMH-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1097JFKCMH	15-Feb-07	1097	JFK-CMH	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1098CMHJFK	15-Feb-07	1098	CMH-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1099JFKCMH	15-Feb-07	1099	JFK-CMH	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1102RDUJFK	2/15/2007	1102	RDUJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	1103JFKRDU	2/15/2007	1103	JFKRDU	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	1105JFKRDU	2/15/2007	1105	JFKRDU	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1106RDUJFK	15-Feb-07	1106	RDU-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1107JFKRDU	2/15/2007	1107	JFKRDU	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1108RDUJFK	2/15/2007	1108	RDUJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1109JFKRDU	15-Feb-07	1109	JFK-RDU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1205BOSMCO	2/15/2007	1205	BOSMCO	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1207BOSMCO	15-Feb-07	1207	BOS-MCO	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1210BUFBOS	15-Feb-07	1210	BUFBOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1211BOSBUF	2/15/2007	1211	BOSBUF	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1212BUFBOS	2/15/2007	1212	BUFBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1219BOSBUF	15-Feb-07	1219	BOS-BUF	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1238RSWBOS	15-Feb-07	1238	RSW-BOS	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070215B6	1238RSWBOS	2/15/2007	1238	RSWBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	1241BOSTPA	2/15/2007	1241	BOSTPA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	1242TPABOS	2/15/2007	1242	TPABOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1250IADBOS	15-Feb-07	1250	IAD-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1252IADBOS	2/15/2007	1252	IADBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	1254IADBOS	2/15/2007	1254	IADBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	1255BOSIAD	15-Feb-07	1255	BOS-IAD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1256IADBOS	15-Feb-07	1256	IAD-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1257BOSIAD	15-Feb-07	1257	BOS-IAD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1258IADBOS	15-Feb-07	1258	IAD-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1259BOSIAD	15-Feb-07	1259	BOS-IAD	Cancels w/n 12 hours	RT Voucher

Bill of Rights	20070215B6	1260IADBOS	15-Feb-07	1260	IAD-BOS	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1261BOSIAD	15-Feb-07	1261	BOS-IAD	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1280RICBOS	2/15/2007	1280	RIC-BOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	1281BOSRIC	15-Feb-07	1281	BOS-RIC	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1282RICBOS	15-Feb-07	1282	RIC-BOS	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1289BOSRIC	15-Feb-07	1289	BOS-RIC	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1290PITBOS	2/15/2007	1290	PITBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	1293BOSPIT	2/15/2007	1293	BOSPIT	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1294PITBOS	2/15/2007	1294	PITBOS	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1302IADJFK	2/15/2007	1302	IADJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1303JFKIAD	15-Feb-07	1303	JFK-IAD	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1304IADJFK	2/15/2007	1304	IADJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1305JFKIAD	2/15/2007	1305	JFKIAD	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1306IADJFK	2/15/2007	1306	IADJFK	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1307JFKIAD	2/15/2007	1307	JFKIAD	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1308IADJFK	15-Feb-07	1308	IAD-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1309JFKIAD	15-Feb-07	1309	JFK-IAD	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1310IADJFK	15-Feb-07	1310	IAD-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1315JFKIAD	15-Feb-07	1315	JFK-IAD	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1600JFKPWM	2/15/2007	1600	JFKPWM	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1601PWMJFK	15-Feb-07	1601	PWM-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1603PWMJFK	2/15/2007	1603	PWMJFK	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1604JFKPWM	15-Feb-07	1604	JFK-PWM	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1605PWMJFK	15-Feb-07	1605	PWM-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1606JFKPWM	15-Feb-07	1606	JFK-PWM	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1607PWMJFK	15-Feb-07	1607	PWM-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1608JFKPWM	15-Feb-07	1608	JFK-PWM	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070215B6	1701BOSNAS	2/15/2007	1701	BOSNAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070215B6	1702NASBOS	2/15/2007	1702	NASBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070215B6	1731BOSJFK	2/15/2007	1731	BOSJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070215B6	1731JFKBDA	2/15/2007	1731	JFKBDA	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	1732BDAJFK	2/15/2007	1732	BDAJFK	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070215B6	4003JFKMCO	15-Feb-07	4003	JFK-MCO	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	1BUFJFK	2/16/2007	1	BUFJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1JFKFLL	2/16/2007	1	JFKFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	2JFKBUF	2/16/2007	2	JFKBUF	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	4JFKBUF	2/16/2007	4	JFKBUF	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	5BUFJFK	16-Feb-07	5	BUF-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	6JFKBUF	2/16/2007	6	JFKBUF	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	7BUFJFK	2/16/2007	7	BUF-JFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	8JFKBUF	2/16/2007	8	JFKBUF	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	10JFKBUF	16-Feb-07	10	JFK-BUF	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	11JFKFLL	16-Feb-07	11	JFK-FLL	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	12JFKBTV	2/16/2007	12	JFKBTV	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	14FLLJFK	16-Feb-07	14	FLL-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	14FLLJFK	2/16/2007	14	FLLJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	15JFKFLL	2/16/2007	15	JFKFLL	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	19BTVJFK	16-Feb-07	19	BTV-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	21JFKTPA	2/16/2007	21	JFKTPA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	22JFKSYR	16-Feb-07	22	JFK-SYR	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	24TPAJFK	2/16/2007	24	TPAJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	26FLLJFK	16-Feb-07	26	FLL-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	27ROCJFK	2/16/2007	27	ROCJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	28TPAJFK	16-Feb-07	28	TPA-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	28TPAJFK	2/16/2007	28	TPAJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	29JFKTPA	16-Feb-07	29	JFK-TPA	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	31JFKMCO	2/16/2007	31	JFKMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	32JFKROC	2/16/2007	32	JFKROC	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	32TPAJFK	2/16/2007	32	TPAJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	35JFKPBI	16-Feb-07	35	JFK-PBI	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	36RSWJFK	16-Feb-07	36	RSW-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	36RSWJFK	2/16/2007	36	RSWJFK	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070216B6	41JFKMCO	16-Feb-07	41	JFK-MCO	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	41ROCJFK	16-Feb-07	41	ROC-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	42MCOJFK	16-Feb-07	42	MCO-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	43JFKMCO	2/16/2007	43	JFKMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	43ROCJFK	2/16/2007	43	ROCJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	44MCOJFK	2/16/2007	44	MCOJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	45JFKMCO	16-Feb-07	45	JFK-MCO	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	45ROCJFK	2/16/2007	45	ROCJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	46MCOJFK	16-Feb-07	46	MCO-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	46MCOJFK	2/16/2007	46	MCOJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	47JFKFLL	2/16/2007	47	JFKFLL	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	48MCOJFK	2/16/2007	48	MCOJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	50FLLJFK	2/16/2007	50	FLLJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	51BTVJFK	2/16/2007	51	BTVJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	51JFKPBI	2/16/2007	51	JFKPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	52JFKBTV	2/16/2007	52	JFKBTV	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	53JFKTPA	2/16/2007	53	JFKTPA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	55BTVJFK	2/16/2007	55	BTVJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	56MCOJFK	2/16/2007	56	MCOJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	57JFKPBI	2/16/2007	57	JFKPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	60TPAJFK	2/16/2007	60	TPAJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	61JFKTPA	2/16/2007	61	JFKTPA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	62FLLJFK	2/16/2007	62	FLLJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	66JFKBUF	2/16/2007	66	JFKBUF	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	67BUFJFK	2/16/2007	67	BUFJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	68JFKSYR	2/16/2007	68	JFKSYR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	69JFKFLL	2/16/2007	69	JFKFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	69SYRJFK	2/16/2007	69	SYRJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	71JFKMCO	2/16/2007	71	JFKMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	72JFKSYR	2/16/2007	72	JFKSYR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	74PBIJFK	2/16/2007	74	PBIJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	75SYRJFK	2/16/2007	75	SYRJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	76PBIJFK	2/16/2007	76	PBIJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	78MCOJFK	2/16/2007	78	MCOJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	79JFKMCO	16-Feb-07	79	JFK-MCO	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	81JFKFLL	2/16/2007	81	JFKFLL	Departure Delays 1-2 Hours	\$25 Voucher

Bill of Rights	20070216B6	83JFKSEA	2/16/2007	83	JFKSEA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	84FLLJFK	16-Feb-07	84	FLL-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	84FLLJFK	2/16/2007	84	FLLJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	86SEAJFK	2/16/2007	86	SEAJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	88ONTJFK	16-Feb-07	88	ONT-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	89JFKONT	16-Feb-07	89	JFK-ONT	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	92LGBSLC	2/16/2007	92	LGBSLC	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	92SLCJFK	2/16/2007	92	SLCJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	95JFKOAK	16-Feb-07	95	JFK-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	96OAKJFK	2/16/2007	96	OAKJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	98DENJFK	16-Feb-07	98	DEN-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	99JFKOAK	16-Feb-07	99	JFK-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	101JFKOAK	16-Feb-07	101	JFK-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	102OAKJFK	16-Feb-07	102	OAK-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	102OAKJFK	2/16/2007	102	OAKJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	107JFKOAK	2/16/2007	107	JFKOAK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	112JFKBUF	2/16/2007	112	JFKBUF	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	114FLLJFK	2/16/2007	114	FLLJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	117BUFJFK	16-Feb-07	117	BUF-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	120MSYJFK	2/16/2007	120	MSYJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	123JFKDEN	16-Feb-07	123	JFK-DEN	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	126DENJFK	2/16/2007	126	DENJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	128JFKBTV	16-Feb-07	128	JFK-BTV	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	132RSWJFK	2/16/2007	132	RSWJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	133JFKRSW	2/16/2007	133	JFKRSW	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	134RSWJFK	2/16/2007	134	RSWJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	135JFKRSW	16-Feb-07	135	JFK-RSW	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	137JFKRSW	16-Feb-07	137	JFK-RSW	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	137JFKRSW	2/16/2007	137	JFKRSW	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	139BUFJFK	2/16/2007	139	BUFJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	139JFKRSW	2/16/2007	139	JFKRSW	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	143JFKPBI	2/16/2007	143	JFKPBI	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070216B6	147BTVJFK	16-Feb-07	147	BTV-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	148JFKBTV	2/16/2007	148	JFKBTV	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	153JFKMCO	2/16/2007	153	JFKMCO	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	165JFKPDX	2/16/2007	165	JFKPDX	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	166PDXJFK	2/16/2007	166	PDXJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	171JFKSMF	16-Feb-07	171	JFK-SMF	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	172SMFJFK	16-Feb-07	172	SMF-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	173JFKSJC	2/16/2007	173	JFKSJC	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	174SJCJFK	2/16/2007	174	SJCJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	178PHXJFK	2/16/2007	178	PHXJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	179JFKPHX	2/16/2007	179	JFKPHX	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	180PHXJFK	2/16/2007	180	PHXJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	181JFKSAN	16-Feb-07	181	JFK-SAN	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	182SANJFK	16-Feb-07	182	SAN-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	182SANJFK	2/16/2007	182	SANJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	185JFKSAN	16-Feb-07	185	JFK-SAN	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	186SANJFK	16-Feb-07	186	SAN-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	190LASJFK	2/16/2007	190	LASJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	191JFKLAS	16-Feb-07	191	JFK-LAS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	192LASJFK	2/16/2007	192	LASJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	193JFKLAS	2/16/2007	193	JFKLAS	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070216B6	194LASJFK	2/16/2007	194	LASJFK	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070216B6	195JFKLAS	2/16/2007	195	JFKLAS	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	197JFKLAS	2/16/2007	197	JFKLAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	198LASJFK	16-Feb-07	198	LAS-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	198LASJFK	2/16/2007	198	LASJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	199JFKLAS	2/16/2007	199	JFKLAS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	209JFKLGB	16-Feb-07	209	JFK-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	212LGBJFK	16-Feb-07	212	LGB-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	212LGBJFK	2/16/2007	212	LGBJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	215JFKLGB	2/16/2007	215	JFKLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	216LGBJFK	16-Feb-07	216	LGB-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	217JFKLGB	2/16/2007	217	JFKLGB	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	221JFKLGB	2/16/2007	221	JFKLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	232LGBSLC	2/16/2007	232	LGBSLC	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	233SLCLGB	2/16/2007	233	SLCLGB	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	241OAKLGB	16-Feb-07	241	OAK-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	243LGBFLL	16-Feb-07	243	LGB-FLL	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	243LGBFLL	2/16/2007	243	LGBFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	244FLLLGB	16-Feb-07	244	FLL-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	244LGBOAK	2/16/2007	244	LGBOAK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	245OAKLGB	2/16/2007	245	OAKLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	247OAKLGB	16-Feb-07	247	OAK-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	249OAKLGB	16-Feb-07	249	OAK-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	250LGBOAK	2/16/2007	250	LGBOAK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	253OAKLGB	2/16/2007	253	OAKLGB	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	259SMFLGB	16-Feb-07	259	SMF-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	270OAKFLL	16-Feb-07	270	OAK-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	271FLLLOAK	16-Feb-07	271	FLL-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	286LGBLAS	2/16/2007	286	LGBLAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	287LASLGB	2/16/2007	287	LASLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	300LGBIAD	2/16/2007	300	LGBIAD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	302LGBIAD	2/16/2007	302	LGBIAD	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	303IADFLL	2/16/2007	303	IADFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	305IADLGB	2/16/2007	305	IADLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	308IADLGB	2/16/2007	308	IADLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	308LGBOAK	16-Feb-07	308	LGB-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	309IADSAN	2/16/2007	309	IADSAN	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	311IADLGB	2/16/2007	311	IADLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	315IADOAK	16-Feb-07	315	IAD-OAK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	316SANIAD	16-Feb-07	316	SAN-IAD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	317OAKLGB	2/16/2007	317	OAKLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	321IADOAK	2/16/2007	321	IADOAK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	323IADLAS	2/16/2007	323	IADLAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	324LASIAD	16-Feb-07	324	LASIAD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	333IADPBI	2/16/2007	333	IADPBI	Departure Delays 1-2 Hours	\$25 Voucher

