

CHOOSE PUBLIC SERVICE. IMPACT CHANGE.

JOBS



## FROM THE INSPECTOR GENERAL

Thank you for your interest in career opportunities at the Department of Transportation (DOT) Office of Inspector General (OIG).

As Inspector General, I lead OIG as it strives to: (1) provide independent and objective reviews of DOT's programs and operations; (2) detect and prevent fraud, waste, abuse, and violations of law; and (3) pursue and hold accountable those who engage in wrongdoing affecting America's transportation systems. Our work is high impact and relied on by DOT, Congress, and leadership across the Executive Branch. To accomplish our mission, OIG needs a wide range of employees, including auditors, analysts, attorneys, special agents, computer scientists, economists, and experts in many other disciplines. We encourage enthusiastic, committed, and creative-thinking individuals—who are dedicated to excellence and have succeeded in any academic field or previous work—to apply for a position with our agency.

One of my top priorities is ensuring that OIG is a wonderful, inclusive, and collegial place, filled with colleagues who work passionately to serve the American public with skill, integrity, and pride. I'm pleased that the

Partnership for Public Service consistently ranks us as one of the best places to work in the Federal Government. This ranking reflects that OIG is a diverse community filled with people who come together for a common mission: to keep the public safe whether they are flying to visit loved ones, transporting goods across the country, or driving their children to school, and to ensure that American taxpayers receive the effective and productive DOT to which they are entitled.

I enjoy working at OIG because I've spent my career serving the people of the United States and a lifetime exploring elements of our transportation system, ranging from the rail spur in my childhood backyard to the hazards of bicycle commuting to celebrating two decades as an elite-level frequent flyer. Through a career at OIG, you can do both, with the opportunity to develop and grow your skills, join a dedicated team, and help shape the future of transportation.



Eric J. Soskin  
Inspector General



# WHO WE ARE

Since Congress established the Office of Inspector General in 1978, we have been dedicated to providing independent and objective reviews of the economy, efficiency, and effectiveness of DOT's programs and operations. We are committed to detecting and preventing fraud, waste, and abuse within the Department. Headquartered in Washington, DC, OIG also maintains audit and investigative field offices throughout the country.

OIG is comprised of five divisions whose staff include auditors, analysts, attorneys, special agents, computer scientists, economists, and experts in many other disciplines.





# WHY WORK WITH OIG

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DOT-OIG's work impacts the lives of every American, as the safe and efficient movement of people, goods, and information is vital to economic growth, global partnerships, and quality of life. Our audits and investigations lead to recoveries of significant amounts of improper payments, cost-savings opportunities, and program improvements that directly enhance the safety, efficiency, and effectiveness of the Nation's transportation infrastructure. It doesn't stop there, though; our findings go straight to Congress and to the Secretary of Transportation for further action.

## INDEPENDENCE

All OIGs function as independent agencies; therefore, despite changes in administration, our office remains steady in our leadership and goals.

## EMPLOYEE SATISFACTION

Year after year, OIG consistently ranks in the top 20 percent of the Partnership for Public Service's Best Places to Work for Federal subcomponent agencies. Culturally, we have shown consistent strengths in:

- Employee Skills–Mission Match
- Listening
- Respect
- Teamwork
- Work-Life Balance

# OIG IMPACT

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Students interested in working in with DOT-OIG can engage in high-impact work early in their career. For example, our audits examine key safety processes and systems throughout DOT that affect the traveling public. Our investigations prioritize crimes with a public safety impact, fraud schemes that impact DOT funds, workforce fraud and more. Some examples include:

- **Boeing's 737 Max 8 aircraft.** In a joint effort between our audit and investigative teams, we found that while the Federal Aviation Administration (FAA) and Boeing followed the established certification process for the 737 MAX 8, limitations in FAA's guidance and processes impacted certification and led to a major misunderstanding of the flight control software that contributed to the crashes of Lion Air Flight 610 and Ethiopian Airlines Flight 302.
- **Takata Corporation airbags.** We worked with law enforcement partners to investigate information that Takata Corporation knew about defective airbags and did not disclose them to the Federal Government, car manufacturers, or the traveling public. The recall is one of the largest in US history. Takata Corporation was sentenced to a total criminal penalty of \$1 billion, including \$975 million in restitution, a \$25 million fine, and 3 years' probation.

