




Memorandum

Date: November 21, 2023

Subject: INFORMATION: Revised Notification – Review of Air Carrier Flight Delays and Cancellations | Project No. 22A3003A000
Office of the Secretary of Transportation

From: Nelda Z. Smith 
Assistant Inspector General for Aviation Audits

To: General Counsel
Director, Bureau of Transportation Statistics

On February 21, 2023, the Office of Inspector General announced a review of air carrier flight delays and cancellations. The objectives of our audit were to (1) identify the reported causes of flight delays and cancellations and (2) assess the controls the Department of Transportation (DOT) has in place to ensure the completeness and accuracy of reported flight delay and cancellation data.

Due to the breadth of data collected by both the Federal Aviation Administration (FAA) and the Bureau of Transportation Statistics (BTS) on flight delays and cancellations, we are adjusting our audit to focus on the reliability of the flight delay and cancellation data collected by BTS. Our revised audit objective is to assess the controls BTS has in place to ensure the completeness and accuracy of on-time performance and reported causes data.

We will continue our audit work at various DOT Headquarters offices and conduct site visits with industry stakeholders. If you have any questions, please contact me or Jaydeep Borwankar, Program Director.

cc: DOT Audit Liaison, M-1
FAA Audit Liaison, AAE-100