Bill of Rights	20070216B6	334PBIAD	2/16/2007	334	PBIAD	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	345JFKSRQ	2/16/2007	345	JFKSRQ	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	346SRQJFK	16-Feb-07	346	SRQ-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	346SRQJFK	2/16/2007	346	SRQJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	347JFKSRQ	2/16/2007	347	JFKSRQ	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	348SRQJFK	16-Feb-07	348	SRQ-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	348SRQJFK	2/16/2007	348	SRQJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	351JFKBUR	2/16/2007	351	JFKBUR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	352BURJFK	16-Feb-07	352	BUR-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	352BURJFK	2/16/2007	352	BURJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	353JFKBUR	2/16/2007	353	JFKBUR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	354BURJFK	2/16/2007	354	BURJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	359JFKBUR	2/16/2007	359	JFKBUR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	362PBILGA	2/16/2007	362	PBILGA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	363LGAPBI	2/16/2007	363	LGAPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	364PBILGA	16-Feb-07	364	PBI-LGA	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	369LGAPBI	16-Feb-07	369	LGA-PBI	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	371LGAFLI	16-Feb-07	371	LGA-FLL	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	376FLLLGA	2/16/2007	376	FLLLGA	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	377LGAFLI	16-Feb-07	377	LGA-FLL	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	378FLLLGA	2/16/2007	378	FLLLGA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	381LGAFLI	2/16/2007	381	LGAFLI	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070216B6	383LGAFLI	2/16/2007	383	LGAFLI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	395LGAMCO	2/16/2007	395	LGAMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	396MCOBOS	16-Feb-07	396	MCOBOS	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	415BOSFLL	2/16/2007	415	BOSFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	416FLLBOS	2/16/2007	416	FLL-BOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	419BOSPHX	16-Feb-07	419	BOS-PHX	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	420PHXBOS	16-Feb-07	420	PHX-BOS	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	421BOSPBI	2/16/2007	421	BOSPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	422PBIBOS	2/16/2007	422	PBIBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	425BOSPBI	2/16/2007	425	BOSPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	426PBIBOS	2/16/2007	426	PBIBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	427BOSPBI	2/16/2007	427	BOSPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	428PBIBOS	2/16/2007	428	PBIBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	429BOSPBI	2/16/2007	429	BOSPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	431BOSMCO	2/16/2007	431	BOSMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	432MCOBOS	16-Feb-07	432	MCO-BOS	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	435BOSMCO	16-Feb-07	435	BOS-MCO	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	436MCOBOS	16-Feb-07	436	MCO-BOS	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	437BOSMCO	2/16/2007	437	BOSMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	438MCOBOS	2/16/2007	438	MCOBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	441BOSTPA	2/16/2007	441	BOSTPA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	444TPABOS	2/16/2007	444	TPABOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	447BOSTPA	2/16/2007	447	BOSTPA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	448TPABOS	2/16/2007	448	TPABOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	449BOSFLL	2/16/2007	449	BOSFLL	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	453BOSFLL	16-Feb-07	453	BOS-FLL	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	454FLLBOS	16-Feb-07	454	FLL-BOS	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	456FLLBOS	2/16/2007	456	FLLBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	457BOSFLL	2/16/2007	457	BOSFLL	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	459BOSFLL	2/16/2007	459	BOSFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	461BOSRSW	2/16/2007	461	BOSRSW	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	462RSWBOS	2/16/2007	462	RSWBOS	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	465BOSRSW	16-Feb-07	465	BOS-RSW	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	466RSWBOS	16-Feb-07	466	RSWBOS	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	470SJC BOS	16-Feb-07	470	SJC-BOS	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	481BOSLGB	2/16/2007	481	BOSLGB	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	484LASBOS	2/16/2007	484	LASBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	488LGBBOS	2/16/2007	488	LGBBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	489BOSLGB	2/16/2007	489	BOSLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	491BOSDEN	2/16/2007	491	BOSDEN	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	497BOSSEA	2/16/2007	497	BOSSEA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	505EWRFLI	16-Feb-07	505	EWR-FLL	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	506FLLLEWR	2/16/2007	506	FLLLEWR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	509EWRFLI	2/16/2007	509	EWRFLI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	510FLLLEWR	2/16/2007	510	FLLLEWR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	511EWRFLI	2/16/2007	511	EWRFLI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	512FLLLEWR	2/16/2007	512	FLLLEWR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	515EWRFLI	2/16/2007	515	EWRFLI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	521EWRMCO	16-Feb-07	521	EWR-MCO	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	522MCOEWR	16-Feb-07	522	MCO-EWR	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	524MCOEWR	2/16/2007	524	MCOEWR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	525EWRMCO	2/16/2007	525	EWRMCO	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	526MCOEWR	2/16/2007	526	MCOEWR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	527EWRMCO	2/16/2007	527	EWRMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	528MCOEWR	2/16/2007	528	MCOEWR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	529EWRMCO	16-Feb-07	529	EWR-MCO	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	534TPAEWR	16-Feb-07	534	TPA-EWR	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	537EWRTPA	16-Feb-07	537	EWR-TPA	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	544PBI-EWR	16-Feb-07	544	PBI-EWR	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	547EWRPBI	16-Feb-07	547	EWR-PBI	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	554RSWEWR	2/16/2007	554	RSWEWR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	555EWR-RSW	16-Feb-07	555	EWR-RSW	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	556RSW-EWR	16-Feb-07	556	RSW-EWR	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	563SWFFLL	2/16/2007	563	SWFFLL	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	566FLLSWF	2/16/2007	566	FLLSWF	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	569SWFFLL	2/16/2007	569	SWFFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	575SWFMCO	16-Feb-07	575	SWF-MCO	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	576MCO-SWF	16-Feb-07	576	MCO-SWF	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	588PBISWF	2/16/2007	588	PBISWF	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	611JFKJAX	16-Feb-07	611	JFK-JAX	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	612JAXJFK	16-Feb-07	612	JAX-JFK	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	615JFKJAX	2/16/2007	615	JFKJAX	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	616JAXJFK	16-Feb-07	616	JAX-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	616JAXJFK	2/16/2007	616	JAXJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	619JFKJAX	16-Feb-07	619	JFK-JAX	Cancel w/in 12 hours	RT Voucher
Bill of Rights	20070216B6	622HOUJFK	2/16/2007	622	HOUJFK	Departure Delays 4-6 Hours	OW Voucher