# GOVERNMENT BENEFITS

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Working for the American people has benefits that are available to all Federal employees.\*

## GENERAL BENEFITS

- Retirement
- Life Insurance
- Health/Dental/Vision Insurance
- Family Leave
- Paid Time Off
- Federal holidays
- Student Loan Forgiveness Program

## STABILITY

Government work is steady and secure, even in difficult economic times. The Government Employee Fair Treatment Act of 2019 requires retroactive pay and leave accrual for Federal employees affected by a furlough.

*\*Intern-specific benefits may vary; please email [careers@oig.dot.gov](mailto:careers@oig.dot.gov) to learn more*

# OIG BENEFITS

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In addition to the Government-wide benefits, OIG has other benefits specific to our organization.

## MENTORING

The OIG Mentoring Program provides staff at any level with access to experienced and knowledgeable individuals throughout the organization and community to help them become effective leaders and team players, manage their work environments, and develop their careers.

## TRAINING

In addition to federally mandated educational courses, we offer other types of training—from division specific (e.g., Firearms Use for Investigations) to all-staff training on equity and diversity. Individual training opportunities are tailored to a person's strengths, weaknesses, and future career goals.

## FLEXIBLE WORK SCHEDULES AND TELEWORK

OIG offers a Maxiflex scheduling option to give you the maximum flexibility to schedule when you work based on your needs. We also offer a generous telework option.



## MISSION

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OIG enhances DOT's programs and operations by conducting objective investigations and audits on behalf of the American public.

## VISION

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OIG is a high-performing organization that strives to achieve a safer and more efficient national transportation system; greater integrity, transparency, and performance within DOT programs; and a supportive, diverse, equitable, and inclusive workplace for OIG employees.

## OUR CORE VALUES

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- Independence
- Accountability
- Innovation
- Community



*DOT Headquarters  
Transportation Walk*

# COMMITMENT TO DIVERSITY & INCLUSION

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At OIG, we realize the necessity for diversity and inclusion in the workplace. To champion our vision for our organization, we continually strive to understand what we must do to achieve a diverse and inclusive work environment. In keeping with our motto, *Mission First, People Always*, our initiatives all have the following principle at their core: an expectation of civility.

There are many benefits to this approach. As a high-performing agency, we model diversity and inclusion when employees are engaged, trained, empowered, and inspired to act. We also ensure that all employees know that their unique experiences and viewpoints enhance our ability to serve our stakeholders. That in turn leads to greater innovation and inclusive internal and external partnerships that help us attain our desired data-driven outcomes for success.

Many variables shape and influence an individual's perspectives. Thus, OIG does its best work when it promotes diversity, equity, inclusion, and accessibility among our workforce and in our workplace. Moreover, employees feel they belong, are respected, their voices are valued, and that they are empowered to support OIG's mission to prevent; deter; and detect waste, fraud, abuse, and misconduct in DOT programs and operations.

# YOUR VOICE MATTERS

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We want our workforce to reflect the American public so that we can better serve the American public. We know everyone has something to contribute, and we aim to empower every person to make a difference.

## WE HAVE A MISSION, YOU HAVE AN OPPORTUNITY

Our work affects every aspect of how people move in the United States, and you have the opportunity to make a difference to ensure transportation is efficient, safe, and equitable. Your background, experience, thoughts, and much more matter.

## INCLUSION & INNOVATION

Inclusion and innovation are cyclical, and one cannot exist without the other. To do our best work and provide the best experience to the traveling population we must be inclusive, and at OIG we take that seriously.

## PSYCHOLOGICAL SAFETY

We are looking for committed individuals who are willing to learn, embrace, and empower a culture where it's safe to speak up and listen to others. Inclusivity and innovation can only occur when we are able to speak freely and listen to perspectives other than our own.



# ABOUT THE OFFICE OF AUDITING AND EVALUATION

The Office of Auditing and Evaluation supervises and conducts independent and objective audits and other reviews of DOT programs and activities to ensure they operate economically, efficiently, and effectively. This office is divided into six sub-offices based on specific DOT program areas.



## MEET JALA MORROW

MANAGEMENT AND PROGRAM ANALYST

*Fort Worth, TX*



Jala graduated from Jackson State University with a bachelor of science in mathematics and received her master of business administration from the University of Texas at Arlington. She began working at OIG in 2018. She likes to cook, especially for other people.

### ADVICE FOR NEW EMPLOYEES

From my first few days as an intern, I immediately felt welcome and comfortable with the people at OIG. Take advantage of OIG's ample resources and ask questions—staff here are very helpful and want to see you succeed. Also, do not hesitate to participate in collateral duties; exposure to different tasks and people makes the job more interesting.

// It is very meaningful to me to serve the public and gain new knowledge. I am always learning—such as conducting research and gathering information from interviews and document reviews.





## MEET KAZI HASSAN

MANAGEMENT AND  
PROGRAM ANALYST

*Washington, DC*

Kazi earned his master of public administration degree from George Washington University after receiving his bachelor of arts in history and government from Franklin & Marshall College. He joined OIG through its Pathways Internship Program in 2018. Kazi also spends time cooking and reading the occasional *New Yorker* article.

### WORKING AT OIG

Having time and flexibility allows me to maintain work-life balance. OIG has flexible working schedules, telework opportunities, a formal mentoring and development program, and performance rewards. Furthermore, OIG enriches its workplace by treating all employees fairly, while promoting and a culture that fosters diversity and inclusion.

### SUPPORTIVE PROGRAMS AT OIG

I have taken advantage of OIG's outstanding Student Loan Repayment Program (SLRP). The SLRP is a performance-based program that helps recruit highly qualified employees and retain OIG employees who meet eligibility requirements. I have also taken advantage of the New Employee Sponsor Program, where I have sponsored a new hire by providing advice, insight, and guidance during their first year of employment.

## DRIVING IMPACT

We conduct independent and objective audits and reviews of DOT programs and activities to ensure they operate economically, efficiently, and effectively. Some of the high-profile issues for which we completed reviews are:

### MARITIME ADMINISTRATION'S (MARAD) INFORMATION TECHNOLOGY INFRASTRUCTURE

We gained unauthorized access to MARAD's network and to records containing personal identifying information (PII). While DOT requires the use of encryption to protect sensitive data, the records we obtained were not encrypted. Had malicious attackers obtained these records, they could have used them to steal citizens' identities and MARAD could have lost \$103 million in credit monitoring fees.

### FLORIDA INTERNATIONAL UNIVERSITY BRIDGE COLLAPSE

Seventeen of the 41 firms that worked on the bridge had been cited for workplace safety violations, but none had been disqualified from receiving contracts or had prior Federal criminal convictions. The Federal Highways Administration suspended and proposed to debar the engineering firm that designed the bridge for a period of 10 years.

To learn more about our current audit work, view our current Semiannual Report to Congress at [oig.dot.gov](https://oig.dot.gov).

# ABOUT THE OFFICE OF INVESTIGATIONS

The Office of Investigations is comprised of criminal and general investigators that are responsible for conducting criminal, civil, and administrative investigations of fraud and a variety of other allegations affecting DOT, its Operating Administrations, programs, and grantees (grant funds). It also manages a Hotline Complaint Center and investigates whistleblower complaints, including those referred by the U.S. Office of Special Counsel.



## MEET TANYA CHAVEZ

ASSISTANT SPECIAL AGENT IN CHARGE

Woburn, MA



Tanya received her bachelor of arts in political science prior to starting her OIG career in 2007. She enjoys weight lifting, dancing, and reading.

### UNIQUE OPPORTUNITIES AT OIG

I take full advantage of OIG's Health and Physical Fitness Program for Investigators. If you choose to participate in an annual physical efficiency battery assessment test, you have the opportunity to use 3 hours of work time each week to exercise. I also participate in opportunities for growth through the numerous internal and external trainings, and appreciate the opportunities to apply for various leadership roles in OIG.