Bill of Rights	20070216B6	623JFKHOU	2/16/2007	623	JFKHOU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	625JFKHOU	2/16/2007	625	JFKHOU	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	626HOUJFK	16-Feb-07	626	HOU-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	629JFKHOU	16-Feb-07	629	JFK-HOU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	660MCOSYR	2/16/2007	660	MCOSYR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	661SYRMCO	2/16/2007	661	SYRMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	700SJUJFK	2/16/2007	700	SJUJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	701JFKSJU	16-Feb-07	701	JFK-SJU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	702SJUJFK	2/16/2007	702	SJUJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	703JFKSJU	2/16/2007	703	JFKSJU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	704SJUJFK	16-Feb-07	704	SJUJFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	705JFKSJU	2/16/2007	705	JFKSJU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	706SJUJFK	2/16/2007	706	SJUJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	707JFKSJU	2/16/2007	707	JFKSJU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	708SJUJFK	16-Feb-07	708	SJU-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	709JFKSJU	16-Feb-07	709	JFK-SJU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	711JFKSJU	16-Feb-07	711	JFK-SJU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	718SJUJFK	2/16/2007	718	SJUJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	721JFKNAS	2/16/2007	721	JFKNAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	722NASJFK	2/16/2007	722	NASJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	723MCOBQN	16-Feb-07	723	MCO-BQN	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	724BQNMCO	2/16/2007	724	BQNMCO	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070216B6	727JFKBQN	16-Feb-07	727	JFK-BQN	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	731JFKSTI	16-Feb-07	731	JFK-STI	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	732STIJFK	2/16/2007	732	STIJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	739JFKPSE	16-Feb-07	739	JFK-PSE	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	743MCO SJU	16-Feb-07	743	MCO-SJU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	744SJUMCO	16-Feb-07	744	SJU-MCO	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	745MCO SJU	16-Feb-07	745	MCO-SJU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	746SJUMCO	2/16/2007	746	SJUMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	751JFKCUN	2/16/2007	751	JFKCUN	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	752CUNJFK	2/16/2007	752	CUNJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	755JFKAUA	2/16/2007	755	JFKAUA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	756AUAJFK	2/16/2007	756	AUAJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	759BOSSJU	2/16/2007	759	BOSSJU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	760SJUBOS	2/16/2007	760	SJUBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	797JFKSJU	2/16/2007	797	JFKSJU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	802FLLJFK	16-Feb-07	802	FLLJFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	804FLLJFK	16-Feb-07	804	FLLJFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	804FLLJFK	2/16/2007	804	FLLJFK	Departure Delays 6+ Hours	RT Voucher
Bill of Rights	20070216B6	805JFKFLL	2/16/2007	805	JFKFLL	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	807JFKFLL	2/16/2007	807	JFKFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	808FLLJFK	16-Feb-07	808	FLLJFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	809JFKFLL	16-Feb-07	809	JFK-FLL	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	815IADFLL	2/16/2007	815	IADFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	822MCOJFK	2/16/2007	822	MCOJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	823JFKMCO	2/16/2007	823	JFKMCO	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	832PBIJFK	2/16/2007	832	PBIJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	833JFKPBI	2/16/2007	833	JFKPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	834PBIJFK	2/16/2007	834	PBIJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	836PBIJFK	2/16/2007	836	PBIJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	838PBIJFK	16-Feb-07	838	PBI-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	838PBIJFK	2/16/2007	838	PBIJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	840PBIJFK	16-Feb-07	840	PBI-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	840PBIJFK	2/16/2007	840	PBIJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	850RSWJFK	16-Feb-07	850	RSW-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	854RSWJFK	2/16/2007	854	RSWJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	856RSWJFK	2/16/2007	856	RSWJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	857JFKRSW	2/16/2007	857	JFKRSW	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	859JFKRSW	2/16/2007	859	JFKRSW	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	861JFKTPA	16-Feb-07	861	JFK-TPA	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	862TPAJFK	16-Feb-07	862	TPA-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	871JFKPBI	16-Feb-07	871	JFK-PBI	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	883JFKRSW	16-Feb-07	883	JFK-RSW	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	900ORDJFK	16-Feb-07	900	ORD-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	903JFKORD	2/16/2007	903	JFKORD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	904ORDJFK	2/16/2007	904	ORDJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	908ORDJFK	2/16/2007	908	ORDJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	915JFKORD	2/16/2007	915	JFKORD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	916ORDJFK	16-Feb-07	916	ORD-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	916ORDJFK	2/16/2007	916	ORDJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	917JFKORD	2/16/2007	917	JFKORD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	918ORDJFK	16-Feb-07	918	ORD-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	918ORDJFK	2/16/2007	918	ORDJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	919JFKORD	16-Feb-07	919	JFK-ORD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	931ORDLGB	16-Feb-07	931	ORD-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	934LGBORD	16-Feb-07	934	LGB-ORD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	937ORDLGB	2/16/2007	937	ORDLGB	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	938LGBORD	2/16/2007	938	LGBORD	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	1001BOSJFK	2/16/2007	1001	BOSJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1004JFKBOS	16-Feb-07	1004	JFK-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	1006JFKBOS	2/16/2007	1006	JFKBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1009BOSJFK	2/16/2007	1009	BOSJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1010JFKBOS	2/16/2007	1010	JFKBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1011BOSJFK	2/16/2007	1011	BOSJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1014JFKBOS	2/16/2007	1014	JFKBOS	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	1015BOSJFK	2/16/2007	1015	BOSJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1016JFKBOS	2/16/2007	1016	JFKBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1017BOSJFK	16-Feb-07	1017	BOS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	1019BOSJFK	2/16/2007	1019	BOSJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1020JFKBOS	16-Feb-07	1020	JFKBOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	1023BOSJFK	16-Feb-07	1023	BOSJFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	1024JFKBOS	16-Feb-07	1024	JFK-BOS	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	1024JFKBOS	2/16/2007	1024	JFKBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1030JFKBUF	2/16/2007	1030	JFKBUF	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1031BUFJFK	2/16/2007	1031	BUFJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1041SYRJFK	16-Feb-07	1041	SYR-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070216B6	1042JFKSYR	2/16/2007	1042	JFKSYR	Departure Delays 1-2 Hours	\$25 Voucher

Bill of Rights	20070216B6	1043JFKBNA	2/16/2007	1043	JFKBNA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1044BNAJFK	16-Feb-07	1044	BNA-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	1045JFKBNA	2/16/2007	1045	JFKBNA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1046BNAJFK	16-Feb-07	1046	BNA-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1048BNAJFK	16-Feb-07	1048	BNA-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1052PITJFK	2/16/2007	1052	PITJFK	Deparure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1053JFKPIT	2/16/2007	1053	JFKPIT	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1055JFKPIT	2/16/2007	1055	JFKPIT	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1056PITJFK	2/16/2007	1056	PITJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1057JFKPIT	16-Feb-07	1057	JFK-PIT	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1058PITJFK	2/16/2007	1058	PITJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1060AUSJFK	16-Feb-07	1060	AUS-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1061JFKAUS	2/16/2007	1061	JFKAUS	Deparure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1062AUSJFK	2/16/2007	1062	AUSJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1065JFKAUS	2/16/2007	1065	JFKAUS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1068AUSJFK	16-Feb-07	1068	AUS-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	1068AUSJFK	2/16/2007	1068	AUSJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1072RICJFK	2/16/2007	1072	RICJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1073JFKRIC	2/16/2007	1073	JFKRIC	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1074RICJFK	2/16/2007	1074	RICJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1076RICJFK	2/16/2007	1076	RICJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1077JFKRIC	2/16/2007	1077	JFKRIC	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1079JFKRIC	16-Feb-07	1079	JFK-RIC	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1080CLTJFK	16-Feb-07	1080	CLT-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1080CLTJFK	2/16/2007	1082	CLTJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1083JFKCLT	16-Feb-07	1083	JFK-CLT	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1083JFKCLT	16-Feb-07	1085	JFK-CLT	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1085JFKCLT	16-Feb-07	1086	CLT-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1086CLTJFK	16-Feb-07	1086	CLT-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1087JFKCLT	16-Feb-07	1087	JFK-CLT	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1093JFKCMH	16-Feb-07	1093	JFK-CMH	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1093JFKCMH	16-Feb-07	1094	CMH-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1094CMHJFK	16-Feb-07	1097	JFKCMH	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1097JFKCMH	2/16/2007	1098	CMH-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	1098CMHJFK	16-Feb-07	1098	CMH-JFK	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070216B6	1099JFKCMH	2/16/2007	1099	CMH-JFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1099JFKCMH	16-Feb-07	1099	JFK-CMH	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1099JFKCMH	16-Feb-07	1100	RDU-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1100RDUJFK	16-Feb-07	1100	RDU-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1103JFKRDU	16-Feb-07	1103	JFK-RDU	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1103JFKRDU	2/16/2007	1105	JFKRDU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1105JFKRDU	2/16/2007	1105	JFKRDU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1106RDUJFK	16-Feb-07	1106	RDU-JFK	Arrival Ground Delays 60-120	\$50 Voucher
Bill of Rights	20070216B6	1106RDUJFK	2/16/2007	1106	RDUJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1106RDUJFK	2/16/2007	1107	JFKRDU	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1107JFKRDU	2/16/2007	1107	JFKRDU	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1108RDUJFK	16-Feb-07	1108	RDU-JFK	Arrival Ground Delays 120-180	OW Voucher
Bill of Rights	20070216B6	1108RDUJFK	16-Feb-07	1108	RDUJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1109JFKRDU	16-Feb-07	1109	JFK-RDU	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1109JFKRDU	16-Feb-07	1200	MCO-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1200MCOBOS	16-Feb-07	1207	BOS-MCO	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1207BOSMCO	16-Feb-07	1207	BOS-MCO	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1208MCOBOS	2/16/2007	1208	MCOBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1210BUFBOS	16-Feb-07	1210	BUF-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1211BOSBUF	2/16/2007	1211	BOSBUF	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1211BOSBUF	2/16/2007	1219	BOSBUF	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1219BOSBUF	2/16/2007	1219	BOSBUF	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1237BOSRSW	2/16/2007	1237	BOSRSW	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1237BOSRSW	2/16/2007	1238	RSWBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1238RSWBOS	2/16/2007	1238	RSWBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1241BOSTPA	16-Feb-07	1241	BOS-TPA	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1241BOSTPA	16-Feb-07	1242	TPA-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1242TPABOS	16-Feb-07	1242	TPA-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1250IADBOS	16-Feb-07	1250	IAD-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1253BOSIAD	16-Feb-07	1253	BOS-IAD	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1253BOSIAD	16-Feb-07	1254	IAD-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1254IADBOS	16-Feb-07	1254	IAD-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1255BOSIAD	16-Feb-07	1255	BOS-IAD	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	1255BOSIAD	2/16/2007	1255	BOSIAD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1255BOSIAD	2/16/2007	1256	IADBOS	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	1256IADBOS	2/16/2007	1256	IADBOS	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	1256IADBOS	16-Feb-07	1257	BOS-IAD	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1257BOSIAD	16-Feb-07	1257	BOS-IAD	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1258IADBOS	16-Feb-07	1258	IAD-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1258IADBOS	2/16/2007	1259	BOSIAD	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1259BOSIAD	2/16/2007	1259	BOSIAD	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1260IADBOS	2/16/2007	1260	IADBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1260IADBOS	16-Feb-07	1265	BOSCMH	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1265BOSCMH	16-Feb-07	1266	CMH-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1266CMHBOS	16-Feb-07	1266	CMH-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1280RICBOS	16-Feb-07	1280	RIC-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1280RICBOS	2/16/2007	1289	BOSRIC	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1289BOSRIC	2/16/2007	1289	BOSRIC	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1293BOSRIT	2/16/2007	1293	BOSRIT	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1293BOSRIT	2/16/2007	1294	PITBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1294PITBOS	2/16/2007	1294	PITBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1300IADJFK	16-Feb-07	1300	IAD-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1300IADJFK	16-Feb-07	1302	IAD-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1302IADJFK	16-Feb-07	1302	IAD-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1303JFKIAD	2/16/2007	1303	JFKIAD	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1303JFKIAD	2/16/2007	1304	IAD-JFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1304IADJFK	2/16/2007	1304	IAD-JFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1305JFKIAD	16-Feb-07	1305	JFK-IAD	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1305JFKIAD	2/16/2007	1306	IAD-JFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1306IADJFK	2/16/2007	1306	IAD-JFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1306IADJFK	2/16/2007	1307	JFKIAD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1307JFKIAD	2/16/2007	1307	JFKIAD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1308IADJFK	16-Feb-07	1308	IAD-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070216B6	1308IADJFK	2/16/2007	1308	IADJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070216B6	1308IADJFK	2/16/2007	1309	JFKIAD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1309JFKIAD	2/16/2007	1309	JFKIAD	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1601PVMJFK	16-Feb-07	1601	PVM-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1604JFKPVM	2/16/2007	1604	JFKPVM	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1604JFKPVM	2/16/2007	1605	PVM-JFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1605PVMJFK	2/16/2007	1605	PVM-JFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1606JFKPVM	2/16/2007	1606	JFKPVM	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1607PVMJFK	2/16/2007	1607	PVMJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070216B6	1607PVMJFK	16-Feb-07	1608	JFK-PVM	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1608JFKPVM	16-Feb-07	1608	JFK-PVM	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1701BOSNAS	2/16/2007	1701	BOSNAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1702NASBOS	2/16/2007	1702	NASBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1702NASBOS	16-Feb-07	1731	BOS-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1731BOSJFK	16-Feb-07	1731	BOS-JFK	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1731JFKBDA	2/16/2007	1731	JFKBDA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070216B6	1732JFKBOS	16-Feb-07	1732	JFK-BOS	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070216B6	1805BOSFLL	2/16/2007	1805	BOSFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	1JFKFLL	2/17/2007	1	BUFJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	1JFKFLL	2/17/2007	1	JFKFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	2JFKBUF	17-Feb-07	2	JFK-BUF	Deparure Delays 1-2 Hours	RT Voucher
Bill of Rights	20070217B6	5BUFJFK	2/17/2007	5	BUFJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	6JFKBUF	2/17/2007	6	JFKBUF	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	11JFKFLL	2/17/2007	11	JFKFLL	Departure Delays 2-4 Hours	\$50 Voucher

Bill of Rights	20070217B6	12JFKBTV	2/17/2007	12	JFKBTV	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	19BTVJFK	17-Feb-07	19	BTV-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	20JFKROC	2/17/2007	20	JFKROC	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	20TPAJFK	17-Feb-07	20	TPA-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	21JFKTPA	2/17/2007	21	JFKTPA	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	27ROCJFK	2/17/2007	27	ROCJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	28TPAJFK	2/17/2007	28	TPAJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	29JFKTPA	2/17/2007	29	JFKTPA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	31JFKMCO	2/17/2007	31	JFKMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	32JFKROC	2/17/2007	32	JFKROC	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	32TPAJFK	2/17/2007	32	TPAJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	33ROCJFK	2/17/2007	33	ROCJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	34PBIJFK	17-Feb-07	34	PBI-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	35JFKPBI	2/17/2007	35	JFKPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	36RSWJFK	17-Feb-07	36	RSW-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	37BUFJFK	2/17/2007	37	BUFJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	37JFKPBI	2/17/2007	37	JFKPBI	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	38JFKROC	2/17/2007	38	JFKROC	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	41JFKMCO	2/17/2007	41	JFKMCO	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	41ROCJFK	2/17/2007	41	ROCJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	43ROCJFK	2/17/2007	43	ROCJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	44MCOJFK	2/17/2007	44	MCOJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	45ROCJFK	17-Feb-07	45	ROC-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	46MCOJFK	2/17/2007	46	MCOJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	47JFKFLL	2/17/2007	47	JFKFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	48MCOJFK	2/17/2007	48	MCOJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	49JFKMCO	2/17/2007	49	JFKMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	51BTVJFK	2/17/2007	51	BTVJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	51JFKPBI	2/17/2007	51	JFKPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	52JFKBTV	2/17/2007	52	JFKBTV	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	52MCOJFK	17-Feb-07	52	MCO-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	53JFKTPA	2/17/2007	53	JFKTPA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	55BTVJFK	2/17/2007	55	BTVJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	57JFKPBI	2/17/2007	57	JFKPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	59JFKMCO	2/17/2007	59	JFKMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	60TPAJFK	2/17/2007	60	TPAJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	61JFKTPA	2/17/2007	61	JFKTPA	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	61SYRJFK	17-Feb-07	61	SYR-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	62FLLJFK	2/17/2007	62	FLLJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	64TPAJFK	2/17/2007	64	TPAJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	65JFKTPA	2/17/2007	65	JFKTPA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	66JFKBUF	2/17/2007	66	JFKBUF	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	67BUFJFK	2/17/2007	67	BUFJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	69JFKFLL	2/17/2007	69	JFKFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	69SYRJFK	2/17/2007	69	SYR-JFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	72JFKSYR	2/17/2007	72	JFKSYR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	74PBIJFK	2/17/2007	74	PBIJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	75SYRJFK	2/17/2007	75	SYR-JFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	76PBIJFK	2/17/2007	76	PBIJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	78MCOJFK	2/17/2007	78	MCOJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	79JFKMCO	2/17/2007	79	JFKMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	80MCOJFK	17-Feb-07	80	MCOJFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	83JFKSEA	2/17/2007	83	JFKSEA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	87JFKSLC	2/17/2007	87	JFKSLC	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	92LGBSLC	2/17/2007	92	LGBSLC	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	92SLCJFK	2/17/2007	92	SLCJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	95JFKOAK	2/17/2007	95	JFKOAK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	96OAKJFK	2/17/2007	96	OAKJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	98DENJFK	2/17/2007	98	DENJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	99JFKOAK	2/17/2007	99	JFKOAK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	101JFKOAK	2/17/2007	101	JFKOAK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	105JFKTUS	2/17/2007	105	JFKTUS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	106TUSJFK	2/17/2007	106	TUSJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	107JFKOAK	2/17/2007	107	JFKOAK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	114FLLJFK	17-Feb-07	114	FLLJFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	118MSYJFK	2/17/2007	118	MSYJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	123JFKDEN	2/17/2007	123	JFKDEN	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	126DENJFK	2/17/2007	126	DENJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	133JFKRSW	2/17/2007	133	JFKRSW	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	134RSWJFK	2/17/2007	134	RSWJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	139BUFJFK	2/17/2007	139	BUFJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	139JFKRSW	17-Feb-07	139	JFK-RSW	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	143JFKPBI	2/17/2007	143	JFKPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	153JFKMCO	2/17/2007	153	JFKMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	154MCOJFK	2/17/2007	154	MCOJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	165JFKPDX	2/17/2007	165	JFKPDX	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	171JFKSMF	2/17/2007	171	JFKSMF	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	173JFKSJC	17-Feb-07	173	JFK-SJC	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	178PHXJFK	2/17/2007	178	PHXJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	179JFKPHX	2/17/2007	179	JFKPHX	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	181JFKSAN	2/17/2007	181	JFKSAN	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	182SANJFK	2/17/2007	182	SANJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	185JFKSAN	17-Feb-07	185	JFK-SAN	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	190LASJFK	2/17/2007	190	LASJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	193JFKLAS	2/17/2007	193	JFKLAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	195JFKLAS	2/17/2007	195	JFKLAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	197JFKLAS	2/17/2007	197	JFKLAS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	198LASJFK	2/17/2007	198	LASJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	199JFKLAS	2/17/2007	199	JFKLAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	221JFKLGB	17-Feb-07	221	JFK-LGB	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	243LGBFLL	2/17/2007	243	LGBFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	253OAKLGB	2/17/2007	253	OAKLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	270OAKFLL	2/17/2007	270	OAKFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	271FLLLOAK	2/17/2007	271	FLLLOAK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	301IADFLL	2/17/2007	301	IADFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	303IADFLL	2/17/2007	303	IADFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	305IADLGB	2/17/2007	305	IADLGB	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	312OAKIAD	2/17/2007	312	OAKIAD	Departure Delays 2-4 Hours	\$50 Voucher

Bill of Rights	20070217B6	315IADOAK	2/17/2007	315	IADOAK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	318OAKIAD	2/17/2007	318	OAKIAD	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	323IADLAS	2/17/2007	323	IADLAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	324LASIAD	2/17/2007	324	LASIAD	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	333IADPBI	2/17/2007	333	IADPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	334PBIAD	2/17/2007	334	PBIAD	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	347JFKSRQ	2/17/2007	347	JFKSRQ	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	348SRQJFK	2/17/2007	348	SRQJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	350BURJFK	2/17/2007	350	BURJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	353JFKBUR	2/17/2007	353	JFKBUR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	354BURJFK	2/17/2007	354	BURJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	359JFKBUR	2/17/2007	359	JFKBUR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	364PBILGA	2/17/2007	364	PBILGA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	369LGAPBI	2/17/2007	369	LGAPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	375LGAFLL	17-Feb-07	375	LGA-FLL	Arrival Ground Delays 60-120	\$100 Voucher
Bill of Rights	20070217B6	376FLLLGA	2/17/2007	376	FLLLGA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	378FLLLGA	2/17/2007	378	FLLLGA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	381LGAFLL	2/17/2007	381	LGAFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	396MCOBOS	2/17/2007	396	MCOBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	425BOSPBI	2/17/2007	425	BOSPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	426PBIBOS	2/17/2007	426	PBIBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	427BOSPBI	2/17/2007	427	BOSPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	428PBIBOS	2/17/2007	428	PBIBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	429BOSPBI	2/17/2007	429	BOSPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	436MCOBOS	2/17/2007	436	MCOBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	441BOSTPA	2/17/2007	441	BOSTPA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	444TPABOS	2/17/2007	444	TPABOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	447BOSTPA	2/17/2007	447	BOSTPA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	448TPABOS	2/17/2007	448	TPABOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	450FLLBOS	2/17/2007	450	FLLBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	452FLLBOS	2/17/2007	452	FLLBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	456FLLBOS	2/17/2007	456	FLLBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	457BOSFLL	2/17/2007	457	BOSFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	458FLLBOS	2/17/2007	458	FLLBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	459BOSFLL	2/17/2007	459	BOSFLL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	461BOSRSW	2/17/2007	461	BOSRSW	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	462RSWBOS	2/17/2007	462	RSWBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	464RSWBOS	2/17/2007	464	RSWBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	466RSWBOS	2/17/2007	466	RSWBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	467BOSRSW	2/17/2007	467	BOSRSW	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	471BOSSJC	2/17/2007	471	BOSSJC	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	476OAKBOS	17-Feb-07	476	OAK-BOS	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	481BOSLGB	2/17/2007	481	BOSLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	483BOSLAS	2/17/2007	483	BOSLAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	504FLLLEWR	2/17/2007	504	FLLLEWR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	506FLLLEWR	2/17/2007	506	FLLLEWR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	509EWRFL	2/17/2007	509	EWRFL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	510FLLLEWR	2/17/2007	510	FLLLEWR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	511EWRFL	2/17/2007	511	EWRFL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	515EWRFL	2/17/2007	515	EWRFL	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	534TPAEWR	17-Feb-07	534	TPA-EWR	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070217B6	544PBI-EWR	17-Feb-07	544	PBI-EWR	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	547EWRPBI	2/17/2007	547	EWRPBI	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	566FLLSWF	2/17/2007	566	FLLSWF	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	569SWFFLL	2/17/2007	569	SWFFLL	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	575SWFMCO	2/17/2007	575	SWFMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	576MCOSWF	2/17/2007	576	MCOSWF	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	577SWFMCO	2/17/2007	577	SWFMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	578MCOSWF	2/17/2007	578	MCOSWF	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	610JAX-JFK	17-Feb-07	610	JAX-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	611JFK-JAX	17-Feb-07	611	JFK-JAX	Cancel w/n 12 hours	RT Voucher
Ice Storm Matrix	20070217B6	612JAX-JFK	17-Feb-07	612	JAX-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	615JFK-JAX	17-Feb-07	615	JFK-JAX	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	616JAX-JFK	17-Feb-07	616	JAX-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	619JFK-JAX	17-Feb-07	619	JFK-JAX	E90 Cancels	RT Voucher
Bill of Rights	20070217B6	629HOUJFK	17-Feb-07	620	HOU-JFK	Cancel w/n 12 hours	RT Voucher
Ice Storm Matrix	20070217B6	622HOUJFK	17-Feb-07	622	HOU-JFK	E90 Cancels	RT Voucher
Bill of Rights	20070217B6	623JFKHOU	17-Feb-07	623	JFK-HOU	Cancel w/n 12 hours	RT Voucher
Ice Storm Matrix	20070217B6	625JFKHOU	17-Feb-07	625	JFK-HOU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	626HOUJFK	17-Feb-07	626	HOU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	629JFKHOU	17-Feb-07	629	JFK-HOU	E90 Cancels	RT Voucher
Bill of Rights	20070217B6	660MCOSYR	2/17/2007	660	MCOSYR	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	704SJJJFK	2/17/2007	704	SJJJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	705JFKSJU	2/17/2007	705	JFKSJU	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	706SJJJFK	17-Feb-07	706	SJJJFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	707JFKSJU	2/17/2007	707	JFKSJU	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	708SJJJFK	2/17/2007	708	SJJJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	709JFKSJU	2/17/2007	709	JFKSJU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	711JFKSJU	2/17/2007	711	JFKSJU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	718SJJJFK	2/17/2007	718	SJJJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	721JFK-NAS	17-Feb-07	721	JFK-NAS	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	722NASJFK	17-Feb-07	722	NASJFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	723MCOBQN	2/17/2007	723	MCOBQN	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	724BQN-MCO	17-Feb-07	724	BQN-MCO	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	727JFKBQN	2/17/2007	727	JFKBQN	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	728BQN-JFK	17-Feb-07	728	BQN-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	732STIJFK	17-Feb-07	732	STI-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	740PSEJFK	17-Feb-07	740	PSE-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	743MCOSJU	2/17/2007	743	MCOSJU	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	744SJUMCO	2/17/2007	744	SJUMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	745MCOSJU	2/17/2007	745	MCOSJU	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	746SJUMCO	2/17/2007	746	SJUMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	752CUNJFK	2/17/2007	752	CUNJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	757JFKAUJ	2/17/2007	757	JFKAUJ	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	797JFKSJU	2/17/2007	797	JFKSJU	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	803JFK-FLL	17-Feb-07	803	JFK-FLL	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	804FLLJFK	2/17/2007	804	FLLJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	805JFKFLL	2/17/2007	805	JFKFLL	Departure Delays 1-2 Hours	\$25 Voucher