// OIGs prevent, investigate, and prosecute waste fraud and abuse in regards to their agency. It is gratifying to investigate cases and help prosecute crimes against the Department of Transportation to keep the public safe and help protect the taxpayers' money.



## MEET REGGIE LEE

SPECIAL AGENT  
*San Francisco, CA*

Reggie got his bachelor of arts degree in communications from the University of Texas at San Antonio and spent 7 years in the Air Force before coming to work for OIG in 2017. He enjoys going on weekend getaways with his family, running, and listening to podcasts and audio books.

### MOST MEMORABLE EXPERIENCE

My most memorable experience was attending a live NFL season game to support an ongoing criminal investigation. After an unmanned aircraft incident occurred at the stadium, security staff wanted to showcase the importance of FAA's Temporary Flight Restrictions to me and the prosecutors. While I did not have the opportunity to enjoy the game as a fan, I got behind-the-scenes access to see how security staff keep an NFL game safe.

// The opportunity to collaborate with various government agencies and the private sector while conducting investigations on a wide range of topics—there is never a dull day!

## DRIVING IMPACT

Our investigative division investigates allegations of fraud, waste, abuse, and other violations of law by DOT employees, contractors, grantees, and regulated entities. Some of our investigative efforts resulted in the following outcomes:

### CONVICTION OF FORMER FAA INSPECTOR FOR BRIBERY AND FRAUD

A Federal jury in U.S. District Court, Miami, FL, convicted a former FAA aviation safety inspector for conspiracy to bribe a public official, bribery, false statements, aggravated identity theft, and wire fraud.

### PA FUEL SUPPLIER AGREES TO \$692,000 SETTLEMENT IN FRAUD CASE

Judgment and settlement orders were entered in the Southern District of New York against Naughton Energy Corporation and its owners. The judgment ordered \$3,273,600 to be awarded to the United States. The settlement ordered the defendants to pay \$692,000 of that judgment to resolve their civil liability connected to the use of a non-Disadvantaged Business Enterprise fuel supplier on a federally funded bridge project.

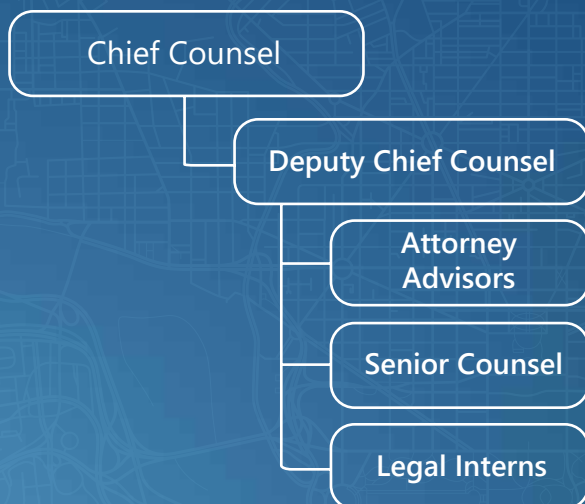
To learn more about our current investigative work, view our current Semiannual Report to Congress at [oig.dot.gov](https://oig.dot.gov).



# ABOUT THE OFFICE OF CHIEF COUNSEL

The Office of Chief Counsel serves as an advisor to OIG management on a wide variety of issues. Among other responsibilities, the Office of Chief Counsel:

- Advises OIG auditors and investigators on legal questions,
- Works with the U.S. Department of Justice on litigation,
- Manages OIG's ethics and Freedom of Information Act programs, and
- Represents OIG in administrative legal proceedings before the Equal Employment Opportunities Commission and the Merit Systems Protection Board.



San Francisco  
Transportation



## MEET RISIKAT OSHODI

HUMAN RESOURCES  
SPECIALIST

*Washington, DC*

Risikat got her BA from Trinity Washington University in business and economics, later receiving her master of management in human resources degree from Southern New Hampshire University. Risikat enjoys traveling and trying new brunch restaurants.

### WORKING AT OIG

I joined OIG in 2018 through the Pathways Internship Program. The internship program is an amazing opportunity to learn more about the important work we do for the public and begin a rewarding and meaningful Federal government career.