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Bill of Rights	20070217B6	806FLLJFK	2/17/2007	806	FLLJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	809JFKFLL	2/17/2007	809	JFKFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	811IADFLL	17-Feb-07	811	IAD-FLL	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070217B6	815IADFLL	2/17/2007	815	IADFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	820MCOJFK	2/17/2007	820	MCOJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	823JFKMCO	2/17/2007	823	JFKMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	825JFKMCO	2/17/2007	825	JFKMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	830PBIJFK	2/17/2007	830	PBIJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	832PBIJFK	2/17/2007	832	PBIJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	833JFKPBI	17-Feb-07	833	JFK-PBI	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	834PBIJFK	17-Feb-07	834	PBI-PBI	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	835JFKPBI	2/17/2007	835	JFKPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	836PBIJFK	2/17/2007	836	PBIJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	837JFKPBI	2/17/2007	837	JFKPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	838PBIJFK	2/17/2007	838	PBIJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	839JFKPBI	2/17/2007	839	JFKPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	840PBIJFK	2/17/2007	840	PBIJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	850RSWJFK	2/17/2007	850	RSWJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	854RSWJFK	2/17/2007	854	RSWJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	857JFKRSW	2/17/2007	857	JFKRSW	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	858RSWJFK	2/17/2007	858	RSWJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	861JFKTPA	2/17/2007	861	JFKTPA	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	862TPAJFK	2/17/2007	862	TPAJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	863JFKFLL	2/17/2007	863	JFKFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	871JFKPBI	2/17/2007	871	JFKPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	891JFKCUN	2/17/2007	891	JFKCUN	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	892CUNJFK	17-Feb-07	892	CUN-JFK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070217B6	892CUNJFK	2/17/2007	892	CUNJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070217B6	900ORDJFK	2/17/2007	900	ORDJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	903JFKORD	17-Feb-07	903	JFK-ORD	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	904ORDJFK	17-Feb-07	904	ORD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	907JFKORD	2/17/2007	907	JFKORD	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	908ORDJFK	2/17/2007	908	ORDJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	915JFKORD	17-Feb-07	915	JFK-ORD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	916ORDJFK	17-Feb-07	916	ORD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	917JFKORD	17-Feb-07	917	JFK-ORD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	931ORDLGB	17-Feb-07	931	ORD-LGB	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	934LGBORD	17-Feb-07	934	LGB-ORD	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1001BOSJFK	17-Feb-07	1001	BOSJFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1004JFKBOS	2/17/2007	1004	JFKBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	1005BOSJFK	17-Feb-07	1005	BOS-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1006JFKBOS	17-Feb-07	1006	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1006JFKBOS	2/17/2007	1007	BOSJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	1008JFKBOS	2/17/2007	1008	JFKBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	1008JFKBOS	17-Feb-07	1009	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1009BOSJFK	17-Feb-07	1010	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1010JFKBOS	17-Feb-07	1011	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1014JFKBOS	17-Feb-07	1014	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1015BOSJFK	17-Feb-07	1015	BOS-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1016JFKBOS	17-Feb-07	1016	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1016JFKBOS	17-Feb-07	1017	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1017BOSJFK	17-Feb-07	1018	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1018JFKBOS	17-Feb-07	1019	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1019BOSJFK	17-Feb-07	1020	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1020JFKBOS	17-Feb-07	1021	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1021BOSJFK	17-Feb-07	1022	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1023BOSJFK	17-Feb-07	1023	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1024JFKBOS	17-Feb-07	1024	JFK-BOS	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1024JFKBOS	17-Feb-07	1030	JFK-BUF	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1030JFKBUF	17-Feb-07	1031	BUF-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1031BUFJFK	17-Feb-07	1041	SYRJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070217B6	1041SYRJFK	2/17/2007	1043	JFK-BNA	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1043JFKBNA	17-Feb-07	1044	BNA-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1044BNAJFK	17-Feb-07	1045	JFK-BNA	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1045JFKBNA	17-Feb-07	1046	BNA-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1046BNAJFK	17-Feb-07	1047	JFK-BNA	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1047JFKBNA	17-Feb-07	1048	BNA-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1048BNAJFK	17-Feb-07	1050	PIT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1050PITJFK	17-Feb-07	1051	JFK-PIT	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1051JFKPIT	17-Feb-07	1052	PIT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1052PITJFK	17-Feb-07	1053	JFK-PIT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1053JFKPIT	17-Feb-07	1055	JFK-PIT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1055JFKPIT	17-Feb-07	1056	PIT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1056PITJFK	17-Feb-07	1060	AUS-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1060AUSJFK	17-Feb-07	1061	JFK-AUS	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1061JFKAUS	17-Feb-07	1062	AUS-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1062AUSJFK	17-Feb-07	1065	JFK-AUS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1065JFKAUS	17-Feb-07	1068	AUS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1068AUSJFK	17-Feb-07	1069	JFK-AUS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1069JFKAUS	17-Feb-07	1070	RIC-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1070RICJFK	17-Feb-07	1072	RIC-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1072RICJFK	17-Feb-07	1073	JFK-RIC	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1073JFKRIC	17-Feb-07	1074	RIC-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1074RICJFK	17-Feb-07	1075	JFK-RIC	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1075JFKRIC	17-Feb-07	1076	RIC-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1076RICJFK	17-Feb-07	1077	JFK-RIC	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1077JFKRIC	17-Feb-07	1080	CLT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1080CLTJFK	17-Feb-07	1081	JFK-CLT	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1081JFKCLT	17-Feb-07	1082	CLT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1082CLTJFK	17-Feb-07	1083	JFK-CLT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1083JFKCLT	17-Feb-07	1084	CLT-JFK	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1084CLTJFK	17-Feb-07	1085	JFK-CLT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1085JFKCLT	17-Feb-07	1086	CLT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1086CLTJFK	17-Feb-07	1087	JFK-CLT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1087JFKCLT	17-Feb-07	1090	CMH-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1090CMHJFK	17-Feb-07	1093	JFK-CMH	Cancel w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1093JFKCMH	17-Feb-07	1094	CMH-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1094CMHJFK	17-Feb-07	1095	JFK-CMH	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1095JFKCMH	17-Feb-07	1096	CMH-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1096CMHJFK	17-Feb-07	1097	JFK-CMH	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1097JFKCMH	17-Feb-07				

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Ice Storm Matrix	20070217B6	1098CMHJFK	17-Feb-07	1098	CMH-JFK	E90 Cancels	RT Voucher
Bill of Rights	20070217B6	1100RDUJFK	17-Feb-07	1100	RDU-JFK	Cancels w/n 12 hours	RT Voucher
Ice Storm Matrix	20070217B6	1102RDUJFK	17-Feb-07	1102	RDU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1103JFKRDU	17-Feb-07	1103	JFK-RDU	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1105JFKRDU	17-Feb-07	1105	JFK-RDU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1106RDUJFK	17-Feb-07	1106	RDU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1107JFKRDU	17-Feb-07	1107	JFK-RDU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1108RDUJFK	17-Feb-07	1108	RDU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1109JFKRDU	17-Feb-07	1109	JFK-RDU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1205BOSMCO	17-Feb-07	1205	BOS-MCO	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1207BOSMCO	2/17/2007	1207	BOSMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	1208MCOBOS	17-Feb-07	1208	MCO-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1210BUF-BOS	17-Feb-07	1210	BUF-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1211BOS-BUF	17-Feb-07	1211	BOS-BUF	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1212BUF-BOS	17-Feb-07	1212	BUF-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1219BOS-BUF	17-Feb-07	1219	BOS-BUF	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1223BOS-RDU	17-Feb-07	1223	BOS-RDU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1224RDU-BOS	17-Feb-07	1224	RDU-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1241BOS-TPA	17-Feb-07	1241	BOS-TPA	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1242TPA-BOS	17-Feb-07	1242	TPA-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1250IAD-BOS	17-Feb-07	1250	IAD-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1251BOS-IAD	17-Feb-07	1251	BOS-IAD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1252IAD-BOS	17-Feb-07	1252	IAD-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1253BOS-IAD	17-Feb-07	1253	BOS-IAD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1254IAD-BOS	17-Feb-07	1254	IAD-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1255BOS-IAD	17-Feb-07	1255	BOS-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1256IAD-BOS	17-Feb-07	1256	IAD-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1257BOS-IAD	17-Feb-07	1257	BOS-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1258IAD-BOS	17-Feb-07	1258	IAD-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1259BOS-IAD	17-Feb-07	1259	BOS-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1265BOS-CMH	17-Feb-07	1265	BOS-CMH	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1266CMH-BOS	17-Feb-07	1266	CMH-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1280RIC-BOS	17-Feb-07	1280	RIC-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1281BOS-RIC	17-Feb-07	1281	BOS-RIC	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1282RIC-BOS	17-Feb-07	1282	RIC-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1289BOS-RIC	17-Feb-07	1289	BOS-RIC	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1290PIT-BOS	17-Feb-07	1290	PIT-BOS	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1293BOS-PIT	17-Feb-07	1293	BOS-PIT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1294PIT-BOS	17-Feb-07	1294	PIT-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1297BOS-PIT	17-Feb-07	1297	BOS-PIT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1300IAD-JFK	17-Feb-07	1300	IAD-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1303JFK-IAD	17-Feb-07	1303	JFK-IAD	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1304IAD-JFK	17-Feb-07	1304	IAD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1305JFK-IAD	17-Feb-07	1305	JFK-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1306IAD-JFK	17-Feb-07	1306	IAD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1307JFK-IAD	17-Feb-07	1307	JFK-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1308IAD-JFK	17-Feb-07	1308	IAD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1309JFK-IAD	17-Feb-07	1309	JFK-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1310IAD-JFK	17-Feb-07	1310	IAD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1315JFK-IAD	17-Feb-07	1315	JFK-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1600JFK-PWM	17-Feb-07	1600	JFK-PWM	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1601PWM-JFK	17-Feb-07	1601	PWM-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1603PWM-JFK	17-Feb-07	1603	PWM-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1604JFK-PWM	17-Feb-07	1604	JFK-PWM	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1605PWM-JFK	17-Feb-07	1605	PWM-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1606JFK-PWM	17-Feb-07	1606	JFK-PWM	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1607PWM-JFK	17-Feb-07	1607	PWM-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1608JFK-PWM	17-Feb-07	1608	JFK-PWM	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1701BOSNAS	2/17/2007	1701	BOSNAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	1702NASBOS	2/17/2007	1702	NASBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070217B6	1731BOSJFK	17-Feb-07	1731	BOS-JFK	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070217B6	1732BDAJFK	2/17/2007	1732	BDAJFK	Departure Delays 2-4 Hours	\$50 Voucher
Ice Storm Matrix	20070217B6	1732JFK-BOS	17-Feb-07	1732	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	1805BOSFLL	17-Feb-07	1805	BOS-FLL	E90 Cancels	RT Voucher
Ice Storm Matrix	20070217B6	9600FLLBOS	2/17/2007	9600	FLLBOS	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070218B6	12JFKBTV	2/18/2007	12	JFKBTV	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	22JFKSYR	2/18/2007	22	JFKSYR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	36JFKROC	2/18/2007	36	JFKROC	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	36RSWJFK	2/18/2007	36	RSWJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070218B6	43JFKMCO	2/18/2007	43	JFKMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	47JFKFLL	2/18/2007	47	JFKFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	47JFKFLL	2/18/2007	47	JFKFLL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	55BTJFK	2/18/2007	55	BTJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	78MCOJFK	2/18/2007	78	MCOJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	117BUFJFK	2/18/2007	117	BUFJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	139BUFJFK	2/18/2007	139	BUFJFK	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070218B6	139JFKRSW	2/18/2007	139	JFKRSW	Departure Delays 4-6 Hours	OW Voucher
Bill of Rights	20070218B6	143JFKPBI	2/18/2007	143	JFKPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	148JFKBTV	18-Feb-07	148	JFK-BTV	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070218B6	153JFKMCO	2/18/2007	153	JFKMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	154MCOJFK	2/18/2007	154	MCOJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	165JFKPDX	2/18/2007	165	JFKPDX	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	166PDXJFK	2/18/2007	166	PDXJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	308IADLGB	2/18/2007	308	IADLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	309IADSAN	2/18/2007	309	IADSAN	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	333IAD-PBI	18-Feb-07	333	IAD-PBI	Cancels w/n 12 hours	RT Voucher
Bill of Rights	20070218B6	364PBILGA	2/18/2007	364	PBILGA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070218B6	369LGAPBI	2/18/2007	369	LGAPBI	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070218B6	452FLLBOS	2/18/2007	452	FLLBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	524MCOEWR	2/18/2007	524	MCOEWR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	547EWRPBI	2/18/2007	547	EWRPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	576MCOJFK	2/18/2007	576	MCOJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070218B6	577SWFMCO	2/18/2007	577	SWFMCO	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070218B6	578MCOJFK	2/18/2007	578	MCOJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070218B6	610JAX-JFK	18-Feb-07	610	JAX-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	611JFKJAX	18-Feb-07	611	JFK-JAX	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	612JAX-JFK	18-Feb-07	612	JAX-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	615JFKJAX	18-Feb-07	615	JFK-JAX	E90 Cancels	RT Voucher

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Ice Storm Matrix	20070218B6	616JAXJFK	18-Feb-07	616	JAX-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	619JFKJAX	18-Feb-07	619	JFK-JAX	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	620HOUJFK	18-Feb-07	620	HOU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	622HOUJFK	18-Feb-07	622	HOU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	623JFKHOU	18-Feb-07	623	JFK-HOU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	625JFKHOU	18-Feb-07	625	JFK-HOU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	626HOUJFK	18-Feb-07	626	HOU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	629JFKHOU	18-Feb-07	629	JFK-HOU	E90 Cancels	RT Voucher
Bill of Rights	20070218B6	702SJJJFK	2/18/2007	702	SJJJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	703JFKSJJ	2/18/2007	703	JFKSJJ	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	708SJJJFK	2/18/2007	708	SJJJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070218B6	719JFKNAS	18-Feb-07	719	JFK-NAS	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070218B6	724BONMCO	2/18/2007	724	BONMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	802FLLJFK	2/18/2007	802	FLLJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	839JFKPBI	2/18/2007	839	JFKPBI	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	840PBIJFK	2/18/2007	840	PBIJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070218B6	850RSWJFK	18-Feb-07	850	RSWJFK	Cancels w/in 12 hours	RT Voucher
Bill of Rights	20070218B6	853JFKRSW	18-Feb-07	853	JFK-RSW	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070218B6	892CUNJFK	2/18/2007	892	CUNJFK	Departure Delays 1-2 Hours	\$25 Voucher
Ice Storm Matrix	20070218B6	904ORDJFK	18-Feb-07	904	ORD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	915JFKORD	18-Feb-07	915	JFK-ORD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	916ORDJFK	18-Feb-07	916	ORD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	917JFKORD	18-Feb-07	917	JFK-ORD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	918ORDJFK	18-Feb-07	918	ORD-JFK	E90 Cancels	RT Voucher
Bill of Rights	20070218B6	931ORDLGB	2/18/2007	931	ORDLGB	Departure Delays 1-2 Hours	\$25 Voucher
Ice Storm Matrix	20070218B6	1005BOSJFK	18-Feb-07	1005	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1006JFKBOS	18-Feb-07	1006	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1009BOSJFK	18-Feb-07	1009	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1010JFKBOS	18-Feb-07	1010	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1014JFKBOS	18-Feb-07	1014	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1015BOSJFK	18-Feb-07	1015	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1016JFKBOS	18-Feb-07	1016	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1017BOSJFK	18-Feb-07	1017	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1019BOSJFK	18-Feb-07	1019	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1020JFKBOS	18-Feb-07	1020	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1023BOSJFK	18-Feb-07	1023	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1024JFKBOS	18-Feb-07	1024	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1030JFKBUF	18-Feb-07	1030	JFK-BUF	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1031BUFJFK	18-Feb-07	1031	BUF-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1043JFKBNA	18-Feb-07	1043	JFK-BNA	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1044BNAJFK	18-Feb-07	1044	BNA-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1045JFKBNA	18-Feb-07	1045	JFK-BNA	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1046BNAJFK	18-Feb-07	1046	BNA-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1047JFKBNA	18-Feb-07	1047	JFK-BNA	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1048BNAJFK	18-Feb-07	1048	BNA-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1050PITJFK	18-Feb-07	1050	PIT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1051JFKPIT	18-Feb-07	1051	JFK-PIT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1052PITJFK	18-Feb-07	1052	PIT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1053JFKPIT	18-Feb-07	1053	JFK-PIT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1055JFKPIT	18-Feb-07	1055	JFK-PIT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1056PITJFK	18-Feb-07	1056	PIT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1057JFKPIT	18-Feb-07	1057	JFK-PIT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1058PITJFK	18-Feb-07	1058	PIT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1060AUSJFK	18-Feb-07	1060	AUS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1061JFKAUS	18-Feb-07	1061	JFK-AUS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1062AUSJFK	18-Feb-07	1062	AUS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1065JFKAUS	18-Feb-07	1065	JFK-AUS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1068AUSJFK	18-Feb-07	1068	AUS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1069JFKAUS	18-Feb-07	1069	JFK-AUS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1072RICJFK	18-Feb-07	1072	RIC-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1073JFKRIC	18-Feb-07	1073	JFK-RIC	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1074RICJFK	18-Feb-07	1074	RIC-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1075JFKRIC	18-Feb-07	1075	JFK-RIC	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1076RICJFK	18-Feb-07	1076	RIC-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1077JFKRIC	18-Feb-07	1077	JFK-RIC	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1079JFKRIC	18-Feb-07	1079	JFK-RIC	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1080CLTJFK	18-Feb-07	1080	CLT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1081JFKCLT	18-Feb-07	1081	JFK-CLT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1082CLTJFK	18-Feb-07	1082	CLT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1083JFKCLT	18-Feb-07	1083	JFK-CLT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1084CLTJFK	18-Feb-07	1084	CLT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1085JFKCLT	18-Feb-07	1085	JFK-CLT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1086CLTJFK	18-Feb-07	1086	CLT-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1087JFKCLT	18-Feb-07	1087	JFK-CLT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1089JFKCMH	18-Feb-07	1089	JFK-CMH	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1094CMHJFK	18-Feb-07	1094	CMH-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1095JFKCMH	18-Feb-07	1095	JFK-CMH	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1096CMHJFK	18-Feb-07	1096	CMH-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1097JFKCMH	18-Feb-07	1097	JFK-CMH	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1098CMHJFK	18-Feb-07	1098	CMH-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1099JFKCMH	18-Feb-07	1099	JFK-CMH	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1100RDUJFK	18-Feb-07	1100	RDU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1102RDUJFK	18-Feb-07	1102	RDU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1103JFKRDU	18-Feb-07	1103	JFK-RDU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1105JFKRDU	18-Feb-07	1105	JFK-RDU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1106RDUJFK	18-Feb-07	1106	RDU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1107JFKRDU	18-Feb-07	1107	JFK-RDU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1108RDUJFK	18-Feb-07	1108	RDU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1109JFKRDU	18-Feb-07	1109	JFK-RDU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1205BOSMCO	18-Feb-07	1205	BOS-MCO	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1208MCOBOS	18-Feb-07	1208	MCO-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1210BUFJFK	18-Feb-07	1210	BUF-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1211BOSBUF	18-Feb-07	1211	BOS-BUF	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1212BUFJFK	18-Feb-07	1212	BUF-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1212BOSBUF	18-Feb-07	1212	BOS-BUF	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1219BOSBUF	18-Feb-07	1219	BOS-BUF	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1223BOSRDU	18-Feb-07	1223	BOS-RDU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1224RDUJFK	18-Feb-07	1224	RDU-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1241BOSTPA	18-Feb-07	1241	BOS-TPA	E90 Cancels	RT Voucher