### ADVICE FOR NEW EMPLOYEES

Don't be afraid to ask questions and be open to change and new perspectives. Everyone at OIG is supportive and there to help you get acclimated.

// I truly enjoy my work because I get to make a positive impact on OIG by hiring the best and brightest employees to support the Agency's mission and ensuring our people have what they need to do their jobs well.

## ABOUT THE OFFICE OF ADMINISTRATION & MANAGEMENT

The Office of Administration and Management provides a full range of administrative services, including human resources, training, information technology, facilities management, and acquisitions and procurements.

Our mission is to provide the right people, technology, property, services, and processes to support the needs of OIG.

### Office of Administration & Management

Facilities and Asset  
Management

Human Resources

Information  
Technology

Procurement &  
Administrative Services

Training &  
Development



# ABOUT THE OFFICE OF STRATEGIC COMMUNICATIONS & PROGRAMS

The Office of Strategic Communications and Programs provides critical, strategic advice to OIG offices, senior leaders and staff. This office encompasses several, frequently interdependent program areas with high external and internal impact. Our experts are highly skilled to guide our OIG colleagues in their development of a variety of products, including but not limited to congressional testimonies and briefings, audit reports and investigative summaries, budget formulations and estimates, teambuilding activities, and specialized training.



## MEET ALLISON DUKAVAS

WRITER / EDITOR  
*Washington, DC*



Allison received her bachelor of arts in English from the University of Louisville and bachelor of science in technical & professional communication from Ferris State University while starting her OIG career in 2020 as a Pathways Intern. She enjoys reading and painting.

### WORKING AT OIG

I love OIG’s focus on teamwork and our goal-oriented community. My colleagues are always happy to assist in completing a project or solving a problem, and the importance of our work is always front and center. We value each other’s skills and work together to produce quality work.

### FAVORITE THING ABOUT MY JOB

I most enjoy the variety of projects I have the opportunity to work on as a writer/ editor. I can start my day by editing a complex audit report and end by writing a fun article for our employee newsletter, all while working with my colleagues from every corner of OIG in-between. There’s always something new to learn or a skill to improve.



## CAREERS

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Whether you're looking for your next step or just starting out, there's a place where you can fit in and impact change.

### COMPETITIVE & EXCEPTED SERVICE

The Federal Government consists of the Competitive Service, the Excepted Service, and the Senior Executive Service. In the competitive service, individuals must go through a competitive process (i.e., competitive examining) which is open to all applicants. Appointments to the Excepted Service are civil service appointments that do not confer competitive status (e.g., attorneys).

*View current openings on [USAJobs.gov](https://www.usajobs.gov).*

### PATHWAYS RECENT GRADUATES PROGRAM

The Recent Graduates Program is a paid, dynamic, 2-year career development program for recent graduates who completed a qualifying degree or certificate within the last 2 years. Successful program completion can potentially lead to conversion into a permanent or term appointment civil service career in the Federal Government.

*View current openings on [USAJobs.gov](https://www.usajobs.gov).*

## INTERNSHIPS

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There are a variety of internships available at OIG throughout the year.

### PATHWAYS INTERNSHIP PROGRAM

The Pathways Internship Program provides students with paid opportunities to work and explore Federal careers while still in school. Pathways Interns are hired on a temporary basis while they are students and can be noncompetitively converted to permanent or time-limited positions.

*View current openings on [USAJobs.gov](https://www.usajobs.gov).*

### VOLUNTEER INTERNS

Volunteer interns can send in their applications on a rolling basis for positions in the Audit, Investigation, and Chief Counsel offices. While volunteer internships are unpaid, OIG does offer commuting benefits.

*Visit [OIG's jobs page](https://www.oig.dot.gov) to view volunteer internship opportunities; go to [oig.dot.gov](https://www.oig.dot.gov).*

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To learn more about our various career opportunities, email: [careers@oig.dot.gov](mailto:careers@oig.dot.gov), or visit us at [oig.dot.gov](https://www.oig.dot.gov).

*Federal agencies are required by law to provide reasonable accommodations to qualified employees with disabilities.*



[www.oig.dot.gov/about-oig/oig-jobs](http://www.oig.dot.gov/about-oig/oig-jobs)