Ice Storm Matrix	20070218B6	1242TPABOS	18-Feb-07	1242	TPA-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1252IADBOS	18-Feb-07	1252	IAD-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1253BOSIAD	18-Feb-07	1253	BOS-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1254IADBOS	18-Feb-07	1254	IAD-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1255BOSIAD	18-Feb-07	1255	BOS-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1256IADBOS	18-Feb-07	1256	IAD-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1257BOSIAD	18-Feb-07	1257	BOS-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1258IADBOS	18-Feb-07	1258	IAD-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1259BOSIAD	18-Feb-07	1259	BOS-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1260IADBOS	18-Feb-07	1260	IAD-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1261BOSIAD	18-Feb-07	1261	BOS-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1265BOSCMH	18-Feb-07	1265	BOS-CMH	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1266CMHBOS	18-Feb-07	1266	CMH-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1280RICBOS	18-Feb-07	1280	RIC-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1281BOSRIC	18-Feb-07	1281	BOS-RIC	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1282RICBOS	18-Feb-07	1282	RIC-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1289BOSRIC	18-Feb-07	1289	BOS-RIC	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1290PITBOS	18-Feb-07	1290	PIT-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1293BOSPIT	18-Feb-07	1293	BOS-PIT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1294PITBOS	18-Feb-07	1294	PIT-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1297BOSPIT	18-Feb-07	1297	BOS-PIT	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1300IADJFK	18-Feb-07	1300	IAD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1303JFKIAD	18-Feb-07	1303	JFK-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1304IADJFK	18-Feb-07	1304	IAD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1305JFKIAD	18-Feb-07	1305	JFK-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1306IADJFK	18-Feb-07	1306	IAD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1307JFKIAD	18-Feb-07	1307	JFK-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1308IADJFK	18-Feb-07	1308	IAD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1309JFKIAD	18-Feb-07	1309	JFK-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1310IADJFK	18-Feb-07	1310	IAD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1315JFKIAD	18-Feb-07	1315	JFK-IAD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1600JFKPWM	18-Feb-07	1600	JFK-PWM	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1601PWMJFK	18-Feb-07	1601	PWM-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1603PWMJFK	18-Feb-07	1603	PWM-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1604JFKPWM	18-Feb-07	1604	JFK-PWM	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1605PWMJFK	18-Feb-07	1605	PWM-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1606JFKPWM	18-Feb-07	1606	JFK-PWM	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1607PWMJFK	18-Feb-07	1607	PWM-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1608JFKPWM	18-Feb-07	1608	JFK-PWM	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1731BOSJFK	18-Feb-07	1731	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1731JFKBDA	18-Feb-07	1731	JFK-BDA	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1732BDAJFK	18-Feb-07	1732	BDA-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1732JFKBOS	18-Feb-07	1732	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070218B6	1805BOSFLL	18-Feb-07	1805	BOS-FLL	E90 Cancels	RT Voucher
Bill of Rights	20070218B6	9510PBIJFK	2/18/2007	9510	PBIJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070218B6	9512SJUJFK	2/18/2007	9512	SJUJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	10JFKBUF	2/19/2007	10	JFKBUF	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	28TPAJFK	2/19/2007	28	TPAJFK	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070219B6	50FLLJFK	2/19/2007	50	FLLJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	70PBIJFK	2/19/2007	70	PBIJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	117BUFJFK	2/19/2007	117	BUFJFK	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	286LGBLAS	2/19/2007	286	LGBLAS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	287LASLGB	2/19/2007	287	LASLGB	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	302LGBIAD	2/19/2007	302	LGBIAD	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	321IADQAK	19-Feb-07	321	IAD-QAK	Arrival Ground Delays 30-60	\$25 Voucher
Bill of Rights	20070219B6	437BOSMCO	2/19/2007	437	BOSMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	438MCOBOS	2/19/2007	438	MCOBOS	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	497BOSSEA	2/19/2007	497	BOSSEA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070219B6	506FLEWR	2/19/2007	506	FLEWR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	510FLEWR	2/19/2007	510	FLEWR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	511EWRFL	2/19/2007	511	EWRFL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	515EWRFL	2/19/2007	515	EWRFL	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	526MCOEWR	2/19/2007	526	MCOEWR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	527EWRMCO	2/19/2007	527	EWRMCO	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	534TPAEWR	2/19/2007	534	TPAEWR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	544PBIWR	2/19/2007	544	PBIWR	Departure Delays 1-2 Hours	\$25 Voucher
Bill of Rights	20070219B6	547EWRPBI	2/19/2007	547	EWRPBI	Departure Delays 1-2 Hours	\$25 Voucher
Ice Storm Matrix	20070219B6	610JAXJFK	19-Feb-07	610	JAX-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	611JFKJAX	19-Feb-07	611	JFK-JAX	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	612JAXJFK	19-Feb-07	612	JAX-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	615JFKJAX	19-Feb-07	615	JFK-JAX	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	616JAXJFK	19-Feb-07	616	JAX-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	619JFKJAX	19-Feb-07	619	JFK-JAX	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	620HOUJFK	19-Feb-07	620	HOU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	622HOUJFK	19-Feb-07	622	HOU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	623JFKHOU	19-Feb-07	623	JFK-HOU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	625JFKHOU	19-Feb-07	625	JFK-HOU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	626HOUJFK	19-Feb-07	626	HOU-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	629JFKHOU	19-Feb-07	629	JFK-HOU	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	903JFKORD	19-Feb-07	903	JFK-ORD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	904ORDJFK	19-Feb-07	904	ORD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	915JFKORD	19-Feb-07	915	JFK-ORD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	916ORDJFK	19-Feb-07	916	ORD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	917JFKORD	19-Feb-07	917	JFK-ORD	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	918ORDJFK	19-Feb-07	918	ORD-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1005BOSJFK	19-Feb-07	1005	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1006JFKBOS	19-Feb-07	1006	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1009BOSJFK	19-Feb-07	1009	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1010JFKBOS	19-Feb-07	1010	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1014JFKBOS	19-Feb-07	1014	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1015BOSJFK	19-Feb-07	1015	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1016JFKBOS	19-Feb-07	1016	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1017BOSJFK	19-Feb-07	1017	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1019BOSJFK	19-Feb-07	1019	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1020JFKBOS	19-Feb-07	1020	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1023BOSJFK	19-Feb-07	1023	BOS-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1024JFKBOS	19-Feb-07	1024	JFK-BOS	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1030JFKBUF	19-Feb-07	1030	JFK-BUF	E90 Cancels	RT Voucher

Ice Storm Matrix	20070219B6	1604JFKPWM	19-Feb-07	1604	JFK-PWM	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1605PWMJFK	19-Feb-07	1605	PWM-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1606JFKPWM	19-Feb-07	1606	JFK-PWM	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1607PWMJFK	19-Feb-07	1607	PWM-JFK	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1608JFKPWM	19-Feb-07	1608	JFK-PWM	E90 Cancels	RT Voucher
Ice Storm Matrix	20070219B6	1731BOSJFK	19-Feb-07	1731	BOS-JFK	E90 Cancels	RT Voucher
Bill of Rights	20070219B6	1731JFKBDA	2/19/2007	1731	JFKBDA	Departure Delays 2-4 Hours	\$50 Voucher
Bill of Rights	20070219B6	1732BDAJFK	2/19/2007	1732	BDAJFK	Departure Delays 2-4 Hours	\$50 Voucher
Ice Storm Matrix	20070219B6	1732JFKBOS	19-Feb-07	1732	JFK-BOS	E90 Cancels	RT Voucher

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EXHIBIT 4(h)

Exhibit 4(h)

North American Airlines

Date February 15th

Flight #	Dep	Dst	STA	STD
4005	JFK	FLL	1600L	1830L
4006	FLL	JFK	1930L	2200L
4003	JFK	FLL	2300L	0115L

Date February 16th

Flight #	Dep	Dst	STA	STD
4004	FLL	JFK	1300L	1800L
4015	JFK	SJU	1300L	1800L
4016	SJU	JFK	1900L	2200L

Omni Air

Date February 15th

Flight #	Dep	Dst	STA	STD
4010	JFK	LAS	2200L	0045L

Date February 16th

Flight #	Dep	Dst	STA	STD
4011	LAS	JFK	0145L	0945L
4115	JFK	LAS	1900L	2130L
4116	LAS	LGB	2245L	2345L
4104	JFK	MCO	2200L	0045L

Date February 17th

Flight #	Dep	Dst	STA	STD
4117	LGB	JFK	0145L	0945L
4104	MCO	FLL	0230L	0345L
4122	JFK	RSW	1400L	1730L

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Ryan Air

Date February 15th.

Flight #	Dep	Dst	STA	STD
4007	ORD	JFK	2000L	2300L

Date February 16th.

Flight #	Dep	Dst	STA	STD
4008	JFK	MCO	0000L	0215L

USA 3000

Date February 16th.

Flight #	Dep	Dst	STA	STD
4108	BOS	MCO	1945L	2245L

American Trans Air

Date February 16th.

Flight #	Dep	Dst	STA	STD
4013	JFK	FLL	1120L	1350L
4014	FLL	JFK	1450L	1720L
4106	JFK	MCO	2000L	2250L
4107	MCO	SJU	2350L	0335L

Date February 17th.

Flight #	Dep	Dst	STA	STD
4120	JFK	PBI	1330L	1700L

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EXHIBIT 6

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1001	1002	1003	1004	1005	1006	1007	1008	1009	1010	1011	1012	1013	1014	1015	1016	1017	1018	1019	1020	1021	1022	1023	1024	1025	1026	1027	1028	1029	1030	1031	1032	1033	1034	1035	1036	1037	1038	1039	1040	1041	1042	1043	1044	1045	1046	1047	1048	1049	1050	1051	1052	1053	1054	1055	1056	1057	1058	1059	1060	1061	1062	1063	1064	1065	1066	1067	1068	1069	1070	1071	1072	1073	1074	1075	1076	1077	1078	1079	1080	1081	1082	1083	1084	1085	1086	1087	1088	1089	1090	1091	1092	1093	1094	1095	1096	1097	1098	1099	1100	1101	1102	1103	1104	1105	1106	1107	1108	1109	1110	1111	1112	1113	1114	1115	1116	1117	1118	1119	1120	1121	1122	1123	1124	1125	1126	1127	1128	1129	1130	1131	1132	1133	1134	1135	1136	1137	1138	1139	1140	1141	1142	1143	1144	1145	1146	1147	1148	1149	1150	1151	1152	1153	1154	1155	1156	1157	1158	1159	1160	1161	1162	1163	1164	1165	1166	1167	1168	1169	1170	1171	1172	1173	1174	1175	1176	1177	1178	1179	1180	1181	1182	1183	1184	1185	1186	1187	1188	1189	1190	1191	1192	1193	1194	1195	1196	1197	1198	1199	1200
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Company	1940	1950	1960	1970	1980	1990	2000	2010	2020	2030	2040	2050	2060	2070	2080	2090	2100	2110	2120	2130	2140	2150	2160	2170	2180	2190	2200	2210	2220	2230	2240	2250	2260	2270	2280	2290	2300	2310	2320	2330	2340	2350	2360	2370	2380	2390	2400	2410	2420	2430	2440	2450	2460	2470	2480	2490	2500
1941	1951	1961	1971	1981	1991	2001	2011	2021	2031	2041	2051	2061	2071	2081	2091	2101	2111	2121	2131	2141	2151	2161	2171	2181	2191	2201	2211	2221	2231	2241	2251	2261	2271	2281	2291	2301	2311	2321	2331	2341	2351	2361	2371	2381	2391	2401	2411	2421	2431	2441	2451	2461	2471	2481	2491	2501	
1942	1952	1962	1972	1982	1992	2002	2012	2022	2032	2042	2052	2062	2072	2082	2092	2102	2112	2122	2132	2142	2152	2162	2172	2182	2192	2202	2212	2222	2232	2242	2252	2262	2272	2282	2292	2302	2312	2322	2332	2342	2352	2362	2372	2382	2392	2402	2412	2422	2432	2442	2452	2462	2472	2482	2492	2502	
1943	1953	1963	1973	1983	1993	2003	2013	2023	2033	2043	2053	2063	2073	2083	2093	2103	2113	2123	2133	2143	2153	2163	2173	2183	2193	2203	2213	2223	2233	2243	2253	2263	2273	2283	2293	2303	2313	2323	2333	2343	2353	2363	2373	2383	2393	2403	2413	2423	2433	2443	2453	2463	2473	2483	2493	2503	
1944	1954	1964	1974	1984	1994	2004	2014	2024	2034	2044	2054	2064	2074	2084	2094	2104	2114	2124	2134	2144	2154	2164	2174	2184	2194	2204	2214	2224	2234	2244	2254	2264	2274	2284	2294	2304	2314	2324	2334	2344	2354	2364	2374	2384	2394	2404	2414	2424	2434	2444	2454	2464	2474	2484	2494	2504	
1945	1955	1965	1975	1985	1995	2005	2015	2025	2035	2045	2055	2065	2075	2085	2095	2105	2115	2125	2135	2145	2155	2165	2175	2185	2195	2205	2215	2225	2235	2245	2255	2265	2275	2285	2295	2305	2315	2325	2335	2345	2355	2365	2375	2385	2395	2405	2415	2425	2435	2445	2455	2465	2475	2485	2495	2505	
1946	1956	1966	1976	1986	1996	2006	2016	2026	2036	2046	2056	2066	2076	2086	2096	2106	2116	2126	2136	2146	2156	2166	2176	2186	2196	2206	2216	2226	2236	2246	2256	2266	2276	2286	2296	2306	2316	2326	2336	2346	2356	2366	2376	2386	2396	2406	2416	2426	2436	2446	2456	2466	2476	2486	2496	2506	
1947	1957	1967	1977	1987	1997	2007	2017	2027	2037	2047	2057	2067	2077	2087	2097	2107	2117	2127	2137	2147	2157	2167	2177	2187	2197	2207	2217	2227	2237	2247	2257	2267	2277	2287	2297	2307	2317	2327	2337	2347	2357	2367	2377	2387	2397	2407	2417	2427	2437	2447	2457	2467	2477	2487	2497	2507	
1948	1958	1968	1978	1988	1998	2008	2018	2028	2038	2048	2058	2068	2078	2088	2098	2108	2118	2128	2138	2148	2158	2168	2178	2188	2198	2208	2218	2228	2238	2248	2258	2268	2278	2288	2298	2308	2318	2328	2338	2348	2358	2368	2378	2388	2398	2408	2418	2428	2438	2448	2458	2468	2478	2488	2498	2508	
1949	1959	1969	1979	1989	1999	2009	2019	2029	2039	2049	2059	2069	2079	2089	2099	2109	2119	2129	2139	2149	2159	2169	2179	2189	2199	2209	2219	2229	2239	2249	2259	2269	2279	2289	2299	2309	2319	2329	2339	2349	2359	2369	2379	2389	2399	2409	2419	2429	2439	2449	2459	2469	2479	2489	2499	2509	
1950	1960	1970	1980	1990	2000	2010	2020	2030	2040	2050	2060	2070	2080	2090	2100	2110	2120	2130	2140	2150	2160	2170	2180	2190	2200	2210	2220	2230	2240	2250	2260	2270	2280	2290	2300	2310	2320	2330	2340	2350	2360	2370	2380	2390	2400	2410	2420	2430	2440	2450	2460	2470	2480	2490	2500		

				No. of Reserves Scheduled at Start of Month			
Date	Unplanned Absences	Planned Absences	Scheduled Operating Crewmembers	A320 CA	A320 FO	E190 CA	E190 FO
JFK Pilots							
2/5/2007	29	40	443	38	32	16	12
2/6/2007	22	39	446	52	34	14	12
2/7/2007	21	46	449	46	32	14	11
2/8/2007	29	37	472	49	41	17	13
2/9/2007	35	34	457	42	37	19	14
2/10/2007	21	39	443	29	32	15	13
2/11/2007	17	37	436	31	32	14	14
2/12/2007	15	24	460	38	37	16	13
2/13/2007	19	35	465	47	37	14	11
2/14/2007	32	52	417	42	28	15	11
2/15/2007	20	56	499	42	30	18	12
2/16/2007	26	43	543	31	31	19	17
2/17/2007	20	33	513	30	32	16	14
2/18/2007	13	30	504	29	32	16	13
2/19/2007	13	29	519	24	30	16	10
2/20/2007	23	28	515	25	29	15	8
2/21/2007	19	21	508	23	28	13	10
2/22/2007	14	17	518	36	36	17	9
2/23/2007	11	29	508	32	30	16	12
				No. of Reserves Scheduled at Start of Month			
JFK Inflight							
2/5/2007	63	46	635	76			
2/6/2007	67	42	638	71			
2/7/2007	74	45	661	76			
2/8/2007	77	51	672	79			
2/9/2007	43	46	681	114			
2/10/2007	30	51	648	106			
2/11/2007	22	58	629	106			
2/12/2007	41	43	640	85			
2/13/2007	48	48	643	77			
2/14/2007	47	68	528	79			
2/15/2007	56	91	606	81			
2/16/2007	39	83	793	100			
2/17/2007	28	80	742	100			
2/18/2007	23	73	746	108			
2/19/2007	50	54	782	86			
2/20/2007	44	53	792	73			
2/21/2007	48	38	777	80			
2/22/2007	43	44	772	82			
2/23/2007	28	56	805	110			

EXHIBIT 9

#9
 Inspector General
 College of Airports
 Training Plan

Program	Description	Status
Corporate Support Training	AO & GO position variations including Lobby, Bag Drop, Gate support, BSO, GO Bag Room, GO Ramp assist, Operating GSE equipment	Modules ready - waiting on participant selection and classroom scheduling
IROP/Move training	Online training for CMs on the IROP/Move function	Lesson ready for all Supervisors and selected AO crewmembers
Gate Operations	3 day class (2 days classroom 1 day OJT) REVISED gate operation training designed for AO CMs (new and existing.) Added emphasis on gate procedures, communication, difficult situations	In Progress - scheduled completion May
Human Factors	Incorporating training into GO and AO on the listing of the 12 most common causes of human error. Complacency, Lack of Knowledge, Lack of Teamwork, Distraction, Fatigue, Lack of Resources, Pressure, Lack of Assertiveness, Lack of Communication, Norms, Stress, Lack of Awareness,	Completed in GO In progress for AO
Soft Skills	Incorporating a variety of Soft Skills training modules in AO and GO - Handling Difficult Situations, Basics of Good Customer Service, and Conflict Resolution	Completed - Purchased off the shelf video - Mad About Customer Service and incorporated it into AO/GO. In progress - Compiling soft skills information from L&D, RES, and off the shelf programs to pull together training for existing and new CMs.
Ramp Safety	Increased emphasis on ramp safety - Driving safety, Personal Protective Equipment, FOD, Hearing Conservation	Completed - Incorporated safety throughout the entire GO new hire training program
GSE Equipment Maintenance	Increased emphasis on GSE maintenance such as De-icing Trucks	Completed - Incorporated information into GO new hire training program
Ramp Cleanliness	Created FOD video and increased importance of recognizing FOD	Completed - Incorporated information into GO new hire training program
JFK Ops training	Increased skill level for CMs working JFK Ops	In Progress - Initial meeting scheduled 3/9
24 Hour Coverage	Training BPs to augment 24 hour coverage	Not yet started
Flex crew	2 day GO program covering regulatory and bag room operations training. 3 day AO program covering regulatory, Kiosk and lobby operators	Completed - 1 course already offered
Crew Services	Creating an online lesson covering basic entries in Crew Trac - reading crew schedules, editing comments, and entering crew requests.	In progress

Inspector General
College of Airports
Training Plan

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In-Flight Training Plan

Inflight Training general

Coordinate with The College of Flight on joint CRM debrief highlighting specific flights involved in the Feb.14 week IROP

Initial Training

Incorporate Inflight escalation procedures into the following modules:

- Flight Attendant Duties & Responsibilities training
- JetBlue Experience Service training (Service and service recovery)
- Special Customers training
- Passive Learning slide show

Recurrent Training

Incorporate Inflight escalation procedures into the following modules:

- Recurrent Training Homestudy Hot Topics
- Beyond the Blue Chip Service training (Service and service recovery)
- Passive Learning slide show

Flight Training Plan:

Initial Pilot Training

“JetBlue Experience for Pilots” module: introduce Flight Crew responsibilities as defined by the “escalation process” – Mar '07 (provided we receive in the next few days)

“Crew Resource Management” module: develop a case study focused on Flight and Inflight actions during one of the 2/14 extended ground delay flights (e.g. JFK-AUA, JFK-CUN) – Jun '07

Recurrent Pilot Training

“Standards Update/Hot Items” module: introduce Flight Crew responsibilities as defined by the “escalation process” – Mar '07 (provided we receive in the next few days)

Upgrade Pilot Training

“Standards Update/Hot Items” module: review Capts responsibilities as defined by the “escalation process” – Mar '07 (provided we receive in the next few days)

JetBlue Airways

FLT 623 A320 N583JB JFK-HOU Chronology DOI: 2/14/07

FDi - Flight Explorer Professional Edition 7.1 [Playback - 20070214.fvr]

File View Overlays Tools Window Help

Flight list My Fleet Event manager View settings Select View Update View Create View Zoom back Zoom forward Zoom in Zoom out

Find plane Lookup/Go to Airport graph Airport summary Manage Views Manage drawing objects Options Route check Flight check Support/contact

Filter Aircraft ID Origin Destination Find Type All ID

Event list Options

Quick View bar

- Cockpit colors
- Dark w/ history trails
- Default
- DPW w/ raster sat map
- DPW w/ street maps
- FAA delays
- FE Surface Summary
- Good for spherical view
- In bright sunlight
- JFK runways
- My Fleet and rings
- New world view
- Old style

1 - 02/14/2007 14:00 - NEXRAD 2km composite (WxType)

My Fleet Status Options

JBU371	LGA	FLL
Arrived	---	---
19 / 259	11:43	14:20
A320		
JBU71	JFK	MCO
Arrived	---	---
9 / 162	11:57	14:18
A320		
JBU1048	BNA	JFK
In-flight	---	---
310 / 532	13:48	15:42
E190		
JBU1060	AUS	JFK
In-flight	---	---
350 / 588	13:22	16:22
E190		
JBU1263	BOS	AUS
In-flight	---	---
380 / 380	11:52	16:17
E190		
JBU1280	RIC	BOS
In-flight	---	---
110 / 319	13:28	14:33
E190		
JBU244	FLL	LGB
In-flight	---	---
300 / 368	12:14	17:44
A320		
JBU26	FLL	JFK
In-flight	---	---
141 / 415	12:22	14:37
A320		
JBU34	PBI	JFK
In-flight	---	---
285 / 516	12:36	14:46
A320		
JBU433	BOS	MCO
In-flight	---	---
60 / 237	14:18	17:12
A320		
JBU481	BOS	LGB
In-flight	---	---
340 / 408	12:12	18:07

Playback controls

Playback View: New world view Planes: 0 / 3690 Current: 14:20:46 Last update: 14:20:46

start | Inbox - Microsoft ... | Flight 751 Chronol... | FEB 14 Investigation | FDi - Flight Explore... | EN | 11:43 AM